

Chatbot Question Cheat Sheet

General / Intro

- hi
- hey there
- what's up
- what can you do
- who are you

Pricing & Plans

- how much does it cost
- tell me about your pricing
- what are your plans
- do you offer discounts
- do you have a student discount

Features / Functionality

- what are your features
- what can your chatbot do
- can you integrate with other software
- does it support APIs or webhooks
- can I customize the theme or color

Security / Privacy

- is this secure
- do you use encryption
- are you GDPR compliant
- what's your privacy policy

Support / Contact

- how do I contact support
- what's your email address
- I need help
- is there a help desk
- do you have live support

Business Info

- where are you located
- what are your business hours
- who uses your product
- do you have any case studies

Setup / Onboarding

- how do I get started
- what's the onboarding process
- can I import my FAQs
- how do I export data

Analytics / Performance

- do you have analytics
- how fast is the chatbot
- what's your uptime

Trials / Demos

- can I get a demo
- how can I book a demo
- do you offer a free trial

Common Small Talk

- thanks
- appreciate it
- bye
- see you later
- good morning