

Fabian Morales

System Engineer and Full Stack Developer

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in fabian-morales-782b02145

PROFILE

Experienced System Engineer and full-stack developer with 12 years of expertise in IT. Skilled in 1st and 2nd level support, manual testing, and Scrum master roles. Results-driven professional with knowledge in creating end-to-end web applications that align with client needs. Proficient in research, planning, design, development, and testing, with a strong commitment to delivering high-quality work.

SKILLS

LANGUAGES

JavaScript, Ruby, HTML, CSS

TESTING:

Cypress, RSpec, Jest, Mocha, Chai, Manual testing

FRAMEWORKS & LIBRARIES:

NodeJS, ReactJS, Ajax, Express, EJS, jQuery, Bootstrap, ActiveRecord, Rails, SASS

SYSTEMS AND DATABASES:

SQL, Git

SPOKEN LANGUAGES:

English, Spanish

ADDITIONAL:

SCRUM Methodologies, Hardware, Software and Network Support, MS TFS, MS Office configuration and maintenance.

PROFESSIONAL EXPERIENCE

volunteer support technician

SpanicArt

11/2018 – 06/2022

Calgary, Canada

- Website administration, updating new information on different platforms such as Facebook, Instagram and website.
- Technical assistance to personnel, computer troubleshooting and consulting.
- Assistance in the organization of events and meetings

Support specialist

Consulate of Colombia in Calgary.

11/2017 – 03/2021

Calgary, Canada

- Hardware, software and network support.
- Advice on the acquisition of equipment and technology.
- Workstation installation and maintenance,

Technical Engineer

Ministry of Foreign Affairs of Colombia.

02/2013 – 11/2017

Bogota, Colombia

- Supervise the performance of the software development team and quality testing from the role of Scrum Master.
- Verification of desired functionality and performance according to customer specifications and requirements through test procedures.
- Documenting repair processes and helped simplify procedures for future technical assistance actions.
- Second level of IT support to Colombian diplomatic missions around the world.
- Writing technical documents, user manuals, application documentation and software requirements.
- Queries and updates of information in SQL databases.

EDUCATION

Diploma Full-Stack Web Development <i>Lighthouse Labs</i>	04/2023 – 07/2023 Calgary, Canada
Bachelor's Degree, Systems Engineer <i>UNAD University, Bogotá, Colombia</i>	06/2013 – 08/2019 Bogota, Colombia
Diploma Maintenance of Computer Equipment <i>National Learning SENA</i>	06/2010 – 08/2011 Bogota, Colombia

CERTIFICATES

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| • Certification, CompTIA A+ | • Certification Scrum Fundamentals | • Certification Scrum Developer |
| • Software Engineering Course | • Assembly and maintenance of computers | |