## Clinic chatbot

### **Quick Start**

There are three main directories in this system:

```
dentist timeslot clinic-chatbot
```

In the **dentist** directory, you can run:

```
docker build -t my_dentist .
docker run -p 8080:5000 -t my_dentist __init__.py
```

In the **timeslot** directory, you can run:

```
docker build -t my_timeslot .
docker run -p 8086:5003 -t my_timeslot __init__.py
```

In the clinic-chatbot directory, you can run:

```
cd app/demo
python3 __init__.py
```

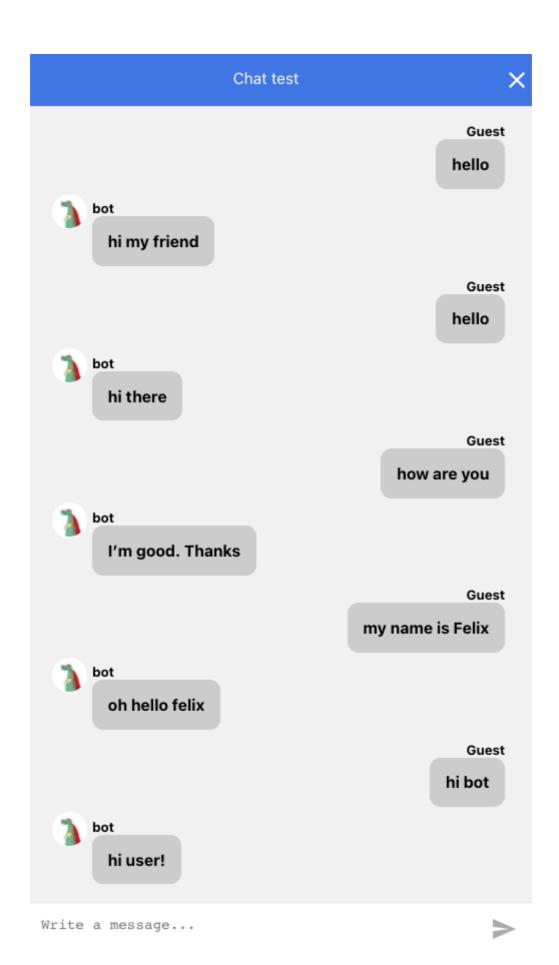
Back to main directory, just run:

```
serve -s build
```

Open localhost:5000 to book your appointment!

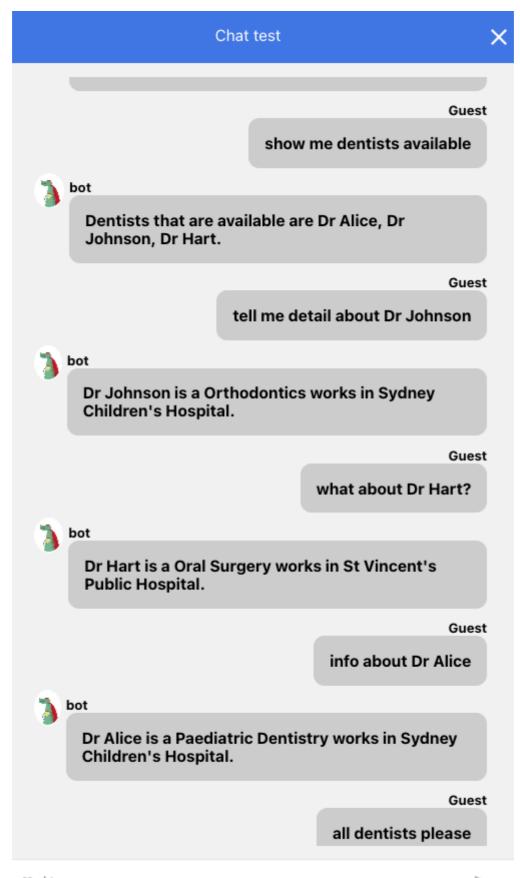
## **Example**

The bot is able to respond to basic greetings.



The bot can list all the available doctors (dentists whose timeslots is full will not be shown) in the clinic and the client can choose.

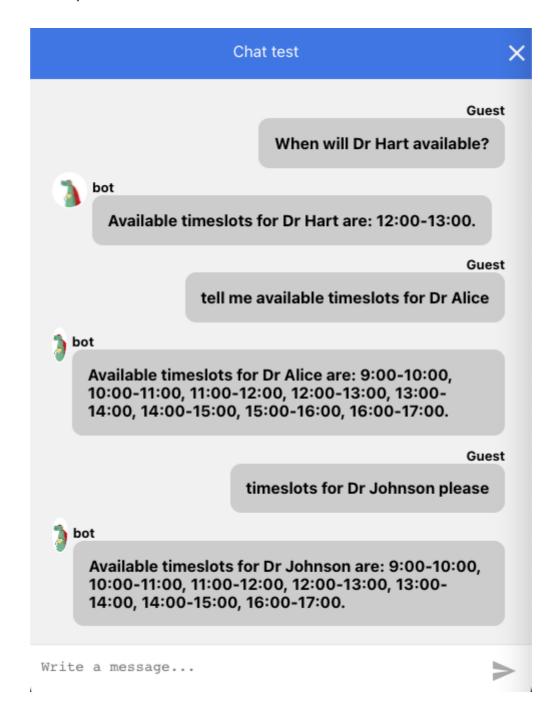
It can asks the client for the preferred doctor and provide information about the doctor.



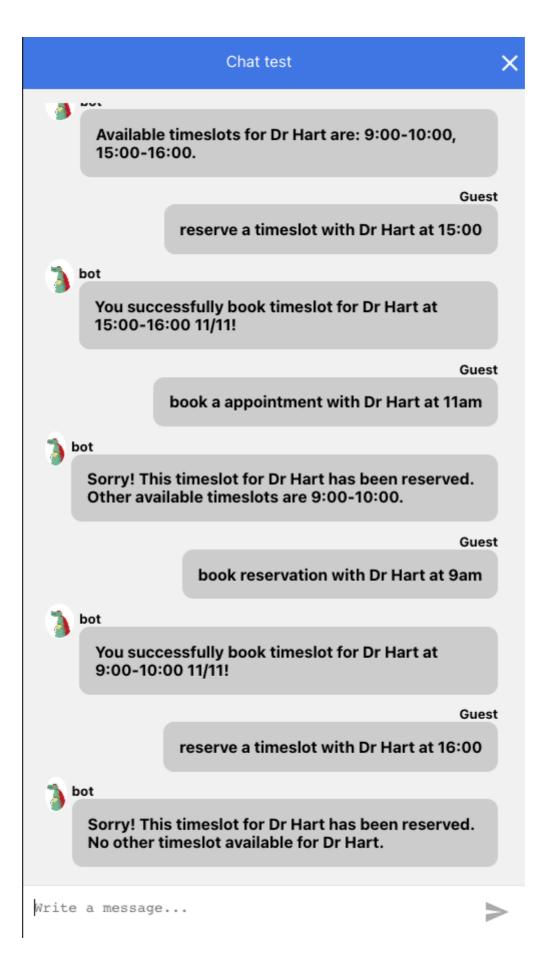
Write a message...



The bot can provide a list of available timeslots for the selected doctor.



The bot can confirm the booking and summarize at the end. It can check if the selected timeslot is already reserved and suggest another timeslot. If there are no timeslot for the dentist, it will provide different reply.



The bot can cancel the booking if the client requested it.

Chat test



15:00, 15:00-16:00, 16:00-17:00.

Guest

book an appointment with Dr Alice at 9am



bot

You successfully book timeslot for Dr Alice at 9:00-10:00 11/11!

Guest

List me available timeslots for Dr Alice



bot

Available timeslots for Dr Alice are: 10:00-11:00, 11:00-12:00, 12:00-13:00, 14:00-15:00, 15:00-16:00, 16:00-17:00.

Guest

please cancel the reservation with Dr Alice at 9am



bot

You have successfully canceled reservation with Dr Alice at 9:00!

Guest

available timeslots for Dr Alice



bot

Available timeslots for Dr Alice are: 9:00-10:00, 10:00-11:00, 11:00-12:00, 12:00-13:00, 14:00-15:00, 15:00-16:00, 16:00-17:00.

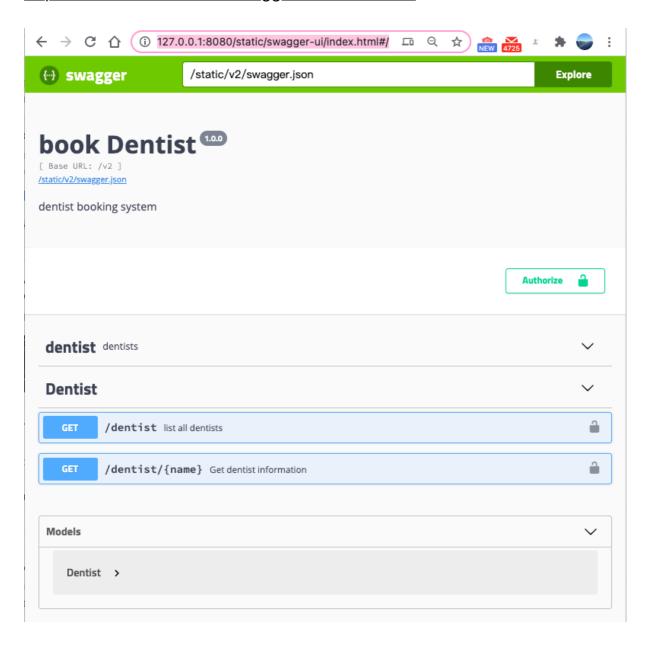
Write a message...



# **Swagger**

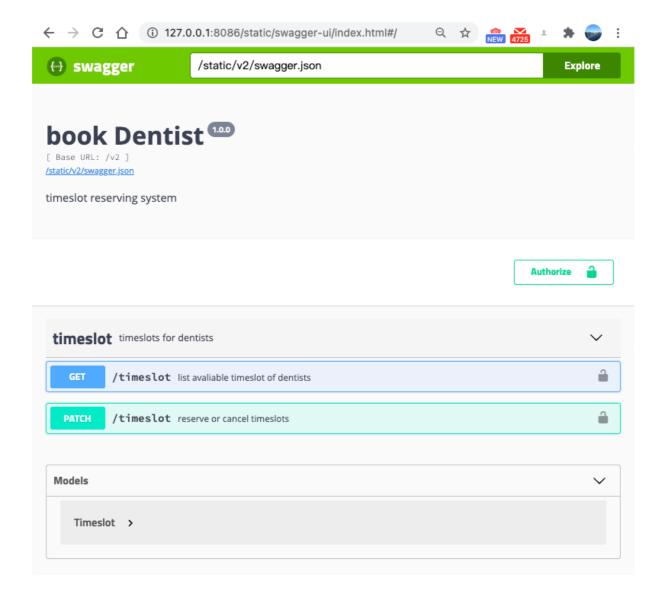
#### dentist

http://127.0.0.1:8080/static/swagger-ui/index.html#/



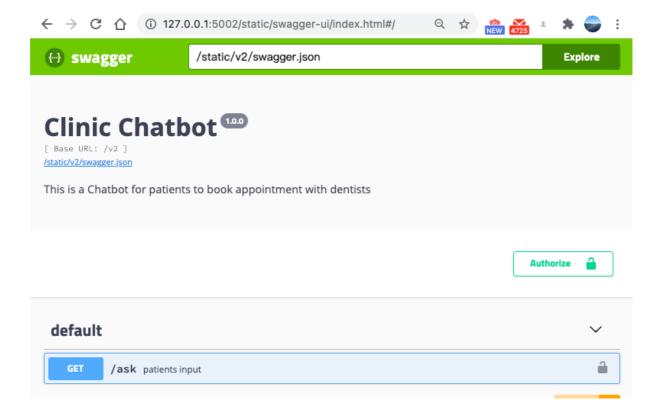
#### timeslot

http://127.0.0.1:8086/static/swagger-ui/index.html#/



Clinic Chatbot

http://127.0.0.1:5002/static/swagger-ui/index.html#/



### Reference

User interface is based on github/botform(<a href="https://github.com/botform/bot">https://github.com/botform/bot</a>). Backend is based on my lab activities of this course.

I apply MLchatbot.

The wit (fake facebook account) credentials:

username/password:

yzybfa@yahoo.com

010010