

# Fedor Zajac

Languages: English C1, Japanese B2, learning German  
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Introduction video



High impact, versatile, reliable sw engineer who enjoys turning messy processes into clean systems. I design and build reliable tools that make teams more productive, reduce routine toil, and let people focus on creative work. As a father of four — I know how to prioritize, collaborate, and stay grounded.

## Mar 2020 - May 2024 - **Application Engineer, IBM ISC**

*APIs Integration, Ruby, Python, React, IBM Cloud, MongoDB, Docker, OpenShift, Salesforce-cli*

- Automated 90% of highly manual deployment processes in the Q2C Salesforce devops pipeline by building an automation platform which led to cut deployment time by 50%-90% and eliminated common human related errors
- Led knowledge sharing group and presented new technologies – *Golang, ML, Python*

Ref:

- Mrs. Lucia Solarova, DevOps & Development Manager at IBM ISC Slovakia
- Mrs. Michaela Gschwandtner, Sr. Manager & Subdomain Lead CIO Q2C Services at IBM Austria

## Jan 2014 - Feb 2020 - **Data Analyst/Application Programmer, IBM ISC**

*Ruby, IBM Cloud, MongoDB, Linux, IBM DB2, Docker, RestAPI*

- Build Enterprise Data Standards portal
- Automated data collection and report generation by building Application for Report Scheduling
- Build NPS Survey application to track daily team mood.
- Administer our dedicated Linux server and maintained our database
- Shared expertise

Ref:

- Mrs. Elizabeth Hankamp, Enterprise Data Governance, IBM
- Mr. Dalibor Nastasjevic, IT & People Manager Chief Information Office, IBM CIO at IBM Austria

## Jun 2012 - Dec 2013 - **Sales Model Specialist, IBM ISC**

*Excel, Excel Macros, Ruby, ODBC*

- optimized internal processes ranging from 30% to 95% efficiency by developing various scripts for data pulling/transformation/reporting.
- Effectively handling large data
- Processing data input based on communication with Japanese sales managers

Ref:

- Mrs. Michaela Uhrinova, People Manager & IBM Sales Model Professional, IBM ISC Slovakia

## Technical Skills:

- **Advanced:** Software engineering, automation, Linux systems, containerization, CI/CD, API.
- **Proficient:** Frontend development, testing, cloud-native workflows, orchestration, databases, integration, TDD, BDD
- **Familiar:** Low-level concepts, distributed systems, observability, deployment automation, legacy tech.

## Soft Skills:

- **Analytical thinking and problem solving skills** – mastered
- **Presentation skills** – advanced – gained through leading an experience sharing group, showcasing various technologies (Machine learning, Golang, DevOps tools)
- **Communication skills** – acquired through all types of communication in daily business with stationary and remote and virtual teams from Japan, America, India, Austria.

## Education:

2002 – 2006

Secondary School of Electrical Engineering with a focus on Computer Networks, completed with a Matura diploma.