FERNANDA FITTIPALDI
SOFTWARE ENGINEERING

PROFILE
Adaptability, good humor, dynamism, responsibilities, perfectionism, self-demand, pro-activity and full dedication to work and good relationship in general.

EDUCATION
ANHANGUERA – SOFTWARE ENGINEERING – ONGOING

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Systems Analyst with more than 20 years of experience in the IT market and I am currently a student of Software Engineering. I started my career in the infrastructure area, where I set up data centers, designed and implemented technologies, as well as specialized in requirements and management of infrastructure and customer support teams. In 2012, I decided to migrate to the area of development and products, where I have applied my skills and knowledge as a quality manager. I am responsible for the teams of Product Owners, Development, Quality Control and Testers. Recently, I had the opportunity to work in a startup of POS sales systems, developing solutions for Totems, Tablets, POS and Mobiles. During my work in the quality area, I developed a passion for automation and robotics. With extensive experience in configurations of ChatBots, my curiosity led me into the field of Conversational AI, where my creativity gained wings. I had the opportunity to develop 3 prototypes of Conversational AI, which are currently in the training and curation phase. If you want to take a look, you can check out the link: https://sites.google.com/view/botbrisado/home

I have solid knowledge in several areas, including: English (B2 level), Zabbix, SonicWall, PFSense, AWS, GCP, Networks, VPN, ISA Server, Hyper-V, OCS, Scrum Master, Lean, Agile, Kanban, DDD, BDD, TDD, MySQL, QA, Tester, Gherkin, Cypress, Selenium, Cucumber, RPA, UiPath, GMUD, ITIL, PMO   , Git, GitHub, GitLab, Creative Think, Atlassian Tools, JIRA, Bitbucket, Confluence, Google Ads, JSON, Insomnia, SharePoint, CRM, Salesforce, JavaScript, HTML, CSS, Python, PHP, Ruby, ERPs, SAP, CIGAM, Protheus   , Kubernetes, Docker Logs, Android Studio, Mobile, Logcat, Crashlytics, Figma, Miro, Bizagi, UML, WS 2012, VMs, Hyper-V, APIs, REST, Cybersecurity, CMD/DOS, Linux/TS, UX/UI, UX Search, SEO, PO, UI Patterns, Clouds, Azure, DevSecOps, Robot Framework, Machine Learning, Conversational Artificial Intelligence ,   Chatbots, Dialogflow, High Performance Teams, Quality Management, Product Management, Corporate Governance, Lean, Governance and Scaled Agility, Business Process Modeling and Improvement, Strategic Thinking, Digital Transformation, Negotiation, Waterfall and Hybrid Management Practices, Soft Skills and Agility, Agile Retrospectives, Service Delivery Review, among others.

Thank you for your attention and I am available for more information.

Best regards