

The first things to do



LECTURE
SUMMARY

Covered in this lecture:

Taught by:



What to do after you've got the job

- ▶ It usually takes some time to be completely comfortable with the job and do the best work
- **Tip 1: Schedule one-on-one meetings with team members**
 - ask them what their goals are and what challenges they have
 - take notes so you can refer to them later
- **Tip 2: Arrange a meeting with the lead engineer**
 - have them explain to you what technologies they use and what the biggest technical challenges are
- **Tip 3: Start talking to users**
 - get an idea about what's important to your users
 - help the customer support team answer customers' questions

- **Tip 4: Read as many internal documents as you can**

- epics and mobile releases
- sales decks
- internal presentations

- **Tip 5: Look at the data**

- look at the existing metrics of the product
- find out what they plan to track

- **Tip 6: Meet with the boss**

- ask about the expectations for your role
- understand their goals and their biggest problems

See you next lecture!