RE2200T

'UP GUIDE

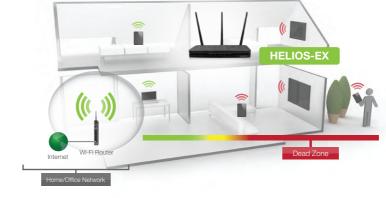
READ FIRST

HELIOS-EX HIGH POWER AC2200 WI-FI RANGE EXTENDER TRI-BAND WITH DIRECTLINK

Watch the Installation Video here: http://support.ampedwireless.com/re2200t

Find a Setup Location About Half-Way Between your Wi-Fi Router & your Wi-Fi Dead Zone





THE RANGE EXTENDER MUST RECEIVE A STRONG SIGNAL FROM YOUR WI-FI ROUTER.

If you are connecting to a dual band router, both 2.4GHz and 5GHz connections should be greater than 70%.

Attach the Antennas to the Range Extender



Attach the three included Antennas to the connectors

on the back of the Range Extender.







Wi-Fi



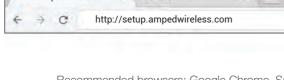
Attention Windows Users: A prompt may appear asking: "Do you want to set up your network?"







Amped Wireless New Tab C



Enter the setup web address into your browser:

Recommended browsers: Google Chrome, Safari or Internet Explorer (8.0 and up). Do not use Firefox.

If the URL fails to open, then try: http://192.168.1.240

ACCESSING THE WEB MENU DOES NOT REQUIRE INTERNET ACCESS. THE MENU IS SERVED FROM THE RANGE EXTENDER.

a Disconnect your PC from all Wi-Fi networks.

IF YOU HAVE PROBLEMS ACCESSING THE WEB MENU...

- b Attach an Ethernet cable between the PC and the Range Extender.
- Open your web browser and go to http://setup.ampedwireless.com again.



amped wireless?

Welcome to the Setup Wizard



The Setup Wizard will guide you through the setup process.

Setup screens for mobile devices will vary from desktop and tablet versions

Click Scan to find available networks to extend.

repeat. If you have a dual band network, select only the 5GHz Select your network and click Next below Rescan for networks: RESCAN network

Select a Network to Extend



>70% Select the wireless network with a signal strength greater than 70% for the most reliable connection.

Poor signal connections may cause slow speeds or dropped

Recommended Signal

Highlight and select the wireless network that you wish to

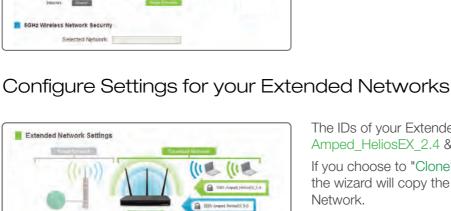


to enter the security key here.

If your wireless home network has security enabled, you will need

the router and scan again as it may be out of range.

If your wireless home network does not have security enabled, leave the security field blank.



If you choose to "Clone" the settings from your Home Network,

the wizard will copy the SSID and security key of your Home

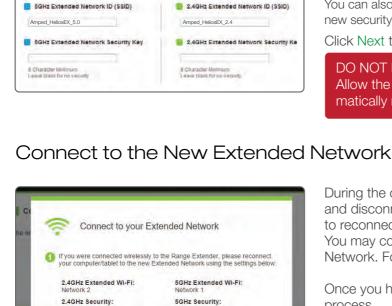
You can also manually enter a new network ID and security key. The

The IDs of your Extended Networks are: Amped_HeliosEX_2.4 & Amped_HeliosEX_5.0

Network.

Click Next to continue.

The SSID of the Extended Network will have a "_RE" at the end Copy settings from your Home Network or manually configure them below Clone Settings of its name. For example: Home_Network_RE



If you were connected using a cable, please check the cable connection

If clicking OK does not work after you have reconnected to the Range Extender, try refreshing the web browser. If you still do not have access turn the Range Extender off and back on, then try again.

When reconnected, press OK:

Setup Summary

DO NOT LEAVE OR REFRESH THIS PAGE Allow the countdown to complete and the wizard will automatically redirect you to the next step.

new security key must be at least 8 characters long.

Click Next to apply the settings.

During the countdown process, the Range Extender will reboot and disconnect the Wi-Fi connection. At this point, you will need to reconnect your PC or tablet to the new Extended Network.

You may connect to either the 2.4GHz or 5GHz Extended Network. Follow the instructions on the screen to connect.

Once you have connected, click OK to complete the setup

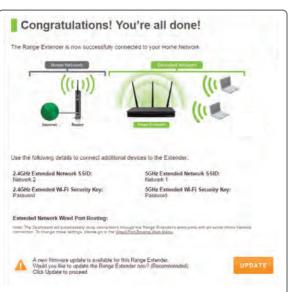
inform you to rescan for a network to extend.

process. If there are problems with your configuration, the setup wizard will

If there are no problems, you will see the Setup Summary page

below.

Congratulations, the Range Extender is now successfully configured. Your settings are now saved. You may also attach any wired network devices to the wired ports on the back of the



Range Extender. The wizard will notify you if there is a newer firmware for the Extender. We recommend that you upgrade your Extender at this

If you experience any problems during this process, please contact Amped Wireless Elite Support: 888-573-8820

www.ampedwireless.com/support If you haven't already positioned your Range Extender in an

techsupport@ampedwireless.com

time if an update is available.

are saved and can be safely powered off for relocation.

optimal location, you may do so now. All Range Extender settings

Finding an Optimal Placement Location (Signal Strength LED)



Signal Strength LED helps you find

The Range Extender is equipped with a Signal Strength LED on front of the device to help you find the most optimal location. It the Extender. After setup, the LED can be your guide for position-

Red: Poor Signal 59% and below Note: The LED will not turn on if the Extender setup has not been completed first.

OPTIMAL INSTALLATION

may take 1-3 minutes for the LED to register after powering on ing the Extender to a better location (if needed). We recommend a signal strength of at least 70%, or when the LED is green.

10

ull

How to Connect Wirelessly to the Range Extender

Connecting to the 5GHz network requires that you have a 5GHz capable network adapter.

Windows 8

iPhone

Wireless & networks

Swipe in from the right edge to access the charms

When prompted for a password, enter "wireless".

Tap on your Settings icon, select Wi-Fi, and

choose the network, Amped_HeliosEX_2.4 or

Amped_HeliosEX_5.0. When prompted for a

Amped HeliosEX... ⋒ 🗢 🗿

Wi-Fi Net

Amped_HeliosEX_5.0

Wireless & network

Amped HeliosEX 5.0

OFF

password, enter "wireless".

bar, tap on Settings, select the Wi-Fi icon, and select Amped_HeliosEX_2.4 or Amped_HeliosEX_5.0.

Windows 10

Access the taskbar on the bottom right of your screen, tap on the Wi-Fi icon, enable Wi-Fi, and select Amped_HeliosEX_2.4 or Amped_HeliosEX_5.0. When prompted for a password, enter "wireless".



Mac OS X Click on the Wireless icon to see available wireless

networks. Select Amped HeliosEX 2.4 or Amped HeliosEX 5.0 network. When prompted for a password, enter "wireless". Fri 11:50 I



A. Tap the "Home" button to get to the home page.

iPad Tablet

- B. Tap the "Settings" app icon.
- C. Tap on Wi-Fi to enter the iPad's Wi-Fi settings.
- D. Toggle the Wi-Fi "On/Off" selector switch to "On".
- E. Under "Choose a Network," select: Amped_HeliosEX_2.4 or Amped_HeliosEX_5.0 F. When prompted, enter the wireless security key: "wireless"

Android Tablet A. Tap the "Apps" menu on the tablet screen.

- B. Locate and tap the "Settings" app icon. C. Under "Wireless & networks," tap "Wi-Fi settings".
- D. Tap the Wi-Fi box to turn on Wi-Fi and scan.
- E. Under "Wi-Fi networks," select:
- F. When prompted, enter the Password key: "wireless"

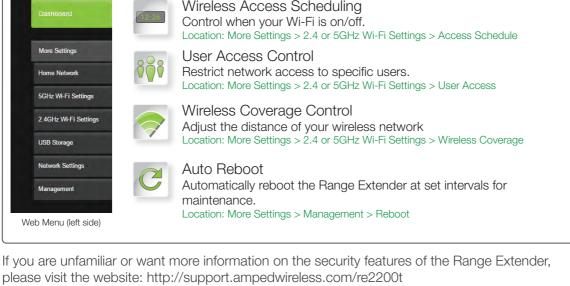
Amped_HeliosEX_2.4 or Amped_HeliosEX_5.0

Wi-Fi Protected Setup (One-Touch Setup or Push Button Configuration) If your wireless adapter has WPS one-touch setup, you can use it when connecting to the Range Extender. Hold down

the WPS button on the Range Extender (back panel) for 3 seconds. The Power/WPS LED will begin to blink. As it blinks, push the WPS button on your wireless adapter or enable WPS with the provided software for your wireless adapter.



The Range Extender is equipped with many powerful features like advanced security features, all of which can be accessed through the web menu:

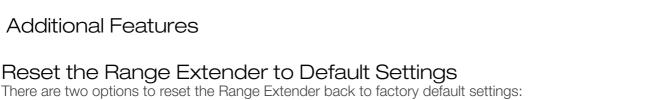


Setting the Range Extender's System Clock In order for your Access Schedules and logs to perform using the correct

so, go under Management and access the System Clock tab to sync the System Clock with your computer's time or to sync with the Internet.

time stamps and schedules you will need to set your System Clock. To do

Additional Features



Reset (a Button

Wired Ports

USB 3.0

Storage Port

Access the Reset button through the web menu on the left side under More Settings > Management > Save/Reload Settings. Select the Reset Settings to Default.

b

Access the physical Reset button on the back panel of the Range Extender: Hold down the Reset button for five to ten (5-10) seconds. You may need to use a pen tip or pin to access the button. Pressing the Reset button for less

existing settings. Share USB Storage Devices Connect a USB storage device to the USB 3.0 port.

than five (5) seconds will simply reboot the Range Extender while saving your

Log onto the web menu at http://setup.ampedwireless.com and click the USB Storage tab. Follow the instructions for configuring the settings to share the USB storage device. Power & LED Lights On/Off

• Power On/Off: Push button to quickly turn the Range Extender on or off.

• LED Lights On/Off: Push button to turn the LED indicators on

 Indicates when a device is connected to a wired port (modem or local network) on the back of the Range Extender. The LED will blink rapidly when wired data traffic

Wired Port LEDs

the front of the Range Extender on or off.

Setting a Login & Password for the Web Menu

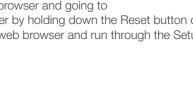
hold the reset button on the top of the Range Extender for 5-10 seconds.

LED Lights On/Off Power On/Off is transmitted or received. The green LEDs display when there is an active gigabit connection.

Tips: Power Outages, Rebooting Routers & Channel Changes Wireless routers operate on specific wireless channels to avoid interference with neighboring networks. Some wireless routers are

For added security you may want to set a login and password to access the web menu. To do this, go to More Settings > Management > Password on the left side of the web menu. If you forget your login and password, you will need to reset the Range Extender back to default settings to access the web menu. To reset the Range Extender to default settings,

reason it does not, simply log onto the Range Extender's web menu by opening your web browser and going to http://setup.ampedwireless.com. If the page does not load, try resetting the Range Extender by holding down the Reset button on the back panel for five to ten seconds. After the Range Extender has rebooted, open your web browser and run through the Setup Wizard again. Autoloading Web Menu



Troubleshooting Tips

PROBLEM: I entered setup.ampedwireless.com and it failed to open the web menu. a. Make sure your computer is connected to the Range Extender's Wi-Fi network: Amped_HeliosEX_2.4 or Amped_HeliosEX_5.0 SOLUTIONS: b. Try to use a different web browser. We recommend the Google Chrome web browser.

c. Try to open your web browser to the default IP address by putting this number into your web browser instead: 192.168.1.240

My Range Extender was working fine previously, but now I can no longer access the Internet through the Range Extender. SOLUTIONS: a. The connection to your Home Network may have been dropped or the router settings may have changed. Changes to the router

> 70%. Check the signal strength between the router and the Range Extender through the web menu (left side): More Settings > Management > Device Status. The Signal Strength readout will be under the Home Wireless Network Settings section. This Signal Strength must be above 70%. If it is below, move the Range Extender closer to your router, or reposition the Range Extender. I cannot find my Home Network when scanning for wireless networks in the web menu Scan page.

> b. Using the setup menu (setup.ampedwireless.com) check to see that the signal strength between the Range Extender and your Home Network is above 70%. The Range Extender may be too far from your router and not maintaining a signal strength of above

could be a result of several events, such as a power outage. When this occurs, connect to the Range Extender and access the setup menu using the web address: http://setup.ampedwireless.com. Run the Wizard to reconnect the Range Extender to your

When the Range Extender loses its connection with your Home Network, the web menu will automatically load on your web browser. All web address entries will be redirected to the Dashboard of the Range Extender. This redirect feature is meant to notify and help you to easily reconfigure your Range Extender in the event of a disconnection. You may disable this feature through the web menu (left side): More Settings > Network Settings > IP Settings. The feature is titled: Auto-DNS.

set to automatically scan for the best wireless channel. A power outage, or a simple reboot, may cause your home wireless router to change its wireless channel and cause the Range Extender to disconnect from your home network. After a minute or two the Range Extender will automatically reconnect to your Home Network with the new settings. However, if for whatever

This login/password is NOT the wireless network key used to connect to your wireless network.

d. Power off (unplug) the Range Extender and power it back on. Try again. e. Reset your Range Extender to default settings by holding the Reset button (located on the back panel) for ten (10) seconds and try again. f. If steps (a) through (e) fail, disconnect your PC from all Wi-Fi networks. Attach an Ethernet cable between the Range Extender

and your PC. Try to access http://setup.ampedwireless.com again. PROBLEM:

PROBLEM:

SOLUTIONS:

a. The Range Extender may be out of range. Move the Range Extender closer towards the wireless router and try the Setup Wizard again b. Make sure that your Home Network's wireless SSID is broadcasting and not hidden. Hidden SSIDs will require that you manually enter the SSID into the Wireless Settings > Home Network menu.

If you continue to have issues setting up the Range Extender, give us a call — we're here to help: 888-573-8820 or 909-217-3168 Visit our website for more support information and answers to frequently asked questions: www.ampedwireless.com/support

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Guarantee: Amped Wireless warrants to the original purchaser that the hardware of this Amped Wireless product shall be free of defects in design, assembly, material, or workmanship.

Conditions: The Amped Wireless Limited Warranty is for repair or replacement only at the sole discretion of Amped Wireless. Amped Wireless does not issue any refunds for purchased product. In the event that Amped Wireless is unable to repair or replace a product (i.e. discontinued product), Amped Wireless will offer a credit toward the purchase of a similar product of equal or lesser value direct from Amped Wireless. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. Amped Wireless reserves the right to discontinue any of its products without notice, and disclaims any limited warranty to repair or replace any such discontinued product. Amped Wireless reserves the right to revise or make changes to this product, its documentation, packaging, specifications, hardware, and software without notice. If any portion of the Amped Wireless Limited Warranty is found to be unenforceable, its remaining provisions shall remain in effect. All costs of shipping the product to Amped Wireless shall be borne solely by the purchaser.

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How to Claim Warranty: In the event that you have a problem with this product, please go to www.ampedwireless.com/support to find help on solving your problem. In the event that you cannot and need to file a warranty claim, please call Amped Wireless' Elite Support or visit http://www.ampedwireless.com/support/center.html#rma to obtain a Support Ticket Number (obtained from Technical Support Reps), fill out a Return Authorization (RMA) form and obtain a Return Authorization (RMA) number. A dated proof of original purchase and the RMA number is required to process warranty claims. You are responsible for properly packaging and shipping the product at your cost and risk to Amped Wireless. The

bearer of cost related to shipping repaired or replaced product back to the purchaser will be at the sole discretion of Amped Wireless and determined based on the details of each RMA case. Customers outside of the United States of America are responsible for all shipping and handling costs including custom duties, taxes and all other related charges.

Technical Support: The Amped Wireless Limited Warranty is not related to the terms, conditions and policies of Amped Wireless Elite Support offerings. For questions regarding support, please contact techsupport@ampedwireless.com

Regulatory Information

FCC Statement and Declaration: Amped Wireless declares that this device complies with Part 15 of the FCC Rules and Regulations. Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Notice: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution and Safety Notices: Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Avoid use of this product near water or during an electrical storm as there may be a remote risk of electrical shock from lighting. This product may contain lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. This device must always be used with a Listed Computer or device.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible. This device is restricted to indoor use when operated in the 5.15 to 5.25 GHz frequency range.

FCC requires this product to be used indoors for the frequency range 5.15 to 5.25 GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

This device is restricted for indoor use.

Industry Canada Statement: This Class B digital apparatus complies with RSS-247 and ICES-003 of the Industry Canada Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement: This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 21cm between the radiator and your body.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

This device has been designed to operate with an antenna having a maximum gain of 4.03 dBi and 4.58 dBi at 2.4 GHz and 5 GHz respectively. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

This radio transmitter has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Ant.	Brand	Model Name (Product number)	Antenna Type	Connector	Gain (dBi)
1	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	
2	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	Note 1
3	LYNwave	ALA110-091021-000000	PIFA Antenna	I-PEX	Note 1
4	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	

Note1:

Ant.	Gain (dBi)			Cable loss			True Gain (dBi)		
	2.4GHz	5GHz	5GHz	2.4GHz	5GHz	5GHz	2.4GHz	5GHz	5GHz
		Band 1	Band 4		Band 1	Band 4		Band 1	Band 4
1	5.03	5.59	1	0.8	1.3	-	4.23	4.29	=
2	5.03	5.59	-	0.8	1.3	-	4.23	4.29	=
3	-	-	2	-	-	1.3	-	-	0.7
4	-	-	5.59	-	-	1.3	-	-	4.29

Déclaration d'Industrie Canada : Cet appareil numérique de classe B est conforme aux réglementations RSS-247 et ICES-003 d'Industrie Canada. Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. Le fonctionnement de cet appareil est sujet aux deux conditions suivantes:

- (1) Cet appareil ne peut pas causer de brouillage préjudiciable
- (2) Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant provoquer un dysfonctionnement.

Déclaration d'exposition à la radiation : Cet équipement respecte les limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et mis en marche à une distance minimale de 21 cm qui sépare l'élément rayonnant de votre corps.

L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

Pour les produits disponibles aux Etats-Unis / Canada du marche, seul le canal 1 a 11 peuvent etre exploites. Selection d'autres canaux n'est pas possible.

Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont reserves uniquement pour une utilisation a l'interieur afin de reduire les risques de brouillage prejudiciable aux systemes de satellites mobiles utilisant les memes canaux.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer a la limite de p.i.r.e. specifiee pour l'exploitation point a point et non point a point, selon le cas.

De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

Cet appareil a été concu pour fonctionner avec une antenne ayant un gain maximum de 4,03 dBi et 4,58 dBi sur les bandes 2.4GHz et 5 GHz respectivement. L'utilisation d'antenne ayant un gain supérieur est strictement interdit par le règlement d'Industrie Canada. L'impédance d'antenne requise est 50 ohms.

REGULATORY DOCUMENT

Le present emetteur radio a ete approuve par Industrie Canada pour fonctionner avec les types d'antenne enumeres ci-dessous et ayant un gain admissible maximal et l'impedance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est superieur au gain maximal indique, sont strictement interdits pour l'exploitation de l'emetteur.

Ant.	Brand	Model Name (Product number)	Antenna Type	Connector	Gain (dBi)
1	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	
2	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	Note 1
3	LYNwave ALA110-091021-000000 PIFA An		PIFA Antenna	I-PEX	Note 1
4	Cortec	AN2450-5010BRS	Dipole Antenna	Reversed-SMA	

Note1:

Ant.	Gain (dBi)			Cable loss			True Gain (dBi)		
	2.4GHz	5GHz Band 1	5GHz Band 4	2.4GHz	5GHz Band 1	5GHz Band 4	2.4GHz	5GHz Band 1	5GHz Band 4
1	5.03	5.59	-	0.8	1.3	-	4.23	4.29	-
2	5.03	5.59	-	0.8	1.3	-	4.23	4.29	-
3	-	-	2	-	-	1.3	-	-	0.7
4	-	-	5.59	-	-	1.3	-	-	4.29

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Product wireless range specifications are based on performance test results. Actual performance may vary due to differences in operating environments, building materials and wireless obstructions. Performance may increase or decrease over the stated specification. Wireless coverage claims are used only as a reference and are not guaranteed as each wireless network is uniquely different.

Maximum wireless signal rates are derived from IEEE 802.11 standard specifications. Actual data throughput may vary as a result of network conditions and environmental factors.

Wi-Fi Range Extenders may not work with non-standard Wi-Fi routers or routers with altered firmware or proprietary firmware, such as those from third party sources or some Internet service providers. May not work with routers that do not comply with IEEE or Wi-Fi standards.

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Dispute Resolution / Arbitration

This section describes how you agree to resolve any disputes with Amped Wireless regarding these Terms of Use or your purchase of any product from Amped Wireless and your use of that product. You and Amped Wireless agree to the following resolution process.

To begin with, you agree that any claim that you might have against us regarding these Terms of Use or your purchase of any Amped Wireless product or use of that product must be resolved through binding arbitration before the American Arbitration Association using its Commercial Arbitration Rules. The arbitrator shall have exclusive authority to the extent permitted by law to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of our agreement, including, but not limited to, any claim that all or part of this agreement is void or voidable. The arbitrator shall also have exclusive authority to the extent permitted by law to decide the arbitrability of any claim or dispute between you and Amped Wireless.

Because we prefer to resolve our issues with you directly, you agree to arbitrate with Amped Wireless only in your individual capacity, not as a representative or member of a class. As such, your claims may not be joined with any other claims and there shall be no authority for any dispute to be arbitrated on a class-action basis or brought by a purported class representative.

REGULATORY DOCUMENT

It is important that you understand that the arbitrator's decision will be binding and may be entered as a judgment in any court of competent jurisdiction. If the arbitrator rules against Amped Wireless, in addition to accepting whatever responsibility is ordered by the arbitrator, we will reimburse your reasonable attorneys' fees and costs.

It's important to us that we address any issues you might have promptly. To help us do that, you agree to begin any arbitration within one year after your claim arose; otherwise, your claim is waived.

Unless you and Amped Wireless agree otherwise, any arbitration hearings will take place in the county where you reside. If your claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules.

If your claim against Amped Wireless is for less than \$10,000, Amped Wireless will pay all arbitration fees. If your claim against Amped Wireless is for \$10,000 or more, you are responsible for paying your own portion of the fees set forth in the AAA's fee schedule for consumer disputes, and Amped Wireless will pay all remaining arbitration fees. If you believe you cannot afford the AAA's fee, you may apply to the AAA for a waiver.

As an exception to this arbitration agreement, Amped Wireless is happy to give you the right to pursue in small claims court any claim that is within that court's jurisdiction as long as you proceed only on an individual basis.

We would hope that our customer service agents could resolve any disputes you have with us without resorting to arbitration. Before initiating any arbitration proceeding, you agree to first discuss the matter informally with Amped Wireless for at least 30 days. To do that, please send your full name and contact information, your concern and your proposed solution by mail to us at: 13089 Peyton Dr. #C307, Chino Hills, CA 91709; Attn: Legal Department.

This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

The parties acknowledge that this Agreement evidences a transaction involving interstate commerce. Notwithstanding the provision in the preceding paragraph with respect to applicable substantive law, any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C., Secs. 1-16).

Mailing Address Only

Amped Wireless 13089 Peyton Dr. #C307 Chino Hills, CA 91709

Email: legal@ampedwireless.com