

Felipe Gil González

Nationality: Spanish

Phone Number: + 34 675546944

Residence: Spain, Madrid

E-mail: felipegilgonzalez@gmail.com

Summary

- ✓ More than 20 years of experience in the telecommunication industry.
- ✓ **Commercial Skills, Customer Oriented and focus to Company objectives.**
- ✓ International work experience (Sweden, Italy, England, Denmark, Hungary, and Argentina).
- ✓ Leadership experience (work-groups and technical issue resolution).
- ✓ Network Roll-out (Yoigo, Mobile Network).
- ✓ Responsible for health and safety at workplaces.
- ✓ Installation Engineer (**GSM** , AXE Exchanges).
- ✓ Set up Test-Plants for Sw Testing (GSM, AXE, HW implementation, SW Configuration, etc).
- ✓ Linux/Unix System Administrator for Plant Engineering Application (Technical Support).
- ✓ Java knowledge, JSE, J2E, Administrator of App. Servers Weblogic, WAS and Tomcat.

Professional career

Last Activities - personal Master in new Technologies.

Official Training Center in Information Technology and Communications.

After an intense period of continuous work I decided to initiate another time period of study in order to refresh and gain professionalism in three different areas:

Languages (Learning German in BREMEN), PLC programming (SIEMENS) and IT upgrade (Linux, Java programming and Administration of Application Servers: Weblogic, WAS and Tomcat) and now installing NAGIOS in my Linux System.

Last Job - ERICSSON NETWORK SERVICES, Madrid

Implementation Manager – YOIGO Network Roll-out of 10.000 Base Station (Radio Network Modernization)

March 2012 – September 2013 (1 year and 6 months)

Responsibilities:

- I coordinated and planned the Network Roll out according to the Project Program.
- I led the daily meeting for controlling the fulfilment of the program. Planning, Fault Reporting.

Achievements:

- I joined this project as member of reorganization because the fulfilment of the project was in danger.
- Successfully the goal of the contract was achieved.

Responsible for Health and Safety at construction sites - ERICSSON NETWORK SERVICES
February 2009– February 2012 (3 years)

Responsibilities:

- I was responsible for enforcing health and safety at workplaces.
- I assured the Integration of security in process.
- I made risk analyzes and safety-related documents.
- I prepared weekly and monthly reports and action plans.
- I contacted the local authority environmental health department.
- I wrote PSS and PMP. HS Inspection.
- Responsible of storing Documentation in the Customers Data Bases IT Tools (Movistar, ENDESA)

Line Manager – Performance Analysis and Workforce IT Tools Management
- Newtelco Services, Madrid

June 2006 – February 2009 (2 years and 7 months)

I introduced a new IT tool to manage the Maintenance activities and the performance of the workers.
The new tool managed 475 Amena (Now ORANGE) Network Maintenance Technicians.

Responsibilities:

- I was in charge of 10 people (3 Engineers and 7 technicians). I hired new staff.
- I signed contract with Accenture to develop the interface to communicate the AMENA ticketing tool (REMEDY) with ERICSSON IT tool (Workforce management). XML interface.
- I reported to the Business Operational the KPI performance of every employee and the fulfilment of Service Level agreement with the customer
- We improved the global productivity by 20%. And we reduced 15% personnel cost by using new PDA functionality.

Achievements:

- Personally I was appointed for start up a new department for implement a new IT Tool and I hired new Staff.
- Effectively I introduced the first PDA for managing technician activities.
- Consistently I implemented the PDA Support Service.

Contract Manager for Amena network Maintenance Service - Newtelco Services, Madrid
November 2004 – May 2006 (1 years and 7 months)

Focus to the customer satisfaction and the business commitment.

Responsibilities:

- I followed the performance of the Contract KPIs and SLAs.
- Yearly I updated new agreement added to the principal Contract.
- I followed the KPI all around the country by the Regional Coordination Board.
- I updated the procedures and processes for improving the technician's activities.
- Monthly I reported the evolution of the maintenance performance.

Project Management and Applications Service sales – Ericsson Radio- Madrid

July 1999 – December 2002 (2 years and 4 months)

Responsibilities:

- Responsible for Services and applications Sales (GSM, UMTS, SMS, Talking Machines, AST-Manager, Billing, OSS) and Network Surveillance Systems (Sun & Solaris Systems)
- Responsible for Core Network Exchanges (GSM) for CENTRAL MOVISTAR REGION.
- Responsible for selling Movistar Test Plants and I+D Test Plants Laboratory.

- Project Manager for the Technical Evaluation of Telephony Server (ATM Technology).
 - I coordinate the activities with Customer
 - I led and coordinated out Ericsson Back Office.
 - I reported to the Account Manager and Direction board.
 - I coordinated the management development office in Denmark.

Achievements:

- Consistently we achieved the target and the Ericsson Telephony Server system was accepted as a key product for new transmission Networks.
- Successfully I led the project to implement the first UMTS test plants in Spain.

Engineer for Test Plants Configuration and Test System. GSM – Ericsson Radio- Madrid

April 1997 – July 1999 (2 years and 4 months)

Depending on SW distribution Office and technical support for Europe, Africa and Middle East.

Responsibilities:

- I Set up Test Plants for SW Verification.
- GSM HW Allocation (MS, BSS, NSS, OSS, VLR, HLR, AUC, GSMC)
- Initial Data Loading, Commissioning and Customer Data Adaptation.
- Configuration of Billing, Telephony Server, SMS Service, GPRS.
- AXE Operation and Maintenance Engineer.
- Basic Knowledge of PLEX-Language and trouble shooting.

Plant Engineer for Telecommunication System Installation (AXE & GSM)

- ERICSSON ESPAÑA- Madrid

April 1989 – March 1997 (8 years)

Responsibilities:

- Plants Engineer for AXE and GSM Exchanges HW allocation (DDF, Power Equipments, and Switching).
- IT administrator for Technical Project Documentation production via Computer application.
- SQL data base Update and Maintenance (INFORMIX).
- Administrator UNIX (SCO System V).
- International Technical Trainer (Italy, Denmark, Argentina and Spain)
- New methods and rules for new product implementation.
- Enhanced processes and procedures for Cable production industrialization.

Achievements:

- Effectively I developed the calculation procedure engineering to start a new production line to produce structured cable.
- Successfully this meant a reduction 60% of Cable production cost and staff travel expenses. Previously the structured cable was produced installation premises by installation personal.

Electronic Engineer for Telecommunication System Installation – SYNTEL - Madrid

July 1988 – March 1989 (9 months)

Equipment delivery and Installation of TESYS-5 at the TELEFONICA premises.

The Tesys System is based in Packet Switching like the ARPANet (Developed by TELEFONICA). The first internet Step in Spain.

Responsibilities:

- Supervised the initial installation of telecommunication equipments.
- Monitoring of the work performed at the facility.
- SW Uploading and Commissioning. Test every single circuit and delivery the whole installation
- Regression testing. Repairs and Solutions.
- Customer delivery Signature.

Achievements:

- Continually I got Extra Incomes based on the continuous reduction of the project delivery time.

Academic formation

- Health and Safety University Master – from the University of San Pablo CEU Madrid 2009 - 2010
- Electrical and Electronic Engineering Degree – from the University of Madrid– 1984 - 1989
 - 3 year Technical degree plus Final year project / Dissertation.

Languages

Spanish (native speaker); **English** (business fluent); **French** (intermediate, 4 EOI); **German** (Basic, B1)

International Assignments

- 3 Days meeting about Implementation of the new WORKFORCE APPLICATION IT TOOL
 - Enhancements, Updates & Reviews Stockholm – 2009
- 3 Days meeting about Implementation of the new WORKFORCE APPLICATION IT TOOL
 - Spain First Office Application Experience Stockholm – 2008
- I Attended Ericsson Marketing yearly Meeting in London Gatwick Airport – England - 2000
- I Attended Ericsson Marketing yearly Meeting in Stockholm Arlanda Airport – Sweden – 1999
- One week in Buda-Pest (Hungary) Coordinating AXE HW – Phase –out - 1997
- I taught GSM-AXE Plant Engineering by IT platform (Unix operating system Application):
 - 1 month in Buenos Aires (Argentina) – 1995 –
 - 1 month in Rome (Italy) - 1996
 - 1 month in Copenhagen (Denmark) -1996
- 6 week work-shop where I learned how to Administrated and Support the new IT Engineering App. 1994

- Stockholm

Telecommunication Skills

Certificate for Subject Matter Expert (SME). Network Roll-out Commercial Skills for Services

260 hours at Ericsson University.

<ul style="list-style-type: none"> • Protocolo TCP/IP • Voz sobre IP • ATM 	<ul style="list-style-type: none"> • WCDMA Overview • UMTS • GPRS Survey
<ul style="list-style-type: none"> • GSM , Operation and maintenance • GSM, Intelligent Network. • ISDN 	<ul style="list-style-type: none"> • (Centrales de Conmutación AXE, etc.) • Lenguaje de programación PLEX
<ul style="list-style-type: none"> • NAGIOS. 	<ul style="list-style-type: none"> • Sistemas de Gestión: OSS,CN-OSS, RANOS, OMINF

IT Skills

<ul style="list-style-type: none"> • Oracle Certification Program: • Administrator of Solaris 11.2 • Administrator of Oracle Linux • Java SE 7: Client Applications. • Oracle WebLogic Server 12c: • Developing Applications with Java EE 6 	<ul style="list-style-type: none"> • SAP : • Material Management (MM) • Production, Planning & Control (PP) • Project System (PS)
<ul style="list-style-type: none"> • Microsoft: Advance user • MS Office: .ppt, .xls, .mdb • VMware • VirtualBox 	<ul style="list-style-type: none"> • Administrator UNIX (SCO System V). • Solaris 11.2 & Oracle Linux 6.3 • Linux (Centos, Susse). • Shell programming.

Soft Skills

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> • Customer Oriented • Target Oriented • Growth strategies • Multitasking | <ul style="list-style-type: none"> • Commercial Skills • Positive thinking • Team Building • Problem Solving |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|