

Assignment #10

1. Present a concept map (cmap) of the main 10-12 concepts of ICT Risk Management and how they relate themselves (1 slide) and a short explanation of the concepts and the relationships between them (1 slide)
2. Research and analyze the case study of IT failure assigned to you. Using the taxonomy of the EBA Guidelines, describe what types of risks materialized in the case study and what controls should have been in place to avoid them.

Case studies:

- A. Coast Guard - Epic fail
- B. HealthCare.gov - Lessons learned
- C. Lidl - SAP debacle
- D. Southwest - Dec 2022 meltdown
- E. UKPost - The Post Office IT scandal
- F. Vastaamo - Patients hack data breach