Liubov Shupik

Contacts

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Skills

HTML, CSS, Bootstrap;

Javascript, React;

cms (wordpress, joomla, opencart);

Confluence/Jira, Slack, Trello;

Mockups, Balsamiq, Draw.io;

UML, BPMN;

Google Workspace (G Suite),

MS Office;

Google Analytics, Adwords;

Photoshop, Gimp, Snagit;

OOP, Java Core;

Android Studio;

MySQL;

Trados;

Languages

Englisch - B2
https://cert.efset.org/XXjdFe
Deutsch - B2
https://shorturl.at/ltTYZ
Ukrainian – C2, Proficiency
Russian – C2, Proficiency

Experience

9.2021 – 2.2022
TECHNICAL WRITER in Terrasoft Creatio, Kyiv
- Developed end-user documentation;
- Translated technical articles from English into Ukrainian/Russian (Trados);
- Published documentation on the web-site (CMS Drupal);
- Created gif-animation for articles.

9.2020 – 10.2021
BUSINESS ANALYST / TECHNICAL WRITER in Alpha Bots, Kyiv
- Elicited, elaborated and documented business/functional requirements;
- Developed User Stories, Software Requirement Specifications, Chatbot Dialogues, User Manuals;
- Communicated with developers, participation in the formation of the Backlog;
- Created UI mockups.

3.2014 – 9.2019
WEB ANALYST, WEB DEVELOPER, CONTENT MANAGER in LiQberry, Kiew
- Developed web-sites on cms: wordpress, joomla, opencart;
- Creating Website Prototypes;
- Analyzed data from Google Analytics;
- Created meaningful and relevant content to engage users to interact with business through the website, social media, presentations;
- Managed the day-to-day operations of Google Ads accounts, including account setup and optimization.
- Optimize according to SEO and publishing content.

Education

2018 – 2020
STATE UNIVERSITY OF TELECOMMUNICATIONS,
Master's degree in Software Engineering

2000 – 2005
NATIONAL TECHNICAL UNIVERSITY OF UKRAINE "KPI" (Kyiv),
Master's degree in marketing

Courses and trainings:

- SheCodes, Web development and React (2022, 5 months)
- KNUCA, Java/Android developer (2018, 3 months),
- Web-academy, Android App Development (2017, 3 months),
- University "KROK", Project management (2015, 2 months)

Google play Apps

Portfolio