

## Felipe Diaz – <https://github.com/felipeGarciaDiaz>

I've been interested in computers ever since I was a kid, I taught myself how computers work at a young age and started programming at 14 years. Today I have a degree in Cyber Security, and have a vast understanding about computers systems / hardware, programming, and security.

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## EXPERIENCE

### **Bonefish Grill, Tampa, FL– *Host & Takeout Specialist***

August 2017 - June 2020

Working in front of guests and helping them with anything they might need, logistically managing a table system making sure servers were getting enough tables without letting them get overwhelmed. Working as a takeout specialist involved a lot of attention to detail and quality assurance making sure everything in the order was perfect before going to the guest. Customer Service, Attention to detail, and Organization were integral to succeeding in this high paced environment.

### **Ambulance Billing, Remote– *Billing Analyst***

June 2020 - Present

High Volume call center where I worked over 100 calls a day, time management, attention to detail, and problem solving were integral to succeeding here. Calls came from a variety of patients, always working with someone new and different, and each of them had their own unique situation so it was important to be understanding and kind. Helping patients who were frustrated and making sure the call ended with them being happy was vital and something I pride myself on.

### **Freelance – *Web-App Developer***

June 2020 - Present

Worked on some simple websites for clients, primarily static pages but some higher end pages that required a back end. This job has taught me the skills needed to work with clients in a technical way, as well as being flexible and adaptable to what the client wanted at any time.

## Education

### **HCC, Tampa, FL — *A.S Cyber Security***

August 2020 - Present

3.3 GPA – Taking courses in all sorts of fields, IT classes, networking classes, and security classes. These classes will help me understand computers in all possible ways.

## Programming & Frameworks

- Javascript
- NodeJS & Express JS
- ReactJS
- MongoDB
- Bootstrap & Materialize
- Socket.IO
- Phaser 3
- Python
- Cordova

## Skills & Certificates

- A+ Certification
- Team Player
- Security Conscious
- Adaptable
- Empathetic
- Interpersonal Skills
- Microsoft Suite Knowledge
- Google Suite Knowledge
- Linux/Mac/Windows
- Networking
- Cyber-Security
- Computer Hardware
- Figma
- CRM

## LANGUAGES

- English – Fluent
- Spanish – Fluent

## PROJECTS

### **Portfolio** – *Personal Portfolio Site*

Written using the MERN stack, this website is developed in a way to show my skills as a front-end web-developer and also showcase my projects I've worked on. This website is like a resume, and has a contact page and a back-end.

### **NIICEKREAM**– *Website for an Icecream Company*

Designed an easy to use, and scalable website for a small ice cream shop. The website showcases flavors and allows for orders to be requested directly on the website. Since the website was made with the MERN stack I designed it in such a way for it to be easily updatable and expandable should new flavors arrive. Building this site taught me a lot of things about client relationships.

### **Double Trouble**– *Mobile Game*

Game written in javascript designed for iOS and Android. Shows proficiency in making applications meant for the web but ported into a mobile app. Double Trouble is a hyper-casual game, and building this game taught me a lot of things relating to the mobile-app industry.

### **Net Nuke**– *Security Project*

Created using a Raspberry PI, this device communicates via bluetooth and takes advantage of a WPA2 vulnerability in routers. Allowing for the user of the PI to deauthenticate a network remotely and discreetly, without the need to be connected to that network.

### **Test Helper**– *Python Program For Studying*

Designed using python, this program collects useful information from vocabulary that the user defines at the start, then the program generates a list of all those vocabulary words with their meaning and explanations all in a word file. Great for studying for a test.