Francis A. Doble

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https://fdoble12.github.io/fdoble-website/

Experience

CX Data Insighting and Analytics — *Globe Telecom*   Oct 2023 – Dec 2023
- Analyzed and evaluated the responses of an organization-wide survey with **over 20,000 respondents**.
- Developed dashboards using Google Data Studio to visualize and present insights to other BUs and stakeholders.

Data Team Intern — *ATR Asset Management Group Inc.*   June 2023 – August 2023
- Created a data pipeline for the migration of a **2-year worth of historical data** to the team's data warehouse.
- Automated the team's weekly data ingestion task, through Python and Azure, that **reduced the completion time of the previous ingestion process by 30%**
- Developed a web application portal that facilitates the handling of missing data from different business units using Flask, Html, and Azure Blob.

Information Technology – Operations Technology Intern — *Procter & Gamble*   March 2023 – May 2023
- **Lead the ETL data process automation** of a Microsoft Power Bi visualization project that is utilized by **over 100** global manufacturing sites.
- **Managed the implementation and configuration** of various manufacturing lines' software solutions.

Seller Operations – Strategy and Planning Intern — *Shopee Philippines*   Sep 2022 – Dec 2022
- **Automated the data pulling tasks** from other business departments using Google App Script, **reducing the number of touches by 300%** to accomplish the task.
- Assisted in **evaluating the KPIs** of more than **15** Seller Support agents.
- Analyzed the data gathered from **over 400** daily seller support cases being raised to the department

Student Intern — *Rogomi Inc.*   Jul 2022 – Sep 2022
- **Spearheaded a Meta Chatbot prototype project** using Facebook Graph API and Node.js
- Handled the **software testing** of multiple software projects of the company.
- Worked with developers and project managers in an agile environment in developing software solutions

Co-curricular Experience

College President — *DLSU University Student Government, College of Computer Studies.*   January 2023 –
- Directed **8 committees** that handled more than **12** projects for the College of Computer Studies
- Collaborated with **8 organizations** under the College of Computer Studies and provided projects that aimed to improve the skills of **over 2000** students of the college

Batch President — *DLSU University Student Government, College of Computer Studies Batch 2020.*   Oct 2022 – Dec 2022
- Directed **7 committees** under the Batch Student Government that organized 8 projects for the Batch 2020 students of the College of Computer Studies

Education

De La Salle University — Bachelor of Science in Computer Science Major in Software   2020 — 2024
Technology
- CGPA: 3.35/4.0
- Consistent Dean's Lister since Term 1 of Academic Year 2020

University of Santo Tomas – Senior High School — Science Technology Engineering   2018 — 2020
and Mathematics

Skills

Database Management
- MongoDB, MySQL, Azure

Programming
- C++, Java, Python, HTML, CSS, Javascript, NodeJS, React.JS, Google App Script

Data Flow Automation and Data Visualization
- Knime, Apache NiFi, Microsoft Power Bi, Google Data Studio, Azure Data Factory

Version Control & Web Services Tools
- Github & Git, Trello, TestRail
- Azure