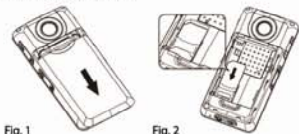## INSERTING SIM CARD

Fig. 1
Fig. 2

Fig. 1: To remove battery cover, push down and slide.
Fig. 2: Slide SIM card in with gold contact facing down.

Dear Customer,
Thank you for the purchase of your Snapfon.
Included in the box: Mobile Telephone, Charger, Battery, Soft Case, Lanyard, User Guide.

KEY FUNCTIONS

End Call/Backspace/Delete/Power On & Off ⚫)
- End a call
- In menu: one step back
- Backspace
- On/Off: press for 2 seconds

Receiver

Display

Arrow Keys
- Main Screen: ⚊ Enter the menu
- Main Screen: ⚌ Enter the Phone Book
- Use to scroll within the menu and Phone Book

Answer/OK-Key (
- Make call or answer call
- Within menu: Confirm selection
- Main Screen: View dialed numbers

1 - Key (Voice Mail)
Press and hold to dial voice mail

⚹ - Key (Speed Dial, Text Characters, Radio Scan)
- Main Screen:
● Press and hold for Speed dial key (see section on Speed Dial keys for more information.)

⚊For SMS: Special characters
(, . ? ; : ! * ' @ _ ~ & + - ( ) < > { } [ ] % = / \ # * $ § ...)
- For Radio: Press and hold for Radio Scan, OK to scan

0 - Key
- Press and hold for inserting: + (country prefix, e.g. "+39" for ITALY)
- During a call, press and hold to turn on speaker phone.

- For SMS: Space

 # - Key
- Main Screen:
Press and hold for Speed Dial key

- For SMS formating:
Switch between capital, small letters & numerals

LOADING AND CHARGING BATTERY

Fig. 3: Insert battery with Snapfon logo facing you at the top of the phone. Slide cover to closed position with a 'click'.
Fig. 4: Insert the charger cable in the socket on the underside of the handset. During charging: Bars move on display. Full battery: Bars are solid. Charge battery for at least 4 hours before making/ receiving first call!
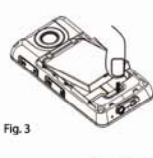

Fig. 3

Fig. 4

FREQUENTLY ASKED QUESTIONS

● **Screen shows "No SIM card!":** Check the direction of the SIM card (Gold contact facing downwards)

● **A call failed:** Check the selected telephone number and area code again for accuracy (area code entered?)

● **The mobile telephone display is blank/black:** Telephone is in energy saving mode: press any key. Or it is switched off - Hold ⚫) (end key) for 2 seconds long to switch on.

● **The mobile phone does not react:** Remove battery, Re-insert and switch device on. If there is still no reaction, refer to the service center.

● **The charging procedure does not begin:** This can take several minutes. If there is no reaction after 10 minutes, contact manufacturer or sales agent.

DISPOSAL

Disposal of packaging: Packaging and packaging aids are recyclable and should be entered into the recycling process.
Battery disposal: Batteries do not belong in the household trash! As a consumer, you are obligated to return used batteries. These can be handed into local collection areas or to specialty shops.

Device Disposal: When this product is eventually taken out of service, please do not throw it into the household trash. Take care of the environment by bringing it to a collection area where old devices are accepted and brought into an environmentally friendly disposal/ recycling procedure.

TECHNICAL DATA

Dual band GSM 850/1900MHz   Battery: Li-Ion 3.7V / 1000mAh
Dimensions: 103x49x15mm Standby-Time: 120h
Weight: 79.6g (With Battery) Talk time: 120min

Emergency call button
(S.O.S. button)

Volume Control + & -
Change the handset volume or the radio volume

Radio
- Switch up: Radio on
- Switch down: Radio off

Battery door

SAFETY INSTRUCTIONS

Switch off mobile telephone in hospitals or near medical devices. There should be a minimal distance between pacemakers and switched-on telephones.
Do not operate a vehicle while holding a mobile phone in your hand. Follow the laws and traffic rules of the country you are in.
The mobile phone is to be switched off while you are in an airplane.
The telephone is to be switched off near gas stations or other areas with explosive materials.

Never shine the LED-flashlight into the eyes of humans or animals!
(Protection class 3)

INTENDED USE

This mobile telephone is durable and intended for mobile use. It is to be protected from moisture and impacts. Do not expose to prolonged direct sunlight.

Improper use may lead to damage of product and could be associated with hazards such as electrical shock or fire. The entire product may not be altered or rebuilt nor may the housing be opened.
The power adapter is designed for use in household wall outlets with public electricity grids of 100-240 volts AC / 50/60 Hz.

REPLACEMENT PARTS

www.snapfon.com **OR**
www.snapfon.com/accessories.php

Flashlight
- Switch up: Flashlight on
- Switch down: Flashlight off

Keypad Lock
- Switch up: Lock off
- Switch down: Lock on

WARRANTY & RETURNS

The Snapfon ez ONE, is warranted against defect, malfunction, and product failure for one year from the date of purchase. The warranty covers problems or defects that are a result of normal usage. The accessories are warranted to be free from malfunction or defects for 90 days.

This warranty does not apply to damage done to the phone by shipping, misuse, abuse, neglect, accident, or exposure to any type of moisture. The phone should be disconnected from its charger during thunderstorms, or events that can cause power surges. It is not warranted against damage from voltage fluctuations. The battery is not covered under this warranty, due to its expendable nature. The battery is guaranteed to be functioning at time of purchase only. The phone warranty is void if batteries other than Snapfon authorized or recommended batteries have been used. If a problem develops due to a third party battery, or charging adapter please contact the manufacturer of that accessory for redress or compensation. If a problem develops during the warranty period, please return your phone to us and we will either repair it, replace it with a

new/refurbished unit, or issue a refund. If we choose to refund your purchase it may be prorated based on use and condition of the returned merchandise. The shipping charges for returning a working phone to you are covered by the warranty. The product should be returned with all the accessories, with clear return shipping instructions that include your address, phone number, and a detailed description of the reason for the return.

All returns must be approved prior to shipment, and an RMA (Returned Merchandise Authorization) number should be present on the package or the shipment may be refused. Warranty approval and RMA's can be requested via email, or telephone.

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F201-B01000-141

DISPLAY SYMBOLS

	Battery status
	Signal status
☒	Alarm
✉	Unread SMS
	SMS inbox full
☎	Voicemail on the network
↗	Call transfer
↙	Missed call
	Silent Mode ON
	Silent with VIBE mode ON
↯	Roaming
∩	Headset plugged in
🔒	Locked keypad
🔒	New SMS when keypad is locked.
🔒	Missed Call when keypad is locked.
🔒	New Voicemail when keypad is locked.

97.5

RADIO: Change volume with — and —

①

THE FIRST STEPS

To **switch on, press** the ⌽ (end key) for at least 2 seconds. To **switch off**, also press for 2 seconds.

Entering **Menu:** Press — (up arrow key)

• Scroll through menu points: with — (down arrow key) and — (up arrow key)

• Confirm: with ((OK key)

• ⌽ (end key) , when held for 2 seconds, takes you back to the main screen.

Incoming Call:

• Answer: Press ((OK key) - Reject: Press ⌽ (end key)
To end call: Press ⌽ (end key)
To Dial: Enter the telephone number and press the ((OK key)
Repeat Dial: By pressing the ((OK key), you reach the dialed numbers. Select a number with — (down arrow key) and — (up arrow key) and begin the call with pressing the ((OK key) twice .

②

Storing phone book entries (Name & Number):

• Enter **Phone boook** menu by pressing — (up arrow key) then press the — (down arrow key) one more time to enter the **Phone book** from the home screen. Then press ((OK key)

• Press the — (down arrow key), then press ((OK key) to select **Add Contact**.

• Use the — (down arrow key) to select **Save to Phone**, or **Save to SIM card**, and press ((OK key).

• Enter name (See section on SMS for text entry), press ((OK Key), enter number, press ((OK Key).

Searching phone book entries:

• Open the **Phone book** with : — (down arrow key).

• Scroll through the entries with — (down arrow key) and — (up arrow key). **OR**

• Use "search name" by entering the first letter of the contact's name on the keypad - if necessary scroll through with — (down arrow key). When contact is displayed, press ((OK key) to make a call.

③

Hands free Speaking:
The Hands free option can be switched on or off by pressing KEY **0** during an active call.

SPEED DIAL KEYS
Dial a saved number with one press of a key. Press and hold the * or # key or any key **2** to **9**.

• To set, enter the **Phone book** by pressing the — (up arrow key) 6 times, then ((OK key).

• Press the — (down arrow key) to scroll to **Speed Dials**. Press ((OK key).

• Press the — (down arrow key) to select the key to assign to your contact. Press ((OK key)

• Press (OK key) to select change.

Press the arrow keys to search for name in the **Phone Book** or use the name search by entering the first letter of the contact's name on the keypad - if necessary scroll through with — (down arrow key.) When contact is displayed, press ((OK key.)

④

NOTE: The name must already be saved in the phone book. Saving a new entry directly to a speed dial key is not possible.
Key 1 is reserved for the voicemail number. You can change this in the menu:

EMERGENCY FUNCTION
You can save a total of 5 emergency numbers (family, neighbors, friends, emergency services). These preselected numbers will be dialed automatically in a stored sequence in an emergency, if the emergency button on the back of the phone is pressed and held. A warning signal sounds during the emergency so that you and the people around you will know that it is an emergency! If the first number is not reached, the second number will be called automatically. If the second number is not reached, the next number will be called and so on (max. 3 rotations of the numbers.)
Note: This telephone does not recognize whether a person or machine has picked up the call and assumes that the call has been successfully connected!
If no emergency number is saved or if your SIM card has expired or you have no access to a network, 112 can be dialed. (112 is the same as dialing 911)

• Saving emergency numbers:
a. To set local emergency number, or add SOS contacts in menu go to "**Phonebook,**" press ((OK key) and then go to **SOS contacts**. Press ((OK key), select **SOS Contacts**, press ((OK key), the screen will say "No Record!" press ((Ok key) and press ((Ok key) on **Add Contact**, input the number, or press ((Ok key) to "search name" in contacts. Press the ((OK key) to save.
b. In the menu, scroll to the **Phone Book** and press ((OK key) Scroll to **SOS contacts** and then press ((OK key) twice. To Add, Edit, or Delete contact, you must highlight a contact and press the ((OK key). For additional contacts, select **Add contact** and press ((OK key), insert number and press ((OK key) to save.
OR Select **Edit** to change the number if you have existing contacts. Remember to use the ⌽ (end key) as a backspace key while editing the number.
OR scroll down to select delete and press press ((OK key) to delete one of your emergency contacts.

⑥

• Switching Emergency Function On/Off
In the menu select **Settings**, Press the ((OK key), scroll to **SOS Options** and press the ((OK key). On **SOS Button** press the ((OK key). Select "on" to activate SOS button. Press ((OK key) Select "off" to deactivate SOS button. Press ((OK key)

NOTE: If you want to save emergency numbers like emergency services, police, fire department, etc... you must clarify this with each institution. No liability will be assumed for possible costs incurred if you dial accidentally.

SMS MESSAGES
SMS (Short Message Service) are written messages with a maximum of 160 characters.

• Write new SMS: Press the — (up arrow key) to **Messages** and then press ((OK key), Press ((OK key) again to select **Create Message**. The text entry takes place over the keypad as each key is supplied with several characters which appear upon multiple presses. (for example: press the #4 two times = h, press #3 two times = E, press #5 three times =l, press #7 one time =p, this spells "Help")

(e.g. 2x ④, 2x ③, 3x ⑤, 3x ⑤, 3x ⑥ for Hello).

1 .?!1	**5** jkl5£
2 abc2äàáå	**6** mno6öéó
3 def3èéê	**7** pqrs7ß$
4 ghi4ìíïì	**8** tuv8üúù
9 wxyz9ýþ	
0 Space;0	
★ Special characters: , . ?;..	
# !`´@_ ~&*-()<>{}[]...	

By pressing **#** you switch between entry methods:
ABC - all capitals, 123 - enter numbers, abc - all lowercase. These are displayed in the upper left corner of the screen.

• After composing a text message, send the message by pressing the ((OK key) twice, enter the number or dial from the Phone Book by pressing the ((OK key), scroll through names to select, press ((OK key), view number, press ((OK key) to send.

• Receive SMS: A short signal and a registration on the display inform you about an incoming SMS message.

With ((OK key) you can read the message immediately or see a list of messages which have already been received in the menu by going to the **Messages** menu, press ((OK key), press the — (down arrow key) and then press the ((OK key) to select **Inbox** use the arrow keys to scroll messages and the ((OK key) to select and view.

⑧

RADIO

• On: Switch on the left side upwards.

• Off: Switch on the left side downwards.

• Station enter/search:
- If the desired station is known, enter frequency over the numeric keypad or scroll through the frequency values with — (up arrow key) and — (down arrow key) , then confirm with ((OK key), same for decimal place.
- Open automatic station search with *, use ((OK key) to continue to next station and confirm station with ⌽ (end key).

• When you switch your radio off and on again, you are on the last heard station again.

• To mute radio: Press ⌽ (end key) - to activate again press ⌽ (end key) again.

• Change volume: (does not function in automatic search) with + & - on the left side of the telephone.

• Headphones: You can use the radio with and without headphones.

⑨

ALARM CLOCK

• From the main screen press — (up arrow key) 4 times. Press ((OK key) to select **Alarms** menu. Press ((OK key) again to select **Alarm Clock**.

• Press ((OK key) to select **Set Alarm**. You can set 3 separate alarms. Use the arrow keys to select an alarm and press ((OK key)

• Press ((OK key) to select **Set Alarm**. Use the arrow keys to highlight **One Time Alarm** or **Choose day**. If you choose **One Time Alarm** then enter the time and press OK. If you choose **Choose day** a list of the days of the week will appear. Use the ((OK key) to select or deselect the day you want the alarm to sound. Press the — (down arrow key) to move to the next day of the week. When you have finished selecting the days of the week for the alarm to sound, highlight **Confirm Selection** and press ((OK key).

• Press — (up arrow key) or — (down arrow key) to select the time and press the ((OK key). Then AM or PM. Press — (down arrow key) to select the alarm tone and press the ((OK key). The alarm is set.

⑩

When the alarm clock goes off, turn off with ⌽ (end key) or activate snooze function with ((OK key) and the clock will sound again after 5 minutes. (Note: If the alarm clock is switched on in the menu, it will ring again the next day)

SETTINGS MENUS
Silent Mode/Vibrating Alert / Tones / Time & Date
Press the — (up arrow key) 2 times to reach the settings menu. Press the ((OK key).

• **Silent Mode:** Press ((OK key) Use the arrow keys to highlight on or off and press the ((OK key).

• **Vibrating Alert:** Press the — (down arrow key) to **Vibrating Alert** and then press ((OK key). Use the arrow keys to highlight "Enable" or "Disable."

• **Ringtone:** Press — (up arrow key) twice then press ((OK key), on **Settings** menu, press the — (down arrow key) twice to **Personalize** and press ((OK key). Press ((OK key) to select **Ring Tone**. Press the — (down arrow key) to listen to Ringtones. When you find the one you'd like to use, press ((OK key).

⑪

• **SMS Message Tones:** Press — (up arrow key) twice then press ((OK key), on **Settings** menu, press the — (down arrow key) twice to **Personalize** and press ((OK key). Press ((OK key) again to select **Tones**. Press the — (down arrow key), then press ((OK key) to select **SMS Tone**. Press the — (down arrow key) to listen to tones. When you find the one you'd like to use, press ((OK key).

• **Time & Date:** Press — (up arrow key) twice then press ((OK key) on the **Settings** menu, press the — (down arrow key) twice to **Personalize** and press ((OK key) press the — (down arrow key) four times to highlight **Time & Date** and press ((OK key). Press ((OK key) again to **Set Time**. Enter the time and press ((OK key). To enter the date press the ⌽ (end key) once to go back. Press the — (down arrow key) to highlight **Set Date** and press ((OK key). Enter the date and press ((OK key).

• **Speaking Keypad:** From the **Settings** menu, press the — (down arrow key) 4 times to highlight **Speaking Keypad** and press ((OK key.) Use the — (down arrow key) to select **On** or **Off** . Press ((OK key) to set.

⑫