

Steven Cochran

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Authorized to work in the US for any employer

Work Experience

Barista/Data Analyst

Ike's Coffee and Tea - Tucson, AZ

August 2022 to Present

I began working as just a barista, taking orders and payments then making drinks. Eventually, out of necessity in our new and small coffee shop, I began data collection, produced some code and spreadsheets for inventory, helped to make schedules and prices, and currently help my boss with extra projects as they come.

Food Prep/Cashier

Bruegger's Bagels - Tucson, AZ

October 2020 to June 2021

At Bruegger's we saw mostly the same guests every day, and as such, we had to be attentive to what they were up to and very friendly. It was fast-paced position with a very small team.

Member Support

Fireside at Norterra - Phoenix, AZ

August 2018 to August 2019

Fireside was a community center where I learned various different jobs as needed over the year. I began customer support and greeting at the main desk, but eventually learned to run the rock wall, run daycare service, and to help with setting up and organizing special events. Most of my time was spent interacting with individuals' issues around the center directly or redirecting them to the proper team to help.

Trainer

Freddy's Frozen Custard & Steakburgers - Phoenix, AZ

January 2018 to August 2018

I began as a line cook but was among the first promoted to trainer to hire new incoming cooks. With the promotion came the responsibility of making sure the line was running smoothly at the busiest times.

Education

Bachelor's in Finance

University of Arizona - Tucson, AZ

August 2022 to Present

Skills

- Food Preparation

Certifications and Licenses

CPR

April 2019 to April 2021

Assessments

Customer focus & orientation — Expert

December 2021

Responding to customer situations with sensitivity

Full results: [Expert](#)

Call center customer service — Proficient

December 2021

Demonstrating customer service skills in a call center setting

Full results: [Proficient](#)

Customer service — Proficient

January 2022

Identifying and resolving common customer issues

Full results: [Proficient](#)

Protecting patient privacy — Highly Proficient

February 2022

Understanding privacy rules and regulations associated with patient records

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.