Contents

1 Introduction

- Aggiungere nei world phenomena il ChargingType
- Inserire "vehicle type" all'interno dell'attore auto (Ho messo consumption per Km perchè altrimenti avremmo dovuto definire una sorta di lista di tipi di macchine)
- Controlla che gli Scenarios siano coerenti con l'UML
- Aggiorna Requirements con spiegazione di EnergySourceStrategy
- Update Scenarios with "Giochini di Emilio" - Better explain in Requirements(not sure) how the system suggest a charge

1.1 Purpose

Due to the recently increase of effort in the battle against the climate change, electric vehicles are slowly becoming the new technology for private transport that the people use everyday. To sustain this type of strategy, we need to develop a clever and capillary charging system.
e-Mobility for All (eMall) is an eMSP that aims to help the final user dealing with the charging need. To do so it will inform the user about the nearby charging stations, their cost and any special offer that they have. Also, it will allow the user to book/cancel/pay a charge and will notify the user when the charging process is terminated. With the integration of the user's calendar, the system will also suggest the user the best moment in the schedule to charge the vehicle. To have a fully integrated system, all the Charging Point Operatorss (CPOs) will have a technological support called CPMS to interface the service with the physical charging stations and to manage all the energy sources like batteries and Distribution System Operatorss (DSOs). Such CPMSs will be in charge of deciding the energy source and, in case of batteries in a charging station it will also manage their charging. These decisions will affect the energy prices, so it is important that a system like this allows also the CPO maintainers to decide it.

1.1.1 Goals

G1 The eMSP shall help the user to select the station;

G2 The eMSP shall allow the user to book/cancel a charge;

G3 The eMSP shall allow the user to perform a charge;

G4 CPMSs shall handle the vehicle charging cycles;

G5 CPMSs shall manage the vehicle charging stations;

1.2 Scope

W1 People charge electric vehicles; [**G1**, **G2**, **G3**, **G4**]

W2 People use web calendar; [**G1**, **G2**, **G3**]

W3 People pay for the charging service; [**G3**]

W4 DSOs supply energy to CPOs; [**G5**]

W5 Some CPOs own batteries; [**G4**, **G5**]

W6 CPOs decide whether to use batteries or DSO supplied energy; [**G4**, **G5**]

S1 The eMSP suggests the user to charge the vehicle; [**G1**]

S2 The eMSP notifies the user when the charging process is finished; [**G3**]

S3 CPMSs acquire information about energy prizes from DSOs; [**G5**]

S4 The user books a charge using the eMSP; [**G2**]

S5 The user asks the eMSP for suggestions about charging station; [**G1**]

S6 The user pays for the service using the eMSP; [**G3**]

S7 CPOs gather the energy source through the CPMS; [**G4**, **G5**]

1.3 Definitions, Acronyms, Abbreviations

eMSP e-Mobility Service Providers

CPO Charging Point Operators

CPMS Charge Point Management System

DSO Distribution System Operators

eMall e-Mobility for All

API Application Programming Interface

RACS Reliable Array of Cloned Services

RAPS Reliable Array of Partitioned Services

GDPR General Data Protection Regulation

SoC State of Charge

GPS Global Positioning System

1.4 Revision history

1.5 Reference Documents

1.6 Document Structure

The document is divided in six main sections:

- **Introduction**: The introduction section has the main goal of illustrating the problem to the reader and enumerating all the goals that the system needs to achieve to solve the problem. Also, a part from the goals, there are more formal descriptions about the world (world phenomena) and the interactions between the system and the world (shared phenomena). At the end of the introduction there is a reference subsection for definitions, revision history and reference documents;
- **Overall Description**: It is an high level description of the dynamic interaction of stakeholders and the system. For this reason in this section there are the main scenarios descriptions and a UML diagram which specifies all the relations from an upper model perspective. Also, there is a subsection that illustrates the fundamental requirements of the system and another which specifies the type and description of any user. At the end of this section there is a collection of assumptions that are made over the complete project;
- **Specific Requirements**: This section focuses on all the details introduced in the **Overall Description** section, so it formalizes all the requirements about the system and all the scenarios. For this reason, use case diagrams and sequence diagrams are illustrated. There are also more constraints on the performance, design aspects and attributes of the software;
- **Formal Analysis with Alloy**: It represents a formal description in Alloy language of the problem, with some formal constraints that need to be satisfied (asserts). This formalization is useful to validate the model itself and verify that all the assertions are granted.
- **Effort Spent**: Resumes the total hours spent on the document formalization;
- **References**: Resumes all the references documents that we used during the description.

2 Overall Description

2.1 Product perspective

2.1.1 Scenarios

It is assumed that in S3,S4,S5,S6, S8 the user is already logged in the system (S2)

S1 User Signs up:
Lucy, wanting to use the system, opens the app, she is prompted to login or register, she chooses to register herself and inserts her personal info (email, password, birthday, payment information, vehicle info); an email is sent with a link to confirm the activation of the account, if the link is clicked within the first 15 minutes the account is activated and the sign up is successful, otherwise it is considered failed and the process must be repeated.

S2 User Logs in:
Jay, after signing up, opens the app and he is prompted to insert his email and password, if the given information are correct the login is successful and he obtain access to his account and the services of the app, otherwise the login is unsuccessful and it must be repeated.

S3 User searches for stations:
Robert, opens the app, inserts the location and the time frame to search for charging stations. Once submitted, a list of available charging stations is displayed, the list is ordered by the distance of the station from the desired location. Via a menu, Robert can choose to order the stations either via distance, price or charging type (super-fast, fast, normal); He can also set to display unavailable stations and set the maximum distance from the chosen location. Robert chooses a station and obtains more detailed information.

S4 User books a charge:
Jessica, after choosing a station, decides to book a charge in it selecting the timeslot. Station location and booked time frame are displayed and she is asked to confirm the booking via a popup. She receives a confirmation email with the details of the charge (Location, time frame, socket id) and a confirmation pin to insert at the station.

S5 User pays a charge:
John, after booking a charge, has to pay it before actually performing it. So he selects the wanted charge and proceeds with the payment. After that he receives an email that summarizes the payment details.

S6 User cancels a charge:
Luke, after booking a charge, wants to cancel it. He opens the app, selects the booking he wants to cancel and presses the Cancel button. A popup appear asking confirmation: if it is pressed the booking is removed, the station returns available, a refound is issued and a confirmation email is sent to the user; otherwise the booking is still valid.

S7 User charges the vehicle:
Mary, after booking a charge, arrives at the station, she parks her vehicle at the designed socket and plugs her vehicle in, Mary then inserts the confirmation pin in the socket to start the charge. The socket displays on a monitor the status and the finishing time of the charge. Once the charge is finished Mary receives a notification of finished charge, she gets her vehicle and completes the charge.

S8 User gets charging suggestion based on his calendar:
Josh is a very busy man and also an avid google calendar user, setting up every event with correct time and location. The service accessing his calendar finds the closest available charging station to each vehicle movement, it connects to the vehicle while driving and stores the last charge level and once the battery is below fifty percent Josh gets notified about the possibility to charge his vehicle in an available time-slot and near his movement. Josh liking the idea opens the app and confirms the booking.

S9 CPO adds stations to the CPMS:
Frank, the responsible for a CPO, wants to add stations to the CPMS in preparation of subscribing to eMall. For each station he has to insert the Application Programming Interface (API) reference, wether to use the CPMS automatic source selector or to choose the preferred energy source.

S10 CPO subscribes to the system:
Judy, the CEO of a famous CPO, wants to subscribe it to eMAll to improve sales. She opens the eMall website and selects to sign up, she inserts the name, partita iva, a master password and connects the CPMSs to the site via an API reference.

S11 CPO updates settings and strategy about its system:
The sysadmin of a CPO, Andy, after logging in with the master password has access to his CPMS. Here he can change the energy source, create and update maintainer account inserting the ID and password.

S12 CPOmaintainer logs into his assigned CPMS:
Brett a CPO employee wants to access the service, he connects to the CPMS and inserts the ID and password, if correct he logs in; otherwise the procedure fails and must be repeated.

S13 CPO maintainer manages his assigned CPMS
Lisa, a maintainer at a cpo logs in the service, here she can see the info of each station of the CPMS assigned to her. For each station she can: check the status(functioning or not), choose the energy source, update the number of available sockets. She can monitor the consumes, profitability and the usage of a specified station.

- Il CPO registra il suo servizio nel eMSP convalidato da partita IVA
- Il CPO indica all'eMSP l'accesso all'interfaccia del suo/dei suoi CPMS
- L'eMSP contatta l'interfaccia del/dei CPMS per ottenere info sulle charging stations
- L'utente paga PRIMA della recharge in base alle info del veicolo e solo dopo il pagamento gli viene assegnato un codice di ricarica che l'eMSP comunica al CPMS che lo comunica alla chargingStation che lo accetta per ricarica
- In caso di cancellazione viene effettuato rimborso
- Spostare policy energia a livello della charging station
- Inserire possibilità di imporre DSO alla charging station - Eliminare strategia pseudo automatica etc..
- CPO deve contenere una COLLEZIONE di CPMS
- eMSP deve avere una collezione di CPO e non di ChargingStations perchè se no non riesce a parlare con i CPMS. MODIFICARE L'UML DI CONSEGUENZA

2.1.2 UML diagram

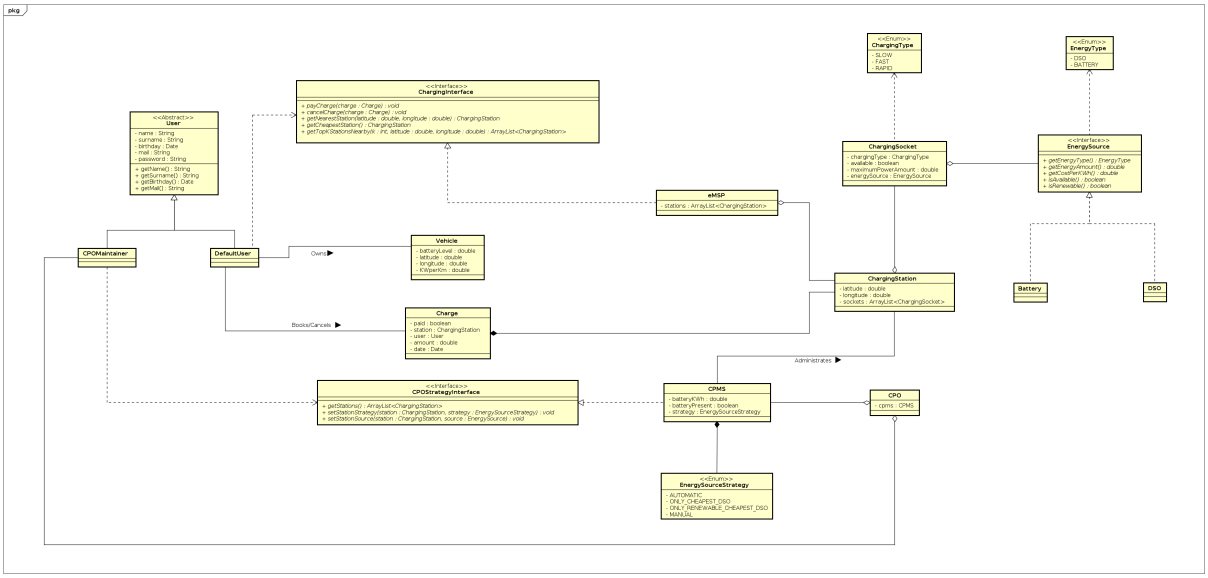

Figure 1: UML

2.2 Product functions

In the following subsections the functions of each subsystem are described.

2.2.1 eMSP

Accessing the eMSP In order to have features with the usage of personal data (like payment method) the system needs authentication. So a registration and login process is present. When registering it's required to give the system Name, Surname, birthday, e-Mail, Password and a Payment Method. For the login, an authentication with e-Mail and password is required.

Performing a charge The principal feature of the system is the ability to help the people to plan a charge for their vehicles efficiently. For this, people can see the availability of charging stations and choose where and in which time slot to charge the vehicle. Also, if a user changes his mind, there is the possibility to delete a previously booked charge with no charge. When the user arrives in the booked socket of the charging station, he has to insert the pin that the application displays in order to let the charging process begin. Always through the application, the user is able to pay for the service thanks to the previously setted payment method. The system also notifies the user when the charging process is completed.

Retrieving informations about charging stations Whenever a user selects a charging station, various informations are shown in order to help the user to make a decision on which station to choose. Informations reguard location, price, a parameter on how green the energy provided is, special offers and availability of sockets in the station.

Get suggestions about the recharge of the vehicle An additional feature the system offers reguards a proactive suggestion about the recharge of the vehicle. Thanks to the connection of the application with the vehicle and with the electronic calendar, the system is able to suggest to the user where and when to charge the vehicle in order to satisfy certain parameters chosen by the user. These may involve minimizing the cost of the recharge, minimizing the environment impact of our recharge, minimizing the distance from the scheduled appointments.

2.2.2 CPMS

Accessing the CPMS as CPO In order to manage the CPMS an authentication with proper authorization is required. So CPOs can login to the system with e-Mail and password. The CPO has different informations linked to him in the system, like Name, Surname, e-Mail, password, charging stations that he can manage.

2FA for CPO? only login so that the registration will be done by the sysadmin (in this case, add this figure in the rest of the document). If not added manually but we accept registration, it should be authorized by a sysadmin or something like that

Manage the energy source for a charging station An authorized CPO can manage stations choosing manually how to charge vehicles, so if he wants to use batteries or DSO's energy in base of their cost and environment impact. In base of these decisions, CPOs can decide the cost of a charge and special offers to increase visibility of the station in order to promote greener solutions. Whenever the cost of the energy of some DSO is parcticulary convenient the CPO can also decide to store it in the batteries. If the CPO wishes, the CPMS can also work in automatic mode, so the system is able to make all the decisions written above.

2.3 User characteristics

We consider the following actors in the eMall system:

A1 Unregistered user: A user that needs to register before accessing all the eMall or CPMS services;

A2 Registered default user: A user that has access to all the eMall features. This actor is associated to an electric vehicle and can visualize the nearest stations, book/cancel/-pay a charge, visualize the status of a charge and activate the automatic suggestion service based on the agenda;

A3 Registered CPO maintainer user: A user that has access to all the CPMS features. These features allow the maintainer to configure the CPMS depending on the energy source strategy and visualize all charging stations statuses;

2.4 Assumptions dependencies and constraints

2.4.1 Assumptions

DA1 Users insert genuine data in the forms;

DA2 Users(Including CPOs) do not use the system with malicious intent;

DA3 All the electric vehicles can be charged by all the stations (no incompatibility);

DA4 All the user have an active internet and GPS connection always available while using the service;

2.4.2 Constraint

C1 If a User wants to change the time slot of a charge he is required to cancel and re-book the charge;

3 Specific Requirements

3.1 External interfaces requirements

R1 The eMSP must allow the users to register (providing email, password, payment method and his infos);

R2 The CPMS must allow the CPOs to register (providing email, password, id-station, partita iva, number of possible charging slots);

R3 The system must allow the CPOs to modify the possible charging slots in their stations;

R4 The system must verify the correctness of the identification data for the CPOs;

R5 The system must allow the user to login;

R6 The system must allow the user to choose a specific station, a time-slot;

R7 The system must notify the user when the charging process is finished via a notification;

R8 The CPMS must allow the CPOs to choose the mode (manual or automatic) of operation

3.1.1 User interfaces

eMSP The eMSP should be accessible to the user through an application installed on the mobile device. The first interface shown to the user, if not already done, is the *login* page where the user have to input the username (or e-Mail) and password in order to authenticate. From the *login* page there is also the the possibility to go to the *register* page where the fields for inserting the necessary information are present. After logging in, there are multiple views available to the user, corresponding of multiple tabs in the app, which are:

- A satellite map of the charging stations near the position of the user;
- A ranked list personalizable based on parameters chosen by the user (distance, price, environmental friendliness...).
- A screen for enabling/disabling suggestions from the system, setting up the connection to the user online calendar.

Selecting a station (from the ranked list or the satellite map) the specific information about the station are shown. The user can select the date and the time-slot from the available ones.

A CPO can be registered on the system with a special registration form providing Company name, password and partita IVA. Once the CPO is registered and logged in, he can insert the reference to the interface of a CPMS.

Add to the Definitions "partita IVA"

CPMS

Choose the alternative

The CPMS works as a web application; A CPOmaintainer accesses directly to the CPMS and has the possibility to handle all the stations of the CPO.

Once accessed to the system, the CPOmaintainer has the possibility to view the system status, seeing the list of charging stations with their policy, the available sockets and the State of Charge (SoC) of batteries. Selecting a socket the schedule of the booked charges can be viewed. The CPOmaintainers can change the policy of each charging station; in particular they can:

- Choose a particular energy provider from a list of DSOs with the optional opportunity to recharge charging station batteries with this DSO;
- Choose to use only the energy stored in the batteries and, when this ends, go into automatic mode;
- Choose the automatic mode, which will choose autonomously which DSO to use, when to use batteries and when to recharge them;

The CPO can also view the price of his service and set the revenue percentage for a single charge.

Check with assignment document for all the functions

3.1.2 Hardware interfaces

eMSP The user, in order to interact with the eMSP, must have a device that is provided with a Global Positioning System (GPS) and internet connection. Thanks to this, the user can search for close charging stations, see if those are available and can book or cancel a charge. A Bluetooth peripheral should also be available to the user when he is in the vehicle, in order to make a connection with it. Thanks to this the device can query the vehicle infos (such as average battery consumption per kilometer, estimated autonomy and SoC) so that the system can suggest to the user when and where to charge the vehicle.

CPMS In order to use the CPMS, the CPOmaintainer (the only type of user of this system) should have a personal computer with internet connection available so that it's possible to communicate changes to the system (i.e. change the energy source of a charging station or setting the new revenue for a charge) and watch the system info.

Charging socket

Add "We assume that Charging sockets have internet connection and an appropriate interface" to the assumptions

3.1.3 Software interfaces

eMSP The eMSP does not provide any software interface because no external software should query this system.

Add "The software utilizes payment APIs" to the assumptions

CPMS The CPMS should provide to the external world interfaces for:

- Book the charges in a particular time-slot (accepting also a *chargeID*, a PIN in order to authorize the charge once the user gets in the station);
- Get information of a particular charging station (location, price of the charge, parameter of environmental friendliness, type of charges available);
- Get the availability state of a particular socket;
- Get the future availability of the sockets managed by the system;

Compara software interfaces del CPMS con sequence per scoprire tutte le interfacce

3.1.4 Communication interfaces

Take some hardware interfaces

eMSP

CPMS

3.2 Functional requirements

R1 The system must provide information () about the stations nearby;

R2 The system must reserve a position for a user who registered for a charge through the application;

R3 The system mustn't have collisions in the booking of charges; (non si possono registrare più di X user per timeslot sovrapposti)

R4 The system must take the service money from the user payment method after the charging is finished;

3.2.1 Use case diagrams

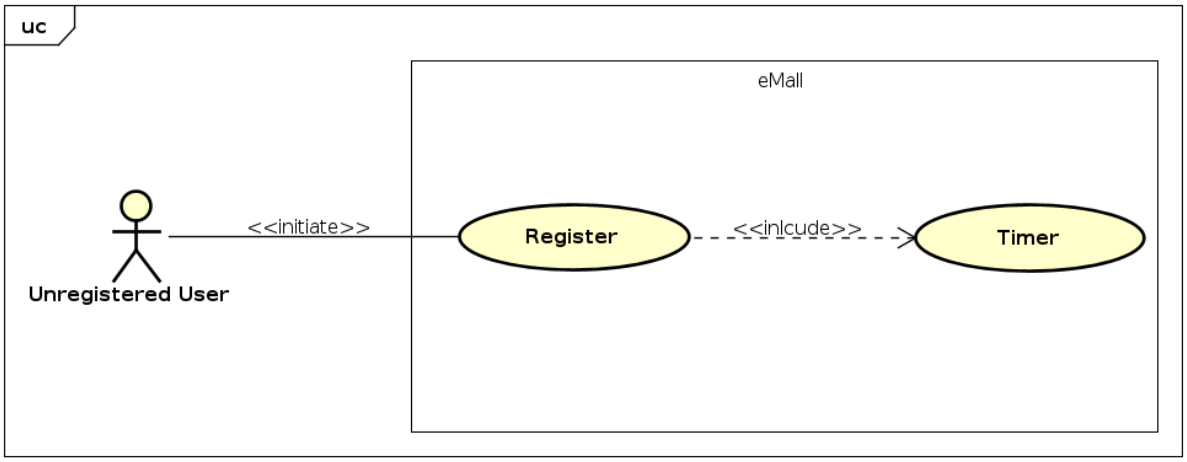

Figure 2: Unregistered user use case

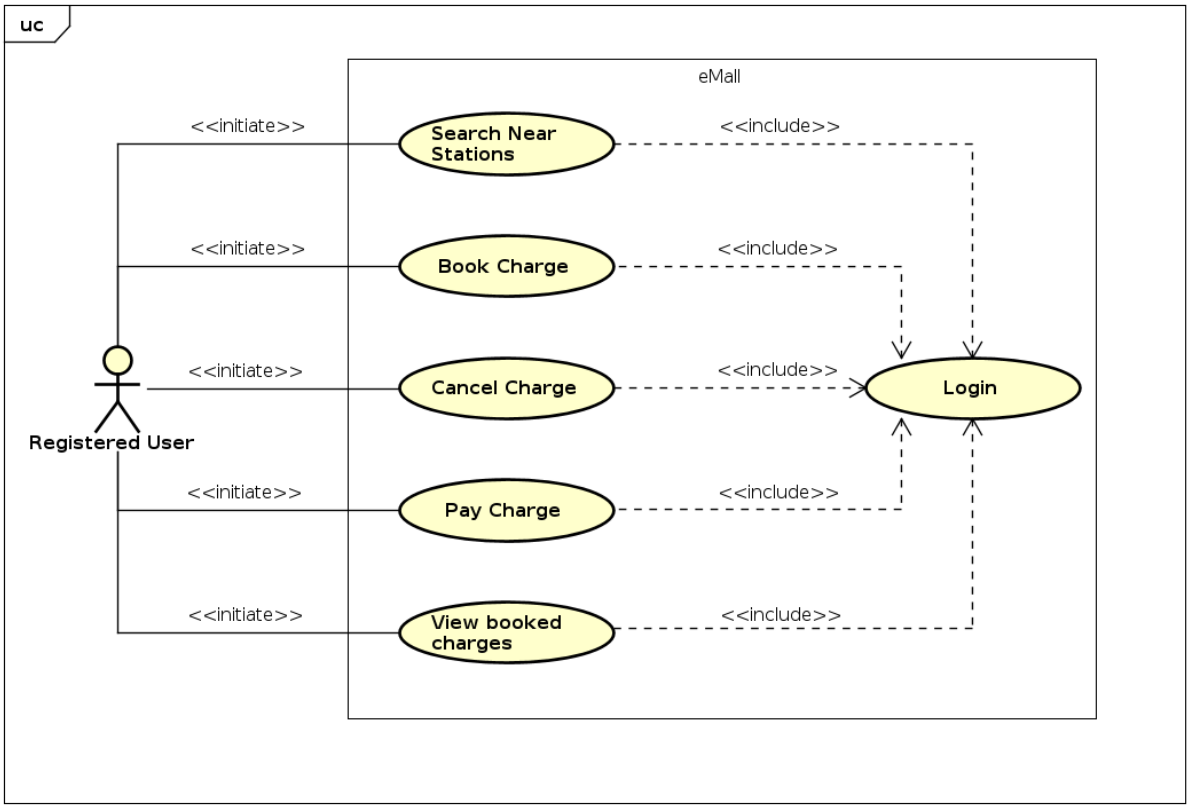

Figure 3: Registered user use case

3.2.2 Sequence diagrams

Correggere sequence perform a charge, c'è un sync message tra chargingSocket ed eMall "updateChargingStatus" che non restituisce controllo

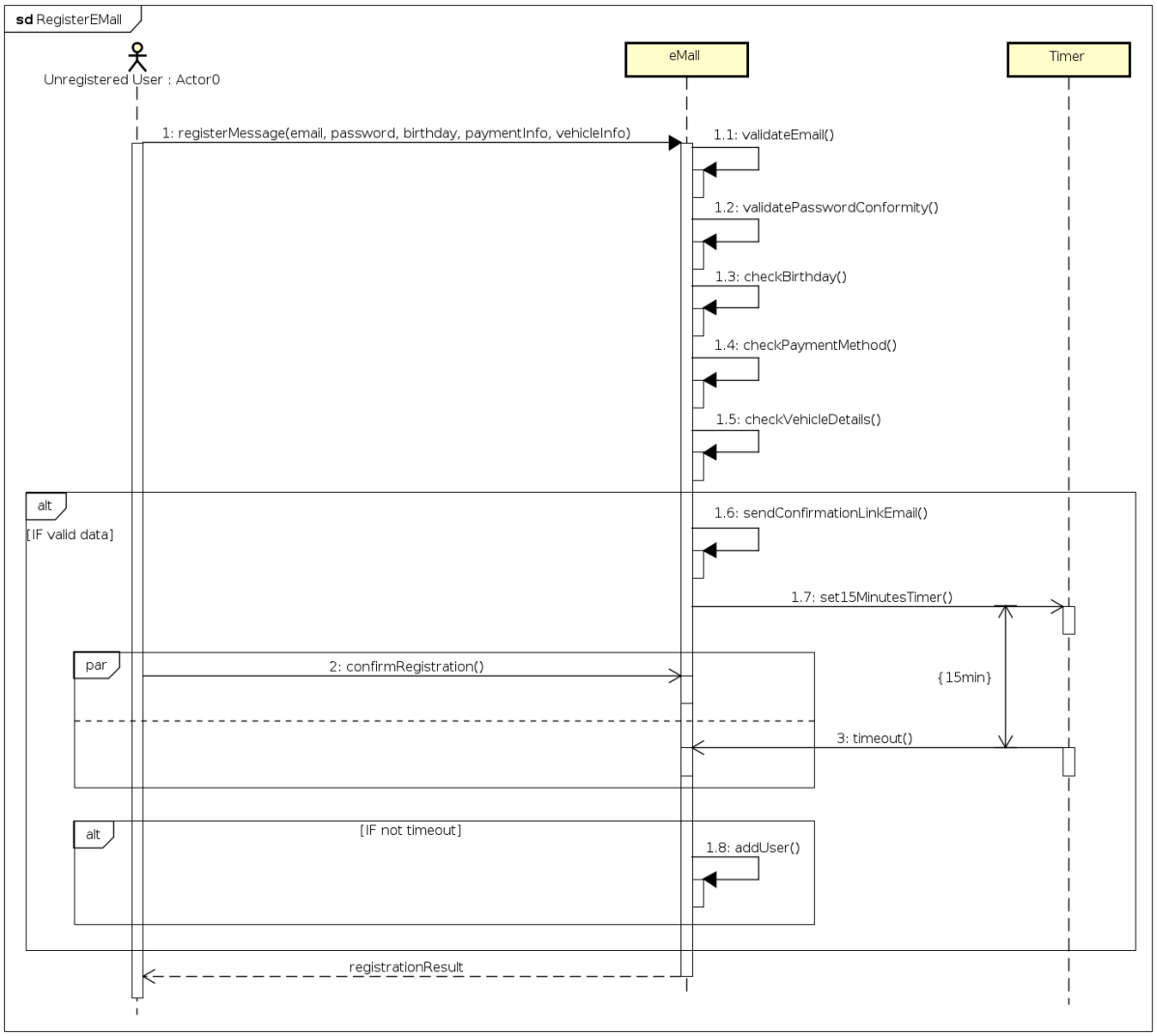

Figure 4: Registration into eMall sequence

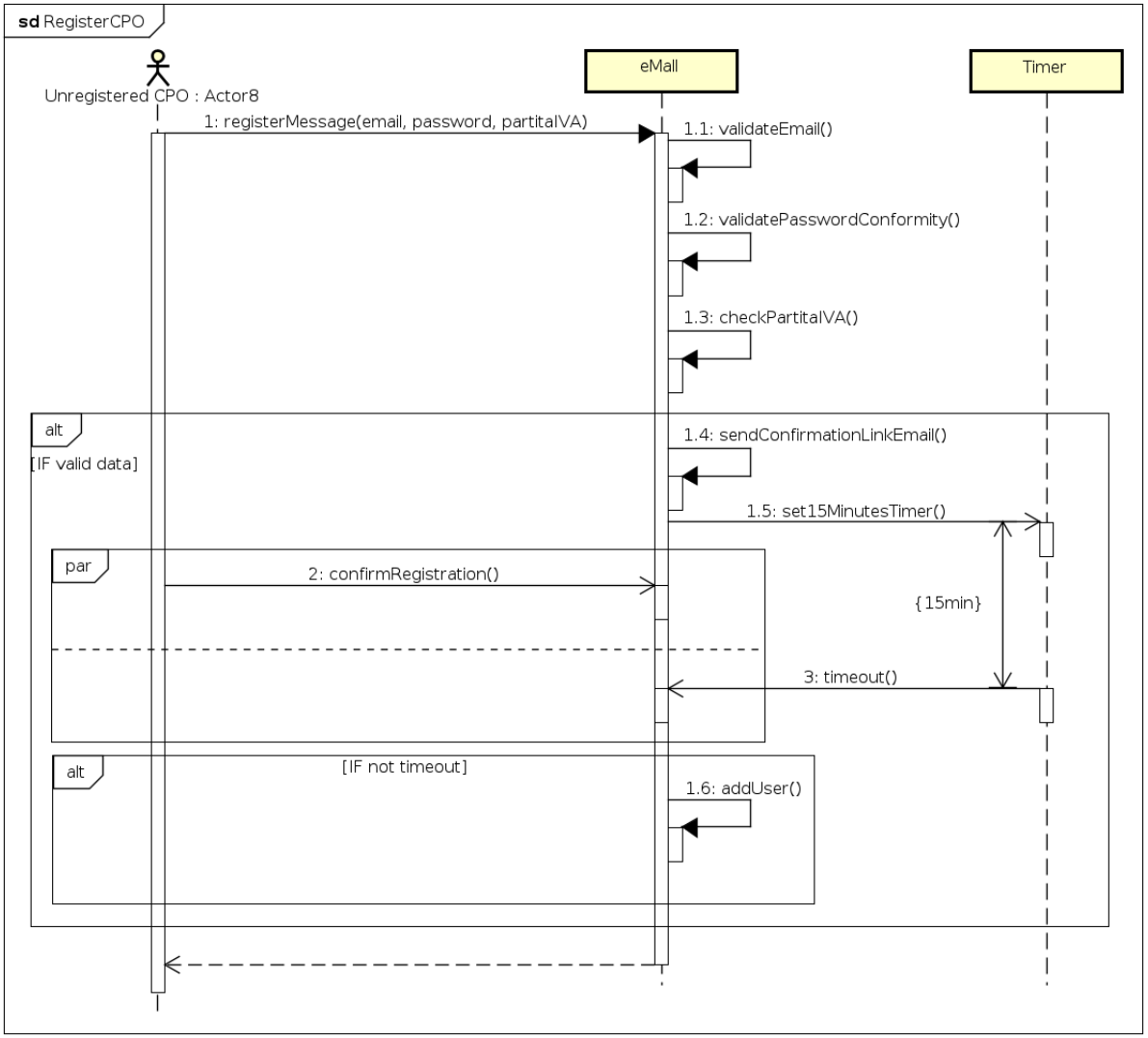

Figure 5: Registration of CPO into eMall sequence

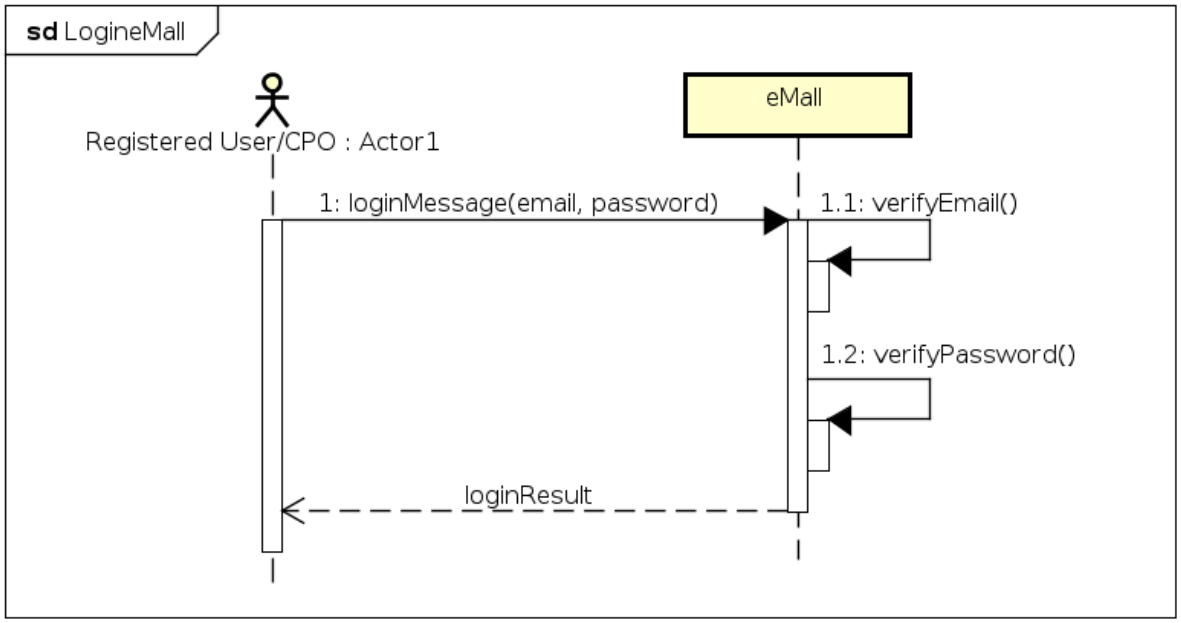

Figure 6: Login into eMall sequence

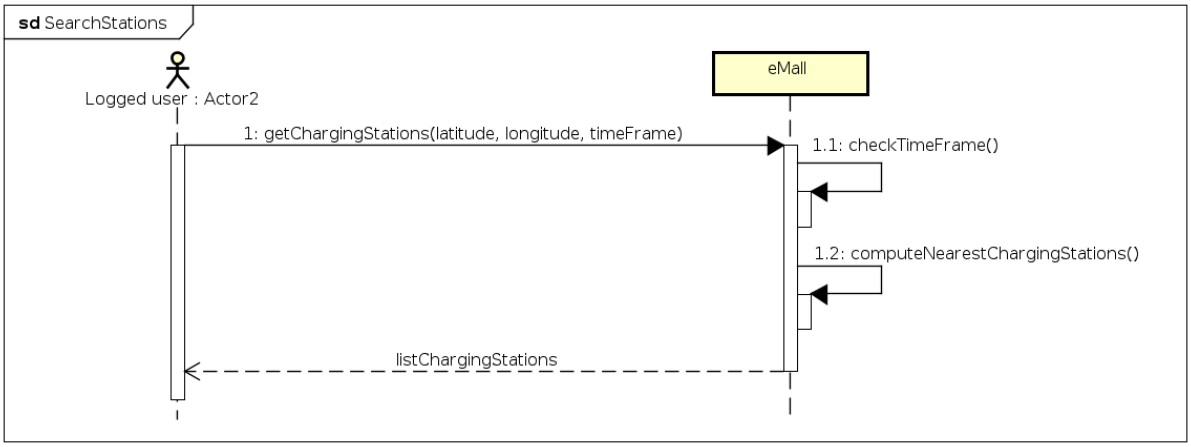

Figure 7: Get the nearby charging stations

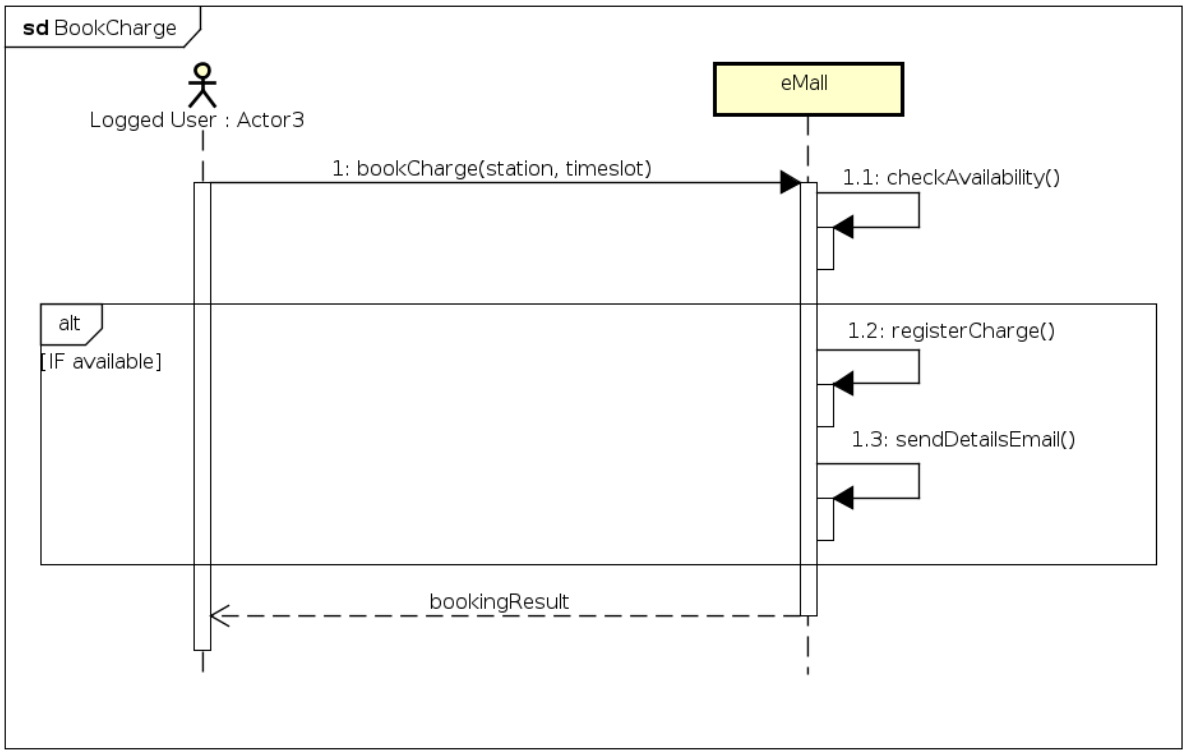

Figure 8: Book a charge sequence

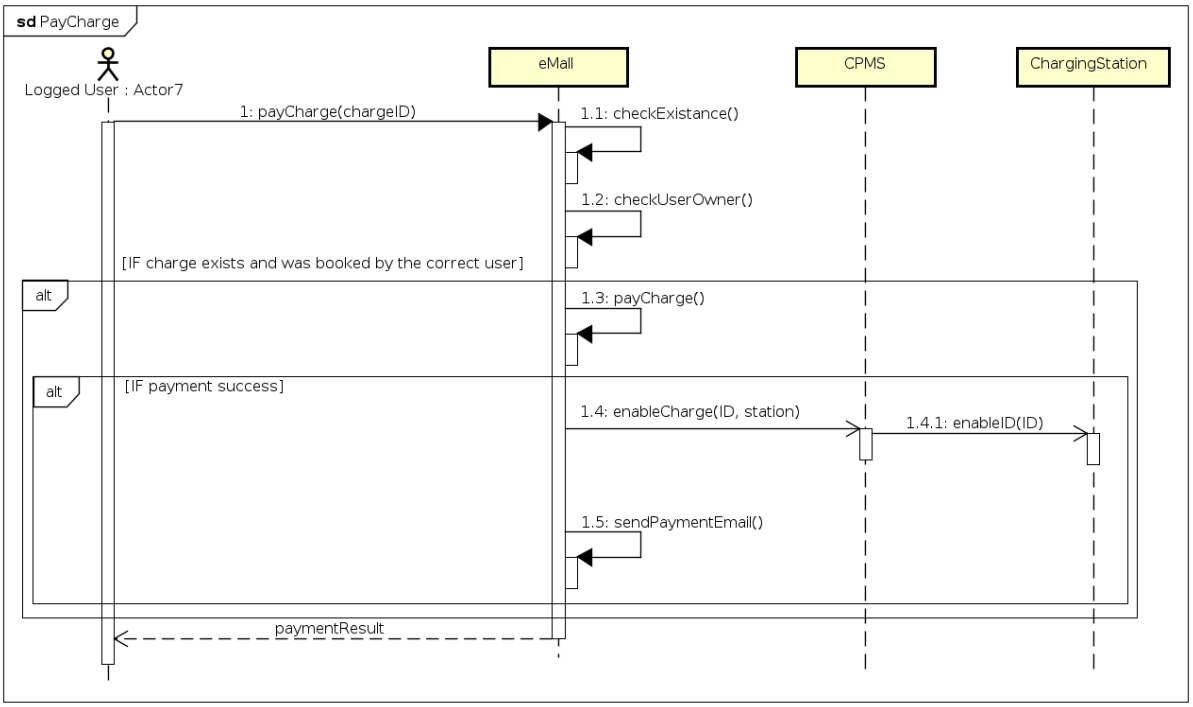

Figure 9: Pay a charge sequence

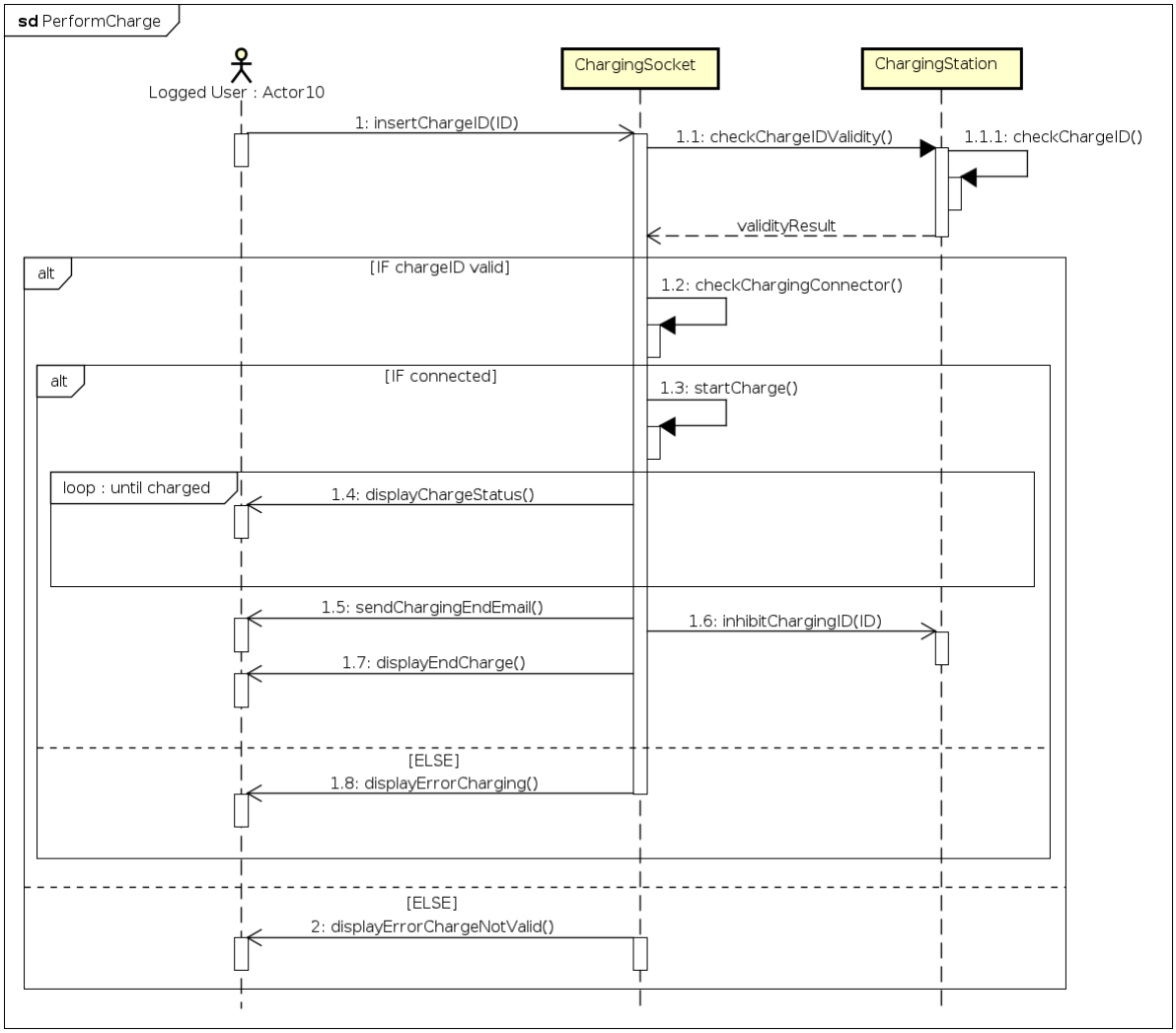

Figure 10: Perform a charge sequence

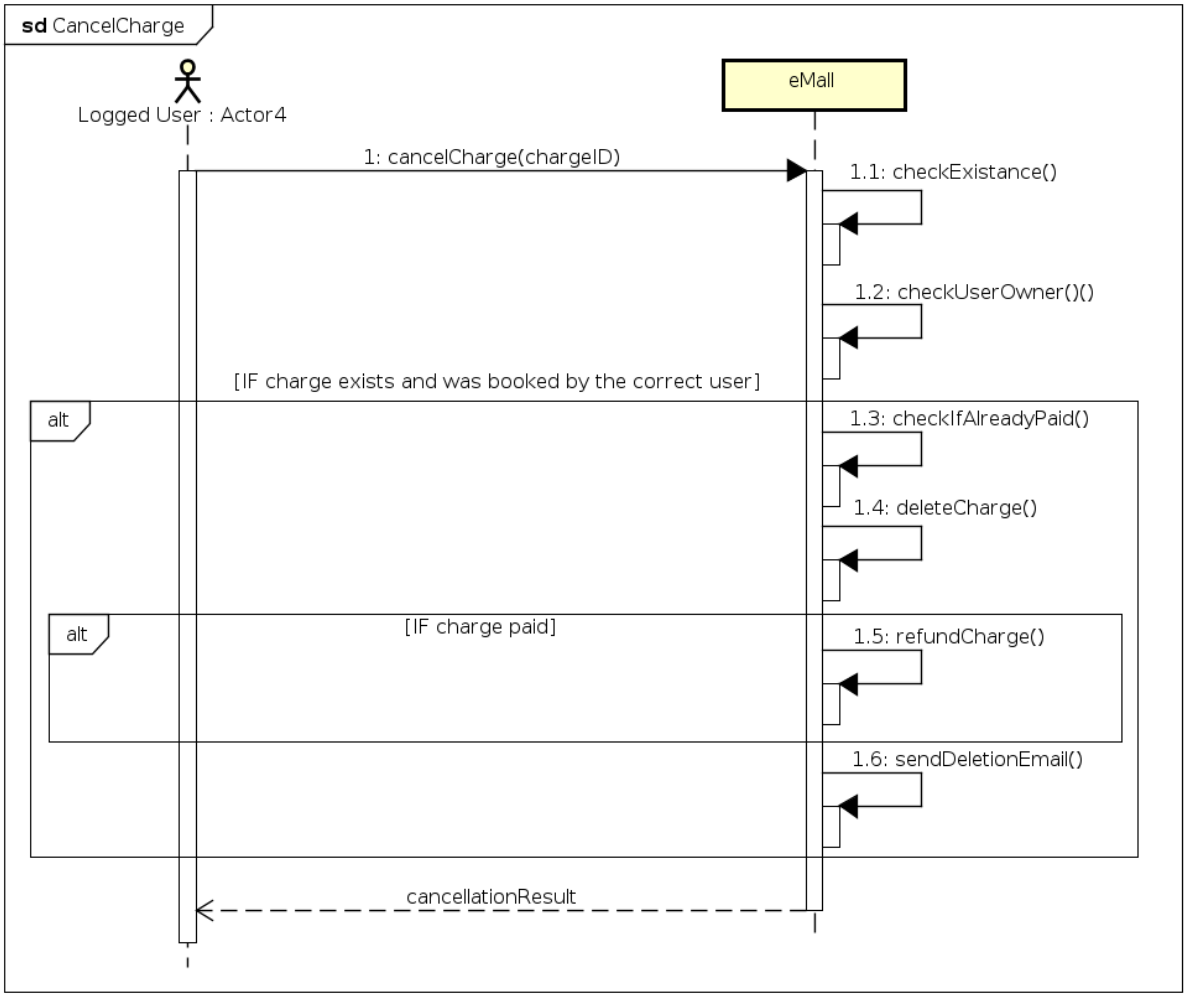

Figure 11: Cancel a charge sequence

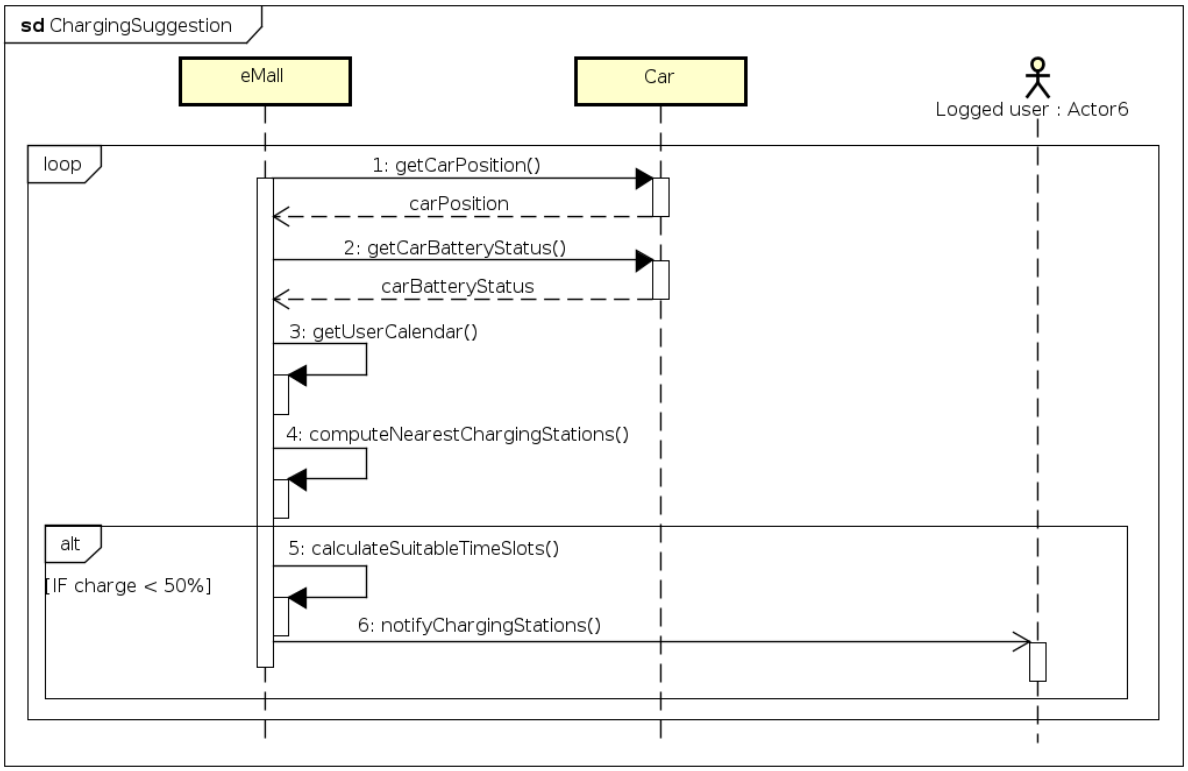

Figure 12: Charging suggestions via calendar sequence

3.3 Performance requirements

The system in general needs to manage a large collection of electric car users/CPOs and it needs to supply the heaviest services (like computing the cheapest nearest stations) in a reasonable amount of time. Because of that the system shall guarantee a baseline load of 1000000 users/CPOs still with a response time not greater than 5 seconds. To achieve the goal, the system shall be able to decentralize all the computation as possible, trying to make the client responsible of the heaviest loads.

3.4 Design constraints

3.4.1 Standards compliance

The system must meet the following standards:

- **General Data Protection Regulation (GDPR) law**: The system must be compliant with the current GDPR law about users privacy;
- **Android and iOS**: The system must be compatible with the current versions and reasonably still used previous ones of Android and iOS.

3.4.2 Hardware limitations

Because the system consists of a smartphone app, the main hardware limitation is the computational capability of a smartphone processor. Hence the application must be compatible with a low computational capability.

3.4.3 Other constraints (TODO MAYBE)

3.5 Software system attributes

3.5.1 Reliability

About the reliability, the system should prefer a fail safe scenarios, where the actual service can behave slower than expected but still consistent with the results. To do so the system should be distributed data wise but also performance wise, allowing a scalability factor while being open for maintenance without completely going down. Some good techniques are Reliable Array of Cloned Services (RACS) and Reliable Array of Partitioned Services (RAPS) which put the reliability very high in the architecture.

3.5.2 Availability

Because as stated before a complete period of down would not be great for this type of service, eMall has to prefer the availability over the actual conformity of response time. Thus the availability should be as high as possible but greater than 99.99% and must use some techniques to avoid down time during maintenance.

3.5.3 Security

Because the system will handle different personal user data, and because one of the standards that it has to follow is the GDPR law, it is required a certain level of security around the system. So an encryption of the user passwords must be adopted and the access to the user's data must be restricted only to the user itself. It is important that not even the system administrator could access the user's data in respect of the privacy laws.
It needs to be highlighted also that according to the GDPR laws, the user has the right to revoke the consent about the usage of the data by the platform. This means that whenever a user decides to delete the account from the system, all the data must about the user must be deleted permanently.

3.5.4 Maintainability

As stated in the Reliability and Availability sections, a good pattern for the whole system would be to consider the maintenance as less invasive as possible, using duplicated data and services. Thus with this idea it would be not complicated to just maintain a single or a restricted amount of nodes per time. This way the user would only experience at worst slowdowns but never actually downtime.

3.5.5 Portability

The system should concretize in an APP for the user's smartphone, so it is important to develop the application as cross platform as possible. Doing so eventual updates and modifies won't need any modify to be actually portable from a device to another.

3.6 Requirements

3.6.1 External Interface Requirements

4 Formal Analysis Using Alloy

5 Effort Spent

- 15/11/2022: 15:00 - 18:00 Federico, Emilio and Matteo
- 16/11/2022: 08:30 - 10:00 Emilio
- 17/11/2022: 21:00 - 23:00 Federico, Emilio and Matteo
- 18/11/2022: 10:00 - 12:00 Emilio and Federico
- 21/11/2022: 19:00 - 20:00 Matteo
- 22/11/2022: 14:30 - 16:00 Matteo
- 23/11/2022: 10:30 - 11:30 Matteo
- 24/11/2022: 21:30 - 22:30 Matteo and Federico
- 25/11/2022: 09:00 - 09:30 Federico
- 25/11/2022: 19:00 - 19:30 Matteo
- 26/11/2022: 08:30 - 09:00 Federico
- 26/11/2022: 16:00 - 17:00 Federico, Emilio and Matteo
- 28/11/2022: 08:30 - 09:00 Federico
- 28/11/2022: 10:00 - 12:00 Emilio
- 30/11/2022: 22:00 - 23:00 Emilio
- 28/11/2022: 08:00 - 08:30 Federico
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- 04/12/2022: 19:00 - 20:00 Emilio
- 05/12/2022: 09:00 - 09:30 Federico
- 05/12/2022: 11:00 - 11:45 Emilio
- 05/12/2022: 15:00 - 16:30 Matteo
- 05/12/2022: 19:15 - 19:50 Emilio
- 06/12/2022: 15:30 - 17:00 Emilio, Matteo
- 07/12/2022: 14:00 - 15:00 Matteo
- 10/12/2022: 20:00 - 20:30 Matteo

- 11/12/2022: 10:30 - 12:00 Federico
- 11/12/2022: 15:10 - 16:40 Matteo
- 12/12/2022: 10:00 - 12:00 Emilio
- 12/12/2022: 10:30 - 12:00 Emilio
- 12/12/2022: 12:30 - 13:00 Matteo
- 12/12/2022: 15:00 - 16:30 Federico, Emilio, Matteo
- 12/12/2022: 17:30 - 18:30 Emilio
- 12/12/2022: 19:00 - 19:30 Matteo
- 12/12/2022: 22:00 - 23:00 Federico
- 13/12/2022: 15:15 - 17:00 Emilio, Matteo
- 15/12/2022: 10:00 - 16:00 Federico
- 17/12/2022: 17:00 - 01:00 Federico
- 17/12/2022: 21:00 - 22:00 Federico, Emilio and Matteo

6 References

- **RACS and RAPS**: https://arxiv.org/pdf/cs/9912010.pdf