Assignment 2. Voice over IP Packet Tracer Lab

Weight: 5% (5 marks)

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Submission of report:

Upload it on-time using Blackboard link.

Late submission policy: maximum time to submit after due date: ten (10) days. No credit afterwards, but you must still submit as completing all the labs and assignments is a condition for passing the course. 10% will be deducted for each day past the due date.

Learning objectives:

Use Packet Tracer to configure Cisco Unified Communications Manager Express (CUCME) in a basic two-site topology.

You must deliver a document requiring particular conditions. Students must demonstrate analytical skills, understand technical documentation, adapt technical instructions on specific cases, and generate technical documentation.

Background

Cisco Unified Communications Manager Express (CUCME) is a VoIP call management software, which runs within the router IOS. In this lab, you will practice some of the basic CUCME and voice related configuration commands, which would enable IP and analog phones at two locations to communicate. You will also apply many of the configuration skills learned in your CCNA curriculum.

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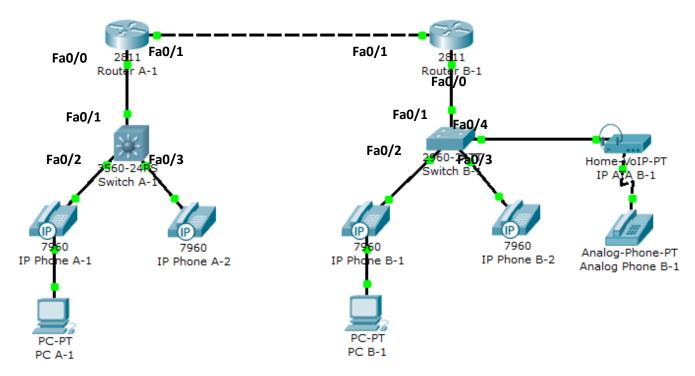
IP Addressing Table

Device	Interface	Address
RouterA-1	FastEthernet0/0	n/a
	FastEthernet0/0.10	172.16.10.1 /24
	FastEthernet0/0.20	172.16.20.1 /24
	FastEthernet0/0.99	172.16.99.1 /24
	FastEthernet0/1	10.0.0.1/24
RouterB-1	FastEthernet0/0	n/a
	FastEthernet0/0.10	172.17.10.1 /24
	FastEthernet0/0.20	172.17.20.1 /24
	FastEthernet0/0.99	172.17.99.1 /24
	FastEthernet0/1	10.0.0.2/24
SwitchA-1	Vlan99	172.16.99.2
SwitchB-1	Vlan99	172.17.99.2

Step 1: Build the Packet Tracer Topology. (10%)

Open a new PT file and use the *device* and *connections* tools in PT to build the topology shown below. The IP phones at site A will be receiving Power over Ethernet (PoE) from the switch but the IP phones at site B should be configured with power supplies.

Topology



Step 2: Perform basic device configuration. (10%)

On each router and switch:

Set the hostname as indicated on the topology diagram

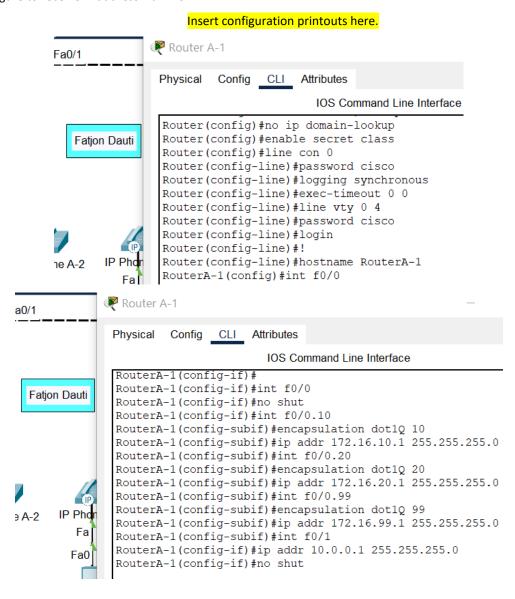
- Set the enable secret to class
- Disable DNS lookups
- Set a Telnet and Console password of cisco
- Set IP addresses as indicated in the above chart

On each switch:

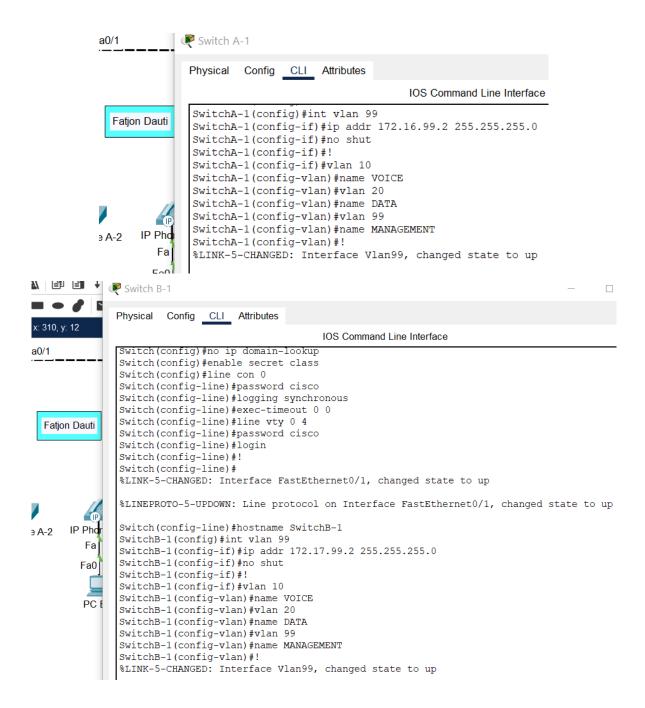
- Create VLAN 10 with the name VOICE
- Create VLAN 20 with the name DATA
- Create VLAN 99 with the name MANAGEMENT

On each PC:

• Configure to receive IP address via DHCP





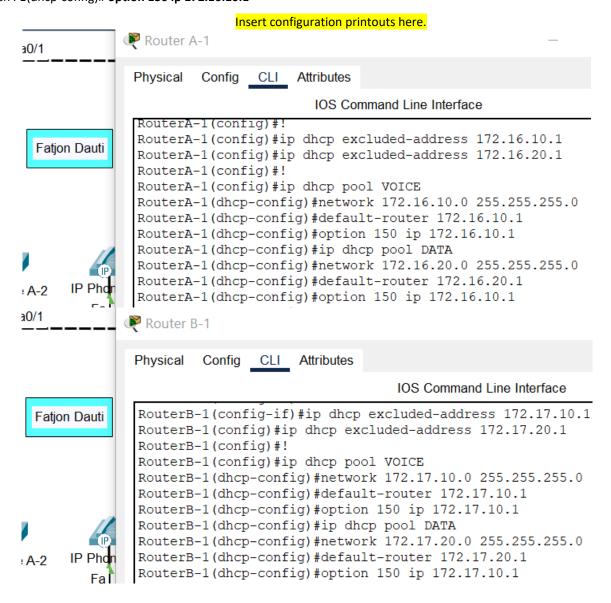


Step 3: Configure DHCP service on the routers. (10%)

The VoIP devices and PCs in PT need to receive IP addressing information using DHCP. Each router will need to act as the DHCP server for its location. We will be separating the voice and data networks at each location so we will need two DHCP pools. The special DHCP option 150 is used to send the TFTP server's address (which in this case happens to be the same as CUCME) to the VoIP devices so they can register and receive configuration information. Even though this option is only required on the Voice VLAN we have included it on the Data VLAN in case soft-phones are ever used on the PCs.

The commands to setup the DHCP pools on RouterA-1 are given below. You will have to modify them as appropriate for RouterB-1 and apply them there as well.

RouterA-1(config)# ip dhcp pool VOICE
RouterA-1(dhcp-config)# network 172.16.10.0 255.255.255.0
RouterA-1(dhcp-config)# default-router 172.16.10.1
RouterA-1(dhcp-config)# option 150 ip 172.16.10.1
RouterA-1(config)# ip dhcp pool DATA
RouterA-1(dhcp-config)# network 172.16.20.0 255.255.255.0



Step 4: Enable basic VoIP service on each router. (10%)

The DHCP option 150 instructs the VoIP devices (DHCP clients) to contact the router as the TFTP server for configuration information, which would also include the CUCME address as the call processor. We must next configure the router to provide voice services to those devices.

Enable the VoIP service and set the maximum number of VoIP devices and directory numbers to 5 on each router. We will also allow phones to auto-register and get an extension number automatically from directory numbers 1-5. Finally, the IP address and the TCP port number for SCCP traffic on the router must be selected. The example configuration commands for RouterA-1 are given below. Modify and apply to router B-1 as well.

RouterA-1(config)# telephony-service
RouterA-1(config-telephony)# max-ephones 5
RouterA-1(config-telephony)# max-dn 5
RouterA-1(config-telephony)# auto-reg-ephone
RouterA-1(config-telephony)# auto assign 1 to 5
RouterA-1(config-telephony)# ip source-address 172.16.10.1 port 2000



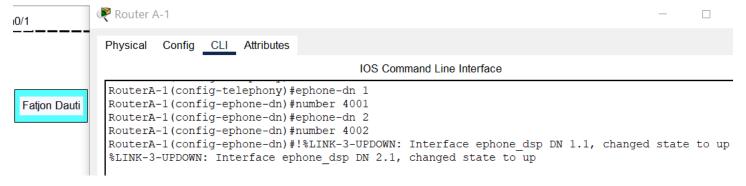
Step 5: Configure the pool of directory numbers on each router. (10%)

Each site will have a unique pool of directory numbers (extensions) for its phones. With physical equipment, it is possible to have overlapping dial plans (the same extension numbers duplicated at both sites) and then use a special prefix to dial between sites, but this is not supported by PT. We will need to ensure that each phone in the topology has a unique number. The numbers at site A will all be formatted as 4xxx and at site B as 5xxx.

Below is the configuration for *one* of the directory numbers at site A. Create enough (correctly numbered) directory numbers at each site to support all of the VoIP devices at that site.

RouterA-1(config)# ephone-dn 1
RouterA-1(config-ephone-dn)# number 4001







Step 6: Configure switch interfaces. (10%)

Trunk Ports:

Configure an 802.1Q trunk link from FastEthernet 0/1 on each switch to the router.

Access Ports:

All of the remaining ports on each switch should be configured as access ports in the **DATA** VLAN and should have PortFast enabled. The ports should all be shutdown for security reasons unless they have a device plugged into them. Enter this configuration as you normally would on the switches at both sites. Remember that there are shortcuts to configuring multiple interfaces on a switch the same way.

Because we want to have our IP phones on a different VLAN than our PCs we need to perform a special configuration on all the access switchports to turn them into 2-VLAN mini-trunks where IP phones are identified by CDP. Leave the ports in **switchport mode access** but add a special second VLAN to them for voice traffic

SwitchA-1(config-if-range)# switchport voice vlan 10

At site A we also need to provide power to the IP phones using PoE:

SwitchA-1(config-if-range)# power inline auto

Use the corresponding **show** commands to display the entire configurations you made on routers, switches, workstations and IP Phones.

Insert configuration printouts here.

This configurations are related to my first .pkt file with 2 sites

Configuration of RourterA1 RouterA-1#!Fatjon Dauti

```
RouterA-1#show run
Building configuration...

Current configuration: 1662 bytes!
version 15.1
no service timestamps log datetime msec
no service timestamps debug datetime msec
no service password-encryption!
hostname RouterA-1!
enable secret 5 $1$mERr$9cTjUIEqNGurQiFU.ZeCi1!
```

```
ip dhcp excluded-address 172.16.10.1
ip dhcp excluded-address 172.16.20.1
ip dhcp pool DATA
network 172.16.20.0 255.255.255.0
default-router 172.16.20.1
option 150 ip 172.16.10.1
ip dhcp pool VOICE
network 172.16.10.0 255.255.255.0
default-router 172.16.10.1
option 150 ip 172.16.10.1
ip cef
no ipv6 cef
license udi pid CISCO2811/K9 sn FTX1017ES30-
no ip domain-lookup
spanning-tree mode pvst
interface FastEthernet0/0
no ip address
duplex auto
speed auto
interface FastEthernet0/0.10
encapsulation dot1Q 10
ip address 172.16.10.1 255.255.255.0
interface FastEthernet0/0.20
encapsulation dot1Q 20
ip address 172.16.20.1 255.255.255.0
interface FastEthernet0/0.99
encapsulation dot1Q 99
ip address 172.16.99.1 255.255.255.0
interface FastEthernet0/1
ip address 10.0.0.1 255.255.255.0
duplex auto
speed auto
interface Vlan1
no ip address
shutdown
ip classless
ip flow-export version 9
telephony-service
max-ephones 5
max-dn 5
ip source-address 172.16.10.1 port 2000
```

```
auto assign 1 to 5
ephone-dn 1
number 4001
ephone-dn 2
number 4002
!
ephone 1
device-security-mode none
mac-address 0009.7C4C.6C0B
type 7960
button 1:1
ephone 2
device-security-mode none
mac-address 00E0.A333.96DE
type 7960
button 1:2
line con 0
exec-timeout 0 0
password 7 0822455D0A16
logging synchronous
login
line aux 0
line vty 04
password 7 0822455D0A16
login
end
Configuration of RourterB1
RouterB-1#!Fatjon Dauti
RouterB-1#show run
Building configuration...
Current configuration: 1777 bytes
version 15.1
no service timestamps log datetime msec
no service timestamps debug datetime msec
no service password-encryption
hostname RouterB-1
enable secret 5 $1$mERr$9cTjUIEqNGurQiFU.ZeCi1
ip dhcp excluded-address 172.17.10.1
ip dhcp excluded-address 172.17.20.1
ip dhcp pool VOICE
network 172.17.10.0 255.255.255.0
```

```
default-router 172.17.10.1
option 150 ip 172.17.10.1
ip dhcp pool DATA
network 172.17.20.0 255.255.255.0
default-router 172.17.20.1
option 150 ip 172.17.10.1
ip cef
no ipv6 cef
license udi pid CISCO2811/K9 sn FTX1017G68M-
no ip domain-lookup
spanning-tree mode pvst
interface FastEthernet0/0
no ip address
duplex auto
speed auto
interface FastEthernet0/0.10
encapsulation dot1Q 10
ip address 172.17.10.1 255.255.255.0
interface FastEthernet0/0.20
encapsulation dot1Q 20
ip address 172.17.20.1 255.255.255.0
interface FastEthernet0/0.99
encapsulation dot1Q 99
ip address 172.17.99.1 255.255.255.0
interface FastEthernet0/1
ip address 10.0.0.2 255.255.255.0
duplex auto
speed auto
interface Vlan1
no ip address
shutdown
ip classless
ip flow-export version 9
telephony-service
max-ephones 5
max-dn 5
ip source-address 172.17.10.1 port 2000
auto assign 1 to 5
ephone-dn 1
number 5001
```

```
ephone-dn 2
number 5002
ephone-dn 3
number 5003
ephone 1
device-security-mode none
mac-address 0001.6482.D71D
type 7960
button 1:1
ļ
ephone 2
device-security-mode none
mac-address 000A.F3C0.597A
type 7960
button 1:2
ephone 3
device-security-mode none
mac-address 0001.C918.4801
type ata
button 1:3
line con 0
exec-timeout 0 0
password 7 0822455D0A16
logging synchronous
login
line aux 0
line vty 04
password 7 0822455D0A16
login
ļ
end
Configuration of SwitchA1
SwitchA-1#!Fatjon Dauti
SwitchA-1#show run
Building configuration...
Current configuration: 4204 bytes
version 12.2(37)SE1
no service timestamps log datetime msec
no service timestamps debug datetime msec
service password-encryption
hostname SwitchA-1
enable secret 5 $1$mERr$9cTjUIEqNGurQiFU.ZeCi1
no ip domain-lookup
```

```
spanning-tree mode pvst
interface FastEthernet0/1
switchport trunk encapsulation dot1q
switchport mode trunk
interface FastEthernet0/2
switchport access vlan 20
switchport mode access
switchport nonegotiate
switchport voice vlan 10
spanning-tree portfast
interface FastEthernet0/3
switchport access vlan 20
switchport mode access
switchport nonegotiate
switchport voice vlan 10
spanning-tree portfast
interface FastEthernet0/4
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/5
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/6
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/7
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/8
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
```

```
interface FastEthernet0/9
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/10
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/11
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/12
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/13
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/14
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/15
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/16
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
```

shutdown

```
interface FastEthernet0/17
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/18
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/19
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/20
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/21
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/22
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/23
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface FastEthernet0/24
switchport access vlan 20
switchport mode access
switchport nonegotiate
```

spanning-tree portfast

```
shutdown
interface GigabitEthernet0/1
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface GigabitEthernet0/2
switchport access vlan 20
switchport mode access
switchport nonegotiate
spanning-tree portfast
shutdown
interface Vlan1
no ip address
shutdown
interface Vlan99
mac-address 0060.3eb2.7b01
ip address 172.16.99.2 255.255.255.0
ip classless
ip flow-export version 9
line con 0
exec-timeout 0 0
password 7 0822455D0A16
logging synchronous
login
ļ
line aux 0
line vty 04
password 7 0822455D0A16
login
ļ
end
Configuration of SwitchB1
SwitchB-1#!Fatjon Dauti
SwitchB-1#sh run
Building configuration...
Current configuration: 2955 bytes
version 15.0
no service timestamps log datetime msec
no service timestamps debug datetime msec
no service password-encryption
hostname SwitchB-1
```

```
enable secret 5 $1$mERr$9cTjUIEqNGurQiFU.ZeCi1
no ip domain-lookup
spanning-tree mode pvst
spanning-tree extend system-id
interface FastEthernet0/1
switchport mode trunk
interface FastEthernet0/2
switchport access vlan 20
switchport mode access
switchport voice vlan 10
spanning-tree portfast
interface FastEthernet0/3
switchport access vlan 20
switchport mode access
switchport voice vlan 10
spanning-tree portfast
interface FastEthernet0/4
switchport access vlan 20
switchport mode access
switchport voice vlan 10
spanning-tree portfast
interface FastEthernet0/5
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/6
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/7
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/8
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/9
switchport access vlan 20
```

```
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/10
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/11
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/12
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/13
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/14
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/15
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/16
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/17
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/18
switchport access vlan 20
switchport mode access
```

```
spanning-tree portfast
shutdown
interface FastEthernet0/19
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/20
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/21
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/22
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/23
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface FastEthernet0/24
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface GigabitEthernet0/1
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface GigabitEthernet0/2
switchport access vlan 20
switchport mode access
spanning-tree portfast
shutdown
interface Vlan1
no ip address
shutdown
```

```
interface Vlan99
ip address 172.17.99.2 255.255.255.0
!
line con 0
password 7 0822455D0A16
logging synchronous
login
exec-timeout 0 0
!
line vty 0 4
password 7 0822455D0A16
login
line vty 5 15
password 7 0822455D0A16
login
!
end
```

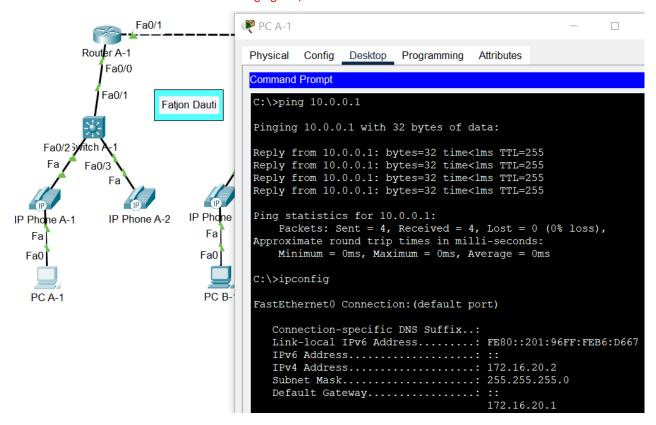
Step 7: Test the configuration. (10%)

At this point you should have enough configuration done for communications within each site to be working so this is a good time to stop and test your work.

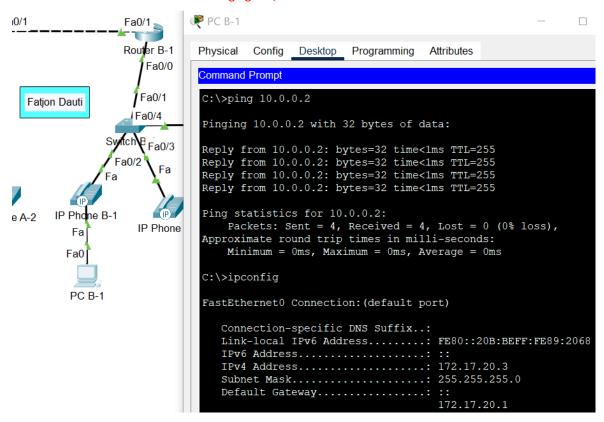
The first thing to check is to ensure all your devices have IP addresses in the appropriate subnets. Note that after you enable all the ports it will take some time for all the devices to attempt requesting a DHCP address again so if you don't see addresses right away wait a couple of minutes and check again. You can easily check the addresses of IP phones and PCs by hovering your mouse over the device in PT and check the listed IP and gateway addresses. You can further check connectivity by pinging one of the interfaces on the router at the same site from each PC.

Insert printouts of these successful ping commands here

Pinging Fa0/1 on RouterA1 from PC A1



Pinging Fa0/1 on RouterB1 from PC B1



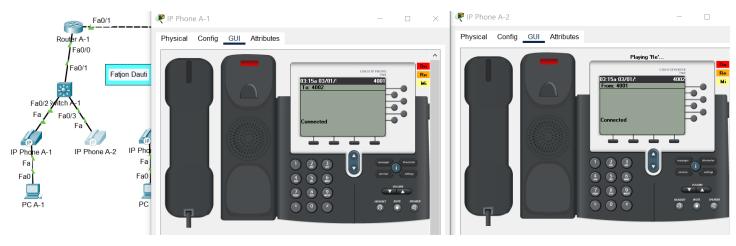
Once your IP phones have IP addresses, they should automatically contact the CUCME software running on the router, register, and get an extension number. You can verify the extension number of each IP phone by hovering your mouse over the phone and looking for a *Line Number* or by opening the phone and checking on the upper right of the display on the GUI tab. Note that the Analog Telephone Adapter (ATA) at site B does not use DHCP option 150 to find the TFTP server and from there the CUCME server. You will have to enter the correct server address on the Config tab of the ATA before the analog phone will receive an extension number.

Once all your devices have extension numbers you can try placing a call between devices at the same site. Click on one of the IP phones and switch to the GUI tab. Open up the same window for another IP phone at the same site and place it next to the first window so you can see both phones at the same time. Enter the extension number of the other phone on the dial pad of one phone and click on the receiver to place the call.

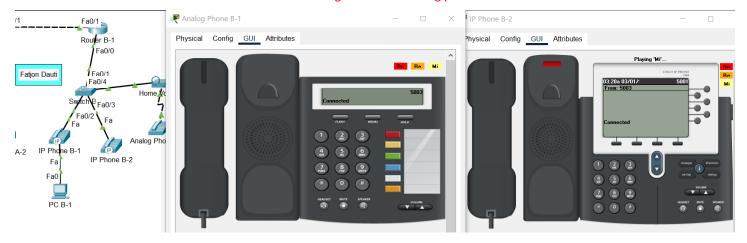
The other phone should indicate that it is ringing and the number of the extension which is calling should appear on the display. Click the receiver on this phone to answer the call. The display should now show the phones are *Connected*. If you look at the upper right corner of each phone (you may have to scroll over to the right) you should see *Do, Re, Mi* buttons. Pressing one of these buttons simulates talking into the phone. If you press one, you should see a message above the phone you are connected to like *Playing 'Do'...* for a short while after you press it. This indicates the connection between the phones is working properly.

Insert printouts of these successful calls here

Site A - Calling 4002 from 4001



Site B - Calling 5001 from Analog phone 5003



Step 8: Configure site-to-site calling. (10%)

To enable site-to-site dialing we must make each of the two CUCME systems aware of the other one, so that they can facilitate a connection between phones. Even though the CUCME systems manage the connection the voice traffic is not required to flow through them (though it does in this topology when a call is being made site-to-site). Therefore, the first thing we need to do is make sure that every device at each site will be able to reach all of the devices at the other site.

Add the appropriate routes to each router to enable routing between the sites. The best way to do this is with a single /16 summary route on each of the routers to manually summarize the addresses found at the other site.

Once you have the appropriate routes installed and have tested by successfully pinging from the PC at one site to the PC at the other site we need to setup VoIP call routing between sites. This link is made by what is called a **dial-peer** which identifies specific destination extensions and directs calls made to them to the other CUCME server in much the same way a routing table works for IP traffic. We must also identify what extension numbers to direct to the other server, something done with a **destination-pattern**. Examine the dial-peer configuration given for RouterA-1 below and then enter it into RouterA-1.

RouterA-1(config)# dial-peer voice 1 voip

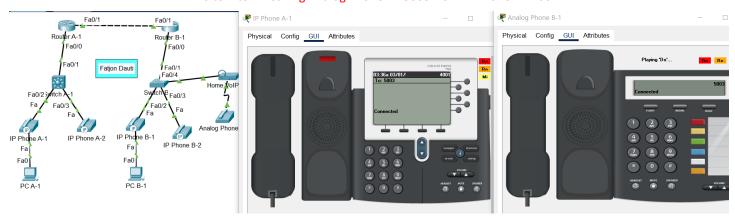
RouterA-1(config-dial-peer)# destination-pattern 5...

RouterA-1(config-dial-peer)# session target ipv4:10.0.0.2

This will identify all extensions which start with a 5 followed by three other digits and direct them to the CUCME server running on RouterB-1. Make the appropriate changes to this configuration and then apply it to RouterB-1 to allow the VoIP devices at site B to call site A as well.

Test your configuration by calling from site A to site B and from site B to site A.

Site A to B - Calling Analog Phone B1 5003 from IP Phone A1 4001



Site B to A - Calling IP Phone A2 4002 from IP Phone B2 5001



Additional configurations: (10%)

- Add another VoIP device (IP phone or ATA) to site A
- Setup specific devices to receive specific extensions (DNs). For example, make sure that IP Phone A-1 always receives
 extension 4001 and IP ATA B-1 always receives extension 5003 instead of allowing devices to auto register. Hint:
 Exploring your running configurations on the routers after you have everything working should provide some hints
 about how to do this.
- Add a third site and enable calling between all three sites
- Add quality of service (QoS) to the network to prioritize voice traffic over data traffic

Insert configuration printouts here.

Following configurations are related to version B .pkt file

Adding another IP Phone to site A

SwitchA-1(config)#!adding new phone to f0/4 F.Dauti

SwitchA-1(config)#int f0/4

SwitchA-1(config-if)#switchport voice vlan 10

SwitchA-1(config-if)#no shut

RouterA-1(config)#!config. IP PhoneA3 F.Dauti to CUCME

RouterA-1(config)#ephone-dn 3

RouterA-1(config-ephone-dn)#number 4003

RouterA-1(config-ephone-dn)#!%LINK-3-UPDOWN: Interface ephone_dsp DN 3.1, changed state to up

RouterA-1(config-ephone-dn)#

%IPPHONE-6-REGISTER: ephone-3 IP:172.16.10.5 Socket:2 DeviceType:Phone has registered.

Make sure that IP Phone A-1 always receives extension 4001 and IP ATA B-1 always receives extension 5003 I first disconnected the phones.

RouterA-1(config)#!config IPPhoneA1 for 4001 F.Dauti

RouterA-1(config)#no ephone 1

RouterA-1(config)#ephone 1

RouterA-1(config-ephone)#mac-address 0009.7C4C.6C0B

RouterB-1(config-ephone)#button 1:1

The button 1:1 command, ties the first line to the extension assigned to the first ephone-dn (which is 4001)

RouterB-1(config)#!config AnalogPhoneB1 for 5003 F.Dauti

RouterB-1(config)#no ephone 3

RouterB-1(config)#ephone 3

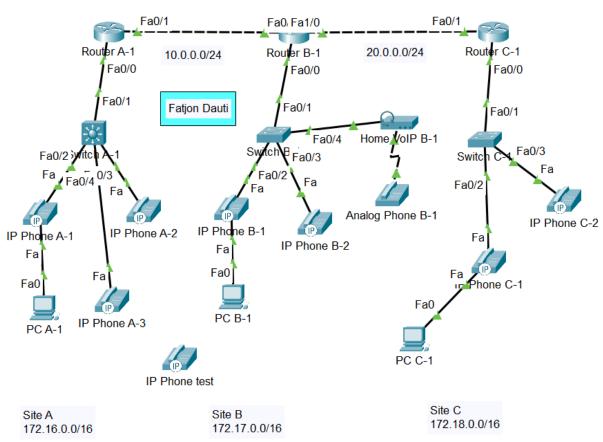
RouterB-1(config-ephone)#mac-address 0001.C918.4801

RouterB-1(config-ephone)#button 1:3

The mac-addr above is the one of the ATA device.

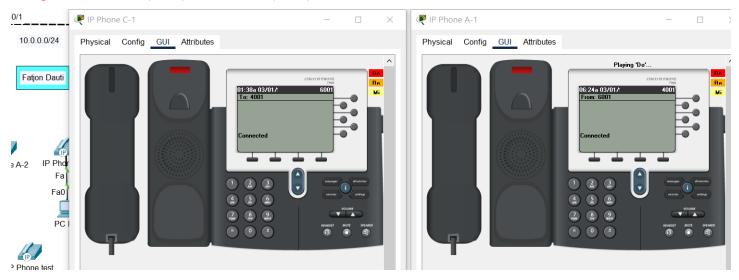
Add a third site and enable calling between all three sites

New topology with 3 sites.

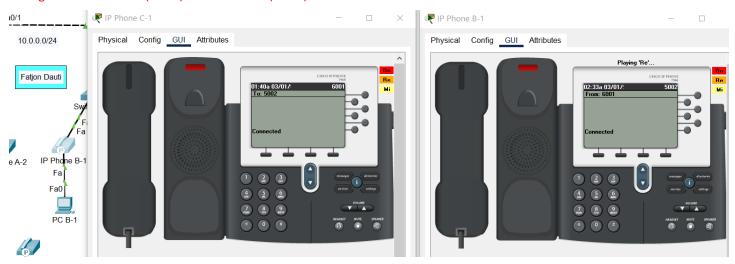


p.s. I have used static routes for connecting networks

Calling form IP Phone C1 (Site C) to IP Phone A1 (Site A)

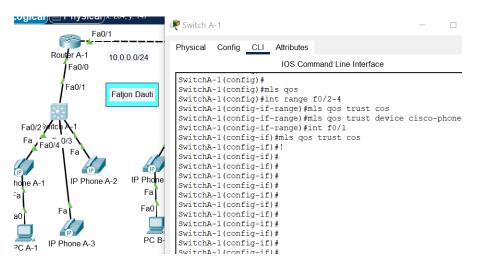


Calling form IP Phone C1 (Site C) to IP Phone B1 (Site B)



Add quality of service (QoS) to the network to prioritize voice traffic over data traffic

I couldn't detect any "auto qos voip" command on PT. As for "mls qos", only the Switches on PT are supporting it. I' applied the following commands to the switches on the interfaces where IP phones are connected, and also one command on the interface connecting to the corresponding router, or ATA device where used. For the "mls qos trust device" command, only the cisco-phone option is supported.

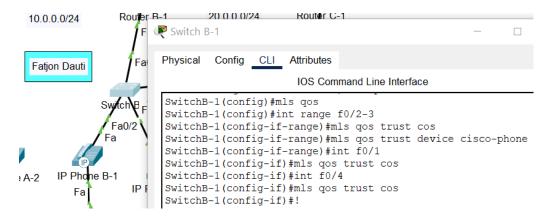


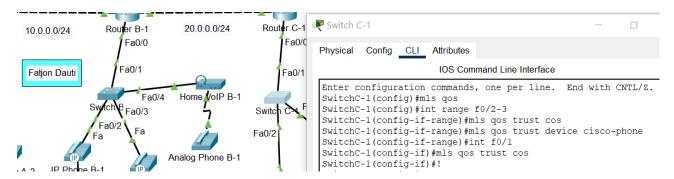
SwitchA-1#sh mls qos int f0/2

FastEthernet0/2 trust state: trust cos trusted mode: trust cos trust enabled flag: ena COS override: dis default COS: 0

DSCP Mutation Map: Default DSCP Mutation Map

<u>Trust device: cisco-phone</u> qos mode: port-based





Qos commands as showing on the configuration for SwitchC1 2960 above. (for the L3 SwitchA1 the qos commands will not appear in the running configuration, strange)

```
mls qos
!
interface FastEthernet0/1
switchport mode trunk
mls qos trust cos
!
interface FastEthernet0/2
switchport access vlan 20
switchport mode access
switchport voice vlan 10
spanning-tree portfast
mls qos trust cos
mls qos trust device cisco-phone
!
interface FastEthernet0/3
switchport access vlan 20
```

switchport mode access switchport voice vlan 10 spanning-tree portfast mls qos trust cos mls qos trust device cisco-phone !

Reference for QoS part:

 $\underline{https://www.cisco.com/c/en/us/support/docs/switches/catalyst-3750-series-switches/91862-cat3750-qos-config.html}$