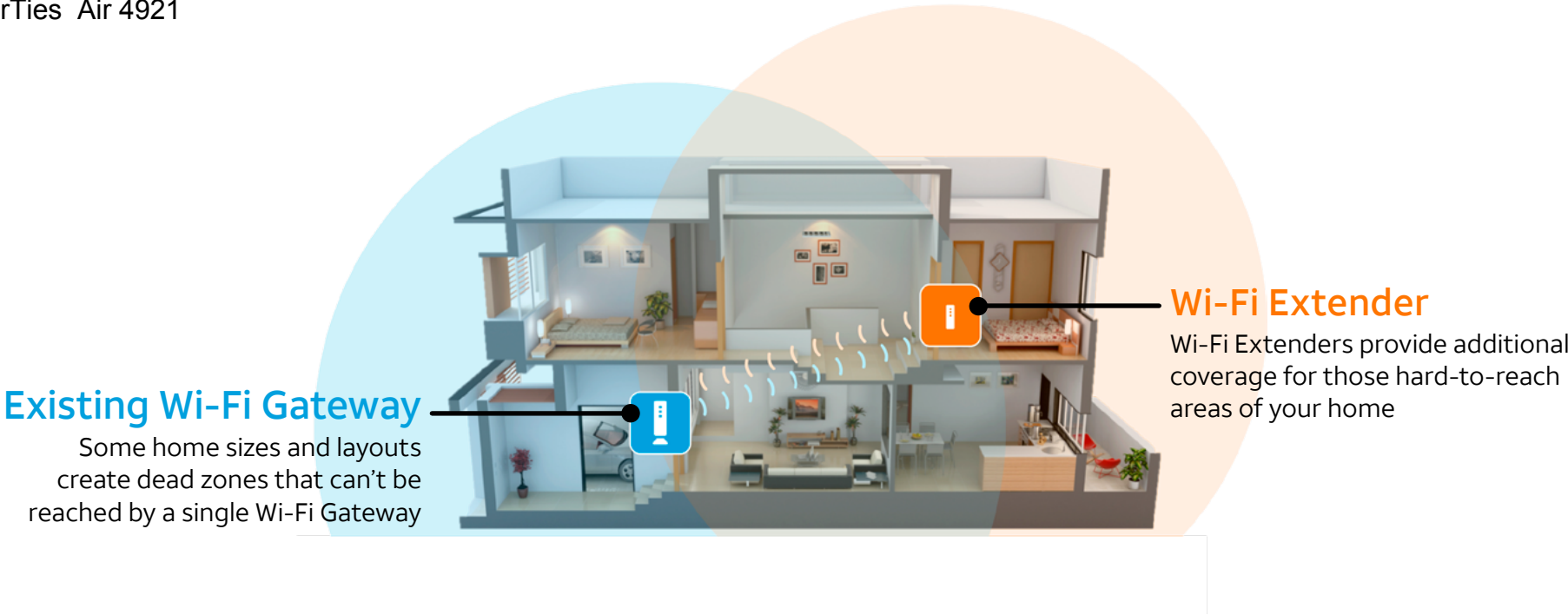


# AT&T Smart Wi-Fi® Extender

## Self-installation Guide

AirTies Air 4921



### Get started

Please allow at least 10-15 minutes for installation.

These instructions will guide you through the process of installing your Wi-Fi Extender.  
**AT&T Internet service must be active and connected prior to adding your Wi-Fi Extender.**

### In the box:



Yellow Ethernet cable




Power cord







# Having trouble?

- If your Wi-Fi Extender displays a **red light**, it likely has a bad connection or is too far from your existing Wi-Fi Gateway. Move the Extender closer to your Wi-Fi Gateway. This provides a stronger signal.
- If your Wi-Fi Extender has both LEDs flashing **green** every 5 seconds, it is ready to be paired. Place your Extender close to your Gateway and press the **WPS button** on the front of your Wi-Fi Gateway, then the **WPS button** on the Extender. The 5GHz and 2.4GHz lights will flash and then turn solid green when they are successfully paired. You can then move your Extender to your final location.
- Pressing the reset button on the back of the Extender with a paper clip will restore factory settings. Your Extender will need to be re-paired with your Wi-Fi Gateway by following steps 1-3.
- When successfully paired, the 5GHz light will blink briefly every 5 seconds to indicate a successful pair. The 2.4GHz light will remain solid green. (  )
- Visit **att.com/wifiextender** for additional Extender support.
- Sources for a weak Wi-Fi signal include microwave ovens, cordless phones and other wireless devices such as wireless speakers, baby monitors and garage door openers which can cause Wi-Fi interference.

## If you are experiencing service issues, check the following:



**Your Internet Service needs to be active.**  
You must have working AT&T Internet service for your Extender to work correctly.



**Power down, power up.**  
Unplug the power cord from the back of the AT&T Wi-Fi Extender. Leave the Wi-Fi Extender unplugged for 15 seconds and plug it back in. You may need to wait up to three minutes for your Wi-Fi Extender to completely reboot.



**Check your connections.**  
Check all cables and cords to ensure they are connected properly and securely.

## Additional information

**Test your Internet connection speed**  
Our speed test takes less than a minute to perform two key measurements (Download and Upload) to help you determine if you should take steps to improve the performance of your online experience. Visit **att.com/speedtest**.

**Manage your account:**  
Available 24/7, download the myATT app at **att.com/myattapp** from your mobile device.

**Repair center:**  
Phone: 800.246.8464

**IPv6**  
AT&T supports IPv6 across our network, equipment and devices. Visit **att.com/ipv6** for more information.

- Accessibility support:**
- Alternate format guides:
    - Braille or large print: call **800.288.2020** and request guide number (ATT170820943-2)
    - Accessible tagged PDF: visit **att.com/userguides**
  - Telephone equipment for visual and/or hearing impaired:
    - Phone: 877.902.6350
    - TTY: 800.772.2889
  - Repair Center:
    - Phone: 800.246.8464
    - TTY: 800.397.3172
  - Device Compatibility Feature: Compatible with any TTY/TDD devices with standard phone line

**¿Hablas español?**  
*Por favor visita **att.com/uverseguias** para ver la información en español. También puedes ver la siguiente guía: **(ATT170820943-2)** (FTTP-GPON CSI SP) para más detalles.*

## Need more help?

Visit **att.com/support**  
Call us at **800.288.2020** and ask for “technical support.”





REVISION TABLE

Change Point	Ref. PN.	PN.	Part Description	Date	Change Notes	Author
	MP-0000063190	MP-0000066550	FCC, 4920, AT-T, EN, Black/White, Single, R1, v0	06.09.2018	Added Pro 65 warning, added 2 page, change MP code	MB
	MP-0000066550	MP-0000067026	FCC, 4920, AT-T, EN, Black/White, Single, R2, v0	09.11.2018	Updated Pro 65 warning. Changed MP... code.	MB

Air 4920 / AT&amp;T FCC STATEMENT (Printed Material Specification)

Flat dimension	210mm x 148mm
Dimension after binding	A6 (105mm*148mm)
Pages	4 pages
Cover Printing Color	Colour Printing
Inner Printing Color	Colour Printing
Cover Page Material	105g Copperplate paper
Inner Pages Material	105g Copperplate paper
Cover Page Coating	Varnishing
Inner Pages Coating	Varnishing
Binding & Folding Process	Paper folding
Printing Technique	Offset printing
Output lpi	200Lpi
Size Tolerance	L*W:+1/-1mm.
Color Tolerance	$\Delta E=2$ for Pantone $\Delta E=3$ for CMYK
Part Number	MP-0000067026

Printing Colors



## **FCC Statement**

# Wireless Regulatory Information

## **FCC Statement :**

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC CAUTION:**

The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

IEEE 802.11b or 802.11g operation of this product in the USA is firmware limited to channel 1~11.

This device is restricted for indoor use.

### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

## **DFS Statement :**

Devices will not permit operations on channels 120-132 for 11a and 11n/a which overlap the 5600 - 5650 MHz band.

## **SAFETY WARNINGS:**

- Do not use this product near water, for example, in a wet basement or near a swimming pool.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.



# **WARNING**

Cancer and Reproductive Harm - [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

MP-0000067026



REV09112018