Felix Elias
MANAGEMENT CONSULTING PRINCIPAL

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EXPERIENCE

June 2014 – July 2025
Management Consulting Principal *Accenture, Florida*

Key Achievements

- **Founded a Legal Technology Center of Excellence**, leading to the successful training of over 200 practitioners in CLM and legal technology within the first six months, significantly enhancing team capabilities.
- **Developed a "Legal Front Door" proof of concept platform**, which emerged as a key sales solution, generating a pipeline of over $1M before the end of the first year.
- **Played a pivotal role in the sales process**, assisting with RFPs and securing multiple client engagements through strategic proposals and presentation. Spearheaded the design and execution of intricate intelligent automation and legal transformation programs, driving technological and process advancements.
- **Directed both onshore and offshore teams in delivering critical technology implementations**, showcasing exception coordination and project management skills.
- **Established and nurtured critical vendor relationships and internal partnerships** across CLM, eSignature, workflow, and artificial intelligence domains, bolstering the firm's technological infrastructure and capabilities.
- **Developed a transaction monitoring proof of concept in Virtual Reality (VR)** leveraging visible to demonstrate the power of VR during an innovation campaign.
- **Developed a Privacy Lifecycle Solution leveraging Appian** to track privacy regulatory requirements, privacy regulation change and to provide privacy metrics dashboarding.

Selected Experience

- **Generative AI Risk and Compliance:** Lead a Gen AI implementation for a large global bank to perform control to regulation mapping to assess control coverage, analyze controls for completeness of 5W1H and assist with re-writing missing How elements leveraging GPT-4.
- **Legal Transformation:** Lead multiple work streams for a large global capital markets firm to analyze and innovate across multiple areas such as Legal Hold, Litigations Operations, Board Management, and Outside Counsel Management and Collaboration, leading to a broader legal transformation.
- **Intelligent Automation:** Initiated the development of a comprehensive platform for a global bank to streamline the regulatory contract remediation process, integrating document management, RPA, workflow automation, and business intelligence. This platform was implemented in 4 months, realizing efficiency gains equivalent to 2+ FTEs.
- **Intelligent Automation:** Conducted a comprehensive assessment of nearly 500 applications at a tier-1 global bank to identify automation opportunities using Intelligent Automation, RPA, NLP, NLG, and BI, leading to a detailed roadmap that optimized technology investments and operational efficiencies.
- **Intelligent Automation**: Assisted in creating an RPA pipeline and architecture fit-gap analysis at a tier-1 global bank, developing bots leveraging Blue Prism that achieved operational savings

above 1.7 FTEs over two years.

- **Risk and Compliance:** Contributed to multiple work streams in developing a large-scale, bank-wide credit risk data warehouse at tier-1 global bank, focusing on database scheme, UNIX script development, ETL testing, batch execution, and data transformation, enhancing risk management capabilities.
- **Know Your Customer (KYC):** Write technical requirements and user stories for a KYC implementation in Pega to satisfy Matters Requiring Attention (MRAs) for a global tier-1 bank.

EDUCATION

Sept 2014 – May 2017 | *Boston University*, MA
Master of Science in Computer Information Systems

Aug 2008 – May 2014 | **Universidad *del Turabo*, PR**
Bachelor of Science in Computer Engineering

SKILLS

Professional
Fully bilingual in English and Spanish, experienced in managing teams

Technical
RPA (Blue Prism, UiPath, Automation Anywhere), Workflow Automation (Appian) and Contract Lifecycle Management (Icertis, DocuSign, Conga and SirionLabs), Databriks, LLMs,

Agentic AI Training & Certification, Ready Tensor (May 2025)
- Foundations of Agentic AI
- Built a Retrieval-Augmented Generation (RAG) assistant, mastering vector embeddings, prompt engineering, and context enrichment
- Defined core agent components (perception, reasoning, planning, action) and their orchestration
- Multi-Agent System Architecture
- Designed and implemented collaborative agent workflows with inter-agent communication protocols
- Established shared memory constructs and task delegation strategies for scalable agent ecosystems
- Productionization & Deployment
- Developed end-to-end pipelines with logging, monitoring, error handling, and auto-scaling for robust agentic applications
- Integrated CI/CD practices tailored for AI agents, ensuring reproducibility and seamless updates
- Real-World Applications & Best Practices
- Applied agentic AI to use cases in compliance automation, customer service bots, and intelligent process orchestration
- Evaluated performance using custom metrics (latency, accuracy, cost) and iteratively refined prompt templates and models
- Agentic AI Tooling & Ecosystem
- Leveraged leading frameworks for agent orchestration, tool integrations (APIs, databases), and toolkit chaining
- Adopted industry best practices in prompt management, security considerations, and ethical AI governance