

Felipe Martinez

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EDUCATION

University of Waterloo <i>Bachelor of Honours Mathematics</i>	2022 – 2027
Nicholson Catholic College <i>International Baccalaureate and OSSD Diploma</i>	2017 – 2021

EXPERIENCE

Technical Support <i>Lynxfield</i> <ul style="list-style-type: none">SSH into Lynxfield devices remotely to troubleshoot and reprogram themDeveloped a Bash script to automate an important daily taskProvided assistance to customers that had technical difficultiesPerformed data entry tasks for Lynxfield's online portalsCross-referenced data with a client to ensure accuracy of information	Jan 2024 – Present <i>Remote</i>
Omni-Channel Specialist <i>Best Buy</i> <ul style="list-style-type: none">Worked with other departments as a team and independently to sell products, protection plans, Best Buy Memberships and Geek Squad servicesQuickly learned and became the main user of the newly implemented TREX (a Point-of-Sale program) for the benefit of customers and employees, often having full-time workers ask me questions about how it is usedProcessed returns of malfunctioning productsDealt with irritated customers while providing them with a positive experience and a solutionGreeted customers with a positive attitude and offered information when prompted or relevant	Oct 2021 – Aug 2022 <i>Belleville, ON</i>
Soccer Referee <i>Belleville Soccer Club</i> <ul style="list-style-type: none">Extensive understanding of rules, regulations, intuition and protocolsProfessional demeanour in high-intensity scenariosCommunicated and worked collaboratively with other match officialsSharp-focused attention and quick critical and analytical thinking	July 2016 – Aug 2022 <i>Belleville, ON</i>

ACHIEVEMENTS

Chess Tournament <i>UWaterloo/SJUniversity</i> <ul style="list-style-type: none">Organized an in-person chess tournament open to University of Waterloo and St. Jerome's University studentsCoordinated with union representatives and student services to schedule the time and venueRegistered participants, created the competition bracket and facilitated food and prize	2023
OFSAA Soccer <ul style="list-style-type: none">Represented Nicholson Catholic College in the OFSAA Soccer province-wide tournament	2019
OFSAA Cross-Country <ul style="list-style-type: none">Competed in the OFSAA Cross-Country province-wide tournament representing Nicholson Catholic College	2018
Canada-Wide Science Fair <i>Golden Ratio: How to Be Beautiful</i> <ul style="list-style-type: none">Won the 2016 Quinte Regional Science Fair consisting of 500+ competitorsCompeted in the Canada-Wide Science Fair as a finalist of the 2016 Quinte Regional Science FairAnalyzed how the Golden Ratio affects the public appeal towards automobiles and other commercial products	2016

SKILLS & INTERESTS

Technical Skills: Python, HTML, CSS, JavaScript, C, Racket

Tools: VS Code, PyCharm, GitHub, Git, AutoCAD, *Blender*, GIMP, \LaTeX

Languages: English, French, Spanish, Mandarin

Interests: Soccer, chess, *listening to music*, piano, reading, poker, and watching movies, TV shows and Youtube