

User Guide DT-210/230 Thermal Receipt Printer



Important Safety Instructions (English)

Read the following instructions thoroughly before starting up your printer.

- · Never carry out maintenance or repair work yourself. Always contact a qualified service technician.
- Keep this Operator's Manual in a place which is easily accessible at all times.
- Place the printer on a solid and even base so that it cannot fall.
- Never place the printer in the vicinity of inflammable gas or explosive substances.
- Ensure the printer is connected to a socket with the correct mains voltage.
- Always disconnect the printer from the mains before opening the device to perform maintenance work or remedy errors.
- Do not expose the printer to high temperatures, direct sunlight or dust.
- Keep all liquids away from the printer.
- Protect the printer from shock, impact and vibration.
- Make sure that both of the printer and the computer are switched off before connecting the data cable.
- The print head will become very hot during printing; avoid contact with the print head after printing has finished.
- Do not perform any operation or action in any way other than those provided in this manual. When in doubt, contact your dealer or your customer support.

Wichtige Sicherheitshinweise (German)

Lesen Sie bitte diese Sicherheitshinweise durch, bevor sie den Drucker in Betrieb nehmen.

- Führen Sie Wartungsarbeiten und Reparaturen keinesfalls selbst aus, sondern verständigen Sie immer einen gualifizierten Servicetechniker.
- Bewahren Sie diese Dokumentation an einem jederzeit zugänglichen Ort auf.
- Den Drucker auf stabilem und ebenem Untergrund so aufstellen, dass er nicht zu Boden fallen kann.
- Stellen Sie den Drucker keinesfalls in der N\u00e4he von leicht entz\u00fcndlichen Gasen oder explosiven Stoffen auf.
- Den Drucker nur an eine Steckdose mit der richtigen Spannung anschließen.
- Wenn Sie den Drucker vom Netz trennen wollen, den Drucker ausschalten und immer den Netzstecker an der Steckdose ziehen.
- Den Drucker weder hohen Temperaturen noch direktem Sonnenlicht und Staub aussetzen.
- Keine Flüssigkeiten mit dem Drucker in Berührung bringen.
- Den Drucker keinen Erschütterungen, Stößen oder Vibrationen aussetzen.
- Sicherstellen, dass der Drucker und der Computer ausgeschaltet sind, bevor das Datenkabel angeschlossen wird.
- Der Druckkopf wird während des Druckens heiß. Vor dem Berühren deshalb einige Zeit abkühlen lassen.
- Weichen Sie bei der Bedienung des Druckers nicht von den Anweisungen in der Dokumentation ab. Bei Unklarheiten wenden Sie sich bitte an Ihren Händler oder Ihren Kundendienst.

Consignes importantes de sécurité (French)

Lire attentivement les instructions suivantes avant de mettre l'imprimante en service.

- Ne jamais effectuer soi-même les travaux d'entretien et de réparations. Contacter toujours un dépanneur qualifié.
- Placer l'imprimante sur un support stable de façon à ce qu'elle ne puisse pas tomber.
- Ne jamais placer l'imprimante à proximité de sources de gaz aisément inflammables ou de substances explosives.
- Ne connecter l'imprimante à une prise que lorsque la tension est correcte.
- Pour déconnecter l'imprimante de l'alimentation principale, mettre l'imprimante hors tension et toujours débrancher le connecteur secteur de la prise murale.
- Ne pas exposer l'imprimante à des températures élevées, à la lumière directe du soleil ou à la poussière.
- Ne pas mettre l'imprimante en contact avec des liquides.
- Ne pas exposer l'imprimante à des chocs, impacts ou vibrations.
- S'assurer que l'imprimante et l'ordinateur sont hors tension avant de connecter le câble de données.
- La tête d'impression est brûlante pendant l'impression. C'est pourquoi laissez-la refroidir quelques instants avant d'y toucher.
- N'exécutez aucune opération ni action d'une autre manière que celle indiquée dans ce manuel. En cas de doute, veuillez contacter votre distributeur ou service après-vente.

Indicazioni di sicurezza importanti (Italian)

Prima di mettere in funzione la stampante, leggere attentamente le seguenti indicazioni.

Non eseguire mai da sé gli interventi di manutenzione e riparazione, ma rivolgersi sempre a un tecnico di assistenza qualificato.

- Conservare le presenti istruzioni per l'uso in un luogo sempre accessibile.
- Collocare la stampante su una superficie stabile, per evitare che cada a terra.
- Non collocare la stampante in prossimità di gas facilmente infiammabili o di sostanze esplosive.
- Collegare la stampante a una presa di corrente con tensione adeguata.
- Per scollegare la stampante dalla rete di alimentazione, spegnere la stampante e disinserire sempre il connettore di rete dalla presa.
- Non esporre la stampante ad elevate temperature né alla luce solare diretta e alla polvere.
- Evitare il contatto della stampante con liquidi.
- Non esporre la stampante a colpi, scosse o vibrazioni.
- Verificare che la stampante e il computer siano spenti prima di collegare il cavo di trasmissione dati.
- Durante la stampa, la testina si surriscal-da notevolmente. Prima di toccarla, se necessario opportuno quindi lasciarla raffreddare qualche istante.
- Non eseguire alcuna operazione o azione se non nella maniera descritta nel presente manuale. In caso di dubbio, contattare il rivenditore o dalla società incaricata dell'assistenza.

Instrucciones de seguridad importantes (Spanish)

Lea las siguientes instrucciones con esmero antes de poner la impresora en servicio.

Nunca lleve a cabo trabajos de mantenimiento o reparación Ud. mismo, sino consulte a un técnico de servicio calificado.

- Guarde las presentes instrucciones de servicio en un lugar de fácil acceso en cualquier momento.
- Ponga la impresora sobre un base estable de manera que no pueda caer al suelo.
- Nunca coloque la impresora en la vecindad de gases de fácil inflamabilidad o sunstancias explosivas.
- Asegure conectar la impresora sólo a un enchufe con un voltaje correcto.
- Cuando quiera desconectar la impresora de la red, apague la impresora y siempre tire la clavija de alimentación del enchufe.
- No exponga la impresora a temperaturas altas, a la luz solar directa y al polvo.
- No ponga la impresora en contacto con fluidos.
- Nunca exponga la impresora a sacudidas, choques o vibraciones.
- Asegúrese de que la impresora y el ordenador estén apagdos antes de conectar el cable de datos.
- La cabeza de impresión se pone muy caliente durante la impresión. Por lo tanto, deje enfriarlo algún tiempo antes de tocarla.
- No permita que se realice cualquier operación o acción de una forma diferente a lo que se señala en el manual. En caso de duda, póngase en contacto con su comerciante o con su servicio post-venta.

Правила по технике безопасности. (Russian)

Прочитайте, пожалуйста, инструкцию по технике безопасности перед включением в работу принтера.

- Не выполняйте технические работы и ремонт техники самостоятельно, но сообщайте о неисправностях квалифицированным сервисным техникам.
- Данная инструкция должна быть всегда доступна каждому пользователю.
- Установите принтер на ровном и стабильном месте так, чтобы он не смог упасть на пол.
- Ни в коем случае не ставьте принтер вблизи легко воспламеняющихся газов и взрывчатых веществ.
- Включайте принтер в розетку только с соответствующим напряжением.
- Если Вы хотите отключить принтер от напряжения, сначала выключите принтер сам и затем выньте штекер из розетки.
- Берегите принтер от нагревания, от попадания на него прямых солнечных лучей и пыли.
- Не допускайте попадания жидкости на принтер.
- Нельзя подвергать принтер тряске, ударам и вибрации.
- Убедитесь, что принтер и компьютер выключены, только после этого соедините принтер с компьютером.
- Печатающая головка нагревается во время работы принтера. Поэтому подождите какое-то время, прежде чем дотронуться до нее.
- Пользуйтесь принтером так, как это написано в документации. Если у Вас возникают неясности, обращайтесь с вопросами к Вашим продавцам или в сервисный центр.

Instruções Importantes sobre Segurança (Portuguese)

Leia as instruções de segurança antes de usar a impressora.

- Consulte sempre um técnico qualificado para executar uma reparação .
- Coloque a impressora sobre uma base sólida e nivelada, para que ela não sofra quedas.
- Jamais instale a impressora nas proximidades de lugares onde haja gás inflamável ou substâncias explosivas.
- Assegure-se de conectar a impressora à tomada elétrica com a voltagem apro-priada.
- Quando desligar a impressora da rede, desligue sempre a impressora e retire o cabo da tomada.
- Não exponha a impressora a temperaturas altas ou luz solar direta.
- Não aproxime substâncias líquidas da impressora.
- Proteja a impressora de choques, impactos e vibrações.
- Desligue a impressora e o computador antes de conectar o cabo da rede.
- A cabeça da impressora pode ficar muito quente . Portanto, espere algum tempo antes de tocá-la.
- Não faça nenhuma operação ou ação além das recomendadas neste manual. Em caso de dúvida, contate seu revendedor ou companhia de serviço.

Önemli Güvenlik Talimatları (Turkish)

Lütfen, yazıcıyı işletime geçirmeden önce bu güvenlik talimatlarını bütünüyle dikkatle okuyun.

- Bakım ve tamir çalışmalarını kesinlikle ve hiçbir surette kendi başınıza yapmayın; her zaman kalifiye bir uzman servis-teknisyenine haber verin.
- Yazıcıyı, üzerinden yere düşmesi mümkün olmayacak sabit ve düz bir zemine yerleştirin.
- Yazıcıyı kesinlikle ve hiçbir surette kolayca yanabilecek gaz veya patlayıcı maddeler içeren nesnelerin yakınına koymayın.
- Yazıcı akım kablosunu sadece doğru gerilime sahip bir prize takın.
- Yazıcıyı şebeke ağından ayırmak istediğinizde, yazıcıyı kapatın ve ağ-fişini her zaman prizden çıkartın.
- Yazıcıyı ne yüksek ısılı ne de doğrudan güneş ışığına ve toza mâruz kalan mekânlarda bulundurun.
- Yazıcı hiçbir sıvı maddeyle temasta olmamalıdır.
- Yazıcı hiçbir sarsıntıya, darbeye veya titreşime mâruz kalmamalıdır.
- Veri kablosu bağlanmadan önce hem yazıcının hem de bilgisayarın kapalı olduklarından emin olmalısınız.
- Yazıcının başı basma esnasında yüksek ısıya ulaşıyor. Bu yüzden lütfen dokunmadan önce kısa süre soğumasını bekleyin.
- Yazıcının işletimi ve kullanımında bu dokümantasyondaki talimatların hiç dışına çıkmayın. Sorunlu görünen hususlarda lütfen imâlatçınıza veya müşteri hizmetleri servisinize başvurun.

TRADEMARK ACKNOWLEDGEMENTS

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Tally Dascom DT-210/230	 	

1 Printer installation guide

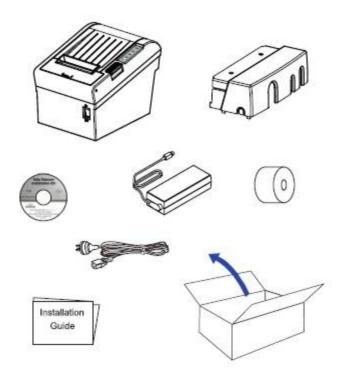
1.1 Unpacking the printer

Open the packaging, lift the printer out of the cardboard box and remove the remaining packaging material. Check the printer for any visible transport damage and missing items. If you find any transport damage or any accessories are missing, please contact your dealer for assistance.

Note:

Please keep the packaging material for future transportation.

The shipping list varies with different customized order requirements.



1.2 Placing the printer

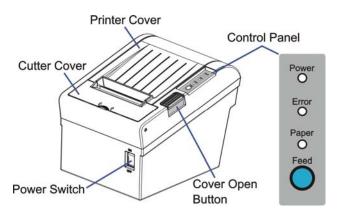
Place the printer on a solid, flat, stable surface; ensuring that the printer is positioned in such a way that it cannot move, and that there is easy access to the control panel and paper input devices. Also ensure that there is enough space for sufficient ventilation and for the printed output.

When selecting the printer location, observe the following additional instructions:

- Never place the printer near to any flammable gas or explosive substances.
- Do not expose the printer to direct sunlight. If you cannot avoid placing the printer near a window, protect it from the sunlight with a curtain.
- When connecting a computer to the printer, make sure the maximum recommended cable length is not exceeded.
- Ensure sufficient distance between the printer and any heating devices or radiators.
- Avoid exposing the printer to extreme temperature or air humidity fluctuations. Avoid exposure to dusty environments.
- It is recommended the printer is installed in a position which reduces noise exposure to the work place during printing.

1.3 Printer components

Printer components and functions are shown as below:



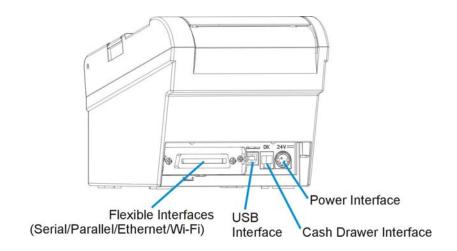
Component	Function
Printer Cover	Open the cover when loading or reloading roll paper.
Control panel	Shows printer status for printer function setup.
Power switch	Powers printer ON or OFF.
Cutter Cover	Protect the auto-cutter and open it when paper jam occurs.
Cover Open Button	Open the Printer Cover.

1.4 Connecting the interface cable

The USB, Cash Drawer, Serial/Parallel/Ethernet/Wi-Fi interface ports are located at the rear of the printer. Choose the interface which suits your system.

Note:

Make sure the printer and the computer are switched off before connecting or disconnecting the interface cable to prevent electrical damage to the interface ports.



Component	Function
Power supply Interface	Connects power cord to the printer.
Cash Drawer Interface	Connects Cash Drawer interface cable from the cash drawer.
USB Interface	Connects USB interface cable from the host.
Flexible Interface Board	Connects serial I/F, Parallel I/F, Ethernet I/F or Wi-Fi I/F from the host.

1.5 Connecting the mains power

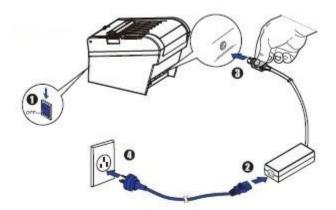
Checking the printer voltage

Make sure that the device has been set according to your country's power supply voltage. To do this, check the rating plate at the rear of the printer. Contact your dealer if the setting is incorrect.



A Never switch on the printer if the voltage setting is incorrect; this may result in electrical damage to the printer.

- Make sure the printer and the computer are powered off¹⁰. 1.
- Connect the power cord to the power adapter[®], and connect the power adapter to the power supply 2. interface at the rear of the printer[®]. Ensure the power cord is securely connected. Connect the power cord plug to a mains socket on the wall[®].



Power on and power off

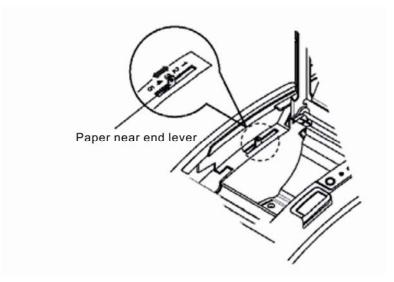
- 1. Press the power switch to the "I" position to turn on the printer. Upon power-on, the Power LED indicator light up.
- Press the power switch to the "O" position to turn off the printer.

Note:

- 1. After switching off the printer, wait at least 5 seconds before powering on again. Otherwise, it may cause damage to the printer.
- 2. Please disconnect the power cord if the printer will not be used for a long time.

1.6 Adjusting the near end sensor

Open the printer cover you will see a black lever inside as shown below.



The printer has a paper near-end sensor that provides notice that the paper roll is nearly exhausted. When the paper is running low, the paper LED is lit red.

If you find that there is not enough paper remaining on the roll when the near-end sensor is triggered, you can change the near-end sensor setting.

Adjustments:

The paper near end lever is continuously adjustable from "1" to "6".

- Minimum paper remains until paper end.
 Paper roll diameter about 26mm)
 (Paper roll diameter about 30mm)
 (Paper roll diameter about 32mm)
- 5. Paper remains until paper end. (Paper roll diameter about 32mm)6. Maximum paper remains until paper end. (Paper roll diameter about 33mm)

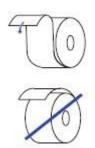
1.7 Installing Roll Paper

1.7.1 Installing 80mm Roll Paper

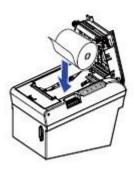
1. Press the cover open button to open the cover.



2. The correct installing direction of the roll paper.



3. Remove any used roll paper core, and load the new roll paper.

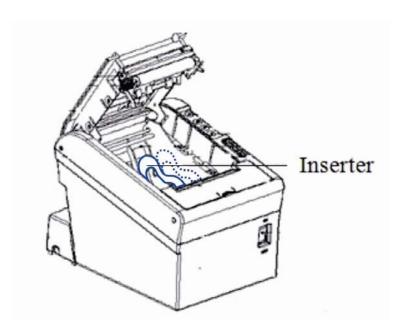


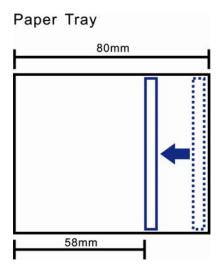




1.7.2 Installing 58mm Roll Paper

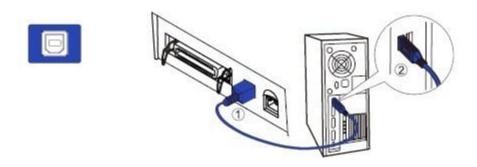
If you want to install 58mm roll paper, open the printer cover, you will see an inserter on the right side of the paper warehouse. Move this inserter to the specified position on the middle of the warehouse. Then you can install the 58 roll paper as 80mm roll paper installed above.



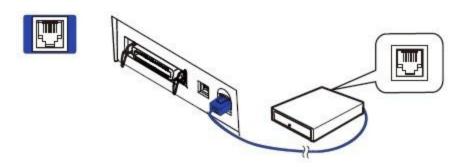


1.8 Installing the interfaces

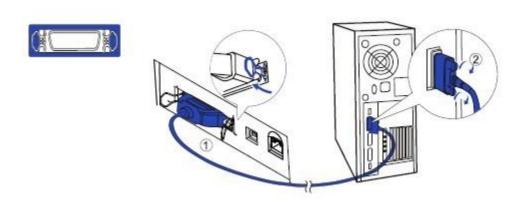
■ USB interface



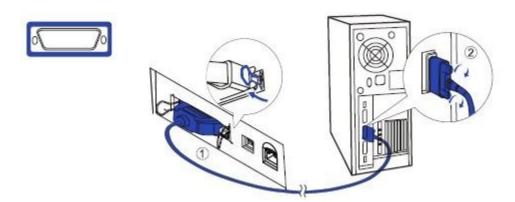
■ Cash Drawer interface



■ Parallel interface

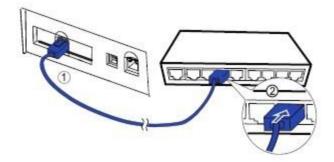


■ Serial interface



■ Ethernet interface





1.9 Installing the standard option and optional kits

■ Interface Cover (Standard Option)

Adjust the relative positions between interface cover and printer as shown below, and push the interface cover as arrow shown below.



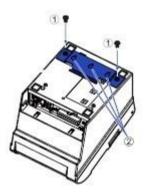
■ Splash Cover (Optional Kit)

Slip the fixed hooks on both sides of splash cover into the relative installing hole position on the printer, and close the splash cover.



■ Hanging Plate (Optional Kit)

- 1. Lock the hanging plate on the lower case of the printer with screws⁰;
- 2. Align the positioning holes of the hanging plate and plug into the fixed screws on the wall[®].



1.10 Installing the printer driver

Installing the Windows Driver (Compatible with Windows XP/7)

Note:

Power off the printer before running the printer driver setup.

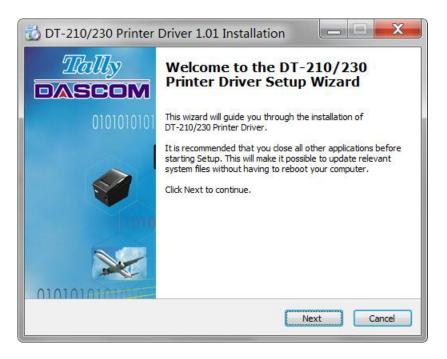
Your printer CD-ROM comes with Windows drivers. Go to the Drivers folder and run the installer "DriverSetup.exe".

Installation guide for USB, serial and parallel driver program

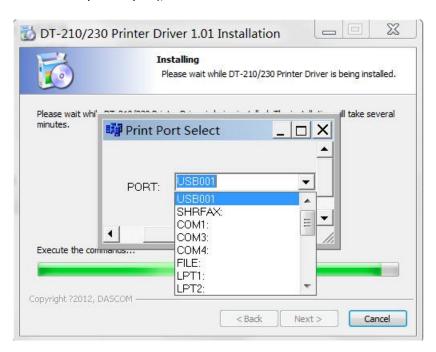
1. Double click the "DriverSetup". You will see the screen as below. Choose "English" and then click "OK" to continue.



2. You might see the screen as below. Please click "Next" to continue.



3. Choose the desired port to use, after selecting the "Port" option (USB001 for USB port, com1 for serial port and LPT1 for parallel port), click "Next" to continue.

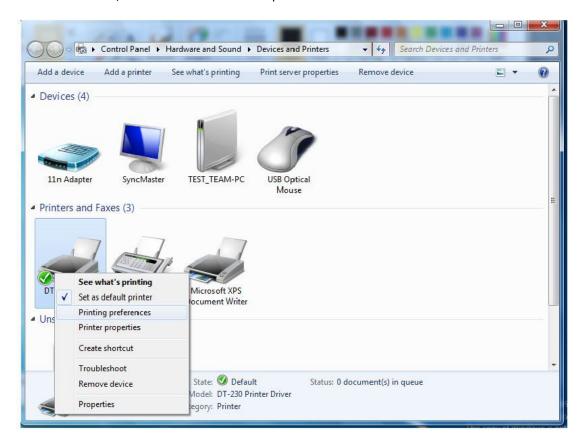


4. Click "Finish" to finish the installation process successfully.

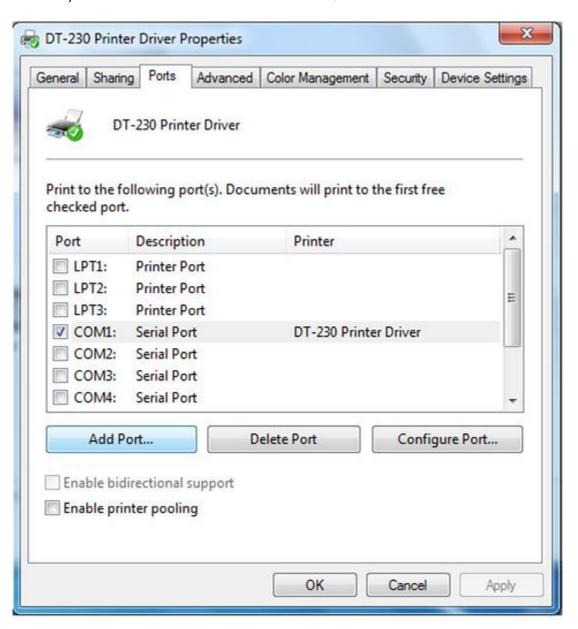


Installation guide for Ethernet and Wi-Fi driver program

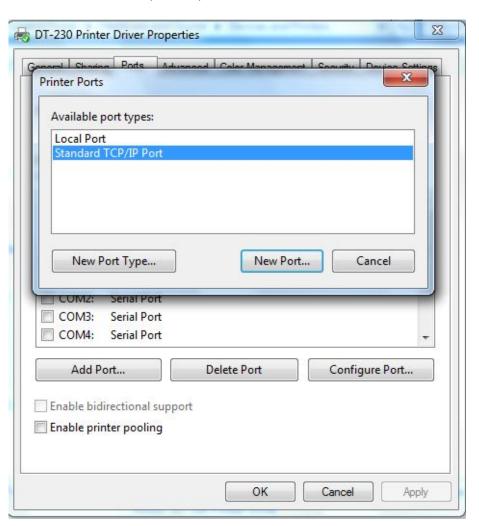
- 1. Install the printer driver as USB installation.
- 2. Click "Start" → "Control Panel" → "Hardware and Sound" → "Devices and Printers", right click on the DT-230 Printer Driver, and then click "Printer Properties".



3. Then you will see the screen as below. Click "Ports" \rightarrow "Add Port".



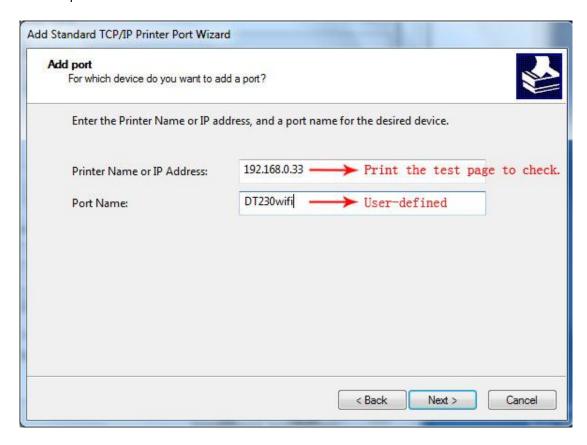
4. Select "Standard TCP/IP Port", and click "New Port".



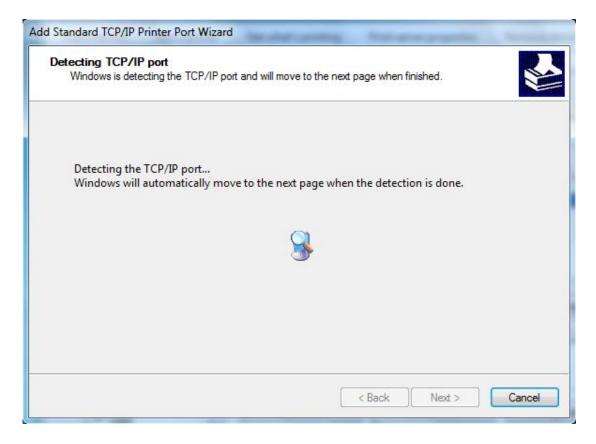
5. You will see the screen as below, cilck "Next" to continue.



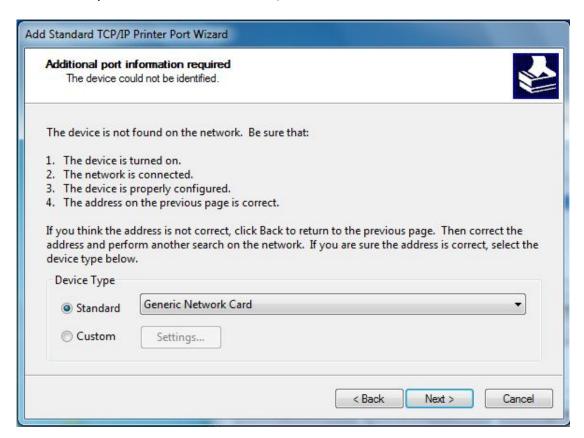
6. Complete the "Printer Name or IP Address" and "Port Name".



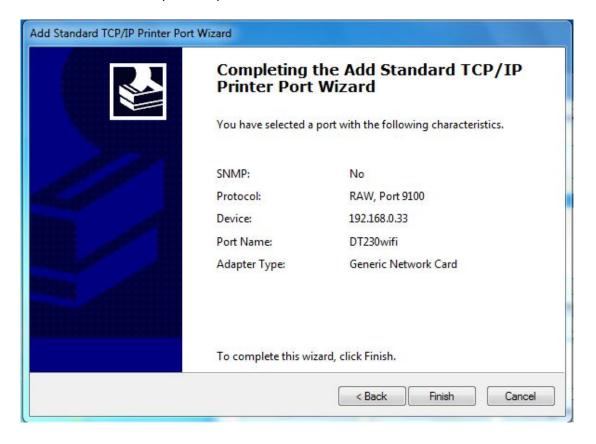
7. Click "Next" to access the screen as below.



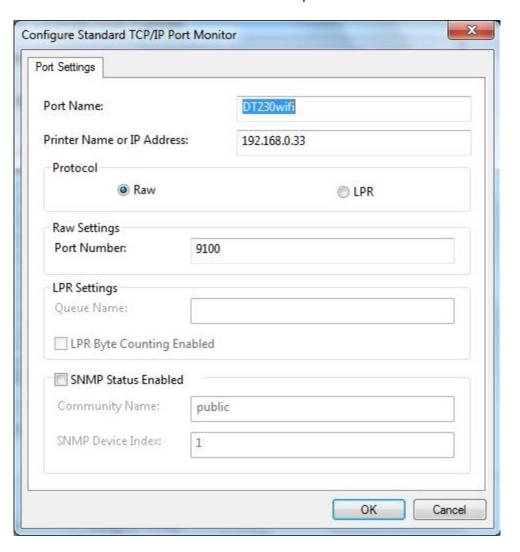
8. And then you will see the screen as below, click "Next" to continue.



9. Click "Finish" to complete the printer driver installation.



10. Click "Start" \rightarrow "Control Panel" \rightarrow "Hardware and Sound" \rightarrow "Devices and Printers", right click on the DT-230 Printer Driver, and then click "Printer Properties". Then click "Ports" \rightarrow "Configure Port", finish the setup parameter in the screen as below. Click "OK" to finish the setup.



2 Control panel operation

■ LED indicators and key

Feed key

Press Feed key to feed paper.

Power LED

Power LED turns on while printer is powering on.

Error LED

Error LED turns on means error occurs.

Paper LED

Paper LED turns on means paper near end or paper end.

■ Self-test

Turn off the power after roll paper loaded, hold down the Feed key while printer is powering on, then the self-test page is printed out. "If you want to continue SELF-TEST printing, please press Feed key." would be printed out after the current printer status is printed, also Paper LED would be turned on; Press Feed key to continue the character printing. After a number of lines are printed, the printer indicates the end of the self-test by printing "*** completed ***".

Hexadecimal Dumping

Open the Printer Cover, load roll paper and turn the power on while holding down Feed key, and then close the Printer Cover, the printer would run Hexadecimal Dumping printing mode.

Press Feed key for three times to exit Hexadecimal Dumping printing mode.

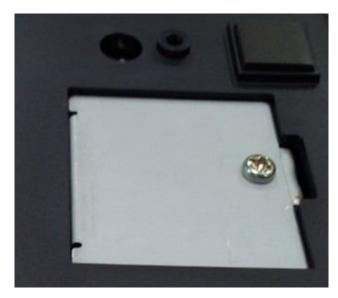
■ LED indicators

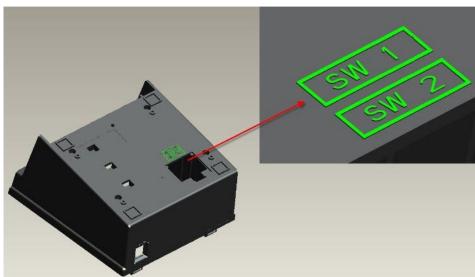
Description	POWER	ERROR	PAPER	BEEPER
				Short beep for twice and long
Printer Cover is open	On	On	On	beep for once
Roll paper is sufficient	On	Off	Off	No beep
Roll paper end	On	On	On	Short beep for three times
Roll paper near end	On	Off	On	No beep



3 Setting DIP Switches

You will see a metal plate on the bottom of the printer. Remove the metal plate with a screwdriver you will find two DIP switches on the main control board as shown below.







DIP Switch 1

DIP Switch 2

There are two DIP switch banks on the main controller board (SW1 and SW2), eight DIP switches for each bank. These DIP switches can be set on/off, using the tip of a tool, such as a small screwdriver.

The printer parameter such as printer density, baud rate, and auto-cutter enable/disable etc. can be set via these two DIP switches as follows.

Note: New DIP switch settings are enabled after the printer is turned on!

■ Serial Interface (RS-232C)

· DIP Switches 1

SW	Function	ON	OFF	Default
1-1	Auto Line Feed	Enable	Disable	OFF
1-2	Handshaking	XON/XOFF	DTR/DSR	OFF
1-3	Data Length	7bits	8bits	OFF
1-4	Parity Check	Yes	No	OFF
1-5	Parity Selection	EVEN	ODD	OFF
1-6	Baud Rate Selection			OFF
1-7				ON
1-8	(bps)	Refer to the	e following table 1	OFF

· DIP Switches 2

SW	Function	ON	OFF	Default
2-1	Reserved	-	-	OFF
2-2 2-3	Internal bell control	Internal bell disable	Internal bell enable	OFF
2-3	Auto Cutter	Disable	Enable	OFF
			* Offline	
2-4	BUSY Condition	Receive Buffer Full	* Receive Buffer	OFF
			Full	
2-5				OFF
2-6				OFF
2-7	Print Density	Refer to the following	table 2	OFF
2-8	Near-End Sensor Status	Disable	Enable	OFF

■ Parallel and USB2.0 Interface

· DIP Switches 1

SW	Function	ON	OFF	Default
1-1	Auto Line Feed	Enable	Disable	OFF
1-2				
~	Reserved	-	-	OFF
1-8				

Tally Dascom DT-210/230

· DIP Switches 2

SW	Function	ON	OFF	Default
2-1	Reserved	-	-	OFF
2-2	Internal bell control	Internal bell disable	Internal bell enable	OFF
2-3	Auto Cutter	Disable	Enable	OFF
			* Offline	0.55
2-4	BUSY Condition	Receive Buffer Full	* Receive Buffer Full	OFF
2-5			ı	OFF
2-6	1			OFF
2-7	Print Density	Refer to the following Tabl	e 2	OFF
2-8	Near-End Sensor Status	Disable	Enable	OFF

• Table 1 – Baud rate (bps) Selection

Transmission Speed	1-6	1-7	1-8	Default
2400	ON	OFF	OFF	
4800	ON	OFF	ON	
9600	OFF	ON	OFF	
19200	OFF	OFF	OFF	10200
38400	OFF	ON	ON	19200
57600	OFF	OFF	ON	
115200	ON	ON	ON	

• Table 2 – Print Density Selection

2-5	2-6	2-7	Print Density (Mono color)	Default
ON	ON	Reserved	1(Light)	
OFF	OFF	Reserved	2	
ON	OFF	Reserved	3	2
OFF	ON	Reserved	4(Dark)	

■ Auto Cutter Enable / Disable selection

Dip Switch Set 2		
SW 2-3 ON Auto Cutter Disabled		Auto Cutter Disabled
	OFF	Auto Cutter Enabled
Application	Ignores Auto Cutter error for continuous printing.	

4 Troubleshooting

Your printer is extremely reliable, but occasionally problems may occur. This chapter provides information on some of the common problems you may encounter and how you may solve them. If you encounter problems that you can not resolve, contact your dealer for assistance.

Read the following instructions before maintenance and avoid operating beyond your capacity, so as to prevent injury to you and damage to the printer.

4.1 Troubleshooting

■ LED indicator on the control panel and beeper alarm

Trouble	Potential Problem	Solution
No LEDa au	Incorrect power supply cable connections and power outlet	Check the power supply cable connections and the power outlet and correct them
No LEDs on	The printer does not switch on	Switch on the printer
	PCB damaged	Contact your dealer for assistance
Paper LED always on	Paper near end	The roll paper is near end, the printer can work normally
Error LED always on and beeper alarms	Printer Cover open	Close the Printer Cover
Paper and Error LEDs always on and beeper alarms	Paper end	Reload the roll paper
	Thermal Print Head overheated	Turn the printer off and resume when it cools
Error LED blinks and	Overvoltage	Print with specified voltage
beeper alarms	Low-voltage	Print with specified voltage

■ Troubles occur during printing

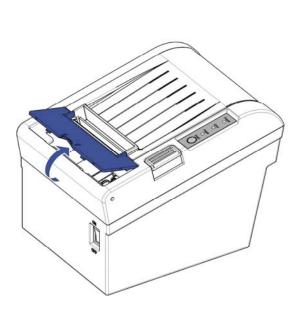
Trouble Potential Problem		Solution
Coloured stripe in the paper	Paper near end	Reinstall the roll paper
	Incorrect roll paper installation	Check if the roll paper is installed
	Unqualified roll paper	Use recommended thermal roll paper
Blurred printing or spot	Dirty thermal head or print rooler	Clean the thermal head or print rooler
Bidired printing or spot	Low Print density	Increase the print density level
Paper Jam	Paper stucked	Open the printer cover, check the paper path and remove jammed paper
Vertical print words missing	Dirty thermal head or print	Clean the thermal head or print rooler
Vertical print words missing	Thermal head damaged	Contact your dealer for assistance

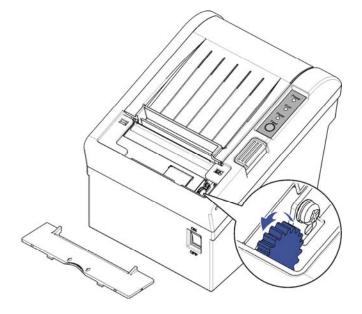
4.2 Removing Jammed Paper



Do not touch the thermal print head because it becomes very hot after printing.

- Turn the printer off and press the cover open button.
- Remove jammed paper, reinstall the roll, and close the cover.
- If paper is caught in the cutter and you cannot open the printer cover, open the cutter cover as shown on the left below.
- Turn the knob until the cutter blade returns to the normal position, as shown on the right below.
 There is a label to assist you.
- Close the cutter cover.
- Open the printer cover and remove the jammed paper.



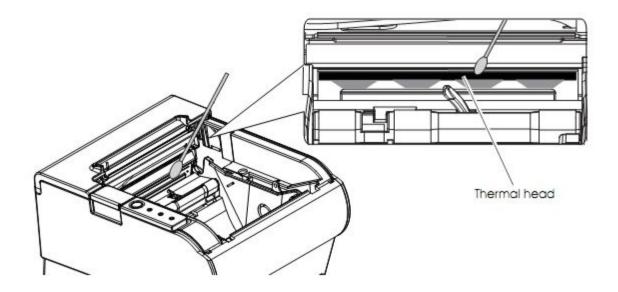


4.3 Cleaning Thermal Print Head



After printing, the thermal print head becomes very hot. Be careful not to touch it and to let it cool before you clean it. Do not damage the thermal print head by touching it with your fingers or any hard object.

- Turn off the printer, open the printer cover, and clean the thermal elements of the print head with a cotton swab moistened with an alcohol solvent (ethanol, methanol, or IPA).
- TallyDASCOM recommends cleaning the thermal head periodically (generally every 3 months) to maintain receipt print quality.



4.4 Logo Storage and NVRAM

Support varied density bitmaps and download bitmap printing. Max. Size of each bitmap is 64K; the total size of bitmaps is 256K.

5 Specification

5.1 Printer specification

	Print method	Direct thermal line printing	
	Resolution	203DPI, 8dots/mm	
Print Parameter	Print speed	DT-230: 260mm/s Default; 240-270mm/s adjustable via EDS. DT-210: 220mm/s Default; 210-230mm/s adjustable via EDS.	
	Print width	72mm (576dots)	
	Interface	USB (On-board) + Cash Drawer (On-board) + one optional interface (daughter board): Serial, Parallel, Ethernet, Wi-Fi or fiscal interface.	
	Print density	DT-230: Adjustable from level 1 to level 4 DT-210: Adjustable from level 1 to level 3	
Power	wer 51.6W(Normal)		
consumption	DAM	7W(Standby)	
Memory	RAM	1Mbytes	
	Flash	4Mbytes	
	Characters per	Font A, Special Font A: 48 cpl	
	line User-defined	Font B, Special Font B: 64 cpl Support	
Fonts	Oser-defined	• • • • • • • • • • • • • • • • • • • •	
Fonts	Code page	21 code pages (PC437、Katakana、PC850、PC860、PC863、PC865、PC737、ISO8859-7、WPC1252、PC866、PC852、PC858、KU42、TIS11、TIS18、PC720、WPC775、PC855、PC862、PC864、ISO8859-15) (TBD)	
Barcodes	1D	UPC-A, UPC-E, EAN8, EAN13, CODE39, ITF, CODEBAR, CODE128, CODE93	
	2D	PDR417, QR code	
Graphics		Support varied density bitmaps and download bitmap printing (Max. size of each bitmap is 64K; the total size of bitmaps is 256K.)	
Detect Function	Sensors	Paper End, Paper Near End, Paper Jam and Cover Open sensors.	
		External power adapter	
Power Supply	Input	AC 100V-240V 50-60Hz	
	Output	DC 24V±5%, 2.1A, A-1009-3P interface	
	Paper type	Standard Thermal Paper (The specific thermal roll paper type: Wangzi Paper PD160R is used.)	
	Paper width	79.5±0.5mm/57.5±0.5mm	
Paper Handle	Paper thickness	0.056~0.1mm (TBD)	
	Paper roll	Max. OD ф83mm	
	diameter	Min. ID φ13mm	
	Paper load	Upward cover open and Easy paper loading	
	Paper cut	Manual tear; Auto-cutter (hay cutter type), full cut and partial cut.	
Emulation		ESC/POS Compatible command set	
Noise		The noise level should be less than 50 dBA at 260mm/s printing speed (to be measured in accordance with ISO 7779).	
Physical Spec.	Operating condition	5~45℃/10~95%RH	
	Storage condition	-10~50℃/10~95%RH	
	Dimensions	147×198×146 (L×W×H mm)	

Tally Dascom DT-210/230

	Color	Black
	Weight	Approx. 1.8kg
Optional Kits	Optional Kits splash cover and Hanging plate	
Standard Interface cable cover Option		Interface cable cover
	TPH lifetime	150km
Reliability	MTBF	360, 000 hours
Reliability	Cutter lifetime	2,000,000 cuts
	MCBF	15,000,000 lines
Software Function	Driver program	32bit: Windows (Win 7/Vista/XP/2000) 64bit: Windows (Win 7/Vista/XP/2000)
FullCuon	Utilities	Support
Certification		CCC,CE,UL,FCC,Energy Star

5.2 Interfaces

Power Supply interface, USB interface and cash drawer interface are standard interfaces for the printer. Serial interface, Parallel interface, Ethernet interface and Wi-Fi interface are optional interfaces for the printer.

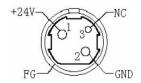
The interface pin assignment is listed below.

5.2.1 Power Supply interface

Power Supply interface pin assignment

Pin Number	Signal Name
1	+24 V
2	GND
3	N.C
SHELL	F.G.

Power Supply connector diagram



Power Supply interface type

Printer end - Unetop DC-002 or similar products User end - Unetop DP-002 or similar products

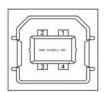
NOTE: Be sure to ground the metal of the interface using the locking screw for the frame ground (FG).

5.2.2 USB interface

USB interface pin assignment

PIN No.	Description	Classic wire color
1	VBUS	Red
2	D-	White
3	D+	Green
4	GND	Black

USB interface connector diagram



5.2.3 Cash Drawer interface

Cash Drawer interface pin assignment

Cash drawer interface with DC24V, 1A, RJ-11 6P type socket.

Pin. No.	Description	Direction
1	Frame Ground	-
2	Drawer kick-out drive signal 1	Output
3	Drawer open/close signal	Input
4	+24V	-
5	Drawer kick-out drive signal 2	Output
6	GND	-

Cash Drawer interface connector diagram



5.2.4 Serial interface

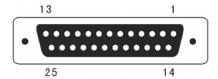
Serial interface pin assignment

Serial interface compatible with RS-232 standard, with 25 pin (D hole type) socket.

PIN No.	Description
PIN 1	Frame Ground
PIN 2	TXD
PIN 3	RXD
PIN 4	RTS
PIN 5	Unconnected
PIN 6	DSR
PIN 7	Signal Ground
PIN 8~19	Unconnected
PIN 20	DTR
PIN 21~25	Unconnected

Note: User can gain the setting of interface via printing configuration sample; the default setting of serial interface is as follow, 384000 bps (baud rates), 8 bit (data bit), 1 bit (stop bit), no parity, support RTS/CTS handshaking protocol.

Serial interface connector diagram



5.2.5 Parallel interface

Parallel interface pin assignment

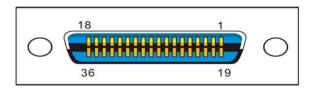
Parallel interface with 36 pin CENTRONICS socket.

Pin No.	Signal From	Description
4	1.1	STB Signal; Data latch pulse, latch the data to the
1	Н	printer at the rising edge of the negative pulse.
2	Н	Data 0 (The lowest bit)
3	Н	Data 1
4	Н	Data 2
5	Н	Data 3
6	Н	Data 4
7	Н	Data 5
8	Н	Data 6
9	Н	Data 7 (The highest bit)
10	P	ACK Signal; Printer response signal, indicates that
10		the printer has received the last byte of data; A
		negative pulse of about 1us.
11	Р	Busy Signal; The printer is busy; High level indicates
	-	that the printer can't receive data.
12	Р	PE Signal; Paper end signal; High level indicates that
		the printer is paper end.
13	_	Unconnected
14	_	Unconnected
15	_	Unconnected
16		jic Ground
17	Fra	me Ground, separated from logic ground.
18	_	Unconnected
19~30	Log	jic Ground
31		Unconnected
32	Р	Printer error signal, low level indicates that error
52	'	occurs in the pprinter; The error signal will output
		along with paper end signal.
33	Log	jic Ground
34~35	_	Unconnected
36	Und	connected

Note:

H indicates that signal comes from Host computer; P indicates that signal comes from Printer.

Parallel interface connector diagram



5.2.6 Ethernet interface

Ethernet interface pin assignment

Pin. No.	Name	Description
1	TX+	Tranceive Data+
2	TX-	Tranceive Data-
3	RX+	Receive Data+
4	n/c	Not connected
5	n/c	Not connected
6	RX-	Receive Data-
7	n/c	Not connected
8	n/c	Not connected

Ethernet interface connector diagram



5.2.7 Wi-Fi interface

Wi-Fi interface accords with 2.4 GHz, IEEE Std. 802.11b™ standard.

5.3 Paper specification

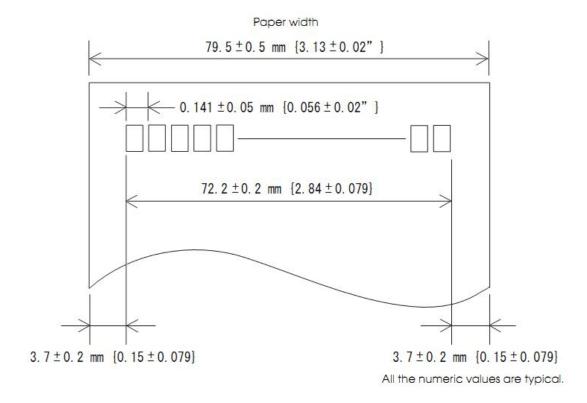
Paper t	уре	Specified thermal paper
Form		Roll paper
	Roll paper diameter	83 mm {3.27"} maximum
Size	Min. core diameter	13mm
	Take-up roll paper width	80 + 0.5/-1.0 mm
	Paper width	79.5 ± 0.5 mm

CAUTION

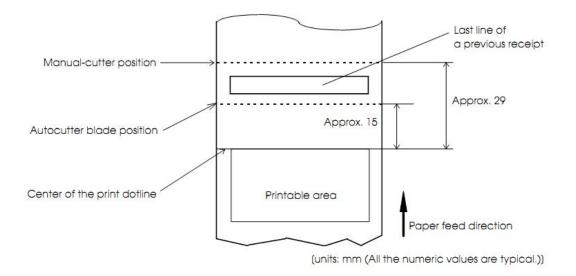
- Paper must not be pasted to the roll paper spool.
- The remaining amount of the roll paper when a roll paper near-end is detected differs depending on the spool type.

Printable Area

The printable area of a paper with width of 79.5 ± 0.5 mm $\{3.13 \pm 0.02"\}$ is 72.2 ± 0.2 mm $\{2.84 \pm 0.008"\}$ (576 dots) and the space on the right and left sides are approximately 3.7 ± 2 mm $\{0.15 \pm 0.079"\}$.

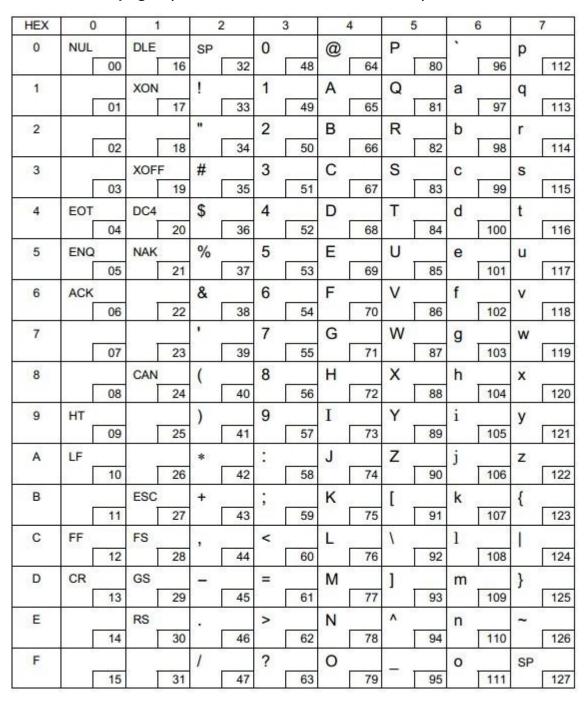


Printing and Cutting Positions



6 Character code pages

■ Common to all pages (International Character Set: USA)



■ Page 0 [PC437: USA, Standard Europe]

HEX		8		9	3	A		В	- 8	С		D		E		F
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■ Page 2 [PC850: Multilingual]

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		132		148		164		180		196		212		228	250	244
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■ Page 3 [PC860: Portuguese]

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■ Page 4 [PC863: Canadian-French]

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■ Page 5 [PC865: Nordic]

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■ Page 17 [PC866: Cyrillic #2]

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■ Page 18 [PC852: Latin2]

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■ Page 19 [PC858: Euro]

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■ Page 255 [User-defined page]

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■ Page 20 [KU42: Thai]

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■ Page 21 [TIS11: Thai]

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■ Page 26 [TIS18: Thai]

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■ Page 32 [PC720: Arabic]

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7 Printing Control Command Sets

- Be compatible with EPSON TM-T88IV command sets;
- Support NV image and page mode printing.

List of Commands

HT Horizontal tab LF Print and line feed FF Print and return to standard mode (in page mode) CR Print and carriage return CAN Cancel print data in page mode DLE EOT Transmit real-time status DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fin = 1) Execute power-off sequence (fin = 2) Clear buffer(s) (fin = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC ! Select print mode(s) ESC \$ Set absolute print position ESC % Select/cancel user-defined character set ESC % Select bit-image mode ESC * Select bit-image mode ESC * Select default line spacing ESC 2 Select default line spacing ESC 2 Select pripheral device ESC 3 Set line spacing ESC 5 Select pripheral device ESC 6 Initialize printer ESC C Cancel user-defined characters ESC 6 In Select pripheral device ESC 7 Cancel user-defined on/off ESC 8 Select pripheral device ESC 9 Select pripheral device ESC 1 Select pripheral device ESC 2 Select pripheral device ESC 3 Set line spacing ESC 4 Select pripheral device ESC 6 In Turn double-strike mode on/off ESC 7 Turn double-strike mode on/off ESC 8 Select page mode ESC 9 Select standard mode ESC M Select standard mode ESC N Select standard mode ESC S Select standard mode ESC S Select standard mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set relative print position	Command	Name
FF Print and return to standard mode (in page mode) CR Print and carriage return CAN Cancel print data in page mode DLE EOT Transmit real-time status DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fn = 1) Execute power-off sequence (fn = 2) Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC ! Select print mode(s) ESC \$ Set absolute print position ESC \$ Set absolute print position ESC \$ Select/cancel user-defined character set ESC \$ Select bit-image mode ESC - Turn underline mode on/off ESC 2 Select default line spacing ESC 2 Select default line spacing ESC 3 Set line spacing ESC 9 Cancel user-defined characters ESC 0 Select for pripheral device ESC 1 Select peripheral device ESC 2 Select peripheral device ESC 3 Set horizontal tab positions ESC 6 Turn emphasized mode on/off ESC 9 Set Dest print and feed paper ESC 1 Select page mode ESC 1 Select page mode ESC 3 Select haracter font ESC 4 Select character font ESC 5 Select an international character set ESC 6 Select standard mode ESC 7 Select print direction in page mode ESC 7 Select or Turn 90 clockwise rotation mode on/off ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	HT	Horizontal tab
CR Print and carriage return CAN Cancel print data in page mode DLE EOT Transmit real-time status DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fn = 1)	LF	Print and line feed
CAN Cancel print data in page mode DLE FOT Transmit real-time status DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fn = 1)	FF	Print and return to standard mode (in page mode)
DLE EOT Transmit real-time status DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fn = 1) Execute power-off sequence (fn = 2) Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC ! Select print mode(s) ESC \$ Set absolute print position ESC \$ Set absolute print position ESC \$ Select/cancel user-defined character set ESC \$ Select bit-image mode ESC \$ Select bit-image mode ESC - Turn underline mode on/off ESC 2 Select default line spacing ESC 3 Set line spacing ESC = Select peripheral device ESC ? Cancel user-defined characters ESC © Initialize printer ESC 0 Set horizontal tab positions ESC E Turn emphasized mode on/off ESC G Turn double-strike mode on/off ESC C Select page mode ESC I Select page mode ESC L Select page mode ESC M Select character font ESC S Select standard mode ESC T Select print direction in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	CR	Print and carriage return
DLE ENQ Send real-time request to printer DLE DC4 Generate pulse in real-time (fn = 1) Execute power-off sequence (fn = 2) Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC! Select print mode(s) ESC \$ Set absolute print position ESC \$ Set absolute print position ESC \$ Select bit-image mode ESC \$ Select bit-image mode ESC 2 Select default line spacing ESC 2 Select default line spacing ESC 3 Set line spacing ESC 2 Select peripheral device ESC 2 Select printer ESC 0 Initialize printer ESC 0 Set horizontal tab positions ESC 0 Set Turn emphasized mode on/off ESC 0 Set D Set horizontal tab positions ESC 1 Select page mode ESC 2 Select character font ESC 3 Select sandard mode ESC 4 Select an international character set ESC 5 Select standard mode ESC 7 Select print area in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	CAN	Cancel print data in page mode
Generate pulse in real-time (fn = 1) Execute power-off sequence (fn = 2) Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC! Select print mode(s) ESC \$ Set absolute print position ESC \$ Set absolute print position ESC \$ Select/cancel user-defined character set ESC \$ Define user-defined characters ESC \$ Select bit-image mode ESC - Turn underline mode on/off ESC 2 Select default line spacing ESC 3 Set line spacing ESC 2 Select peripheral device ESC 9 Cancel user-defined characters ESC 9 Initialize printer ESC 0 Initialize printer ESC 0 Set horizontal tab positions ESC 0 Turn emphasized mode on/off ESC 1 Print and feed paper ESC 1 Select page mode ESC 2 Select character font ESC 3 Select standard mode ESC 4 Select n international character set ESC 5 Select standard mode ESC 7 Select print direction in page mode ESC 7 Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	DLE EOT	Transmit real-time status
Execute power-off sequence (fn = 2) Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC! Select print mode(s) ESC \$ Set absolute print position ESC \$ Set absolute print position ESC \$ Select/cancel user-defined character set ESC \$ Define user-defined characters ESC \$ Select bit-image mode ESC - Turn underline mode on/off ESC 2 Select default line spacing ESC 3 Set line spacing ESC = Select pripheral device ESC ? Cancel user-defined characters ESC @ Initialize printer ESC D Set horizontal tab positions ESC E Turn emphasized mode on/off ESC D Turn double-strike mode on/off ESC J Print and feed paper ESC L Select page mode ESC M Select character font ESC R Select an international character set ESC S Select standard mode ESC T Select print direction in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	DLE ENQ	Send real-time request to printer
Clear buffer(s) (fn = 8) ESC FF Print data in page mode ESC SP Set right-side character spacing ESC! Select print mode(s) ESC \$ Set absolute print position ESC % Select/cancel user-defined character set ESC & Define user-defined characters ESC * Select bit-image mode ESC - Turn underline mode on/off ESC 2 Select default line spacing ESC 3 Set line spacing ESC = Select peripheral device ESC ? Cancel user-defined characters ESC @ Initialize printer ESC D Set horizontal tab positions ESC E Turn emphasized mode on/off ESC G Turn double-strike mode on/off ESC J Print and feed paper ESC L Select haracter font ESC R Select an international character set ESC S Select standard mode ESC T Select print direction in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	DLE DC4	
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ESC D Set horizontal tab positions ESC E Turn emphasized mode on/off ESC G Turn double-strike mode on/off ESC J Print and feed paper ESC L Select page mode ESC M Select character font ESC R Select an international character set ESC S Select standard mode ESC T Select print direction in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	ESC ?	Cancel user-defined characters
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ESC M Select character font ESC R Select an international character set ESC S Select standard mode ESC T Select print direction in page mode ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode	ESC J	Print and feed paper
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ESC V Turn 90 clockwise rotation mode on/off ESC W Set print area in page mode		Select standard mode
Set print area in page mode		'
	ESC V	·
Set relative print position		
	ESC \	Set relative print position

Command	Name
ESC a	Select justification
ESC c 3	Select paper sensor(s) to output paper-end signals
ESC c 4	Select paper sensor(s) to stop printing
ESC c 5	Enable/disable panel buttons
ESC d	Print and feed <i>n</i> lines
ESC p	Generate pulse
ESC t	Select character code table
ESC {	Turn upside-down print mode on/off
FS g 1	Write to NV user memory
FS g 2	Read from NV user memory
GS!	Select character size
GS \$	Set absolute vertical print position in page mode
GS (A	Execute test print
GS (D	Enable/disable real-time command
GS (E	Set user setup commands
	<pre><function 2=""> End the user setting mode session. <function 5=""> Set the customized setting values. <function 6=""> Transmit the customized setting values. <function 11=""> Set the configuration item for the serial interface. <function 12=""> Transmit the configuration item for the serial interface.</function></function></function></function></function></pre>
GS (H	Request transmission of response or status
	<function 48=""> Set the process ID response.</function>
GS (K	Select print control method(s)
	<function 50=""> Select the print speed.</function>
GS (L / GS 8 I	L Set graphics data
	<function 48=""> Function 50> Function 51> Function 64> Function 65> Function 65> Function 66> Delete all NV graphics data. Function 67> Function 67> Function 69> Function 69> Function 112> Transmit the NV graphics memory capacity. Transmit the remaining capacity of the NV graphics memory. Transmit the key code list for defined NV graphics. Delete all NV graphics data. Pelete the specified NV graphics data. Function 69> Print the specified NV graphics data. Store the graphics data in the print buffer (raster format).</function>

Command	Name
GS (k	Set up and print symbol
	<function 065=""> PDF417: Set the number of columns in the data region. <function 066=""> PDF417: Set the number of rows. <function 067=""> PDF417: Set the width of the module. <function 068=""> PDF417: Set the row height. <function 069=""> PDF417: Set the error correction level. <function 070=""> PDF417: Select the options. <function 080=""> PDF417: Store the data in the symbol storage area. <function 081=""> PDF417: Print the symbol data in the symbol storage area. <function 082=""> PDF417: Transmit the size information of the symbol data in the symbol storage area. <function 167=""> QR Code: Set the size of module. <function 169=""> QR Code: Select the error correction level. <function 180=""> QR Code: Store the data in the symbol storage area. <function 181=""> QR Code: Print the symbol data in the symbol storage area. <function 182=""> QR Code: Transmit the size information of the symbol data in the symbol storage area.</function></function></function></function></function></function></function></function></function></function></function></function></function></function>
GS *	Define downloaded bit image
GS /	Print downloaded bit image
GS:	Start/end macro definition
GS B	Turn white/black reverse print mode on/off
GS H	Select print position of HRI characters
GS I	Transmit printer ID
GS L	Set left margin
GS P	Set horizontal and vertical motion units
GS V	Select cut mode and cut paper
GS W	Set print area width
GS \	Set relative vertical print position in page mode
GS ^	Execute macro
GS a	Enable/disable Automatic Status Back (ASB)
GS f	Select font for HRI characters
GS g 0	Initialize maintenance counter
GS g 2	Transmit maintenance counter
GS h	Set bar code height
GS k	Print bar code
GS r	Transmit status
GS w	Set bar code width
FS p	Print NV bit image
FS q	Define NV bit image
GS v 0	Print raster bit image

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The commands listed below in the first column are defined as "obsolete commands" in the ESC/POS command system.

This printer supports both upward-compatible commands and obsolete commands. However, the upward-compatible commands are recommended to use.

Obsolete	e command	Upward-compatible command
ESC i	Partial cut (one point left uncut)	GS V
ESC m	Partial cut (three points left uncut)	GS V
ESC u	Transmit peripheral device status	GS r
ESC v	Transmit paper sensor status	GS r
FS p	Print NV bit image	GS (L <function 69=""></function>
FS q	Define NV bit image	GS (L <function 67=""></function>
GS v 0	Print raster bit image	GS (L <function +="" 112="" 50=""></function>

NOTE: "Obsolete commands" are commands that are supported by legacy models; however it is recommended to replace them with upward-compatible commands, because they will not be supported in the future products.

FCC STATEMENT

- 1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
- 6 This device may not cause harmful interference.
- 7 This device must accept any interference received, including interference that may cause undesired operation.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orientate or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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