# FEITENG HUANG

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#### **EDUCATION**

University of Houston

Houston, U.S.

Ph.D. in Supply Chain Management

Aug 2021- May 2026 Supervisor: Meng Li

Beijing Foreign Studies University

Beijing, China

M.A. in Management Science and Engineering (Grade: 89/100)

Sept 2018- June 2021

Supervisor: Jihong Zhang

B.A. in Information Systems and Information Management (Grade: 89/100)

Sept 2014- June 2018

Minor: English Literature (Grade: 91/100)

University of Queensland

Brisbane, Australia

Visiting student with State Funded Scholarship (Grade:6.5/7.0)

July 2016- Dec 2016

#### RESEARCH INTERESTS

Topics: Behavioral Operations Management, Technology-driven decision making

Methodologies: Game Theory, Optimization, Heuristic Algorithms, Econometrics, Field Experiment, Lab Experiment, Data Analytics

#### WORK-IN-PROGRESS PROJECTS

"Decisions on Process Flexibility: A Behavioral Perspective" (with Meng Li, Yang Zhang)

- Process flexibility is an important topic in supply chain management and is widely used in various areas, such as automobiles, electronic devices, etc. Previous literature shows that only a sparse flexible structure is needed so that the expected performance is already within the epsilon-optimality of the full flexibility system. In practice, behavioral factors (such as reference dependence and risk preference) may affect decision-making so that the real decisions deviate from the theoretical optimality.
- Inspired by prospect theory, we devise a lab experiment to test the distortion on a decision due to reference point;

We are building a theoretical model on behavioral mechanism and solving the decision by optimization.

"Selling Data Products by Educating Customers: Evidence from A Field Experiment" (with Yifan Dou, Tian Lu, Xiaoyu Ma, submitted to Management Science)

- In order to improve customers' motivation to use and pay for data service, we cooperated with a weather data service provider and conducted a field experiment to test the effect of different sales strategies on customer behavior. We devised two strategies: (a) To offer use cases showing the application of data; (b) To offer a tutorial on the operating process. We anticipated them to motivate active use and durative payment.
- I analyzed the historical transaction data in Python and investigated customer behavior on data usage and payment;

I collaborated with coauthors to complete theoretical justifications and experimental design.

#### AWARDS AND HONORS

Institute of Supply Chain and Operations Management Outstanding paper	2022
Behavioral Research Assistance for Doctoral Students (BRADS) grant, University of Houston 2022,2023	
Second Prize, China Post-Graduate Mathematical Contest in Modeling	2019
Ranking:28/308, IEEE ISI-WORLD CUP 2019	2019
Outstanding Graduate Honor, Beijing Foreign Studies University	2018
First-class Scholarship, Beijing Foreign Studies University	2015

# ACADEMIC PRESENTATIONS

Selling Data Products by Educating Customers: Evidence from A Field Experiment, Informs Annual meeting, Indianapolis, US

2022

# TEACHING EXPERIENCE

Calculus, Probability Theory and Mathematical Statistics (BFSU)

2018-2021

# **SERVICES**

Academic paper review: PACIS, ICIS, HICSS, Electronic Commerce Research
Academic paper review (unofficial as RA): Management Science, Journal of Association of Information Systems

# **SKILLS**

Programming LanguagesMATLAB, Python, SQL, C, RToolsStata, Eviews, LATEX