Felipe Chassot, 24

Software Developer Intern | C# | SQL | OOP | Communication

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About

Software Developer and Analyst with a background in backend development, data analysis, and IT support. Experienced in C#, SQL, and object-oriented programming, with a passion for debugging, documentation, and improving code quality. Strong collaborator with experience across technical teams and a mindset focused on continuous learning. Currently pursuing a Master's in IT Management.

Knowledge

I have hands-on experience in C# for backend development and logic implementation, along with strong SQL/MySQL skills for data querying, analysis, and reporting. I'm confident in object-oriented programming principles and clean code practices, and I've worked on projects involving unit testing, debugging, and functional test development. My experience also includes writing technical documentation, contributing to software process improvements, and collaborating with cross-functional teams. I've worked with tools like Git/GitHub, Agile development practices, and cloud services such as AWS EC2 and S3. I've had some exposure to frameworks like Entity Framework and have a basic understanding of healthcare terminology through self-learning..

English (**C1**), Portuguese (**C2**)

Work Experience

Cumberland University *- IT Help Desk - (Aug/2024 – Jan 2025)*

Provided technical support and troubleshooting for hardware, software, and network-related issues, configured new laptops for faculty, managed user accounts, permissions, and security settings using Google Admin, Active Directory, handled IT service tickets efficiently, resolving issues related to printing (PaperCut), accounts, endpoint security, network.

Mottu *- Data Science - Intern - (Jan 2021 – dec 2021)*

Developed and Implemented algorithms using C# and Python (Jupyter) to detect route deviations in real-time, collaborating with the team to design a system that generated notifications for off-route drivers, using MySQL to analyze data and monitor delivery routes.

Education

Masters of Science in IT Management - **CUMBERLAND UNIVERSITY** *- (Aug 2024 - Jan 2027)*

Computer Engineering - **UNIVERSIDADE SÃO JUDAS TADEU** *- (Jan 2017 - Dec 2023)*