

FELIPE DESTRO MUNHOS SILVA

Software Engineer

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EDUCATION

UniAnchieta University

Bachelor of Science in Computer Science - 6th semester

Fev. 2022 - Dez. 2025

Jundiaí, SP, Brazil

EXPERIENCE

Field Service Technician

Jun. 2023 - Present

Stefanini IT Solutions

- Provided on-site technical support for Rockwell Automation's hardware, software, and networking infrastructure. Diagnosed and resolved complex technical issues for an entire plant. Managed and resolved an average of 200 incidents per month, contributing to 35% of the total incidents for the LATAM Field Services team. Utilized ServiceNow to report, track, and manage incidents.
- Managed and reported on device and user health using Microsoft Intune, Azure, and SysTrack Cloud. Configured new devices with Windows AutoPilot for seamless domain integration. Developed and implemented Windows PowerShell scripts to automate cloud-based systems, improving efficiency by 35%

PROJECTS

Megazord - The Woodie Flowers Box

- Developed a web application to host various mini-games (chess, puzzle, tic-tac-toe, whiteboard) based on real-world projects, providing a digital platform for users to enjoy these games.

Tech stack: Next.js, React, Tailwind CSS

Ignite Feed

- Created a social media feed simulation application with features like commenting, liking, and deleting, offering a user-friendly experience.

Tech stack: React, TypeScript

CERTIFICATIONS

Microsoft Certified: Azure AI Fundamentals

Microsoft

Algorithms and Programming Logic

Udemy

Discover - Html, Css, Javascript

Rocketseat

NLW Unite - Reactjs

Rocketseat

TECHNICAL SKILLS

- React, Next.js, TypeScript, Tailwind, Node, SQL, MySQL, Git, Github

LANGUAGES

Portuguese: Native | **English:** Fluent