

# Felipe Ruppel

*Brazilian, born 16<sup>th</sup> August 1987*

*“Dream it. Believe it. Build it.”*



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## ABOUT ME

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I am passionate about technology and love learning new things. I'm a Linux enthusiast with more than 5 years coding, mostly in Java. I'm a fast learner, hardworking and focused professional. In my actual job, I have been recognized for high standards for deliveries, innovative ideas, and great teamwork. I'm looking for a work environment where I can be challenged to do my best, and keep learning new things every day. Where sharing knowledge and exchanging experiences is a common practice.

## SKILLS

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### Languages

**Portuguese:** Native Language

**English:** Full Professional Proficiency

### Technical Expertise

#### Programming Languages

Java, Javascript, SQL, PL/SQL. Notions of Python.

#### Frameworks

Spring, Spring Boot, Spring Cloud, Spring Data, Hibernate, JPA, JUnit, Mockito, Selenium, JQuery, JSP, JSF, Primefaces, GWT, Flex.

#### Tools and Services

Oracle Database, Maven, SSH, Splunk, SVN, GIT, Docker, Kafka, Mongo DB, Redis, Azure.

#### Methodologies

REST, Agile, SCRUM, TDD, BDD.

#### Operational Systems

Linux, Windows.

# EXPERIENCE

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## Senior Software Engineer – GFT / Toyota Bank

*October 2018 – Present*

*About GFT:*

*GFT has started in the Black Forest in Germany 1987, since then is growing to become a trusted sector specialist for the international financial industry.*

### **Projects**

Toyota Bank/New Front – This project came up to support the Toyota Car Sales. We are building an application to integrate the Toyota WebSite with the sales system in each store. To accomplish our objectives, we are using Agile methodologies, Microservices architecture, Clean code principles alongside with TDD. Main technologies are Java 8, Spring Boot, Kafka, Redis and Mongo DB, Azure Platform as a cloud computing solution.

### **Tasks**

I'm the main backend developer, and I have to participate in the whole development life cycle. Work with architects and stakeholders during the conception and elaboration of new Stories. Propose best practices during the coding phase, use git-flow to manage git repositories.

### **Tools and Methodologies**

Java 8, Spring Boot, Microservices Architecture, Agile methodologies, TDD and Clean Code principles, GIT, Kafka, Redis, Mongo DB, Docker.

## Tech Leader - Wipro

*January 2018 – October 2018*

*About Wipro:*

*Wipro is a leading global information technology, consulting and business process services company. Since day one I have been working within Mastercard project. When I started it had about 40 folks working for this client, now we are more than 200 and this number keeps growing every month. Last year we won the Wipro's award 'Best account in South America'.*

### **Projects**

VASSWAT Brazil - Team leader of the Brazilian part of the BizOps Team.

Microservices Initiative - We are anticipating the customer needs and training our team mates in this architecture model.

Support Platform - We are building this restful platform using the microservices architecture, and this has some distinct objectives. Some modules are KPI generator, MSR Automatization, Ticket Analyzer.

**Leadership Tasks**

Define and planning team goals and objectives.

Lead the team in the development of technical and soft skills.

Provide training sessions to decrease possible knowledge gaps inside of the team.

Find ways to improve and maintain client satisfaction. Ensure team quality delivery.

Manage team bank of hours and allocate resources.

Ensure team compliance with all Wipro and Customer policies.

Manage team members in order to avoid internal attrition.

Recognize internal talents.

Represent team interests in meetings with superiors.

**Technical Tasks**

Keep the team up to date with the Wipro technical expertise demands.

Design, build and test innovative solutions.

Keep the repository organized.

**Key Achievements**

The Team doubled in size under my watch. 3 new billable positions.

Implementation of Metrics.

Star of the Month to one of my colleagues.

My Wipro manager tried to move me out to assume a new position inside of the organization.

But the customer has refused to let me go.

## **Senior BizOps Engineer – Mastercard**

*January 2018 – October 2018*

### **Projects**

VASSWAT – Team of specialists, where the major responsibility is to find root causes and suggest the best possible solution for bugs and errors that other teams were not able to fix.

### **Tasks**

Production Research Arm, Act like an Interface between Development and Operational teams.

Gathering requirements.

Find the root cause of issues and bugs.

Participating in meetings with partners, customers, product owners, and dev teams.

Log analysis to find errors stack traces.

Code analysis to understand the logic.

Debug the app in a local environment.

Guide analysis to check if the code matches with what the guide says.

Work closely with product owners, business analysts, and dev teams to understand the business rules, and compare with what the guide says and what the code is doing.

Find code bugs, propose the best solution.

Data analysis to identify bad data conditions.

Write data manipulation scripts to fix bad data into lower and production environments.

Participate in CAB meetings to defend the change we are going to make in Prod environment.

Supporting other teams.

Mentoring new team members.

Providing and organizing training sessions.

### **Key Achievements**

Customer constantly recognizes my work due to agility and quality of deliveries.

## **Senior Software Engineer - Wipro**

*September 2016 - December 2017 (1 year 4 months)*

### **Projects**

MSR - Monthly Status Report, this is a platform where all Wipro co-workers have to report their activities and time spent on it during the month. This report is then used by the managers to report overall Wipro performance to the customer.

Test Automation Initiative - Participating and providing training on test automation area

Splunk Training - Training Wipro co-workers on Splunk usage.

Development of internal tools.

### **Tasks**

Build internal tools.

Automatization of manual tasks.

Mentoring junior folks.

Replacing the team leader in his absence.

### **Key Achievements**

Automatization of MSR - Saving up to 6 hours per month from the team.

I have identified some gaps and proposed some innovations on the team like:

Implementation of some Agile Techniques.

English Day.

Training Sessions.

Received the award of Star of the Month.

Sometime after I got a Job Promotion.

## **Full Stack Java Developer – Wipro / Mastercard**

*October 2014 - September 2016 (2 years)*

### **Projects**

Smart Data Next Generation (SDNG) – The smart data project is a portal where customers can manage, control and extracts valuable information from Corporate Credit Cards. It supports expenses approvals workflow, expenses report, and also custom reporting process. There is a whole hierarchy chain in it, for both entities and users levels going from cardholders until issuers. Some examples of MasterCard's clients using it is CITIBANK, Bank of America, Barclays.

Time Tracker – An internal tool to track and manage resource's time. Allocation time in each project, Days off, vacations for each resource.

Test Automation – Automation of manual test cases. I had a real quick experience in this project. was starting to learn how test automation works when I was asked by the customer to be part of a new team that they were creating.

### **Tasks**

Development of new features for each release (SDNG).  
Bug fixes.  
Participate in Agile meetings (Daily Scrum Meetings, Planning sessions for Next Sprint, Retrospective Meetings).  
Delivery project demands on time and with high standards of quality.  
Run demonstrations meetings with the client.  
Share knowledge.  
Test coverage.  
Architecture Design (Time Tracker).  
Data Modeling (Time Tracker).  
Java development.  
Gathering requirements.  
Mentoring Juniors Co-workers.  
Automate Test Cases.

### **Key Achievements**

Moved out from the team to assume the first leadership role.  
The Customer asked for me to be moved back to the team.  
The Customer has personally indicated me take over a new challenge on a new team SWAT.

## **Software Developer – Global Village Telecom (GVT)**

*January 2012 - September 2014 (2 years 9 months)*

### *About GVT:*

*GVT has born in 2000, with a growth rate of 30% a year, it has quickly assumed the leadership of the communications segment in my State. It was a very innovate and competitive company. The first in the market segment to implement the IPTV. Its history has ended on 2015 when the brand has been sold to the Spanish Company 'Telefonica' for the amount of US\$ 9,3 billion.*

### **Projects**

Agility – My employer was buying a new service desk system. The Agility Project should make the transition to the new system as smooth as possible, and work with contractors to make all the necessary adjustments to bring the new system to our company's reality.

Resource Manager – An internal application developed from the scratch to manage resources allocation. It was possible to easily see in which task each resource was working and when he would be available. It had access control, user levels, Timelines, Charts.

Service Desk Auto Service – We had tons of forms that internal customers used to use to request services from other teams or notify issues. Some of them were really simple, a JSP page that calls a servlet. But we had a bunch that was considered "Smart Forms". With complex business rules within it, using JavaScript they should direct the customer to open the correct request. The Idea was to prevent that the wrong request was made to the wrong team.

Portal Support 2.0 – A refactored platform to support thousands of Forms of user's request.

ControlF2 – A big internal application that was used for monitoring, reporting, and proactive fixing of known bad data conditions. It was used in many ways, but the general idea was to find issues before that the final client notices that issue. Among the features were, default reporting, and default alarms that could be scheduled to run, and also custom ones, that could be configured to proactive fixes using custom jars.

### **Tasks**

Systems integration.

Designing and developing modules of our form's platform.

Database design.

Application architecture design.

Backend Development.

Frontend Development.

Refactoring.

Developing and implementation of new features.

Maintenance of the ControlF2 application and its environment.

### **Key Achievements**

ControlF refactoring.

ControlF from more than 4000 alarms to around 600 in less than 6 months.

Delivery of Resource Manager application. This System was designed and developed from scratch by me, and helped not only my manager, but all managers under my director to manage their resources easily.

Support the implementation of the CA Service Desk system

## **Trainee – Global Village Telecom (GVT)**

*November 2010 - December 2011 (1 year 2 months)*

### **Projects**

Member of the Integrators team.

### **Tasks**

Systems integration.

Maintenance of test environment.

The first trial of issues found by testers. Determine if it was a code bug or an environment issue.

### **Key Achievements**

The trainee program had a duration of 2 years, but I got hired in almost half of this time.

### **Tools**

Putty, Jira, Linux, Basic Linux commands.

## **Computer Technician - Condor Super Center Ltda. – Curitiba, Brazil**

*September 2009 - October 2010 (1 year 2 months)*

*About Condor:*

*Condor is one of the biggest Super Market brands in my state. Back in the time that I have worked there, they were opening about 4 new stores per year.*

### **Tasks**

Provide remote support to branches stores. Generate pricing load. Format and prepare machines (Linux and Windows) to be sent to the branches stores. Generate reports to help managers with decision making.

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## EDUCATION

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Jan 2013 – Dec 2013

### **Specialist in Oracle Data Base Administration, IT**

#### **FESP – Faculdade de Ensino Superior do Paraná**

I had technical and administrative training specialized in the treatment of data and knowledge bases, aimed at professional adaptation to market needs and providing knowledge and skills necessary for configuration, maintenance, diagnosis and solution of common problems in the database.

Jan 2010 – Dec 2012

### **Degree in System Analysis and Development, IT**

#### **Faculdade OPET**

Development and maintenance of systems in Java (JSE, JEE, JME) and Microsoft .NET / C #, using object-oriented analysis (UML), relational databases (Oracle, DB2, PostgreSQL, SQL Server, and MySQL.)

Create Internet applications using standards, frameworks and language for web development (JSF, JSP, JSTL, HTML, XHTML, XML, JavaScript and jQuery).

Manage, analyze and implement solutions involving advanced components for application servers (JBoss, Tomcat, WebSphere and Oracle Application Server).