## University of Texas at Dallas EPPS 6356 Data Visualization

Data Visualization Project Proposal

# The #AlevelResults Case: Visualizing Social Networks and Text Mining on Twitter Data

Student: Federico Ferrero

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## Context of the research questions: The #AlevelResults case

- A-level exams: exams that are taken annually in the UK by young people to determine which university they can aspire to.
- · COVID-19 pandemic.
- **High school teachers were asked** (1) to give a predicted grade for their pupils and then (2) rank them within their class.
- Posteriorly, (3) an **algorithm** (named "Ofqual") was expected to adjust and standardize results at the national level.

#### More than a third of A-level results in England downgraded Percentage of results changed by... 58.7% 60% 35.6% 40% 20% 3.3% 2.2% 0.2% 0.05% 0.01% 0% - 3 No +2 + 3 grades grades grade change grade grades grades BBC Source: Ofqual

#### Results by 9/13/2020

Ofqual's algorithm reduced
 39.1% of the estimated grades
 and increased 2.26%
 compared to the teachers'
 predictions.

## Context of the research questions: The #AlevelResults case

- Results favored students who were enrolled in better schools even if their grades were worse, compared to those in schools with historically worse performance.
- Private schools vs Public schools.
- Impact on **future educational life**: conditions access to higher education institutions & limits opportunities for social mobility.

## Media response...



This year's A-Levels, the high-stakes exams taken in high school, were canceled due to the pandemic. The alternative only exacerbated existing



BBC Sign in

N. Ireland N. Ireland Politics

than estimated grades

**NEWS** 

① 13 August 2020

#### Autumn term chaos feared over exam resits and appeals

Teachers warn that new pupils may be neglected as schools and colleges take action in wake of the A-level algorithm debacle



① 13 August 2020



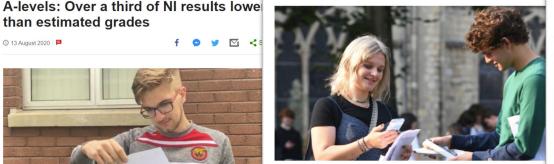
A-levels: 'Dreams ruined by an algorithm'

Do the maths: why England's A-level grading system is unfair

#### A-levels: Anger over 'unfair' results this year

By Sean Coughlan, Katherine Sellgren, Judith Burns BBC News family and education

Coronavirus pandemic



I'his year's A-level results are a fiasco - but the system was already broken Dan Davies

Coronavirus has shown the fragility of grading pupils and exposed problems with the entire examination process





Punishment by statistics': the father who foresaw A-level algorithm flaws



# On Twitter trending topic...

### #AlevelResults

Why study the case:

Public opinion has spoken out about **results** considered **biased** coming from **evaluations** driven by **algorithms** in **educational settings**.



# General objective

To explore data from Twitter with the hashtag #AlevelResults in order to produce visualizations about the social network and about the content of the published tweets.

## **Specific questions**

- How has the reaction around #AlevelResults on Twitter developed in time?
- From which **geographic** locations did users participate?
- What is the **influential network** or subcommunity that most participates in the discussion (tweets with responses and interactions)?
- Who are the **top users** involved in the discussion around #AlevelResults on Twitter?
- What **feelings** are associated with the texts published in the tweets?

### Data

**78,839 tweets** have been downloaded **from** 8/14/2020 **to** 9/2/2020 (when the last tweet about the topic was recorded) using as a criterion the hashtag **#AlevelResults**.

#### Variables:

```
• Id_str • From_user • Text • Created_at • Time •

In_reply_to_user_id_str • In_reply_to_screen_name •

From_user_id_str • In_reply_to_status_id_str • Profile_image_url •

User_followers_count • User_friends_count • User_location
```



**General charts** to initially explore data (ggplot2)

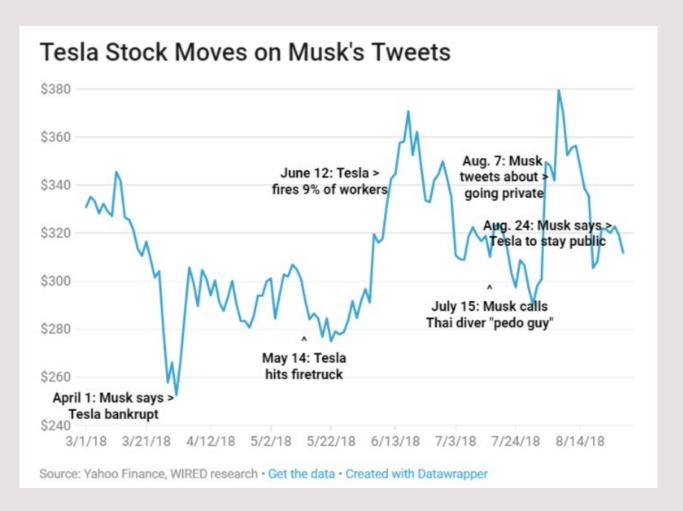


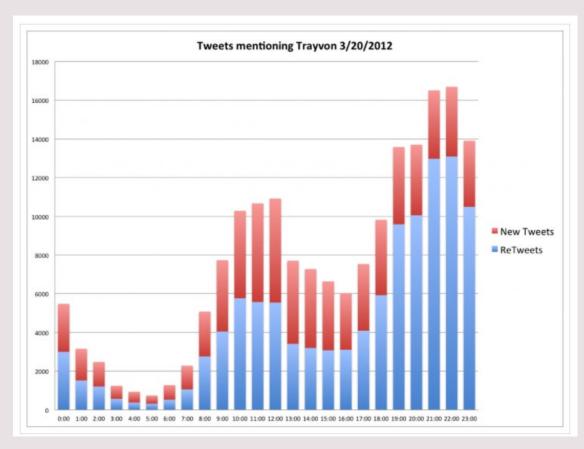
**Social Network Analysis** 



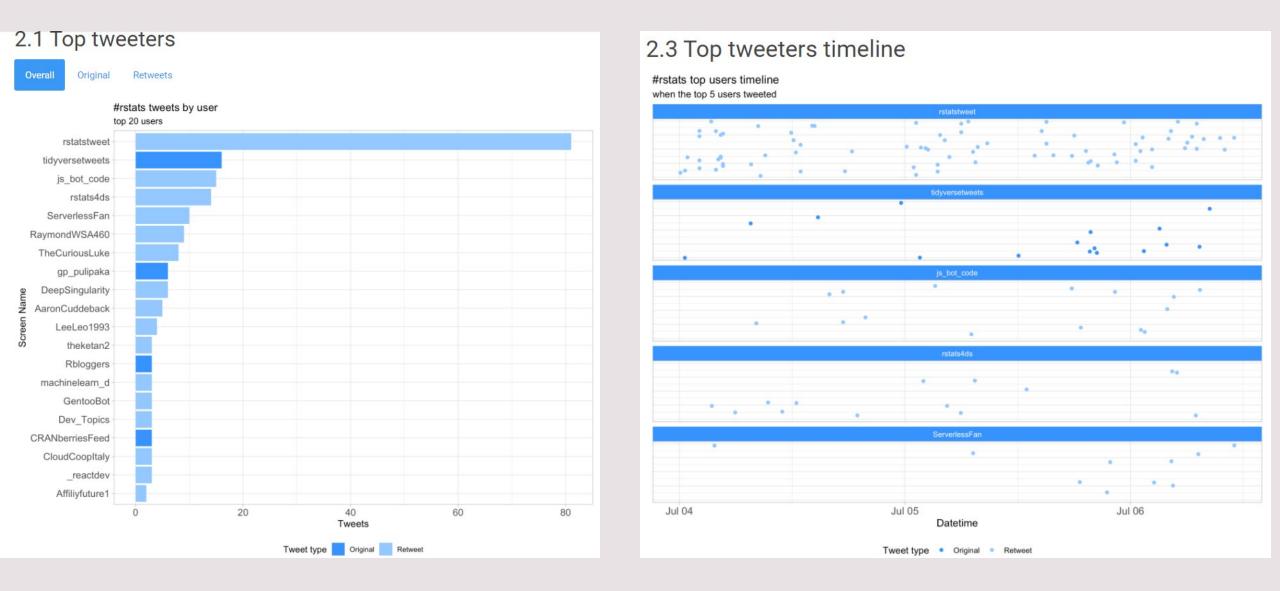


**Text Mining** (Sentiment Analysis)





Source: <a href="https://www.socialseer.com/2012/03/21/twitter-reacts-to-the-trayvon-martin-shooting/">https://www.socialseer.com/2012/03/21/twitter-reacts-to-the-trayvon-martin-shooting/</a>



Source: https://lazappi.github.io/clamour-example/EXAMPLE.html

#### Boris Johnson

GavinWilliamson

And / Burnham GM

olqual

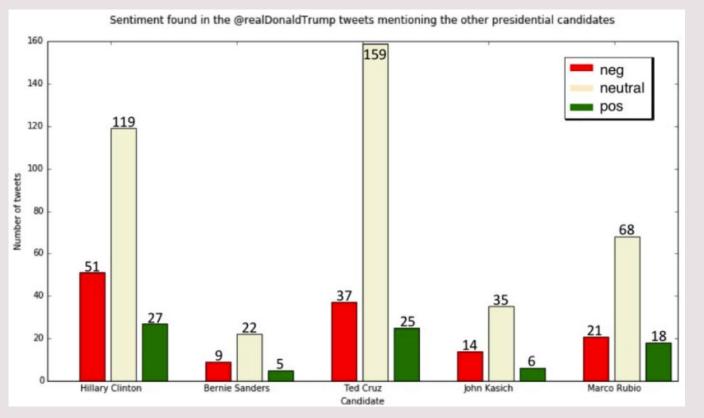
less\_rights\_by

## negative



### positive

Source: Silge & Robinson (2017)



**Source: Quentin Simms** 

https://www.kdnuggets.com/2016/06/politics-analytics-trump-clinton-sanders-twitter-sentiment.html

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## Thank you