

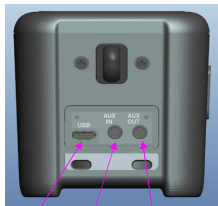
# Riptide

**User Manual**

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## GETTING STARTED

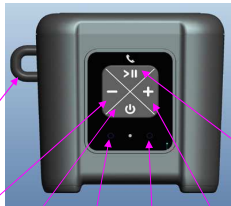


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(b)

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(a)

(d)

(c)



(k)

### IN THE BOX

- NUU Riptide
- MicorUSB Cable
- 3.5mm to 3.5mm audio cable
- User Manual
- Carabiner (optional)

**(a). Bluetooth Status LED**

This is a small LED that illuminates to show the current status of the Riptide's Bluetooth connection.

Flashing Slowly and Intermittently: The Riptide is on and is not in pairing mode. This is also the indicator for "auto-reconnect", where the

- Riptide attempts to connect with the last paired Bluetooth device immediately after it is powered on. Riptide will enter pairing mode when it cannot find the previous paired Bluetooth device.
- Flashing Quickly and Steadily: Pairing mode.
- Solidly Lit: Paired and connected.

**(b). On/Off Button**

On: Press and hold the button for ~3 seconds to turn the NUU Riptide on. You will hear a two-tone (low-high) sound, indicating that the speaker is on.

Off: Press and hold the button for ~3 seconds to turn the NUU Riptide off. You will hear a two-tone (high-low) sound, indicating that the speaker has been switched off.

Auto-off: After 30 minutes of inactivity, the NUU Riptide will shut off automatically. To turn the Riptide on again, Press and hold the button for ~3 seconds. The NUU Riptide will not automatically shut off if you are playing audio through Bluetooth, or 3.5mm connection.

NOTE: The Bluetooth Status LED will light when the Riptide is on, and go dark when it is off .

**( c).      Action Button**

The Action button has the Play/Pause symbol embossed into it as well as a Phone icon silkscreened above it. This button controls:

- Pairing of Bluetooth device
- Play/Pause
- Answer/Reject Phone Call

*TO PAIR THE Riptide WITH YOUR BLUETOOTH DEVICE:*

1. Switch on the NUU Riptide. The Bluetooth Status LED will flash slowly.
2. Press and hold the Action Button for about ~3 seconds. You will hear a double-beep (low-low) and the Bluetooth Status Light will flash quickly. The NUU Riptide is now in pairing mode.
3. Enable Bluetooth on your phone or other device.\* Then select "NUU Riptide" from the list of discoverable devices.
4. If prompted for a PIN code, enter "0000" (4 zeros).
5. It will take between 10-15 seconds for the NUU Riptide to pair with your device. When pairing is successful, you will hear a two-tone (low-high) sound and the Bluetooth Status LED will remain steadily lit.

NOTE: Procedures for activating Bluetooth will vary across devices. Consult the documentation that came with your phone or other device for further information.

#### *PLAYBACK:*

The Action Button doubles as a "Play/Pause" button. While music is playing, press and release the Action Button to pause the music. Press and release the button again to resume playback.

#### *ANSWER / REJECT PHONE CALL:*

The NUU Riptide may be used as a wireless speakerphone. Use your phone to dial as usual, and speak toward the built-in microphone located below the power on/off button of the unit. The built-in microphone only works when your phone/device is connected via Bluetooth.

To answer or end an incoming call, press and release the Action button. Incoming and outgoing calls are given priority over Bluetooth audio playback. If a call comes in while you are streaming Bluetooth audio, the track will pause and the Riptide will play the ring tone. It will resume once the call is ended.

To reject an incoming call, press and hold the Action Button for one second. You will hear a two-tone sound and the call will go to voicemail.

During a phone call, press and hold the Action button for 1-2 seconds to switch between using the NUU Riptide and your phone to talk. You will hear a 'beep' indicating that the call has been transferred to your phone or the NUU Riptide.

**(d) Volume up    (e) Volume down**

**CONTROLLING VOLUME**

Press or hold the volume keys to adjust the volume. The NUU Riptide will beep with each change in volume. When you reach maximum volume, you will hear a high-pitched beep. When you reach minimum volume, you will hear a faint low-pitched beep.

NOTE: Volume may only be adjusted while the NUU Riptide is connected to a Bluetooth device. While the Riptide is connected via the AUX-IN, the volume is set to maximum. You must then adjust playback volume via the volume controls on your phone/device.

**(f) Charging Indicator**

An occasional flashing red light indicates that the battery is low and should be recharged soon. When charging, this light shows green until the NUU Riptide is fully charged.

### **(g) Micro-USB port**

#### **CHARGING THE Riptide'S BATTERY**

Connect the supplied Micro-USB cable into the charging port, and plug USB side into your computer or USB AC adapter (adapter not supplied). The green charging indicator will remain illuminated while the unit is charging. The indicator will automatically switch off when the unit is fully charged. Allow around 2.5 hours for the battery to fully charge.

#### **USB SPEAKER**

NUU Riptide can be used as USB speaker when connected to your computer USB port. No driver is required. Ensure Riptide is fully charged before use as your computer USB port may not be able to supply enough power to charge and play music at the same time.

### **(h) AUX IN      (i) AUX OUT**

The NUU Riptide can connect to any device with a 3.5mm headphone jack. Use the supplied 3.5mm cable to plug in the AUX IN port of Riptide and the other end to the 3.5mm headphone jack of your phone/device. Like any phone's headphone jack, the AUX OUT of Riptide can be used as music source that you can connect to another Riptide's AUX IN to double the sound output power.



#### **(j) Carabiner Loop**

An attached ring on the I/O port side for hooking a carabiner.

#### **(k). Tripod Mount**

For mounting to a tripod.

### **WATERPROOF & DUSTPROOF PERFORMANCE**

The NUU Riptide is designed to be waterproof and dustproof. Damage caused from misuse, abuse or failure to properly maintain the Riptide is not covered by the limited warranty.

- The Riptide is IP57 certified and will operate at a water depth of 3 feet for up to 30 minutes.
- Use the Riptide in the recommended operating water temperature range of  $-10^{\circ}\text{C}$  to  $+40^{\circ}\text{C}$  ( $14^{\circ}\text{F}$  to  $104^{\circ}\text{F}$ ). Do not use in hot springs.
- As for dustproof performance, there is no guarantee that the Riptide will not become scratched or dented.
- Accessories supplied do not meet waterproof and dustproof specification cations.

## NOTES BEFORE USING Riptide UNDER/NEAR WATER

- Always confirm that the cover over the charging, AUX-IN & AUX-OUT ports has been securely sealed. Riptide will only meet IP57 standards when cover has been securely closed. To securely close the cover, follow these steps:
  1. Firmly seat the inside edge of the cover in place
  2. Using both thumbs, press down at both ends of the cover at the same time to ensure it is in place, flush, and sealed
- If dirt or sand gets on the power charging port, wipe the area clean with a soft cloth that will not leave behind and fibers.
- Do not open or close the charging port cover with wet or sandy hands or near water.
- Make sure the Riptide is completely dry before opening the charging port cover.

**Specifications** - Design and specifications are subjected to change without notice.

- |                                       |   |                                      |
|---------------------------------------|---|--------------------------------------|
| - IP57 waterproof & dustproof rating  | - 1 x Passive bass radiator                   | - Bluetooth Version: 4.0             |
| - Pairs with any Bluetooth 2.0 device | - 1 x 50mm 4 ohm speaker driver               | - 10m Bluetooth Range                |
| - 3.5mm AUX-IN & AUX OUT              | - up to 6 hours of playback time (80% volume) | - Dimensions (WxHxD): 68 x 69 x 68mm |
| - 1 x 3W audio output power           | - A2DP profile                                | - Weight : 165g                      |

**IP57 Definition:**

**Solid particle protection level 5** - Ingress of dust is not entirely prevented, but it must not enter in sufficient quantity to interfere with the satisfactory operation of the equipment; complete protection against contact.

**Liquid ingress protection level 7** - Ingress of water in harmful quantity shall not be possible when the enclosure is immersed in water under defined conditions of pressure and time (up to 3 feet of submersion for 30 minutes).

**Drop Testing** - NUU Riptide drop testing meets 1M drop test standards.

**TROUBLESHOOTING****• Unable to pair with your Bluetooth device?**

1. Ensure that your phone/device is Bluetooth compatible, and that Bluetooth has been correctly enabled on your device. (Check the documentation that came with your phone/device for further instructions).
2. Ensure that your phone/device is within a few feet of the NUU Riptide.
3. If your phone/device is connected to a number of other Bluetooth devices, disconnect some of them before pairing with the NUU Riptide.
4. Turn Bluetooth off and then on again in your phone/device. If the NUU Riptide still won't pair, remove it from the list of discoverable devices and retry the pairing process from the start.
5. Ensure that both devices are sufficiently charged.

- **Problems with the sound?**

1. For sound distortion, try lowering the volume on the NUU Riptide and/or your phone/device.
2. Move the NUU Riptide closer to your phone/device.
3. Connect your phone/device to the NUU Riptide via the 3.5mm input cable rather than Bluetooth. Ensure that the cable is fully inserted at both ends.
4. Ensure that both devices are sufficiently charged.

- **NUU Riptide not responding to commands such as volume change, play/pause, pair, etc.?**

1. Switch the NUU Riptide off and then on again.
2. If there is still no response after step 1, connect the unit to the USB power and repeat step 1.
3. If there is still no response after step 1-2, reset the Riptide by pushing the volume up button and the volume down button at the same time. The Riptide will then turn off - press and hold the button for ~3 seconds to turn the Riptide back on.
4. Check that your phone or other device is sufficiently charged.

## CONTACT SUPPORT

We want to help solve whatever issues you may encounter when using your NUU Riptide. If at any time you are not satisfied or have questions, please call or e-mail our dedicated customer support specialists and they will be more than happy to assist you.

For further technical support and information, please visit [gonuu.com/support](http://gonuu.com/support), [support@gonuu.com](mailto:support@gonuu.com) or

US Customer Support

CALL: Noetic, Inc.

507-529-1441

8am - 4:30pm (CT) M-F

E-MAIL: Noetic, Inc.

[support@noeticinc.com](mailto:support@noeticinc.com)

e-mails will be answered within 1 business day

## WARNINGS

Read all instructions and warnings before using this product to ensure your personal safety and prevent property damage.

- The cover over the charging and AUX ports MUST be closed in order for the NUU Riptide to be waterproof. Press firmly on the cover to ensure it is closed and sealed.

- The NUU Riptide has a water resistance rating of IP57 - ingress of water in harmful quantity shall not be possible when the enclosure is immersed in water under defined conditions of pressure and time (up to 3 feet of submersion for 30 minutes). Do not expose the product to more than 3 feet of water or for longer than 30 minutes.
- Do not expose this product to fire or other sources of excessive heat.
- Do not leave this product in direct sunlight for extended periods of time.
- Do not block any ventilation openings.
- Do not disassemble this product or attempt to modify it in any manner. Unauthorized alterations may compromise safety, regulatory compliance, product performance, and will void the warranty
- Do not expose this product to excessive impact or other physical abuse.
- Do not insert anything into this product unless otherwise specified in the user manual.
- Do not use abrasive cleaners on this product. Wipe it with a soft, water-dampened cloth.
- Only charge the battery in accordance with the user manual supplied. Use only the manufacturer supplied charger if any. Using other chargers could result in electric shock and/or damage the NUU Riptide. Using other chargers will void the warranty.

- Do not charge the NUU Riptide in damp areas or in extremely high or low temperatures, as this could result in electric shock.
- Do not attempt to replace the product's built-in battery. Attempts to disassemble the unit or replace internal battery will void the warranty.
- Obey all signs and displays that require an electrical device or RF radio product to be switched off in designated areas.
- Do not place the NUU Riptide on high surfaces. During music playback, the product may move or shift, causing it to fall.
- Do not dispose of the NUU Riptide in a fire. The battery could explode causing injury or death.
- Dispose of the NUU Riptide with its battery in accordance with local regulations. Do not dispose of the NUU Riptide with regular household waste.

## **FCC INFORMATION**

### **FCC STATEMENT**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or experienced radio/TV technician for help.

### **FCC RF Warning Statement**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



## WARRANTY INFORMATION

### NUU Limited One Year Warranty Information

NUU Limited (hereafter referred to as NUU), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase. If you are experiencing any problems with the operation or function of your product, please make sure you have downloaded our full owner's manual from our website for reference or contact the authorized local distributor (information of the authorized distributors are listed on [www.gonuu.com](http://www.gonuu.com)). Should this fail to resolve the matter and service is still required by reason of any defect or malfunction during the warranty period, NUU will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to a designated factory service center. The product must include proof of purchase, including date of purchase. To obtain the Warranty Service, Customer must contact the authorized local distributor within the applicable warranty period to obtain warranty service authorization.

Dated proof of original purchase from the authorized reseller will be required. NUU is not responsible for Customer's products or parts received without a warranty service authorization. Products or parts shipped by Customer to local distributor must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package.

THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY A WRITTEN INSTRUMENT DULY SIGNED BY NUU WARRANTIES EXCLUSIVE. IF THIS PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPLACEMENT OR REPAIR OF THE PRODUCT OR PART OR REFUND OF THE PURCHASE PRICE PAID, AT NUU. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES (OR CONDITIONS), EXPRESSED OR IMPLIED, INCLUDING (WITHOUT LIMITATION), ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. NUU SHALL NOT BE LIABLE FOR LOSS OF PROFITS OR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES WHICH THE PURCHASER MAY SUSTAIN. IN NO EVENT SHALL NUU'S LIABILITY EXCEED THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. NUU NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

NUU SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT OR MALFUNCTION IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO OPEN, REPAIR, OR MODIFY THE PRODUCT, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OTHER HAZARDS, OR ACTS OF GOD.

THIS WARRANTY DOES NOT COVER PHYSICAL DAMAGE TO THE SURFACE OF THE PRODUCT, INCLUDING CRACKS OR SCRATCHES ON OUTSIDE CASING. THIS WARRANTY DOES NOT APPLY WHEN THE MALFUNCTION RESULTS FROM THE USE OF THIS PRODUCT IN CONJUNCTION WITH ACCESSORIES, OTHER PRODUCTS, OR ANCILLARY OR PERIPHERAL EQUIPMENT AND NUU DETERMINES THAT THERE IS NO FAULT WITH THE PRODUCT ITSELF. THIS WARRANTY DOES NOT APPLY TO ANY MALFUNCTION OR FAILURE OF THE PRODUCT OR PART DUE TO ANY COMMUNICATION SERVICE CUSTOMER MAY SUBSCRIBE TO OR USE WITH THE PRODUCT. WARRANTY IS VOID IF THE WARRANTY STICKER IS REMOVED.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW, NUU ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THIS PRODUCT, EVEN IF NUU OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT NUU'S DISCRETION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HERE-IN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

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