

Febi Putera Kriswibowo Pratama

ABOUT ME

Im carrying out my duties, I emphasize on IT as Software Support Development in database, data analyst, and support. I also have an ability in design and to think out of the box, able to work under pressure, and be able to perform multi-task. I have experienced on problem solving and able to find the way for a good solution or alternatives.



Male, 26 years old



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febiputera.github.io/portofolio

QUALIFICATIONS

OS/NET:	[Windows, Internet Information Services, Virtual Machine, Cloud Computing]
Languages:	[HTML, CSS, Bootstrap, Javascript]
Databases:	[TOAD Oracle, Microsoft SQL Agent, MySQL]

RELATED EXPERIENCE

[Software Support Development]
[PT Indomarco Prismaatama]

[Head Office, Jakarta]
[Feb 2019 - Present]

- Cooperation with IT NETWORK, IT DBA, Logistics in handling server, network, problems that cannot be handled by the Distributor Center.
- Remote and support more than 100+ DC's problems (program errors, update data, servers, picking, scanning, etc)
- Manage databases using Microsoft SQL Agent and TOAD (Oracle) for DC requirements
- Program test and make an operational guidelines for a program requested by the user.
- Support programmers in creating programs (program testing, finding bugs, etc)

CERTIFICATE

Google IT Support Professional Certificate
Google (2022)

CREDENTIAL ID

V97HKZPGLNUP

IBM Technical Support Professional Certificate
IBM (2022)

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Cloud Digital Leader
Google (Digital Talent Scholarship 2022)

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EDUCATION

[Dian Nuswantoro University]
[2018] [Bachelor Degree Informatic Engineering]