



R. Federico Guigou Scottini

Software Designer & Developer

I've been living in Gualeguaychú, Argentina since 2021. Three years ago, I discovered the world of software development and began a Technical Degree in Systems Analysis and Design, which I completed in December 2025. I'm motivated to grow and give my best in every project I participate in.



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Knowlegde and Skills

- Front-End y Back-End development
 - HTML · JavaScript · TypeScript · CSS · PHP · Laravel · Angular · Kotlin · React
- SQL / Relational Databases
- Git - Version Control
- Agile Development
- UX design, UX research, Wireframing and Prototyping.

I love exploring my creativity by coming up with new ways to improve my results. I am willing to do my part in a way that is always relevant and valuable.

Work Experience

2024 - Today:

Private Tutor – Delivering personalized lessons in Databases, Programming, Math, Web Development.

FEBRUARY 2019 - FEBRUARY 2022

Quality Supervisor Assistant - COREFONE S.A. (Contact Center - Uruguay)

Main responsibilities:

- Monitoring agents' operational performance
- Providing feedback to operators and following up on performance improvements
- Training agents to work across multiple services (sales and support for different companies)
- Report writing and performance analysis

SEPTEMBER 2016 - FEBRUARY 2019

Customer Support Operator – COREFONE S.A. (Uruguay).

Main responsibilities:

- Customer service and inquiry resolution
- Telephone support and handling product claims
- Sales activities, Including explaining features of intangible products
- Ticket management using Jira and Freshdesk
- Lead generation and outreach, communicating with companies across different countries from LATAM