# Elfrieda Turner

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### PROFESSIONAL SUMMARY

Technical expert with deep knowledge of cloud technologies and scalable architectures.

#### PROFESSIONAL EXPERIENCE

#### **Customer Success Manager**

Roob Group

November 2022 - Present

Led cross-functional teams to deliver high-quality software solutions. Conducted code reviews and mentored junior developers. Developed and maintained web applications using modern technologies. Implemented scalable backend systems and database architectures.

#### **Content Writer**

Mueller, Willms and Schaden September 2019 - December 2021

Optimized application performance and user experience. Collaborated with stakeholders to define project requirements.

#### **Customer Success Manager**

Gorczany - Mann

March 2019 - December 2020

Collaborated with UX/UI designers to improve user experience. Collaborated with stakeholders to define project requirements.

### **Node.js Developer**

Kemmer, Kuhlman and Halvorson *June 2019 - February 2022* 

Designed and implemented RESTful APIs and microservices. Developed and maintained web applications using modern technologies. Managed software development lifecycle from concept to deployment.

### **Frontend Developer**

Skiles Group July 2018 - June 2022

Designed and implemented RESTful APIs and microservices. Collaborated with UX/UI designers to improve user experience.

### **EDUCATION**

#### **Business Administration**

New York University (NYU)

2017 - 2020

### **TECHNICAL SKILLS**

Ruby, Flask, Kubernetes, Angular, Vue.js, Linux, PHP, React, Java, Azure, Redis, Go, Docker, C#, AWS

## **SOFT SKILLS**

Time Management, Creativity, Teamwork, Presentation Skills, Emotional Intelligence

### **LANGUAGES**

German: Fluent

English: Intermediate Catalan: Intermediate Spanish: Intermediate French: Intermediate

# **CERTIFICATIONS**

• Certified Kubernetes Administrator (CKA)