Lab 12: Automation Using Word

In this lab, we will continue working with applications as we learn about how tasks with Word can be automated. This lab will take a different approach: we will build a bot that performs a complete user role. This role involves automation with Excel and Word working together. The walk-through is designed to mimic a real-life business role scenario. We will be using the following packages:



This lab will take you through a fictitious user role. The role is based in a finance company within the loans approval department. The walk-through will allow you to understand how to apply Excel and Word automation in a real-life scenario. We will build a bot that performs the current manual process end to end.

In this lab, we will cover the following topics:

- Understanding the manual process
- · Creating new Word documents
- · Inserting text in Word documents
- Inserting paragraphs in Word documents
- · Replacing text in Word documents

Technical requirements

In order to install the Automation Anywhere Bot agent, the following requirements are necessary:

- Google Chrome
- · Completed registration with Automation Anywhere Community Edition
- Successful login to Automation Anywhere Community Edition
- A successfully registered local device
- Successfully downloaded sample data from GitHub

Understanding the manual process

As this walk-through will take you through a business role, it is essential that we understand the manual process that needs to be automated. The current manual process for the user is as follows:

- 1. An administrator receives an Excel workbook on a daily basis. This document contains a list of clients whose loans have been approved.
- 2. The administrator is tasked with creating a confirmation letter using Word for each client on the Excel worksheet and saving the document with the client's reference number as the filename.
- 3. A Word document is provided as a template, but two additional paragraphs have to be inserted: one has the company telephone number and the other is the signatory.
- 4. The administrator also has to date the letter with the system date.
- 5. The administrator also inserts the loan details at specific placeholders in the Word document.

The files used for this walk-through are available in the GitHub repository. The Word template file is Chapter12_Template.docx , and the Excel source data file is Chapter12_LoanData.xlsx . The column names in the Excel worksheet are also the names of the placeholders in the Word template document. To automate this task, we'll map the process for our bot.

From this role specification, the process for our bot is shown in the following figure:

- 1. Understanding the manual process.
- 2. Reading source data.
 - 1. Opening Excel workbook.
 - 2. Reading and assigning column names to a list variable.
 - 3. Looping through each Excel record.
 - 1. Creating the output letter.
 - 1. Creating a new Word document from the template.
 - 2. Updating the output letter.
 - 1. Inserting the system date in the Word document.
 - 2. Adding additional paragraphs in the Word documents.
 - 3. Looping through each column from the list.
 - 1. Replacing placeholder in Word with the value from Excel.
- 3. Closing Excel data source.

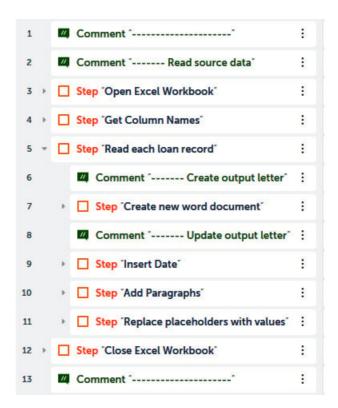
Now that we know what our bot needs to perform, we can start building it. We will start by adding the comments by breaking the process down into three sections: *reading the source data, creating the output letter*, and finally, *updating the output letter*. We will also use the **Step** action to further break the process down into subsections.

Let's start this walk-through by executing the following steps:

- 1. Log in to **Control Room**.
- 2. Create a new bot and call it Lab 12 Word Automation in the \Bot\ folder.
- 3. Add a new **Comment** action as "-----" on line **1** and click on **Save**.
- 4. Add a new Comment action as "----- Read source data" on line 2 and click on Save.
- 5. Add a new Comment action as "----- Create output letter" on line 3 and click on Save.
- 6. Add a new Comment action as "----- Update output letter" on line 4 and click on Save.
- 7. Add a new **Comment** action as "-----" on line 5 and click on **Save**. Your initial development interface should look like this:

1	Comment '	:
2	Comment " Read source data"	:
3	Comment ' Create output letter'	:
4	Comment ' Update output letter'	:
5	Comment	:

- 8. To replicate the process map, add a step just below line 2 and set the **Title** property to Open Excel Workbook, and click on **Save**.
- 9. Add a step just below line **3**, ensuring it is aligned with the previous step, set the **Title** property to Get Column Names, and click on **Save**.
- 10. Add a step just below line **4**, ensuring it is aligned with the previous step, set the **Title** property to Read each loan record, and click on **Save**.
- 11. Drag the **Comment** actions on lines **6** and **7** so that they are indented within the step on line **5** and click on **Save**.
- 12. Add a step just below line **6**, ensuring it is aligned with the **Comment** action on line **6**, set the **Title** property to Create new word document, and click on **Save**.
- 13. Add a step just below line **8**, ensuring it is aligned with the **Comment** action on line **7**, set the **Title** property to Insert Date, and click on **Save**.
- 14. Add a step just below line **9**, ensuring it is aligned with the previous step, set the **Title** property to Add Paragraphs , and click on **Save**.
- 15. Add a step just below line **10**, ensuring it is aligned with the previous step, set the **Title** property to Replace placeholders with values, and click on **Save**.
- 16. Add a step just below line **11**, ensuring it is aligned with the step on line **5**, set the **Title** property to Close Excel Workbook, and click on **Save**. The development interface should look like this:



Looking good, we now have our bot design built. There are a number of steps that need to be built for this bot, so having a skeleton design ensures the bot aligns with the specification throughout the build process.

In the next section, we can start with the first task of the bot, which is to start reading the source data.

Reading the source data

The source data is stored in the <code>Chapter12_LoanData.xlsx</code> file, which has a worksheet called <code>Approved</code> . The data looks as shown in the following screenshot:



You will notice the column names are within square brackets. The reason for this is that they also act as the placeholder text within the Word template file. This ensures that only the specified placeholders are updated in the output Word letter. This is achieved using a **Replace** action; the column name text in the letter is replaced by the values derived from the Excel worksheet. In the next section, we will start by opening the source data worksheet.

Opening the workbook

As we have already covered Excel worksheets, this should be pretty easy. In this instance, we will be using the Excel advanced package, as we will need actions such as **Read row**, which is only available in this package.

Let's continue the walk-through to build our bot by executing the given steps:

- 1. To open the source data workbook, add the **Excel advanced: Open** action just below line **3**, ensuring it is within the step on line **3**.
- 2. Set the following properties for the Excel advanced: Open action on line 4:

Session name: xl_data

File path: Desktop file -- C:\Hands-On-RPA-with-AA-Sample-Data\Chapter12_LoanData.xlsx

Specific sheet name: Checked -- Approved

Open in: Read-only mode

Sheet contains a header: Checked

The properties should look like this:

Excel advanced: Open

Opens an excel spreadsheet. This action works with xlsx, xls, xlsb, xlsm and csv files. Session name (x) " xl_data e.g. Session1 or S1 File path Control Room file Desktop file Variable JJ C:\Hands-On-RPA-with-AA-Sample-Data\Chapter12_LoanData.xlsx (x) Browse.. Required extensions: ".xlsx", ".xls", ".xlsm", ".xlsb", ".csv" e.g. C:\Working\Excel1.xlsx Specific sheet name 99 Approved (x) e.g. Sheet1 or SHEET1 Open in Read-only mode Read-write mode Password is required To open (optional) Credential Variable Insecure string To edit (optional) Credential Variable Insecure string Sheet contains a header

3. Click on **Save**.

Load Add-ins

You should be a dab hand at opening Excel documents as you've done it a few times now.

As the column headers are also the placeholder names, we will need to save them to a variable. This takes us to the next section, where we will read all the column names and assign them to a variable.

Getting column names

The column names are all in the first row of the Approved worksheet. The ideal data type to use to store a range is a List type variable. To get the column names, we will create a List type variable and assign the first row to it. Each value from the List type variable can then be accessed via the index number. The action to read a complete row is only available in the Excel advanced package, which is why this was used to open our worksheet:

- 1. Create a List type variable to store our column names and name it lstColumns.
- 2. To read the entire first row to our List type variable, add the **Excel advanced: Read row** action just below line **5**, ensuring it is within the step on line **5**.
- 3. Set the following properties for the Excel advanced: Read row action on line 6:

Session name: xl data

Cell option: From specific cell

Cell address: A1

Read full row: Checked

Read option: Read cell value

Assign the output to variable: IstColumns -- List of Strings

Excel advanced: Read row Reads values from a row. This action works with xlsx, xls, xlsb and xlsm files. Session name " xl_data (x) e.g. Session1 or S1 Cell option O From active cell From specific cell Cell address 99 A1 (x) e.g. A5 or B10 ✓ Read full row Read option Read visible text in cell e.g. 50% will be read as 50% Read cell value e.g. 50% will be read as 50 Assign the output to variable lstColumns - List of Strings (x)

4. Click on **Save**. The development interface for this section should look like this:



The bot is set to open the source worksheet. Once it is open, it needs to read the data. The data should be read one record at a time. For each record, the bot will process the loan approval by creating the Word letter, before moving on to the next record.

Reading the loan records

To read each row from our worksheet, a **Loop** action needs to be added. A Record type variable will also be required to store the row values. Just like with the List type variable, the values can be accessed via an index number:

1. Create a Record type variable to store our Excel loan record and name it recLoan.

- 2. To read each row, we use a loop by adding the **Loop** action just below line **7**, ensuring it is within the step on line **7**.
- 3. Set the following properties for the **Loop** action on line **8**:

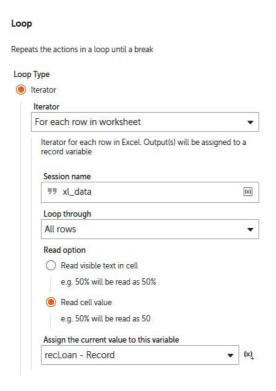
Iterator: For each row in worksheet (Excel advanced)

Session name: xl_data

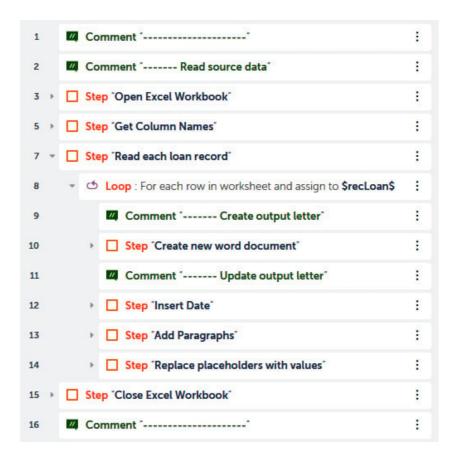
Loop through: All rows

Read option: Read cell value

Assign the current value to this variable: recLoan - Record



- 4. Click on Save.
- 5. Creating and updating the Word document needs to be performed for each row in Excel. To achieve this, drag lines **9** to **14** so that they are within the **Loop** action just created on line **8**.
- 6. Click on Save. The development interface for this section should look like this:



The interaction with Excel is now complete. The bot reads the column names and loops through each data row. The column names are assigned to a List variable and the data row to a Record type variable.

The next section is to start working with Word. The first task is to create our Word document from the given template. As we have this template, our approach is to just copy this file and name it Reference number from our Excel worksheet.

Creating an output letter

We have a Word document named Chapter12_Template.docx to use as a template. The document looks as shown in the following figure:



[Title] [Forename] [Surname] [Address] [City] [County] [Postcode]

Our Ref: [Ref]

Dear [Forename],

Congratulations! Based on the information provided by you, we are pleased to inform you that you have been pre-approved for your recent loan application.

Loan Details

Amount: [Amount]
Term: [Term] months
Interest Rate (APR): [Interest]

Total Payable: [Payable] Monthly Payment: [Monthly]

The placeholders are clearly identified as they are wrapped within square brackets. These match the related column names from the Excel worksheet. The bot needs to create a new Word document using the template file and save it as Reference number, which is the first column in the Excel data. As the data has a zero-based index, the first column will be identified with an index of 0. As we will be making further updates to the new Word document, it makes sense to store the file path and name to a variable; a String type will be needed for this.

Let's continue with creating our Word document by following the given steps:

- 1. Create a String type variable to store the file path and name of the new Word letter. Name it strLoanLetter.
- 2. To assign the new filename as the reference for our record, add the **String: Assign** action just below line **10**, ensuring it is within the step on line **10**.
- 3. Set the following properties for the **String: Assign** action on line **11**:

Select the source string variable(s)/value: C:\Hands-On-RPA-with-AA-Sample-Data\Chapter12_\$recLoan[0]\$.docx

Select the destination string variable: strLoanLetter - String

Assign or Concatenate the given strings Select the source string variable(s)/ value (optional) To:\Hands-On-RPA-with-AA-Sample-Data\Chapter12_\$recLoan[0]\$.docx Select the destination string variable strLoanLetter - String (x)

- 4. Click on Save.
- 5. The best way to create the new file is to make a copy of the template file. We do this by adding the **File: Copy** action just below line **11**, ensuring it is within the step on line **10**.
- 6. Set the following properties for the File: Copy action on line 12:

Source file: C:\Hands-On-RPA-with-AA-Sample-Data\Chapter12_Template.docx

Destination file/folder: \$strLoanLetter\$

Overwrite existing files: Checked

The properties should look like this:



7. Click on Save.

A new Word document should now be created and named as the reference number for each specific record. The development interface for this section should look like this:

Great progress! We are now ready to move on to the next section. We have a new Word letter; it now needs to be edited and updated. The first update is to add the system date to the letter.

Updating the output letter

Updating the letter includes adding the date. There is a bookmark called <code>bmDate</code> for the date's location in the Word letter. After inserting the date, the bot is tasked with adding a couple of paragraphs. One has the contact telephone and office opening times. The other is the signatory footer for the letter. In the next section, we start by inserting the date.

Inserting text

The system date can be retrieved from the system variable called <code>Date</code>. This variable is in <code>Datetime</code> format, so it will need to be converted into a <code>String</code> type in order for us to insert it. For this, a <code>String</code> type variable will be needed. Let's continue building our bot further and insert the date by following the given steps:

- 1. Create a String type variable to store the system date. Name this variable strDate.
- 2. To assign the system date to our variable, add the **Datetime: To string** action just below line **14**, ensuring it is within the step on line **14**.
- 3. Set the following properties for the **Datetime: To string** action on line **15**:

Source date and time variable: System:Date - Datetime

Select date time format: Custom format -- d MMM YYYY

Assign the output to a variable: strDate - String

Datetime: To string

Converts a datetime value to a string value and assigns it to a string variable

Source date and time variable

System:Date - Datetime

Select date time format

Formats

Custom format

MMM YYYY

- 4. Click on Save.
- 5. We now have our system date assigned to a variable. To insert this into the <code>bmDate</code> bookmark in the Word letter, add the MS Word: Insert Text action just below line 15, ensuring it is within the step on line 14.
- 6. Set the following properties for the MS Word: Insert Text action on line 16:

Assign the output to a variable

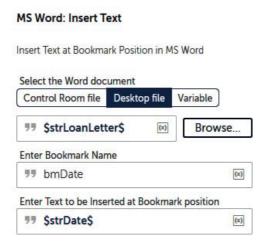
strDate - String

Select the Word document: Desktop file -- \$strLoanLetter\$

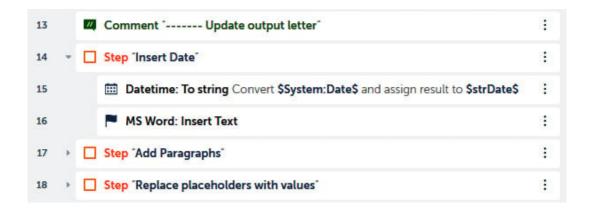
Enter Bookmark Name: bmDate

Enter Text to be Inserted at Bookmark position: \$strDate\$

The properties should look like this:



7. Click on **Save**. The development interface for this section should look like this:



The bot will now insert the system date at the correct location. The walk-through will now continue with updating the Word letter. In the next section, we will look at adding the contact details and signatory paragraphs to our Word letter.

Adding paragraphs

We have just inserted the date in the previous section. To insert text, a predefined bookmark needs to be present within the target document. Now, we will move on to adding paragraphs. The paragraphs are appended to the target document, so no location information is needed. Only the content of the paragraph and the target file are needed. In our scenario, the office opening times and number and the signatory details need to be added as paragraphs. The paragraphs that need to be added to our loan approval letter are as follows:

Please check that all the details are correct and if you wish to proceed, please contact our preapproval customer service office on 0800 000 0000. Lines are open Monday to Friday 9:00 – 17:00.
Yours sincerely,
Jack Money
Loan Approvals Manager

There are six paragraphs that need to be inserted into the loan approval letter. Each red block contains the contents of each paragraph. A blank paragraph will result in a carriage return in our letter.

Let's continue with adding paragraphs to our bot by following these steps:

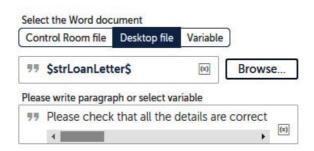
- 1. To add the first paragraph, add the **MS Word: Add Paragraph** action just below line **17**, ensuring it is within the step on line **17**.
- 2. Set the following properties for the MS Word: Add Paragraph action on line 18:

Select the Word document: Desktop file -- \$strLoanLetter\$

Please write paragraph or select variable: Please check that all the details are correct and if you wish to proceed, please contact our pre-approval customer service office on 0800 000 0000. Lines are open Monday to Friday 9:00 - 17:00.

MS Word: Add Paragraph

Add Paragraph in Existing MS Word Document



- 3. Click on Save.
- 4. Adding the second paragraph works pretty much the same as the first. Add the **MS Word: Add Paragraph** action just below line **18**, ensuring it is within the step on line **17**.
- 5. Set the following properties for the MS Word: Add Paragraph action on line 19:

Select the Word document: Desktop file -- \$strLoanLetter\$

Please write paragraph or select variable: (add a few spaces only)

- 6. Click on Save.
- 7. Add the third paragraph by adding another **MS Word: Add Paragraph** action just below line **19**, ensuring it is within the step on line **17**.
- 8. Set the following properties for the MS Word: Add Paragraph action on line 20:

Select the Word document: Desktop file -- \$strLoanLetter\$

Please write paragraph or select variable: Yours sincerely,

- 9. Click on Save.
- 10. Add the fourth paragraph by adding another **MS Word: Add Paragraph** action just below line **20**, ensuring it is within the step on line **17**.
- 11. Set the following properties for the MS Word: Add Paragraph action on line 21:

Select the Word document: Desktop file -- \$strLoanLetter\$

Please write paragraph or select variable: (add a few spaces only)

- 12. Click on Save.
- 13. Add the fifth paragraph by adding another **MS Word: Add Paragraph** action just below line **21**, ensuring it is within the step on line **17**.
- 14. Set the following properties for the MS Word: Add Paragraph action on line 22:

Select the Word document: Desktop file -- \$strLoanLetter\$

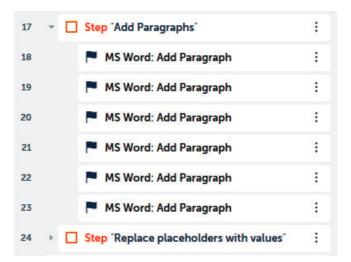
Please write paragraph or select variable: Jack Money

- 15. Click on Save.
- 16. Add the last paragraph by adding another **MS Word: Add Paragraph** action just below line **22**, ensuring it is within the step on line **17**.
- 17. Set the following properties for the MS Word: Add Paragraph action on line 23:

Select the Word document: Desktop file -- \$strLoanLetter\$

Please write paragraph or select variable: Loans Approval Manager

18. Click on Save. Your development interface for this section should look like this:



All the paragraphs are added -- great work. There is one more Word action that we will look at; this is replacing text. The final and most crucial update we need to make to our loan's approval letter is to put the actual client and loan details in. In the next section, we will learn how to apply the **Replace Text** action using Automation Anywhere. This would have been a pretty time-consuming and tedious task to perform manually, so automating this will definitely help the administrator perform their role more effectively.

Replacing text

All the placeholders within the loan approvals letter need to be replaced with data from our source worksheet. The column names that are stored in our <code>lstColumns</code> <code>List</code> variable will be used as our placeholder text. The actual value to replace the placeholder is assigned to our <code>recLoan</code> <code>Record</code> type variable. A <code>Loop</code> action will be needed to iterate through the list of column names. In order to iterate through the loop, we will need a <code>Number</code> type variable to be deployed as the index. Two further <code>String</code> type variables will be needed for storing the current column name and current value.

Let's continue building our bot to replace the placeholder text with actual values from the data worksheet:

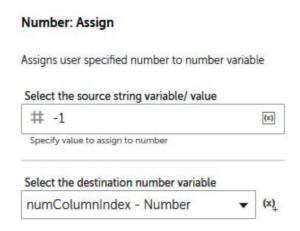
- 1. Create a Number type variable called numColumnIndex to be used as our index.
- 2. Create two String type variables for the value and placeholder text. Call them strPlaceHolder and strValue.
- 3. Before we add our loop, we will have to initialize our index to -1 so that we can increment it as it loops through each column. Do this by adding the **Number: Assign** action just below line **24**, ensuring it is within the step on line **24**.

4. Set the following properties for the **Number: Assign** action on line **25**:

Select the source string variable/ value: -1

Select the destination number variable: numColumnIndex - Number

The properties should look like this:



- 5. Click on Save.
- 6. To loop through each item in the record and assign it to the strValue variable, add the **Loop** action just below line **25**, ensuring it is within the step on line **24**.
- 7. Set the following properties for the **Loop** action on line **26**:

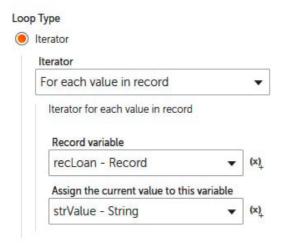
Iterator: For each value in record

Record variable: recLoan - Record

Assign the current value to this variable: strValue - String

Loop

Repeats the actions in a loop until a break

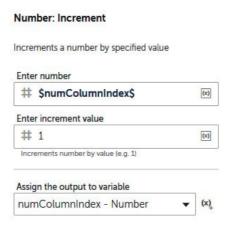


- 8. Click on Save.
- 9. Now, to start processing each value, we need to increment the index by 1. Let's do this by adding the **Number: Increment** action just below line **26**, ensuring it is within the **Loop** action on line **26**.
- 10. Set the following properties for the **Number: Increment** action on line **26**:

Enter number: \$numColumnIndex\$

Enter increment value: 1

Assign the output to variable: numColumnIndex - Number



- 11. Click on Save.
- 12. To assign our placeholder variable with the current column name from our List variable, add the **List: Get item** action just below line **27**, ensuring it is within the **Loop** action on line **26**.

13. Set the following properties for the List: Get item action on line 28:

List variable: lstColumns - List

Index number: \$numColumnIndex\$

Assign the output to variable: strPlaceHolder - String

The properties should look like this:

List: Get item Gets an item from the List from a given index position List variable IstColumns - List Index number # \$numColumnIndex\$

- 14. Click on Save.
- 15. The actual replacing of the placeholder text with the strValue variable is done by adding the **MS Word: Replace Text** action just below line **28**, ensuring it is within the **Loop** action on line number **26**.
- 16. Set the following properties for the MS Word: Replace Text action on line 29:

Select the Word document: Desktop file -- \$strLoanLetter\$

Enter Text to be replaced: \$strPlaceHolder\$

Enter new Text: \$strValue\$



- 17. Click on Save.
- 18. The final task is to close the session that we opened at the start. Add the **Excel advanced: Close** action just below line **30**, ensuring it is within the step on line **30**.
- 19. Set the following properties for the **Excel advanced: Close** action on line **31**:

Session name: xl_data

Save changes when closing file: Unchecked

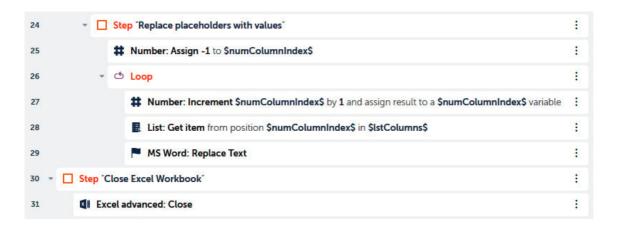
The properties should look like this:

Excel advanced: Close Closes an excel spreadsheet. This action works with xlsx, xls, xlsb, xlsm and csv files. Session name 77 xl_data e.g. Session1 or S1

20. Click on Save.

That's it, you can relax now, as it's all done. Your bot is now complete. The development interface for the last section should look like this:

Save changes when closing file



You must be itching to test your bot. When you run the bot, it will create five Word documents in the repository folder. Each file will be a letter in Word with client and loan details from the loan data worksheet.

Summary

In this lab, we learned how Automation Anywhere can be used to automate tasks using Word. We learned how to add paragraphs, insert text using bookmarks, and replace text. The bot that we built in this lab has also shown us

how Excel and Word can be used together to fully automate a business role end to end. All this automation provides a more effective way to perform the same task without the risk of errors and also increases efficiency as it reduces the manual effort involved.

We will continue working with automating applications in the next lab. We will be learning all about using email. You will learn how to connect to mailboxes, read emails, and reply to emails, as well as how to create and send emails. This is not all; you will also learn how to work with email folders and attachments.