

# CAT<sup>®</sup> S48c

SMARTPHONE

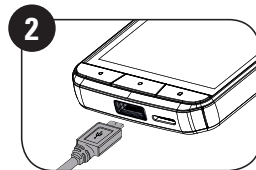
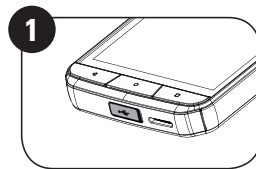
QUICK START GUIDE AND  
LIMITED WARRANTY STATEMENT



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🌐 [www.catphones.com/support](http://www.catphones.com/support)

✉ [support@catphones.com](mailto:support@catphones.com)

☎ US: +1 646 568 9682

English

## LIMITED WARRANTY STATEMENT

This limited warranty shall apply to Cat® phone devices and Accessories (the "Product").

Bullitt Mobile Limited ("Bullitt Mobile") warrants that the Product is at the time of its original purchase free of defects in design, material and workmanship ("Limited Warranty").

This Limited Warranty is subject to the following terms and conditions:



**1.** This Limited Warranty is valid for the original purchaser of the Product. This Limited Warranty shall neither exclude nor limit any of Your statutory consumer rights under applicable law of the country of purchase. Such rights shall remain protected.

**2.** This Limited Warranty may be transferred to a subsequent owner of the Product, provided that Bullitt Mobile is notified in writing within a reasonable time of the names of the current and new owner, the place and date of purchase, model, make and serial number of the Product, such notice to be sent to: support@catphones.com.

**3.** This Limited Warranty is valid for:

- a)** Twelve (12) months for phones and;
- b)** Six (6) months for accessories (whether included in the Product sales package or sold separately) from the date of original purchase ("Warranty Period").

**4.** This Limited Warranty is only valid and enforceable in the countries where the Product is sold.

**5.** During the Warranty Period, Bullitt Mobile or its authorized agent will, at their discretion, without charge and subject to Clause 7, repair or replace a defective Product. Repair or replacement may involve the use of a functionally equivalent reconditioned unit. Bullitt Mobile will return the repaired Product or replace it with another functional equivalent Product to the Customer in good working condition. All faulty parts or components that are replaced will become the property of Bullitt Mobile. Warranty service availability and response times may vary from country to country and may also be subject to a registration requirement in the country of purchase.

**6.** This Limited Warranty applies only to the hardware components of the Product as originally

supplied and does not apply to any software or other equipment.

**7.** This Limited Warranty does not apply if the defect was caused through any of the following:

- a)** The Product is used other than in accordance with the User Manual causing corrosion or oxidation due to exposure to moisture, dampness or extreme thermal or environmental conditions, or
- b)** Physical damage to the surface of the Product including, but not limited to scratches or cracks on the display or camera lens;
- c)** The battery is short-circuited, or if the seals of the battery enclosure or the cells are broken or show evidence of tampering;
- d)** The Product serial number, the IMEI/MEID number, water indicator or the warranty seal have been removed, erased, defaced, altered or are illegible;
- e)** The defect was caused by the use

of active 3rd party accessories. Active accessories are including but not limited to charger, batteries and power banks, or other external sources of electric power.

**f)** Deterioration of the Product due to normal wear and tear;

**g)** Unauthorized modifications or connections, unauthorized opening or repair, repair by use of unauthorized spare parts;

**h)** The defect was caused by a defective function of the cellular network or other system; or,

**i)** The Product software needs to be upgraded due to changes in cellular network parameters; or,

**j)** Performance issues or incompatibilities caused by editing of the registry settings, modifications of the operating software including but not limited to rooting the device or 3rd party application downloads; or,

**k)** Accidents, forces of nature, or other actions beyond the reasonable control

of Bullitt Mobile unless the defect was caused directly by defects in materials or workmanship.

**8.** The Product may contain country specific elements, including software.

If the Product has been re-exported from its original destination country to another country, the Product may contain country specific elements that are not considered to be a defect under this Limited Warranty.

**9.** In the event of Product failure, You should take the following steps:

**a)** Refer to the User Manual to identify and possibly correct the problem.

**b)** If the problem cannot be resolved by referring to the User Manual, You should visit [www.catphones.com/support](http://www.catphones.com/support), contact Cat phones Customer Service or contact Your dealer for further information.

When contacting Cat phones Customer Service You will need the following information:

- The model and the IMEI/MEID number of the Product,
- Your full address and contact information; and
- A copy of Your original invoice, receipt or bill of sale of the purchase of the Product.

**c)** Customer Service or Your dealer will provide you with instructions regarding how and when the defective Product should be returned for inspection and repair.

**d)** Before returning any Product for inspection or repair, Your data must be backed up and any confidential, proprietary, or personal information removed from the device. Bullitt Mobile is not responsible for any loss, or damage to programs, data, or removable storage media.

**10.** If Bullitt Mobile repairs or replaces Your Product, the repaired or replaced Product will be warranted for the remaining period of the original Warranty Period, or for three (3) months from the date of repair or replacement, whichever is longer.

**11.** THIS LIMITED WARRANTY STATES THE ENTIRE WARRANTY GIVEN BY BULLITT MOBILE. IN NO EVENT SHALL BULLITT MOBILE BE LIABLE UNDER THIS LIMITED WARRANTY FOR LOSS OF PROFIT, LOSS OF ANTICIPATED SAVINGS, LOSS OF DATA, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, OR INDIRECT, INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES OF ANY NATURE WHATSOEVER TO THE FULLEST EXTENT THAT THOSE LOSSES OR DAMAGES CAN BE DISCLAIMED BY LAW. IN ANY CASE BULLITT MOBILE AND ITS SUPPLIERS

ENTIRE LIABILITY UNDER ANY PROVISION OF THIS LIMITED WARRANTY SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID FOR THE PRODUCT. BULLITT MOBILE DOES NOT EXCLUDE OR LIMIT LIABILITY FOR PERSONAL INJURY OR DEATH RESULTING FROM ITS OWN NEGLIGENCE, FOR DEFECTS IN THE PRODUCT ARISING OUT OF ITS OR ITS MANUFACTURERS' NEGLIGENCE. THE LAWS OF CERTAIN COUNTRIES MIGHT STATE THAT THE MANUFACTURER MAY NOT EXCLUDE OR LIMIT ASPECTS OF ITS LIABILITY TO THE CONSUMER. WHERE THAT IS THE CASE, THE EXCLUSIONS AND LIMITATIONS OF LIABILITY IN THIS LIMITED WARRANTY WILL NOT APPLY.

**12.** ANY CLAIM UNDER THIS LIMITED WARRANTY IS SUBJECT TO YOU NOTIFYING BULLITT MOBILE OR A BULLITT MOBILE AUTHORIZED SERVICE AGENT

OF THE ALLEGED DEFECT WITHIN A REASONABLE TIME OF IT REACHING YOUR ATTENTION AND, IN ANY EVENT, NO LATER THAN BEFORE THE EXPIRY OF THE WARRANTY PERIOD.

**13.** THE PRODUCT SUBJECT TO THESE TERMS AND CONDITIONS ARE MANUFACTURED, SOLD AND DISTRIBUTED BY BULLITT MOBILE LIMITED UNDER A TRADEMARK (BRANDING) LICENSE FROM CATERPILLAR INC. CATERPILLAR INC. IS NOT IN ANY WAY INVOLVED IN THE DESIGN, MANUFACTURE, SALE OR DISTRIBUTION OF THESE PRODUCTS, AND IS THEREFORE NOT IN ANY WAY RESPONSIBLE FOR PRODUCT DEFECTS OR OTHER ISSUES PERTAINING TO THE PRODUCTS OR THEIR FUNCTIONALITY.

For further information on the Limited Warranty please refer to the following webpage: [www.catphones.com/support](http://www.catphones.com/support)

## SUPPORT, SAFETY & INFORMATION

A full user guide and full terms and conditions that apply to the warranty of your Cat® phone can be found on the support page address supplied below.


Cat® Phone Support Contact Details:

Website: [www.catphones.com/support](http://www.catphones.com/support) E-mail: [support@catphones.com](mailto:support@catphones.com)

### SAR Information:

This device has been tested and meets applicable limits for Radio Frequency (RF) exposure. Carry this device at least 15mm away from your body to ensure exposure levels remain at or below the as-tested levels.

**Viewing the E-label:** To view the regulatory information on this device, do the following:

1. From the Home screen, swipe up > Settings .
2. On the Settings screen, tap Settings > About phone > Regulatory information

### FCC compliance statement:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: [1] this device may not cause harmful interference, and [2] this device must accept any interference received, including interference that may cause undesired operation.

Your phone complies with the Standards for Hazardous Location Equipment as a Nonincendive Electrical Equipment for use in a Class I, Division 2, Groups A, B, C & D with a Temperature Code of T4.

Ensure that your phone is not exposed to the temperature outside the limits stated below.

- Ambient Temperature:  
-13° F to 131° F (-25° C to 55° C)
- Charging Temperature:  
32° F to 104° F (0° C to 40° C)
- Do not charge your phone in Division 2 hazardous locations.
- Use only the AC adapter provided with your phone: AC adapter (Model: CK18W02U) and USB data cable (Model: SLQ-A083A)
- The headset jack, charger/USB port, and microSD card/SIM card slot covers must be properly sealed in Division 2 hazardous locations.
- Do not connect anything to the headset jack or the charger/USB port in Division 2 hazardous locations.
- Do not open the back cover in Division 2 hazardous locations.

### Detecting Damages

If you suspect any compromise on the safety of your phone, immediately stop the operation and remove it from the hazardous locations. Some examples where the safety of the phone may be impaired are when:

- the exterior of the phone has a visible damage, or the markings or inscriptions are illegible.
- the phone has been damaged in transit, improperly stored, or subjected to excessive loads.
- malfunctions occur.
- permitted limit values have been exceeded.

### WARNING:

EXPLOSION HAZARD. DO NOT CHARGE OR CONNECT OR REMOVE ANYTHING IN HAZARDOUS AREAS

Conforms to UL Std. 121201 and UL Std. 60950-1



**WARNING: CANCER AND REPRODUCTIVE HARM**

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)



**Made in PRC. [www.catphones.com](http://www.catphones.com)**



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