TATIANNA NIEVES

QA ENGINEER/ TESTING TRAINER

CONTACT

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PROFESSIONAL SKILLS

- Mobile Testing (Android & IOS)
- Web Testing
- Agile Methodologies
- JIRA /Confluence
- Integration Testing
- Test Planning
- Test Reports & Metrics
- QA Strategy
- White box
- API REST Testing
- SQL Queries
- Test Automation
- Selenium WebDriver
- Cypress
- Documentation & user manuals
- Requirement Analysis
- User Story writing
- Salesforce
- SCRUM

COURSES & CERTIFICATIONS

- Scrum Product Owner - Peregrinus

- Coaching for Leadership - Human Phi

- ISTQB-CTFL-CERTIFIED TESTER FOUNDATION LEVEL - ISQI org

- "Selenium WebDriver with Java - Basics to Advanced" - Udemy

EDUCATION

UDE Computer Technology Analyst
(2018-2021)
Tertiary career.
Finished. Pending final project.

INET-CFE Computer Science Teaching
(2016- 2017) 1st year approved

CETP-UTU Networks and Software
(2014)

ABOUT

With over 9 years of experience as a Quality Analyst, I've worked with reputable multinational companies, where I have consistently excelled in ensuring the highest standards of quality for various projects. I have actively contributed to the success of these projects by effectively testing web and mobile applications, databases, and REST services.

A significant aspect of my role has been training and guiding junior QAs, as well as organizing and prioritizing QA tasks to optimize efficiency. I have also had the opportunity to conduct technical QA interviews and provide valuable candidate evaluations.

In addition to my proficiency as QA, I have made contributions as a Business Analyst, gathering customer requirements and writing User Stories to facilitate effective project development.

WORK EXPERIENCE

TESTING TRAINER
Online courses | 2018- Now

Instructor of an online testing course with up to 70 students per course edition.

QA AUTOMATION ENGINEER
Intive | 2022

Project: Dowjones

QA LEAD
Kreitech INC | 2021

Create and implement QA process since scratch.
Training and leading junior QAs.
Organize QA tasks. Elaborate QA strategy for several projects. Estimate QA effort
Perform demos to customers and stakeholders.
Contribute to define Acceptance Criteria
Writing user stories

QA AUTOMATION ENGINEER
Switch Software Solutions | 2020

Develop and maintain automated test cases using java, selenium and cucumber.
Create framework since scratch using page object model.
Migrate automated test cases to cypress.io

QA AUTOMATION ENGINEER
Verifone | 2019 - 2019

Create and maintain automated test cases using selenium WebDriver, Java and testNG. Test banking solutions for issuer and acquirer clients. White box testing. .
Test oracle databases.
Create test plans and documentation.

QA ENGINEER
Ascentis | 2017-2018

Test Case Design & Execution, Planning Regression, deployments, Integration testing between a desktop software developed in C++ and a web application. Hold technical QA interviews.

QC/QA
Globant | 2016- 2017

Test web & mobile applications. Test credit card transactions.
Api Rest Testing.
Projects:
- Disney (QA & Business Analyst)
- Ticketweb (Ticketmaster)
- Point 72 (ex SAC Capital Advisors) - Salesforce project

QUALITY ANALYST
Altimetrik| 2014-2016

Test standard and custom objects of Salesforce cloud. (Sales & Service objects)
Test security access with different profiles and roles. Debug logs, SQL queries, Planning, regression.
Projects:
- Salesforce Lightning Assessor
- Hologic
- Ford Motors
- Holcim