# **To Costumers**

Thank you very much for your favor of our products! This manual aims to enable you quickly grasp the use of the product.

This manual applies to the following model:

E-pack100 Digital WANET Repeater

#### **Icon Conventions**

The following icons are used in this manual. The explanation of icons are as follows:

Icon	Description	
<b>⚠</b> Caution	Indicates situations that could cause data loss or equipment damage.	
Comment	Indicates notes that serves as supplement, illustration or emphasis to the main content.	

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If you have any suggestions or would like to receive more information, please visit our website at: http://www.hytera.com, or call our service hotline 400-830-7020.

# Federal Communications Commission (FCC) Regulatory Requirements

According to the Fed eral C ommunications Commission regulato ry requirements, the terminals must comply with the FCC's rules on radiofrequency radiation, otherwise t he products shall not be sold in the

U.S market. Besides, the manufacture shall be a sked to post a label on products informing costumers of considerations and improving the costumers' awareness of radiation protection.

# **Radiofrequency Radiation Control and Operation Instructions**

In order to e naure the best perform ance of products and ensure that the radiation restrictions related to o ccupations or environments are met, the delivery time shall not exceed 50% of the rated factor.

#### **FCC Regulations**

Federal Communication Commission (FCC) requires that all radio communication products should meet the requirements set forth in the above standards before they can be marketed in the U.S, and the manufacturer shall post a RF label on the product to inform users of operational instructions, so as to enhance their occupational health against exposure to RF energy.

#### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. Verification of harmful interference by this equipment to radio or television reception can be determined by turning it off and then on. The user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit to that of the receiver's outlet.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Note: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **Operational Instructions and Training Guidelines**

To ensure optimal performance and compliance with the occupational/controlled environment RF energy exposure limits in the above standards and guidelines, users should transmit not more than 50% of the time and always adhere to the following procedures:

DMR Antenna gain must not exceed 3.5dBi.

 The antenna must be installed complying with the requirements of manufacturer or supplier, and it must be at least 42 cm away from human body.

# **Compliance with RF Exposure Standards**

Hytera's radio complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR § 1.1307, 1.1310 and 2.1091
  - American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1:2005; Canada RSS102 Issue 5 March 2015

Institute of Electrical and Electronic Engineers (IEEE) C95.1:2005 Edition

#### **ISEDC Statement**

This device complies with Innovation, Science and Economic Development Canada Compliance license-exempt RSS standard(s). Operation is subject to the following two conditions:

This device may not cause harmful interference.

 This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

#### **ISEDC Radiation Exposure Statement:**

This device must be restricted to work related operations in an Occupational/Controlled RF exposure Environment.

This equipment should be installed and operated with minimum distance 42cm between the radiator & your body.

ISEDC exposition aux radiations:

Ce dispositif doit être limité aux opérations liées au travail dans un environnement d'exposition RF professionnel/contrôlé.

Cet équipement doit être installé et utilisé avec un minimum de 42cm de distance entre le radiateur et votre corps.

# **EU Regulatory Conformance**

As certified by the qualified laboratory, the product is in compliance with the essential requirements and other relevant provisions of the Directive:

2014/53/EU

2006/66/EC

2011/65/EU

2012/19/EU

Please note that the above information is applicable to EU countries only.

The maximum antenna gain is 3.5dBi, which is calculated in the EIRP. The distance from observation point to the antenna is 120cm.

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# 1. Packing List

The packing case conta ins the following items. If there is any loss or damage, please contact the dealer or our company.

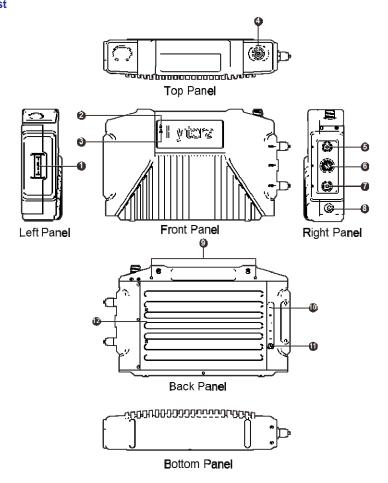
Items	Number	Items	Number
Host 1		Palm Mircophone	1
Antenna 1		Mannual	1
Battery 1			



The pictures in this manu al are for re ference on ly. Ple ase refer to the actual products.

# 2. Product Component

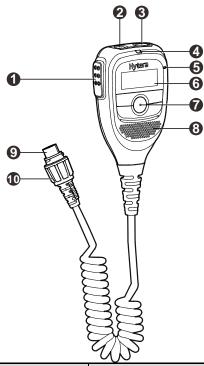
# 2.1 Host



Num.	Item	Description	
1	Battery Buckle	Toggle b uckle in the direction of the arrow of battery buckle and pull out or insert the battery.	
2	Operation Indicator	Operation st atus indic ation and the o perat indicator turns to flickerin g (the freq uency is 1 and green if the host is operating properly.	

Num.	Item	Description	
3	RF Antenna Interface	Used to c onnect RF a ntenna for signal transmission and reception.  The interface type is the UHF interface.	
4	Data Interface	Used for the host debu gging and interc onnection with center through IP network.	
5	Palm Microphone Interface	Connect palm microphone.	
6	Power Button	Used to control power on and off. Long press the button for 1s to power on, and long press the button for 3s to power off.	
7	Backpack Hole	Used for device installation in the backpack.	
8	Electric Quantity Button	Touch the batter y l evel b utton, and the p resent power level can be chec ked throug h po wer indicator.	
9	Indicator		
10	Battery	Supply power for the host.	

# 2.2 Palm Microphone



Num.	Item	Description	
1	PTT Button	Press the button to send a voice message.	
2	Alarm Button	Press the b utton to i nitiate an emergency	
3	Power Button	Press the button to power on and off.	
4	Indicator	Operation status indic ation of palm microphone.	
5	MIC	Voice can be transmitted through MIC.	
6	Display Area	Display status icons, ca lling informati on, etc.	

Num.	Item	Description
7	Keyboard	Function keys.
8	Speaker	The sound can be pla yed through the speaker.
9	Aviation Plug	Connect with the host.
10	Aviation Knob	Fix the aviation.

#### 3. Installation

#### 3.1 Installation Requirements

#### **Installation Position**

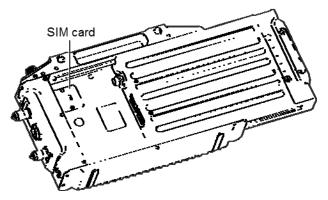
The host can be installed inside the backpack, and on the operation platform as well.

# 3.2 Host Installation

The installation steps are as follows:

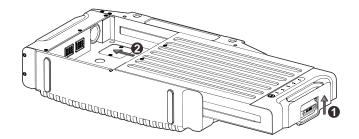
# 1. ( Optional ) SIM card Installation

If voice business through GSM link is in need, a SIM card can be installed in the position as the figure below.



# 2. Battery installation in the back of the host

Aim the charging port to the main body, and then toggle the buckle in the direction of battery buckle arrow. Next, don't stop pushing the battery until it can't be pushed any further, and then loosen the battery buckle, as shown in the figure below.



3. Install the host as needed, such in a backpack or on a platform.

When the host is installed in a backpack, the backpack hole should be fixed with the backpack using a screw.



4. The threaded end of sucker antenna should be inserted in the RF interface at the top of the host, and then screw it in clockwise direction.



Please don't power up the device when one carries it. When the device is operating, the distance between a man and the antenna should be at least 2 meters. Our company

shall not take any responsibility if there were any consequece caused by operations now following the above rules.

# 3.3 Check after Installation

After the whole installation process, the host can be powered on. The proper functioning of the host can be checked by watching the status of the LED light on the front panel. The power indicator will be constantly red, and the operation indicator will be green and flickering if the host functions properly. Besides, the operation status of the host can be checked through palm microphone.

#### 4. Basic Operation

#### 4.1 Power on

Long press Power Button for 1s, and then the power indicator will be constantly green.



The palm microphone can power on the host if the two are connected.

#### 4.2 Power off

Long press *Power Button* for 3s, and then the power indicator will extinguish.

#### 4.3 GSM Link Building

Voice business through GSM link can be realized by using an external palm microphone connecting with the host.

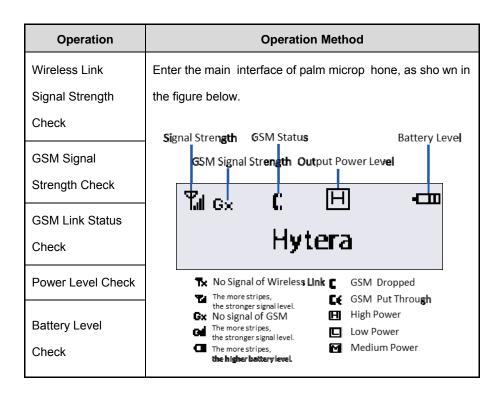
- 1. Connect the external palm microphone to the host.
- 2. Enter the GSM contact list, and then select the default GSM contact.
- 3. Press and hold PTT button, and then the GSM link can be built.

#### 4.4 Switch Channel

When the external palm microphone is connected to the host, the 10 default alternative channels can be switched to be the present channel through menu in the palm microphone.

### 4.5 Host Information Query

When the external palm microphone connects to the host, the frequency, signal strength, battery level and other information of the host can be checked through the display screen of the palm microphone, as shown in the table below.



# 5. Fault Handling

Description	Cause Analysis	Solution
		Check whether the
	The battery is not properly	battery is correctly and
	installed or in bad contact.	firmly installed is correct
		and firm
		Touch the battery display
		button to check the
Power-On Failure		current battery level. In
		case the battery runs out
	Low battery.	of power, please charge
		the battery first or
		connect the external
		power for power supply,
		then try to power on.
		Check whether the
	The sendin g and rec eiving	frequency is consistent,
	frequency ar e not consisten t	and please contact
Communication	between E-pack100.	dealer to reset the device
failure between		if necessary.
E-pack100	The work frequency po int is	Find the interference
	disturbed by strong signal and	source, and if unable to
	unable to transmit usefu	shut down or stay away
	signal.	from it, please apply for

Description	Cause Analysis	Solution
		another channel
		frequency.
	Other E-pack100 have left the	Confirm and return to the
	communication coverage of	communication
	this E-pack100.	coverage.
	- 1400 4 · · ·	Check whether the
	E-pack100 antenna is in	antenna is normally
	abnormal connection	connected.
	The connection cable is	Check the damage and
	damaged and the signal	replace with new cable if
	energy leaks.	necessary.
	Cable joint connected to the	Check and tighten the
	antenna port is loose or	joint. Replace it with new
	detached cable.	joint if necessary.
		Adjust the transmit power
Short communication	Transmit power is too low	to high power.
distance, and unclear		Please replace it with a
voice	Cable is internal damaged.	new cable
	Find the interference source,	Find the interference
	and if unable to shut down or	source, and if unable to
	stay away from it, please	shut down or stay away
	apply for another channel	from it, please apply for
	frequency.	another channel
		frequency.

If the above method doesn't solve your problem, or there are any other problems, please contact the local dealer or our company for more technical support.

#### 6. Maintenance and Cleaning

In order to ensure the good performance of the product and prolong its service life, please familiarize with the following contents for better daily maintenance and cleaning of this product.

#### Maintenance

- Please do not use hard object puncture or scraping the product
- Please do not store the product in an environment containing corrosive electronic circuitry

#### Cleaning



Please power off the product and disconnect the power connection before cleaning.

- Please Use clean dry lint free or brush regularly to wipe the dust on the surface of this product and the dust attached to the charging pole.
- The buttons and case of this product are easily to become dirty. Clean with neutral
  detergent and non-woven fabric. Please do not use detergents, alcohol, sprays or
  petroleum preparations to clean the products so as to avoid damage to the surface
  and case.
- After cleaning, make sure that the product is completely dry, otherwise don't use it.

# 7. Accessories Purchase

If you want to purchase the main accessories of the product, please contact the dealer or call our service hotline at 400-830-7020.



Please use the accessories specified by our company. The consequences due to any use of unauthorized accessories shall be the responsibility of the user himself.

# 8. Scope and Duration of Warranty

We promise that the product produced by our company can enjoy the warranty service under the contract from the date of purchase if there is any occurrence of the defects in material or manufacturing process under the condition of normal use, operation and maintenance.