Tyreese Hernandez

Branch Supervisor at North Shore Bank

, Milwaukee, WI 414-364-7543 | Tyreesehernandez@gmail.com | LinkedIn: www.linkedin.com/in/thernandez13

Business Management graduate with strong knowledge in leadership development. I have a solid background in Customer Service and an excellent ability to execute tasks given. Understanding of the fundamentals of making an informed decision based on current judgment. My strengths include being responsible and disciplined when confronted with errors within organizations. Team builder and a strong motivator.

Professional Experience

North Shore Bank, Wauwatosa, Wisconsin, United States

August 2022 - Present

Branch Supervisor

- Overseeing the operations of the branch by completing routine branch audits
- and cash inflows/outflow reports.
- Assists in the administration of the Teller area as delegated by the Branch
- Manager.
- Prepares reports, schedules, cash items, and audits.
- Provides the on-site leadership for enhancing a positive teamwork
- environment and is responsible for focusing our tellers' activities on Branch
- Manager directives and bank goals.
- Review reports generated by the bank's computer system to ensure that
- transactions were processed correctly.
- Establishing and enforcing policies and procedures for activities such as cash
- handling procedures, risk management procedures, and fraud prevention
- measures.

Piggly Wiggly Midwest, LLC, Mequon, Wisconsin, United States

November 2021 - Present

Supervisor

- Accomplishing department objectives by supervising staff and organizing work
- processes.
- Monitoring employee productivity by providing useful feedback and training
- Strong leadership skills to create a supportive and motivating work
- environment

Piggly Wiggly Midwest, LLC, Mequon, Wisconsin, United States

March 2019 - Present

Stocker

- Mequon, Wisconsin, United States
- Engage with customers and evaluated by my manager as having high
- customer satisfaction.
- Excellent time management skills. Routinely finishes tasks and closing store
- efficiently.
- Recognized for being a quick learner and continues to improve.

Education

Customer Service Specialist Technical Diploma September 2019 - May 2022 Waukesha County Technical College, Pewaukee, WI

Cash Management Compliance Auditing Knowledge of Operating Systems Time Management Customer Service

Accomplishments

WCTC 2021-22 Honors List Recipient

February 2022

Waukesha County Technical College

Maintained a 4.0 GPA throughtout the 2021-2022 academic school year.

Affiliations

Vice President of the Multicultural Student Union at WCTC (2019-2020)

Student Mentor for the Multicultural Student Union Program at WCTC (2019-2020)

Student Member of the Diversity and Equity Inclusion Committee at WCTC (2020)

Certifications

Project Management Essentials Ceritifed Management and Strategy Institute #101933680 November 2021