Lab: Data collection policy & Viewing instrumentation statistics

Data collection policy

To view a sample of data that might be collected from your specific installation:

- 1. Log in as a user with the Jira Administrators global permission.
- 2. Choose Administration > System > Advanced > Analytics.
- 3. Select the Sample Data link.

How is data collected from Data Center installations?

Analytics are collected using the Atlassian Analytics app. The app collects analytics events in a log file which is located in the Jira home directory under the analytics-logs sub directory. The logs are periodically uploaded using an encrypted session and then deleted. If the Jira installation is unable to connect to the Internet, no logs are ever uploaded.

Enabling/disabling data collection in Jira Data Center

You can switch off analytics collection at any time:

- 1. Log in as a user with the Jira Administrators global permission.
- 2. Choose Administration > System > Advanced > Analytics.
- 3. Select **Disabled**, and **Save** your change.

Viewing Jira application instrumentation statistics

Jira provides an **Instrumentation** page, which displays a variety of statistics on a wide range of internal properties within Jira that have been 'instrumented' (i.e. recorded) for presentation through Jira's administration area.

This page is mostly useful to help Atlassian Support provide assistance with your support queries, especially if they ask you to quote the statistics of one or more properties listed on this page.

Note: For all of the following procedures, you must be logged in as a user with the Jira Administrators global permission.

- 1. From the top navigation bar select **Administration** > **System**.
- 2. Select **System support** > **Instrumentation** to display the Instrumentation page.

Name	Type	Value	Invocation	Time (ms)	CPU (nanos)
cache. Caching Field Config Context Persister. eviction Count	Counter	0			
cache. Caching Field Config Context Persister. hit Count	Counter	1,314			
cache. Caching Field Config Context Persister. load Exception Count	Counter	0			
cache. Caching Field Config Context Persister. load Success Count	Counter	6			
cache. Caching Field Config Context Persister. miss Count	Counter	6			
cache. Caching Field Config Context Persister. size	Gauge	6			
cache. Caching Field Config Context Persister. total Load Time	Counter	5			
cache.DefaultFieldLayoutManager.evictionCount	Counter	0			
cache.DefaultFieldLayoutManager.hitCount	Counter	14,533			
cache. De fault Field Layout Manager. load Exception Count	Counter	0			
cache. Default Field Layout Manager. load Success Count	Counter	3			
cache.DefaultFieldLayoutManager.missCount	Counter	4			

cache.DefaultFieldLayoutManager.size	Gauge	1
cache.DefaultFieldLayoutManager.totalLoadTime	Counter	12
cache.DefaultIssueLinkManager.evictionCount	Counter	0
cache.DefaultIssueLinkManager.hitCount	Counter	1,935
cache.DefaultIssueLinkManager.loadExceptionCount	Counter	0
cache.DefaultIssueLinkManager.loadSuccessCount	Counter	602
cache.DefaultIssueLinkManager.missCount	Counter	602
cache.DefaultIssueLinkManager.size	Gauge	602
cache.DefaultIssueLinkManager.totalLoadTime	Counter	4,701
cache.DefaultPermissionSchemeManager.evictionCount	Counter	0
cache.DefaultPermissionSchemeManager.hitCount	Counter	17,824
cache.DefaultPermissionSchemeManager.loadExceptionCount	Counter	0
cache.DefaultPermissionSchemeManager.loadSuccessCount	Counter	2
cache.DefaultPermissionSchemeManager.missCount	Counter	2
cache.DefaultPermissionSchemeManager.size	Gauge	1
cache.DefaultPermissionSchemeManager.totalLoadTime	Counter	6
cache.DefaultUserPropertyManager.evictionCount	Counter	38
cache.DefaultUserPropertyManager.hitCount	Counter	713,077
cache.DefaultUserPropertyManager.loadExceptionCount	Counter	0
cache.DefaultUserPropertyManager.loadSuccessCount	Counter	43
cache.DefaultUserPropertyManager.missCount	Counter	43
cache.DefaultUserPropertyManager.size	Gauge	5
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jmx.thread.ever.count Gauge 4,445 jmx.thread.nondaemon.count Gauge 11 jmx.thread.peak.count Gauge 47 jmx.thread.total.count Gauge 43	jmx.thread.cpu.wait.time	Counter	0			
jmx.thread.nondaemon.count Gauge 11 jmx.thread.peak.count Gauge 47 jmx.thread.total.count Gauge 43	jmx.thread.daemon.count	Gauge	32			
jmx.thread.peak.count Gauge 47 jmx.thread.total.count Gauge 43	jmx.thread.ever.count	Gauge	4,445			
jmx.thread.total.count Gauge 43	jmx.thread.nondaemon.count	Gauge	11			
· ·	jmx.thread.peak.count	Gauge	47			
searcher.lucene.close Counter 10	jmx.thread.total.count	Gauge	43			
	searcher.lucene.close	Counter	10			

searcher.lucene.open	Counter 13			
web.requests	Operation	4,328	623,512	0

JMX Support Information

- Thread Contention Monitoring Supported Not Enabled
 Thread CPU Time Monitoring Supported Not Enabled

Turn Thread Contention And CPU Monitoring On