



DIEGO SCARABINO

Universidad Católica Argentina
Business Administration
Degree

CONTACT

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LANGUAGES & SKILLS

English (Advanced)
Italian (Basic)
MS Office package (Advanced)

Customer service
Communicative
Hard working

SAP ERP 6.0 - Order fulfillment (certified)
SAP BPC 7.5 (not certified)
SAP S/4 HANA (not certified)

HOBBIES

Architecture
Design
Running
Cooking
Travel
Photography

EXPERIENCE

Accenture
Quorum Software Support Implementation

Oct 2017 - Present

Project Management. Creation of hotline support model. Solution planning, working directly with the SAP and other software process owners (US and Philippines). Coordinate critical after hours support that requires team's members flexibility. Implemented basic triage standard to handle requests, in a fast-response & highly demanding environment.

Accenture
SAP HANA Transition - Change Agent

Sep 2017 - Present

Implement communication strategy. Focus on people side of change, engage various teams (US, India and Argentina) to meet business objectives. Issue/Risk Management. Coordinate the creation of new Desks Procedures to fulfill Accenture's AKN Team and client standards. Responsible of keeping all RTR's DTP's documentation current. Revalidation every 6 months with each team managers approvals.

Accenture
SAP BPC Team Coordinator - MIS Team

July 2016 - Present

Organize tasks & coordinate team members. Track vacation balances, absences and leaves. Follow up on mandatory trainings and other Internal Control & Compliance requirements. Job interviews. Creation of BA working calendar plan, to cover all business hours at the various client locations (Angola, Trinidad, US and Canada). Adjust BA members shifts to fulfill HR compliance, mandatory 12 hours rest between day/night shifts. Meet external auditors and coordinate working plan.

Accenture
SAP BPC Analyst
MIS Team Operational Excellence

March 2013 - July 2016

MIS operational Excellence metrics/performance implementation. Data analysis. Training on US Client office. Organize various tasks. Managers travel itineraries when visiting BA Accenture office. Coordinate Hotels, transportation, and agenda in general during their stays. Handle building access permits/office badges, meet them and provide orientation.

Stefanini Argentina
SAP Bilingual Functional Analyst

Nov 2012 - March 2013

Global Support Delivery Center. Manage change and improvement requests working directly with each SAP module manager.

Grimaldi Grassi S.A.
Analista Funcional / Logistics

Feb 2011 - Nov 2012

Soya beans logistics. Plan, coordinate and control. Internal communications. Truck positions and unloads status. Exports

EDUCATION

Pontificia Universidad Católica Argentina
Business Administration Degree

2002 - 2008

Universidad Torcuato Di Tella
Digital Lab Program - AGILE, Data Science, UX & IT Administration

2019

Neoris Argentina
SAP Sales / Distribution Certification

2012

Universidad Nacional de Rosario - UNR
Corporate Social Responsibility Program, United Nations

2009