**Nationality:** Spanish

**Residence:** Spain, Madrid

**Phone Number**: + 34 675546944

**E-mail**: felipegilgonzalez@gmail.com

***Summary***

More than 20 years of experience in the telecommunication industry.

**Commercial Skills, Customer Oriented and focus to Company objectives.**

International work experience (Sweden, Italy, England, Denmark, Hungary, and Argentina).

Leadership experience (work-groups and technical issue resolution).

Network Roll-out (Yoigo, Mobile Network).

Responsible for health and safety at workplaces.

Installation Engineer (**GSM** , AXE Exchanges).

Set up Test-Plants for Sw Testing (GSM, AXE, HW implementation, SW Configuration, etc).

Linux/Unix System Administrator for Plant Engineering Application (Technical Support).

Java knowledge, JSE, J2E, Administrator of App. Servers Weblogic, WAS and Tomcat.

***Professional career***

**CELE, Fuenlabra Madrid & Dallas (Texas).** October 2014 – January 2016

**Quality Manager and Process Engineer**:

The manufacturing and assembly of cables, fiber optic and auxiliary equipment.

The assembly of electrical and electronic equipment.

Support Solar Energy projects. Implement new robot and process emprovements.

**ERICSSON NETWORK SERVICES, Madrid**. March 2012 – September 2013

**Implementation Manager** – YOIGO Network Roll-out of 10.000 Base Station (Radio Network

Modernization)

**Responsibilities:**

I coordinated and planned the Network Roll out according to the Project Program.

I led the daily meeting for controlling the fulfilment of the program. Planning, Fault Reporting.

**Achievements:**

I joined this project as member of reorganization because the fulfilment of the project was in danger.

Successfully the goal of the contract was achieved.

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**Responsible for Health and Safety at construction sites** - **ERICSSON NETWORK SERVICES**

February 2009– February 2012 (3 years)

**Responsibilities:**

I was responsible for enforcing health and safety at workplaces.

I assured the Integration of security in process.

I made risk analyzes and safety-related documents.

I prepared weekly and monthly reports and action plans.

I contacted the local authority environmental health department.

I wrote PSS and PMP. HS Inspection.

Responsible of storing Documentation in the Customers Data Bases IT Tools (Movistar, ENDESA)

**Line Manager – Performance Analysis and Workforce IT Tools Management**

**- Newtelco Services, Madrid**

June 2006 – February 2009 (2 years and 7 months)

I introduced a new IT tool to manage the Maintenance activities and the performance of the workers.

The new tool managed 475 Amena (Now ORANGE) Network Maintenance Technicians.

**Responsibilities:**

I was in charge of 10 people (3 Engineers and 7 technicians). I hired new staff.

I signed contract with Accenture to develop the interface to communicate the AMENA ticketing tool

(REMEDY) with ERICSSON IT tool (Workforce manangement). XML interface.

I reported to the Business Operational the KPI performance of every employee and the fulfilment of

Service Level agreement with the customer

We improved the global productivity by 20%. And we reduced 15% personnel cost by using new

PDA functionality.

**Achievements:**

Personally I was appointed for start up a new department for implement a new IT Tool and I hired

new Staff.

Effectively I introduced the first PDA for managing technician activities.

Consistently I implemented the PDA Support Service.

**Contract Manager for Amena network Maintenance Service - Newtelco Services, Madrid**

November 2004 – May 2006 (1 years and 7 months)

Focus to the customer satisfaction and the business commitment.

**Responsibilities:**

I followed the performance of the Contract KPIs and SLAs.

Yearly I updated new agreement added to the principal Contract.

I followed the KPI all around the country by the Regional Coordination Board.

I updated the procedures and processes for improving the technician’s activities.

Monthly I reported the evolution of the maintenance performance.

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**Project Management and Applications Service sales – Ericsson Radio**- **Madrid**

July 1999 – December 2002 (2 years and 4 months)

**Responsibilities:**

Responsible for Services and applications Sales (GSM, UMTS, SMS, Talking Machines, ASTManager,

Billing, OSS) and Network Surveillance Systems ( Sun & Solaris Systems)

Responsible for Core Network Exchanges (GSM) for CENTRAL MOVISTAR REGION.

Responsible for selling Movistar Test Plants and I+D Test Plants Laboratory.

Project Manager for the Technical Evaluation of Telephony Server (ATM Technology).

o I coordinate the activities with Customer

o I led and coordinated out Ericsson Back Office.

o I reported to the Account Manager and Direction board.

o I coordinated the management development office in Denmark.

**Achievements:**

Consistently we achieved the target and the Ericsson Telephony Server system was accepted as

a key product for new transmission Networks.

Successfully I led the project to implement the first UMTS test plants in Spain.

**Engineer for Test Plants Configuration and Test System. GSM – Ericsson Radio**- **Madrid**

April 1997 – July 1999 (2 years and 4 months)

Depending on SW distribution Office and technical support for Europe, Africa and Middle East.

**Responsibilities:**

I Set up Test Plants for SW Verification.

GSM HW Allocation ( MS, BSS, NSS, OSS, VLR, HLR, AUC, GSMC)

Initial Data Loading, Commissioning and Customer Data Adaptation.

Configuration of Billing, Telephony Server, SMS Service, GPRS.

AXE Operation and Maintenance Engineer.

Basic Knowledge of PLEX-Language and trouble shooting.

**Plant Engineer for Telecommunication System Installation (AXE & GSM)**

**- ERICSSON ESPAÑA**- **Madrid**

April 1989 – March 1997 (8 years)

**Responsibilities:**

Plants Engineer for AXE and GSM Exchanges HW allocation (DDF, Power Equipments, and

Switching).

IT administrator for Technical Project Documentation production via Computer application.

SQL data base Update and Maintenance (INFORMIX).

Administrator UNIX (SCO System V).

International Technical Trainer (Italy, Denmark, Argentina and Spain)

New methods and rules for new product implementation.

Enhanced processes and procedures for Cable production industrialization.

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**Achievements:**

Effectively I developed the calculation procedure engineering to start a new production line to

produce structured cable.

Successfully this meant a reduction 60% of Cable production cost and staff travel expenses.

Previously the structured cable was produced installation premises by installation personal.

**Electronic Engineer for Telecommunication System Installation – SYNTEL** - **Madrid**

July 1988 – March 1989 (9 months)

Equipment delivery and Installation of TESYS-5 at the TELEFONICA premises.

The Tesys System is based in Packet Switching like the ARPANet (Developed by TELEFONICA).

The first internet Step in Spain.

**Responsibilities:**

Supervised the initial installation of telecommunication equipments.

Monitoring of the work performed at the facility.

SW Uploading and Commissioning. Test every single circuit and delivery the whole installation

Regression testing. Repairs and Solutions.

Customer delivery Signature.

**Achievements:**

Continually I got Extra Incomes based on the continuous reduction of the project delivery time.

***Academic formation***

Health and Safety University Master – from the University of San Pablo CEU Madrid 2009 - 2010

Electrical and Electronic Engineering Degree – from the University of Madrid– 1984 - 1989

o 3 year Technical degree plus Final year project / Dissertation.

***Languages***

**Spanish** (native speaker); **English** (business fluent); **French** (intermediate, 4 EOI); **German** (Basic, B1)

***International Assignments***

3 Days meeting about Implementation of the new WORKFORCE APPLICATION IT TOOL

o Enhancements, Updates & Reviews Stockholm – 2009

3 Days meeting about Implementation of the new WORKFORCE APPLICATION IT TOOL

o Spain First Office Application Experience Stockholm – 2008

I Attended Ericsson Marketing yearly Meeting in London Gatwick Airport – England - 2000

I Attended Ericsson Marketing yearly Meeting in Stockholm Arlanda Airport – Sweden – 1999

One week in Buda-Pest (Hungary) Coordinating AXE HW – Phase –out - 1997

I taught GSM-AXE Plant Engineering by IT platform (Unix operating system Application ):

o 1 month in Buenos Aires (Argentina) – 1995 –

o 1 month in Rome ( Italy) - 1996

o 1 month in Copenhagen (Denmark) -1996

6 week work-shop where I learned how to Administrated and Support the new IT Engineering

App. 1994

o Stockholm

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***Telecommunication Skills***

**Certificate for Subject Matter Expert (SME). Network Roll-out Commercial Skills for Services**

**260 hours at Ericsson University.**

Protocolo TCP/IP

Voz sobre IP

ATM

WCDMA Overview

UMTS

GPRS Survey

GSM , Operation and maintenance

GSM, Intelligent Network.

ISDN

(Centrales de Conmutación AXE, etc.)

Lenguaje de programación PLEX

NAGIOS. Sistemas de Gestión:

OSS,CN-OSS, RANOS, OMINF

***IT Skills***

**Oracle Certification Program:**

Administrator of Solaris 11.2

Administrator of Oracle Linux

Java SE 7: Client Applications.

Oracle WebLogic Server 12c:

Developing Applications with Java EE 6

**SAP :**

Material Management (MM)

Production, Planning & Control (PP)

Project System (PS)

Microsoft: Advance user

MS Office: .ppt, .xls, .mdb

VMware

VirtualBox

Administrator UNIX (SCO System V).

Solaris 11.2 & Oracle Linux 6.3

Linux (Centos, Susse).

Shell programming.

***Soft Skills***

Customer Oriented

Target Oriented

Growth strategies

Multitasking

Commercial Skills

Positive thinking

Team Building

Problem Solving