FELIPE JORDAN

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Skills

- SQL (SQL Server, MySQL, PostgreSQL)
- R (Tidyverse, ggplot2, dplyr)

- Tableau
- Excel, Google Sheets (VLookup, Conditional Formatting, Pivot Tables)

Projects

BENEFIT PACKAGE BENCHMARKING DASHBOARD - Virtual Client's Project - Philadelphia, PA

February 2020

Quito, Ecuador

- Created a dashboard with Power Bi to help client compare between different employee benefit packages
- Transformed and processed client's data by using DAX and Excel to ensure data completeness and validity
- Provided technical insights on how the client can fully utilize their data by introducing different technologies
- Consulted with client to determine the best metrics to be displayed on final product

Work Experience

DATA ANALYST - Totem Resto Bar - Quito, Ecuador

March 2023 - Present

- Gathered and translated business requirements to create purposeful dashboards for sales, customer services, and marketing departments.
- Collaborated with the marketing department to evaluate marketing strategies, resulting in a 15% increase in sales.
- Designed interactive data models using Looker Studio to simplify insights.
- Automated ETL pipelines using Python, Google Sheets, and Looker Studio, resulting in increased efficiency.

DATA ANALYST FREELANCER - Upwork

April 2023 - Present

- Worked as a freelance Data Analyst on Upwork, providing data analysis and insights to various clients across different industries.
- Conducted Exploratory Data Analysis (EDA) to extract meaningful insights from raw data.
- Developed custom dashboards and reports tailored to clients' specific needs.
- Utilized SQL and Python for data manipulation, analysis, and visualization.
- Collaborated with clients to understand their business objectives and translated them into data-driven solutions.
- Assisted clients in making data-driven decisions by providing actionable recommendations.

Education

GOOGLE DATA ANALYTICS PROFESSIONAL CERTIFICATE - Google

September 2023

Majors: Data cleaning, analysis & visualization (spreadsheets, SQL, R programming, Tableau)

BACHELOR OF ENVIRONMENTAL ENGINEERING - EPN - Quito, Ecuador

September 2019

Majors: Statistical Analysis, Technical Proficiency, Critical Thinking