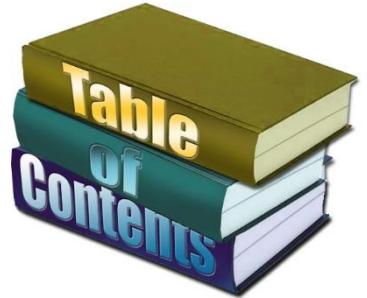


Visualization and Reporting with Jira

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1. Course Overview: 3
2. Jira Software Reporting: 11
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4. Analyzing Reports & Gadgets: 76
5. Filtering Data for Dashboards and Reports: 109
6. Sharing Dashboards: 125

1. Course Overview

Become a Jira Reports and Dashboard Guru!

Why Reports and Dashboards?

Success

You need information to help ensure success of Jira projects

What kind of project information?

- Health
- Progress
- Status

Where do you get the information?

- Jira Reports
- Jira Dashboards
- Jira Marketplace

Why Reports and Dashboards?

Success

You need information to help ensure success of Jira projects

What kind of project information?

- Health
 - Progress
 - Status
-

Where do you get the information?

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Why Reports and Dashboards?

Success

You need information to help ensure success of Jira projects

What kind of project information?

- Health
- Progress
- Status

Where can you get the information?

- [Jira Reports](#)
 - [Jira Dashboards](#)
 - [Atlassian Marketplace](#)
-

To succeed here, you need to have



- Basic familiarity of Jira Software (SW) to include:
 - Navigating through the UI
 - Viewing Boards and Issues
- Basic understanding of Jira Query Language (JQL) to include:
 - Creating queries with date ranges and compound clauses using AND/OR
- Basic understanding of Jira Workflows
- Basic understanding of Jira Filters to include
 - Sharing filters with other Jira users
 - Setting filter permissions

What will you learn?



- Jira Software Reporting
- Jira Dashboards
- Analyzing Reports & Gadgets
- Filtering Data for Reports & Dashboards
- Sharing Dashboards



Lab 1 – Accessing Your Lab Environment

2. Jira Software Reporting

What will you learn?



- List the different Jira Reports and describe their usage
- Create Jira Reports

Topics

Different Jira Reports and their usage

Create Jira Reports



What else do you want Jira to do?



Alana
Scrum Master

I want to see if my team
is going to deliver on
time.



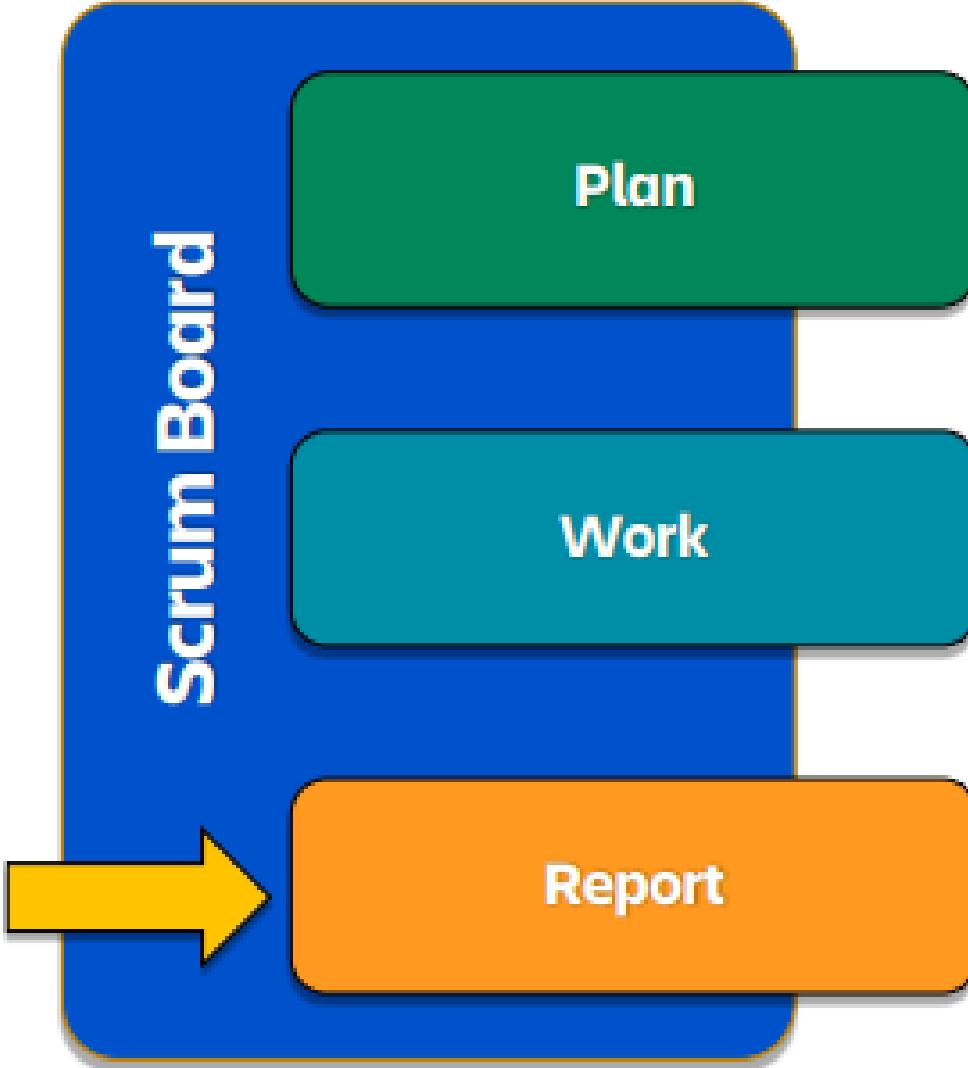
Ryan
Product Owner

I want to see the issue
progress for this sprint so
I can manage the
backlog.



Kevin
Developer

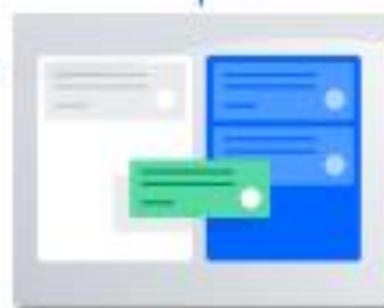
I want to see the issues
I'm working on for this
sprint.





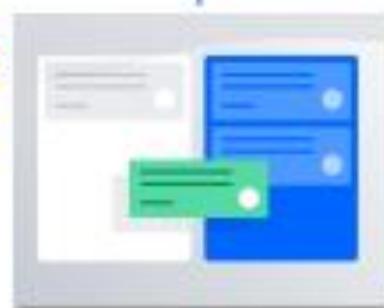
Team A

Team A
Board



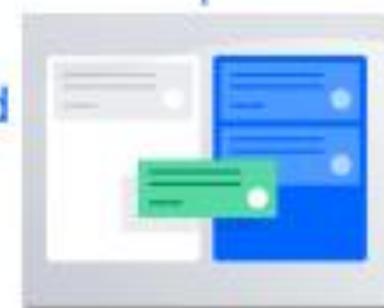
Team B

Team B
Board



Bugs

Bug
Board



Static



Reports

Dynamic



Dashboards

VS

Jira Software Reports



Agile



Issue analysis



Forecast &
management

Kanban Reports vs Scrum Reports

Why are there so many more reports available for Scrum than for Kanban?

Kanban

Agile



Cumulative Flow Diagram
Shows the increases of backlog over time. This helps you identify potential bottlenecks that need to be investigated.

Control Chart
Shows the cycle times for your product, version or sprint. This helps you identify whether data from the current process can be used to determine future performance.

VS

Scrum

Agile



Burndown Chart
Shows the daily work remaining from the start of the sprint until the end. This helps you manage the sprint commitment.

Burnup Chart
Shows the cumulative completed work over time. This helps you understand the team's progress and velocity.

Velocity Chart
Shows the capacity of each completed sprint iteration. This helps you determine how much capacity and effort is needed to finish a product.

Cumulative Flow Diagram
Shows the backlog of tasks over time. This helps identify potential bottlenecks that need to be investigated.

Control Chart
Shows the cycle times for user stories, releases or sprints. This helps you identify whether data from the current process can be used to determine future performance.

Lead Burndown
Shows the estimated time to complete user stories in the backlog. This helps you prioritize user stories and plan for releases.

Value Burndown
Shows the completed backlog items over time. This helps you track progress and identify when user stories will be delivered.

WIP Burndown
Shows the work in progress over time. This helps you manage the sprint commitment.

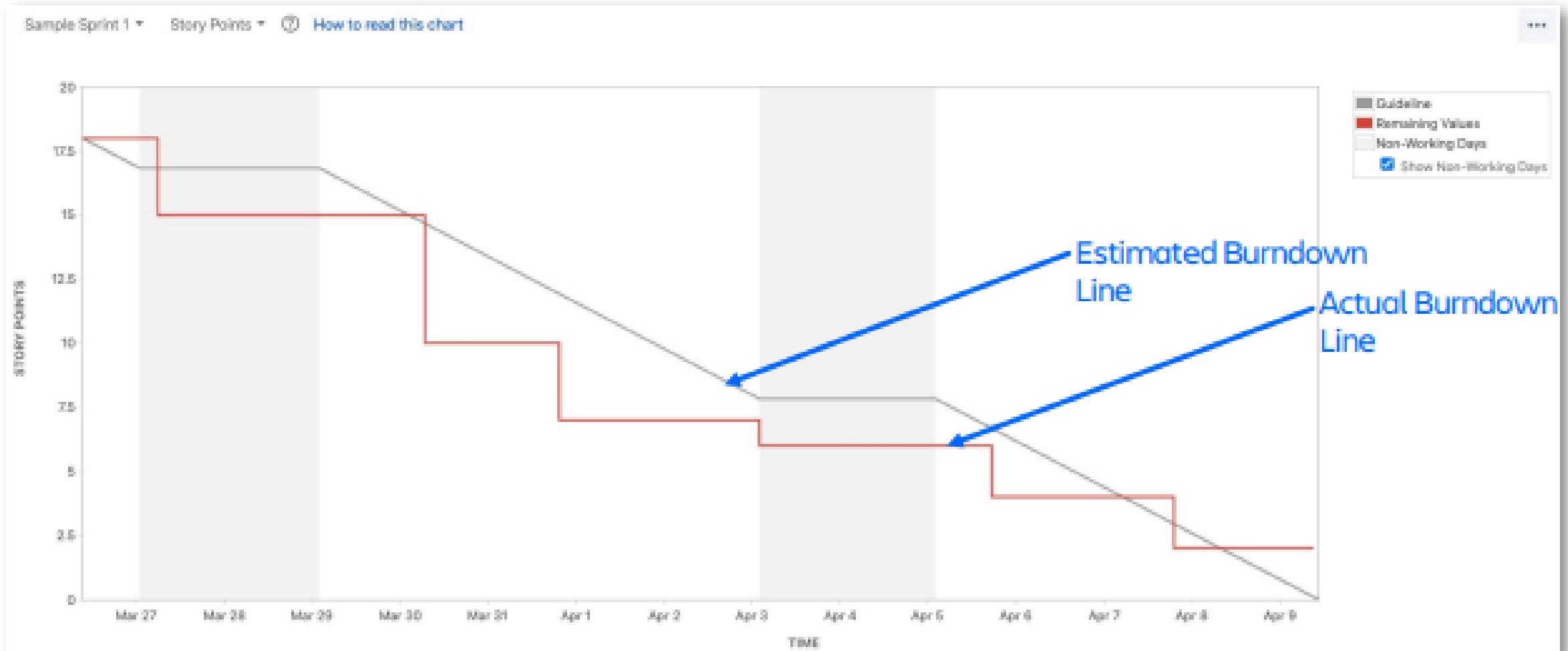




Burndown Chart

| What it is | What it tells us | Why use it |
|---|--|--|
| Diagram of actual and estimated amount of work to be done in a sprint | How team is delivering work during a sprint The likelihood of achieving the sprint goal | To track sprint progress and identify issues |

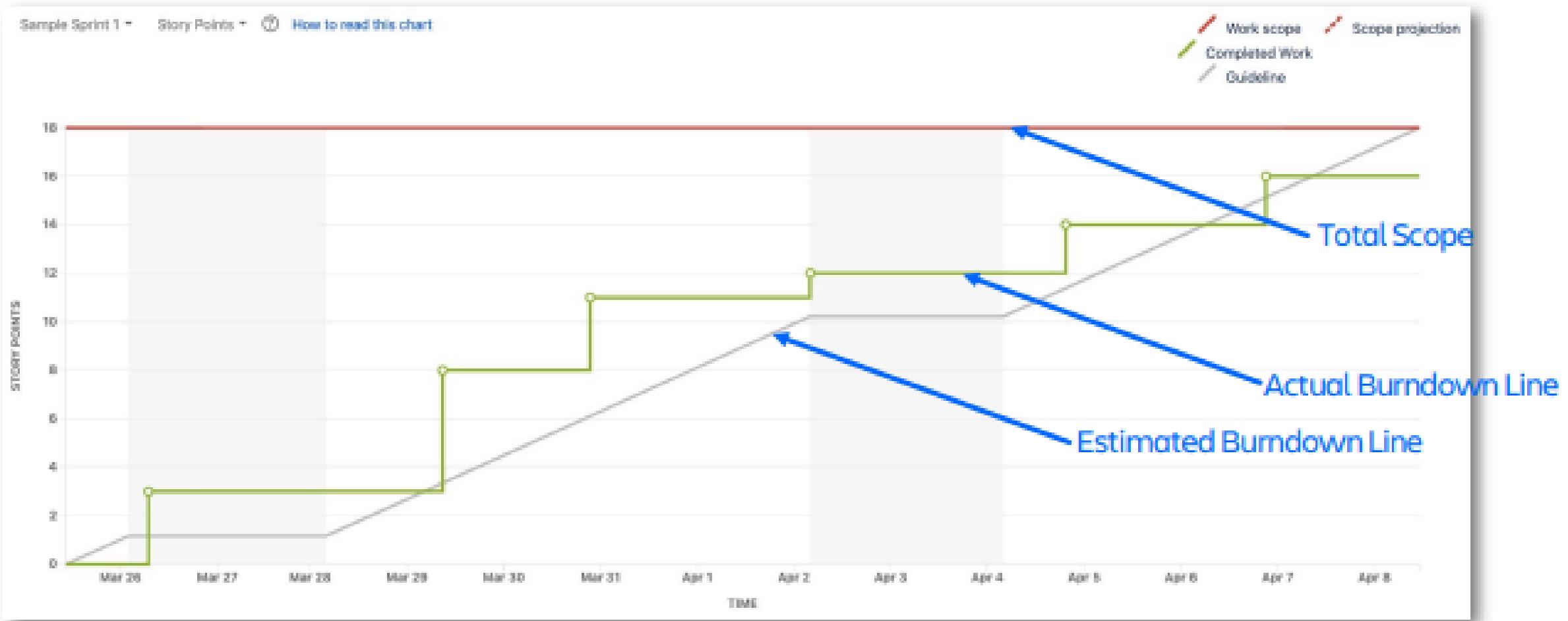
Burndown Chart



Burnup Chart

| What it is | What it tells us | Why use it |
|---|--|---|
| Diagram of total scope compared to amount of work completed in a sprint | How team makes progress towards the total scope within a sprint The amount of scope creep | To track sprint progress and identify scope creep |

Burnup Chart

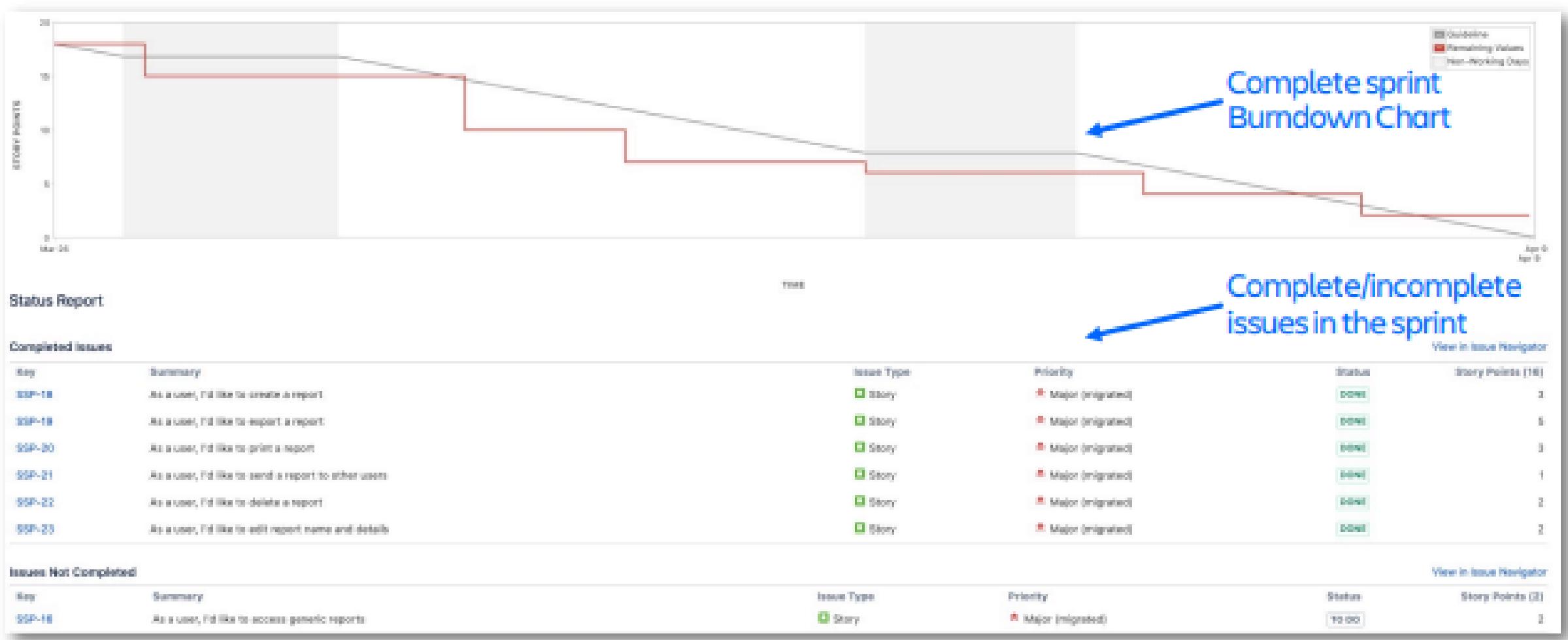




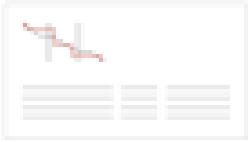
Sprint Report

| What it is | What it tells us | Why use it |
|--|---|-------------------------------|
| Summary of the sprint progress to date | What the team delivered (and didn't deliver) for a specified sprint | To view a summary of a sprint |

Sprint Report

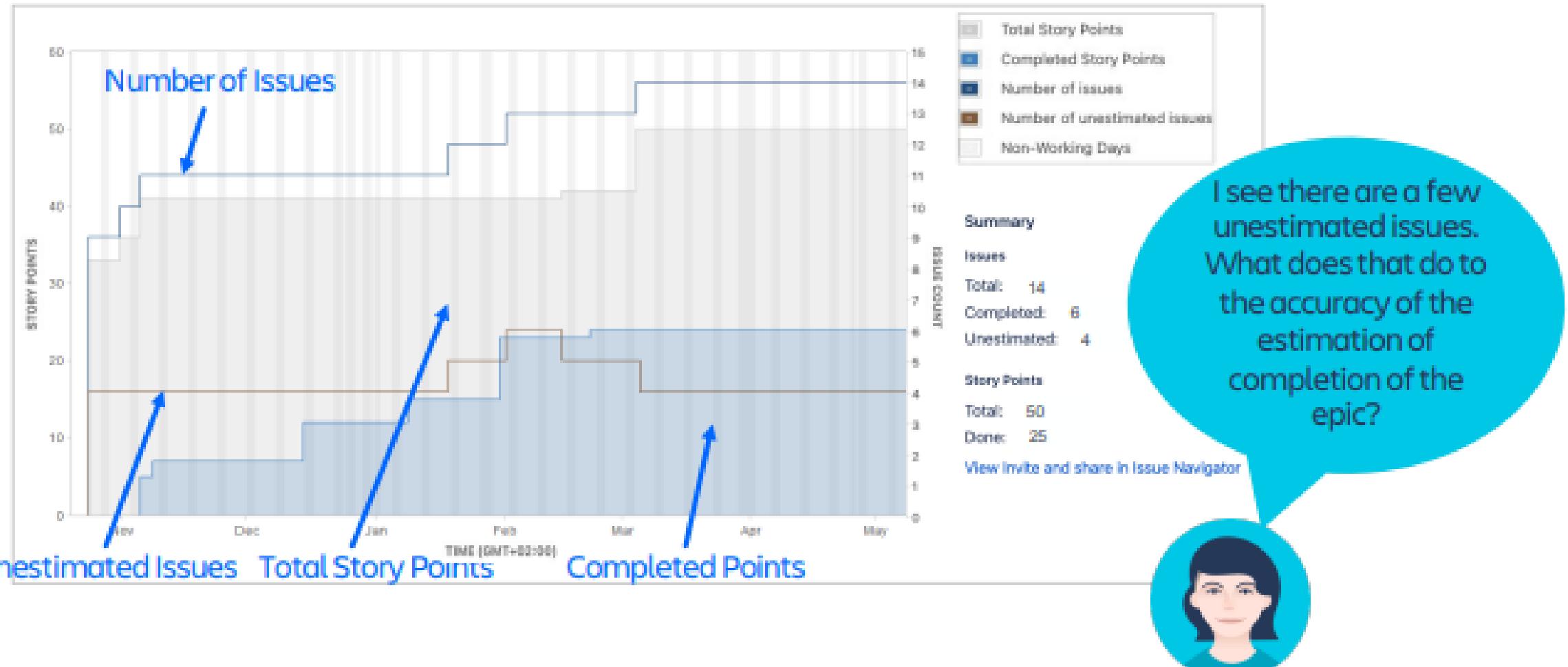


Epic Report



| What it is | What it tells us | Why use it |
|--|---|---|
| Diagram of complete, incomplete, and non-estimated issues in an epic | Trending progress toward completing an epic over time and also track remaining work | To plan work for an epic that may span multiple sprints |

Epic Report

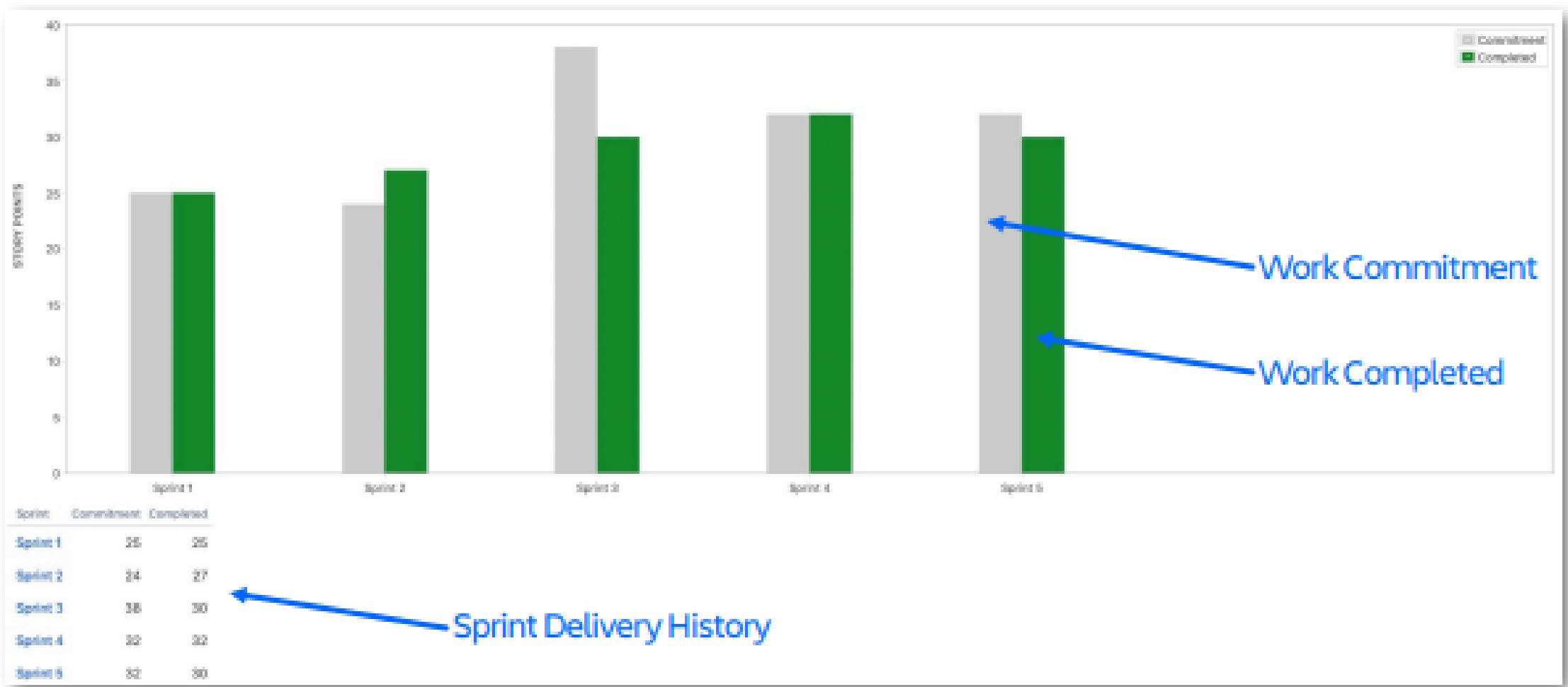


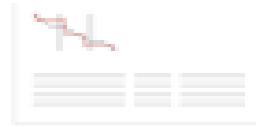


Velocity Chart

| What it is | What it tells us | Why use it |
|--|---|--|
| Chart of planned work vs completed work for multiple sprints | What team commits to and delivers each sprint | To identify and address trends in team commitment and delivery |

Velocity Chart





Control Chart

| What it is | What it tells us | Why use it |
|--|--|---|
| Diagram of cycle time in each workflow state for project | Where bottlenecks and slow downs occur in workflow | To identify and address workflow design problems and to enable more predictable estimations |

Control Chart



Visibility

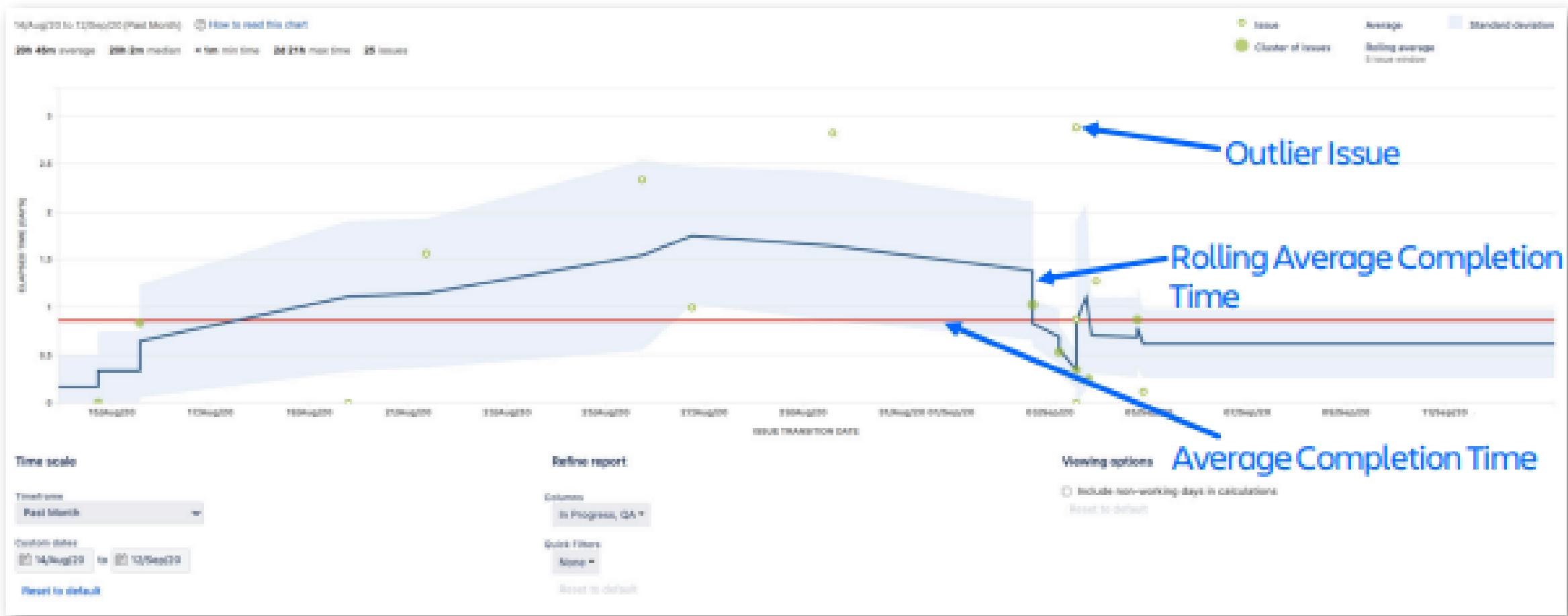


Efficiency



Predictability

Control Chart

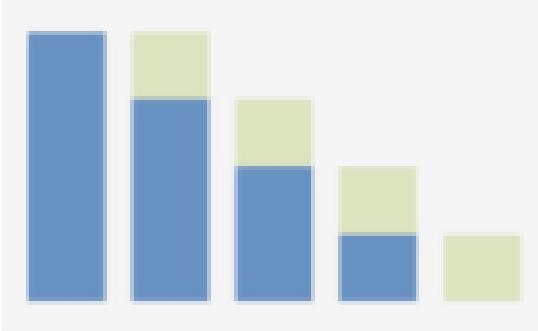




Release Burndown and Version Reports

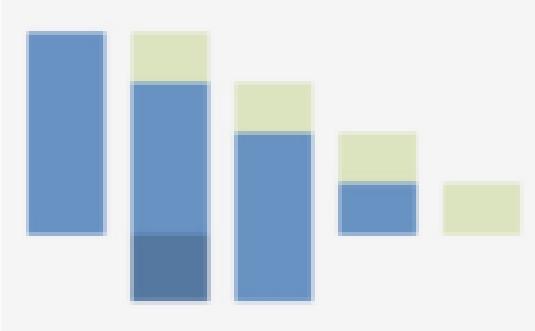
| What it is | What it tells us | Why use it |
|---------------------------------|--|---|
| Displays predicted release date | Team's progress toward completion of a release | To identify and address schedule delays |

How to Read



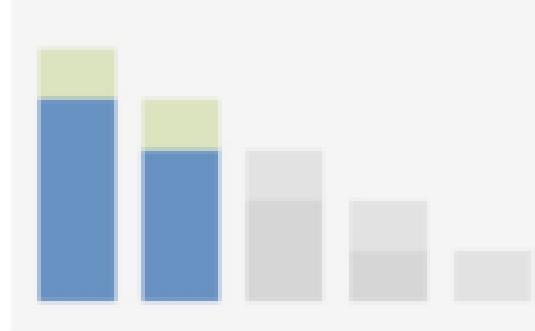
View progress

See sprint by sprint progress for a version.



View scope change

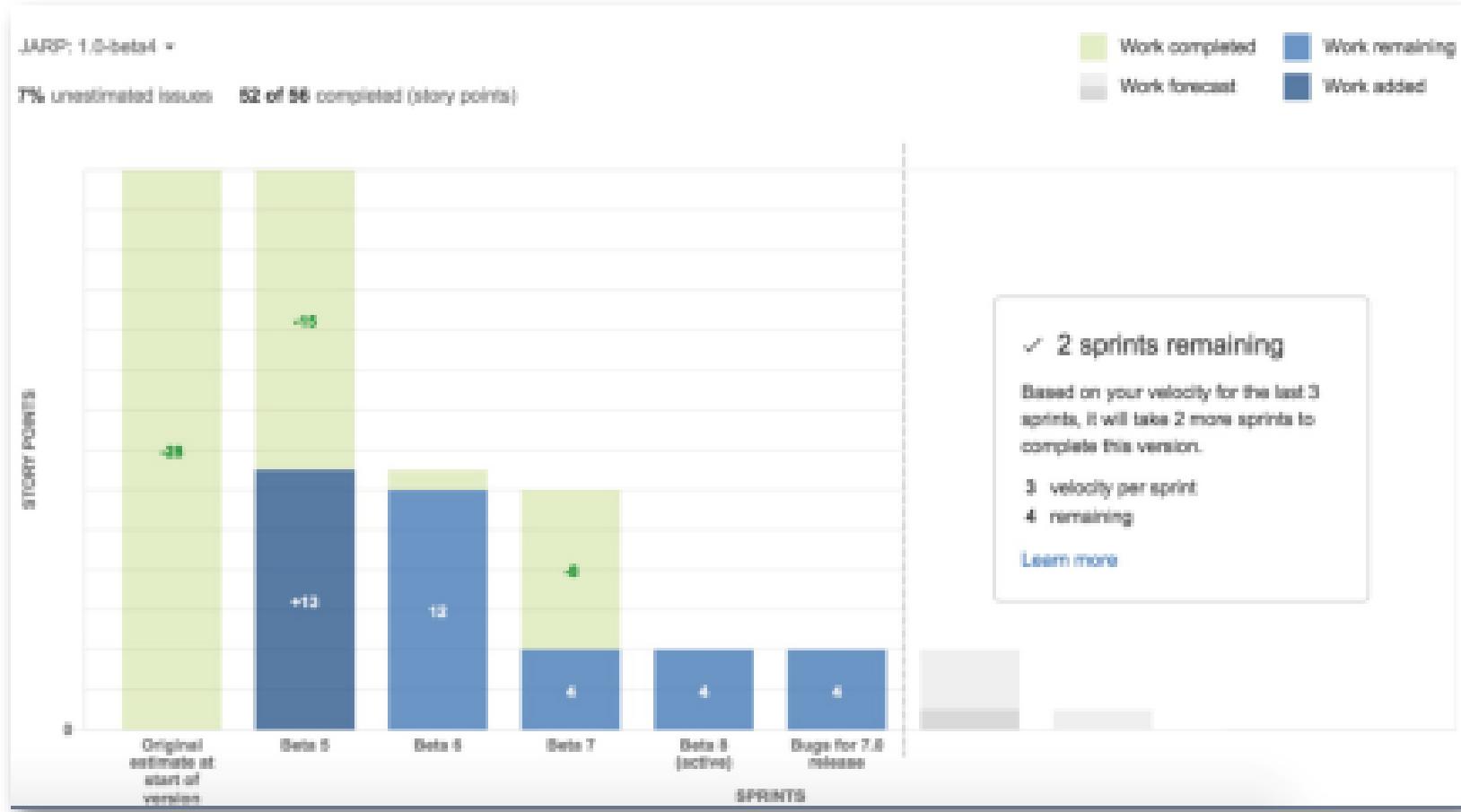
Track scope added and removed, indicated by the bottom of the bars.



Predict release

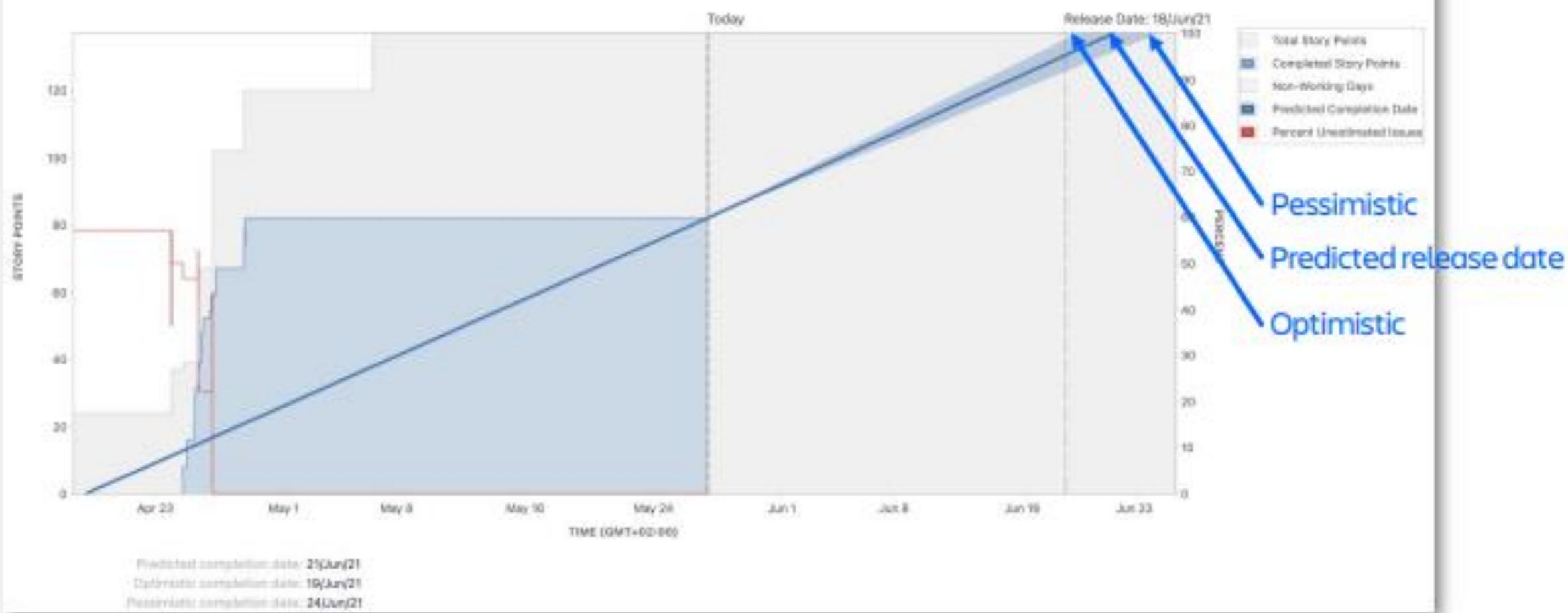
Use past performance to predict the number of sprints needed until completion.

Release Burndown Report



Version Report

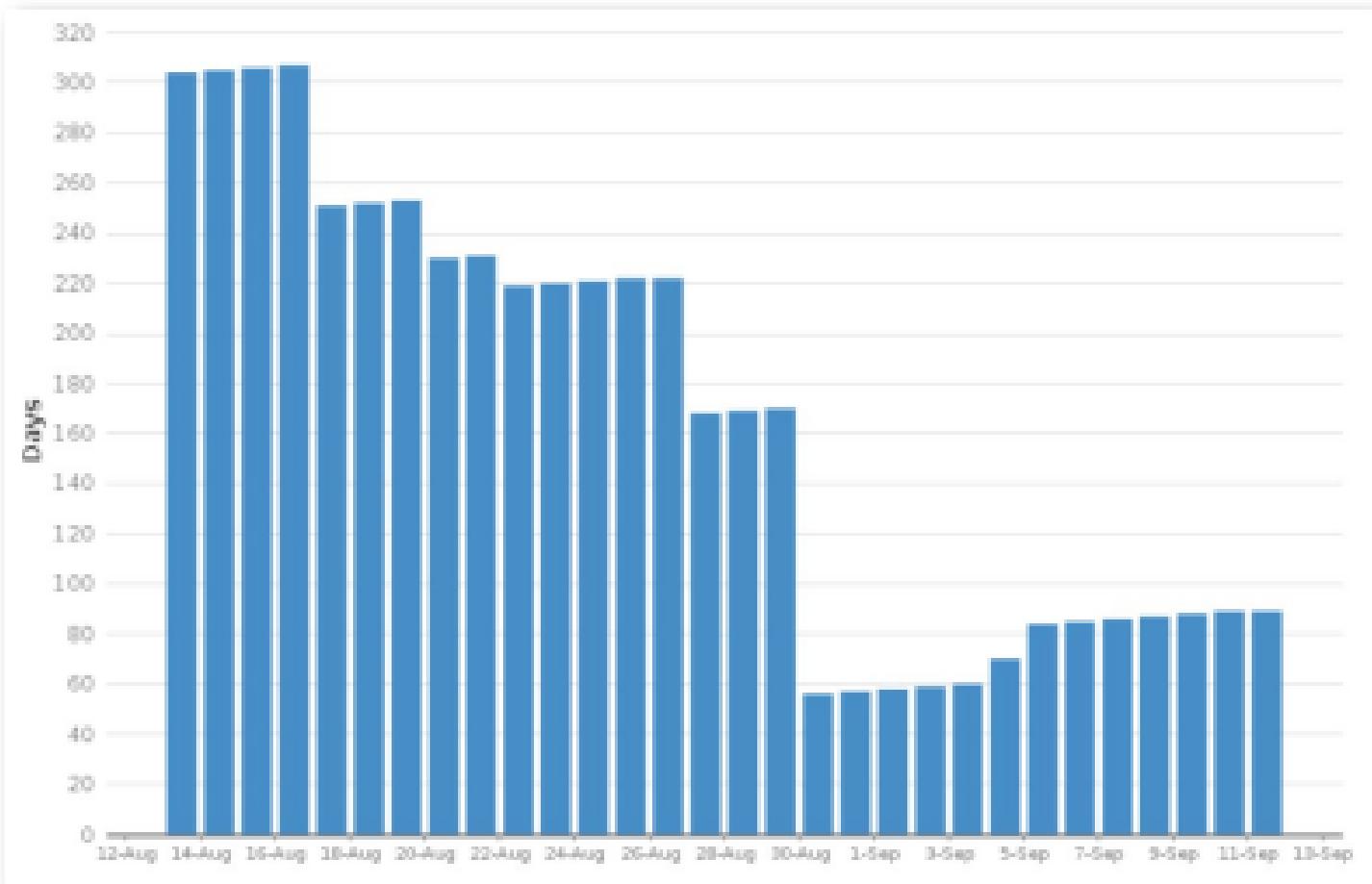
Start Date: 19/Apr/21
Scheduled Release Date: 18/Jun/21



Average Age Report

| What it is | What it tells us | Why use it |
|---|------------------------------------|--|
| Displays average age of unresolved issues for project or filter | Whether backlog is kept up to date | To identify aging issues so backlog can be updated |

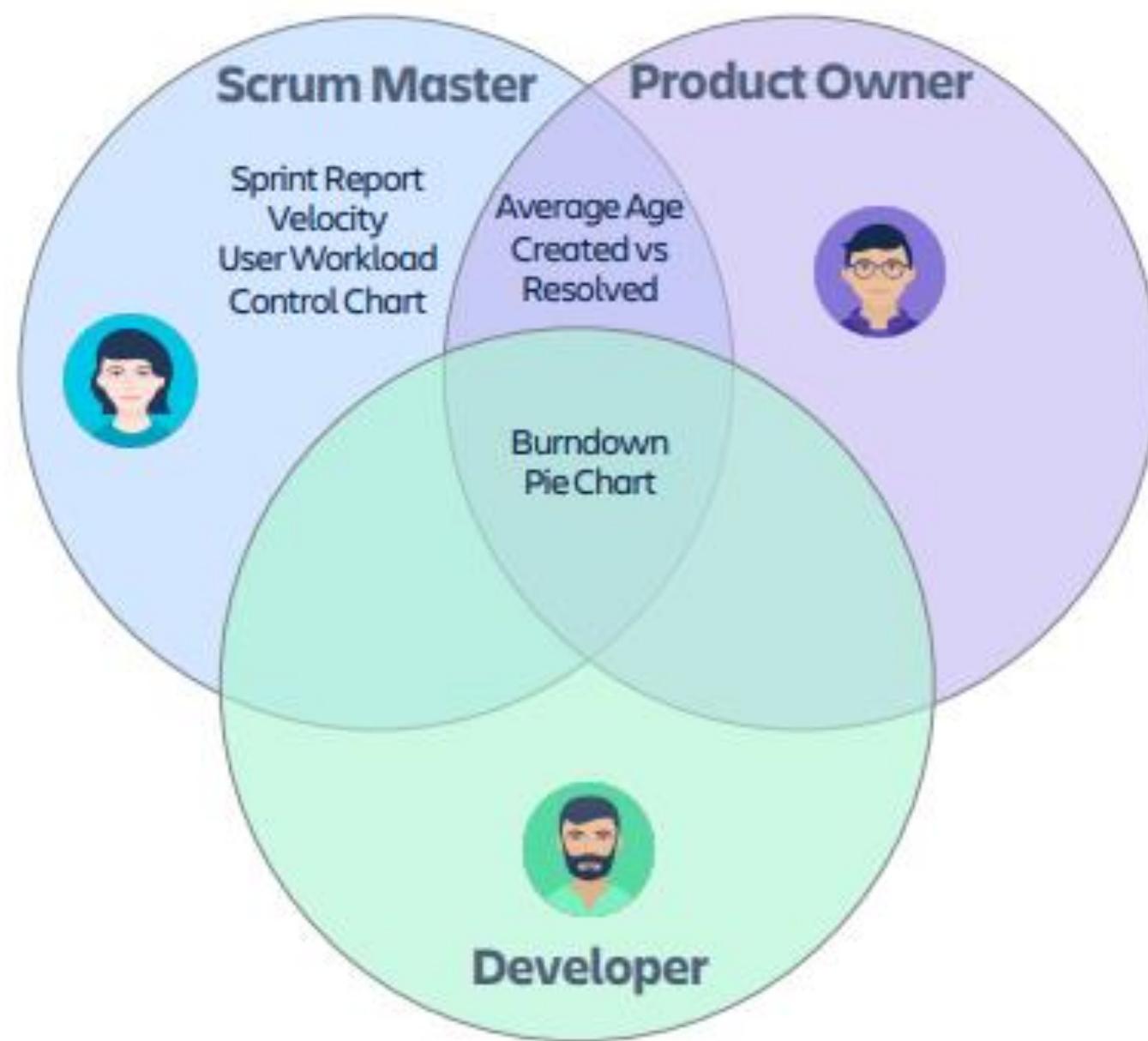
Average Age Report



Topics

Different Jira Reports and their usage

Create Jira Reports



Reports with Configuration

Configure - Average Age Report

Description:

Shows the average age of unresolved issues for a project or filter. This helps you see whether your backlog is being kept up to date.

Project or Saved Filter

[Change Filter or Project...](#)

Web Browser App

Project or saved filter to use as the basis for the graph.

Period

Daily 

The length of periods represented on the graph.

Days Previously

30

Days (including today) to show in the graph.

[Next](#)

Are you getting it?



Which Jira Software report(s) would you use to determine if your team will achieve their current sprint goal?

- a. Burndown Chart
- b. Sprint Report
- c. Release Burndown
- d. Control Chart

Did you get it?



Which Jira Software report(s) would you use to determine if your team will achieve their current sprint goal?

- ✓ a. Burndown Chart
- ✓ b. Sprint Report
- c. Release Burndown
- d. Control Chart

Are you getting it?



Which Jira Agile report would you use to estimate when a version will be complete?

- a. Burndown Chart
- b. Sprint Report
- c. Release Burndown
- d. Control Chart

Did you get it?



Which Jira Agile report would you use to estimate when a version will be complete?

- a. Burndown Chart
- b. Sprint Report
- c. Release Burndown
- d. Control Chart

Are you getting it?



Which two Jira Agile reports provide forecasting? (Choose two.)

- a. Burndown Chart
- b. Sprint Report
- c. Release Burndown
- d. Control Chart
- e. Version Report

Did you get it?



Which two Jira Agile reports provide forecasting? (Choose two.)

- a. Burndown Chart
- b. Sprint Report
- ✓ c. Release Burndown
- d. Control Chart
- ✓ e. Version Report

Takeaways



- Reports take project data and compile it into useable information
- Reports used by Scrum team members are determined by their role
- Reports are static pictures of project information

Lab 2 - Reporting with Jira Software



- Exercise 1 - Version Report for the Product Owner
- Exercise 2 - Interpreting Reports for the Scrum Master (Burndown Chart)
- Exercise 3 - Interpreting Reports for the Scrum Master (Sprint Report)
- Exercise 4 - Interpreting Reports for the Scrum Master (Velocity Chart)

3. Creating Jira Dashboards

What will you learn?



- Create a dashboard
- Learn what a dashboard gadget is and how it can be used
- Configure dashboard gadgets
- Edit a dashboard
- Examine the different dashboard layouts
- Demonstrate how to build a wallboard

Topics

Create a dashboard

Configure dashboard gadgets

Dashboard layouts and configuration





Alana
Scrum Master

I have a daily status meeting and want the latest status of my team's project before I go to the meeting.



Ryan
Product Owner

I want to spot potential issue bottle necks ahead of time.

I want a list of all the issues I've been assigned and how I'm doing relative to my teammates.



Kevin
Developer

Static



Reports

Dynamic



VS

Dashboards

Creating Dashboards



Audience



Sharing



Targeted Focus

Dashboard Naming

I created a dashboard last month and named it "MyDashboard." I can't remember what it displays.



MyDashboard



| | |
|-------------|--|
| Name * | Current Sprint Progress |
| Description | Contains Sprint Health, Burndown and Pie Chart with issue distr. among team members. Use to see progress of current sprint. |

Isn't this better? Now everyone will know what's on it and when to use it.



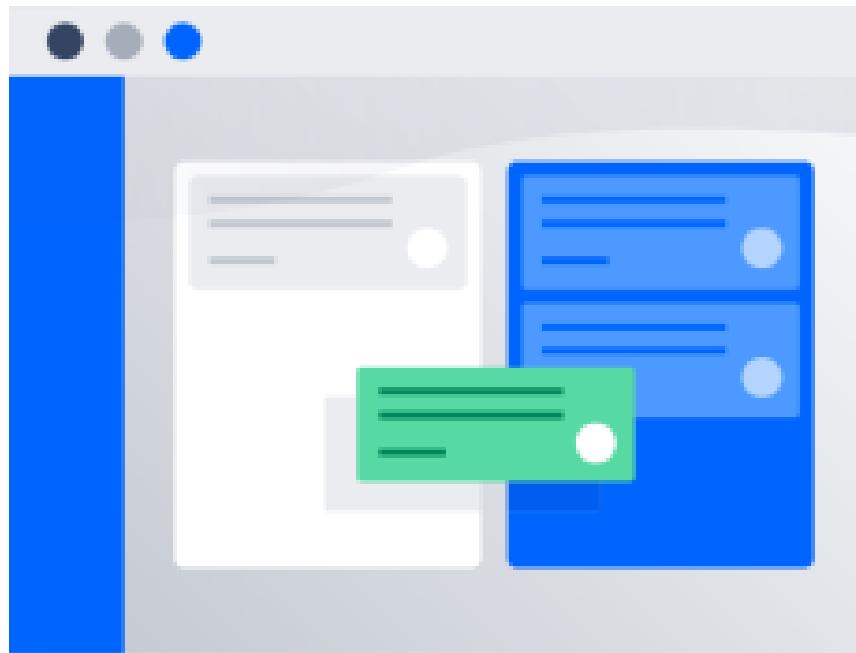
Topics

Create a dashboard

[Configure dashboard gadgets](#)

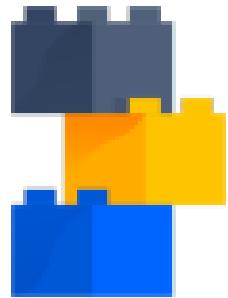
Dashboard layouts and configuration

What's a Gadget?

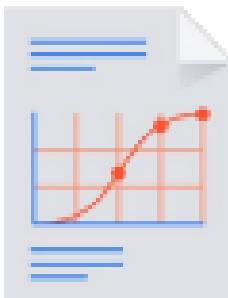


- Display project/issue information
- Visualize information
- Customizable
- Centralized location

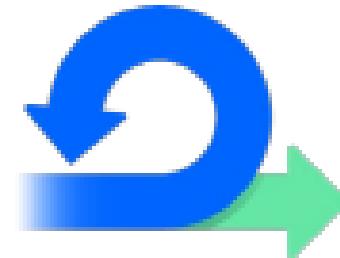
Gadgets



Issues



Statistics



Agile



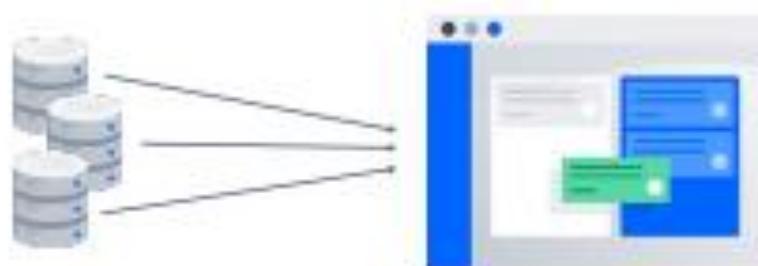
Crucible



Fisheye

Other Products

Gadget Configuration



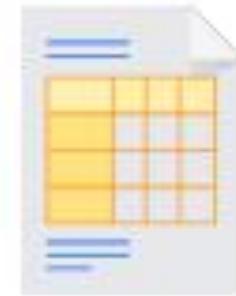
Data Source



Agile*



Refresh



Display

Are you getting it?



True or False

Jira administrators are the only ones that can create dashboards. If you need a gadget added to your dashboard, contact your Jira administrator.

Did you get it?



True or False

Jira administrators are the only ones that can create dashboards. If you need a gadget added to your dashboard, contact your Jira administrator.

False. Any Jira user can create a dashboard and can add gadgets to a dashboard.

Topics

Create a dashboard

Configure dashboard gadgets

Dashboard layouts and configuration

Dashboard Column Layout



Single



Triple



Double



Double Right Heavy



Double Left Heavy

View All Dashboards



Search



Gadgets



Layout

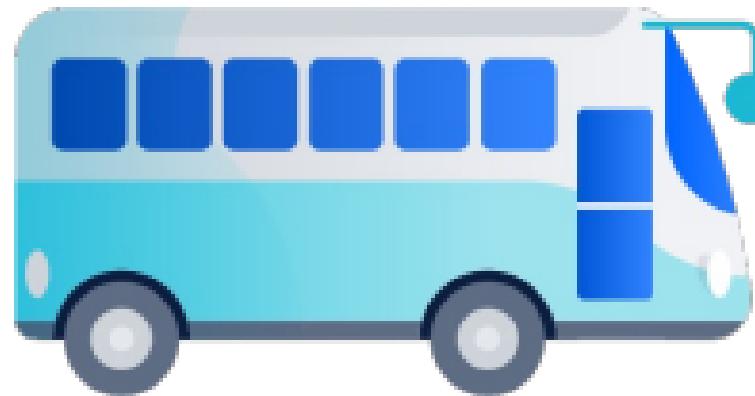


Configure

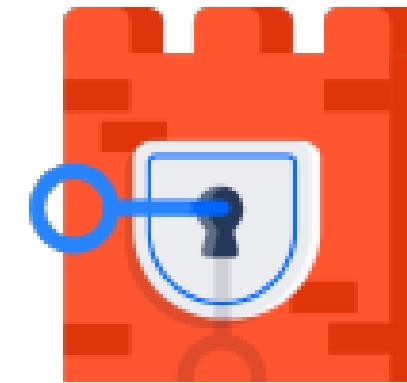


Create/Delete/Copy

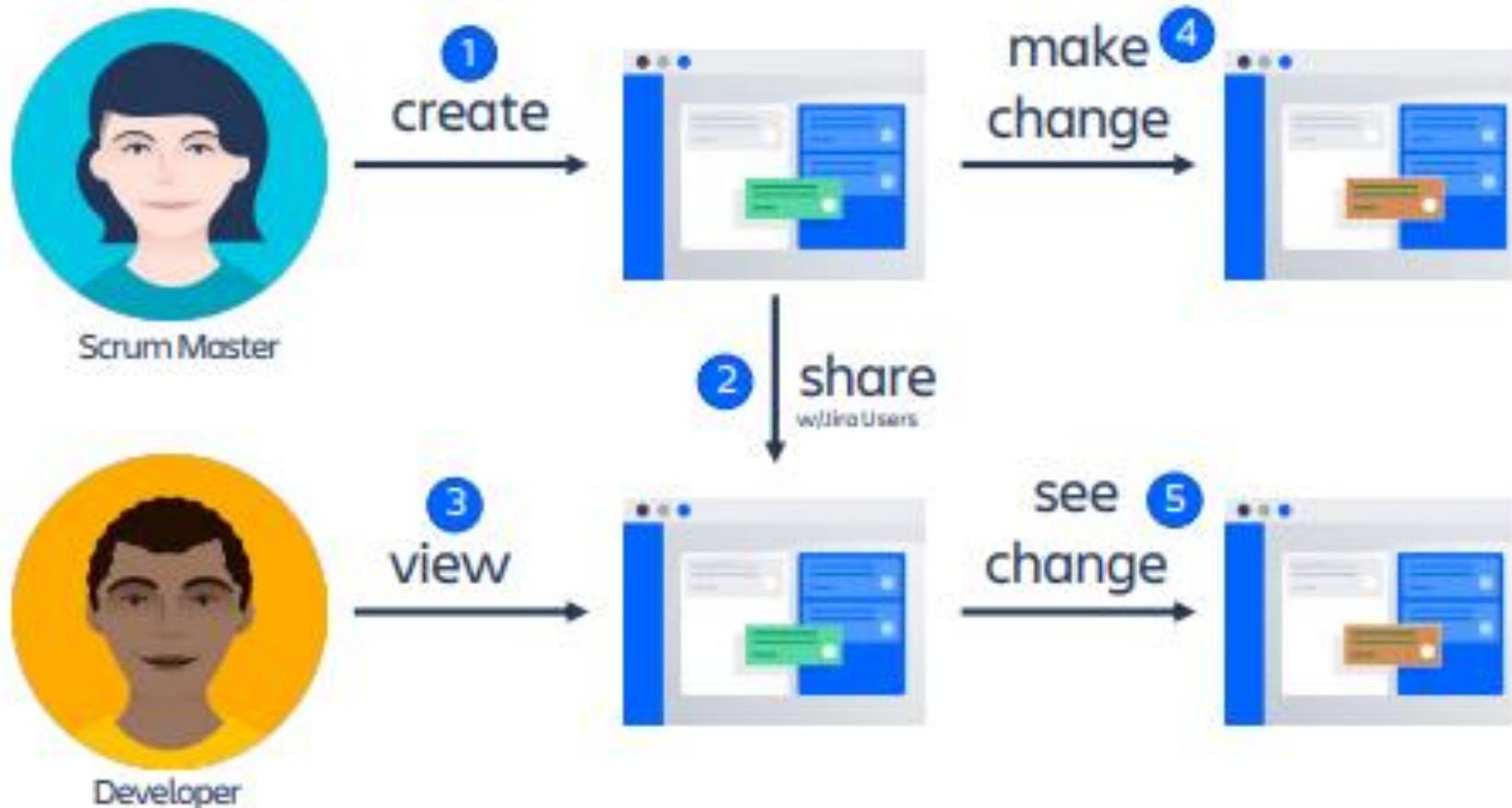
Sharing



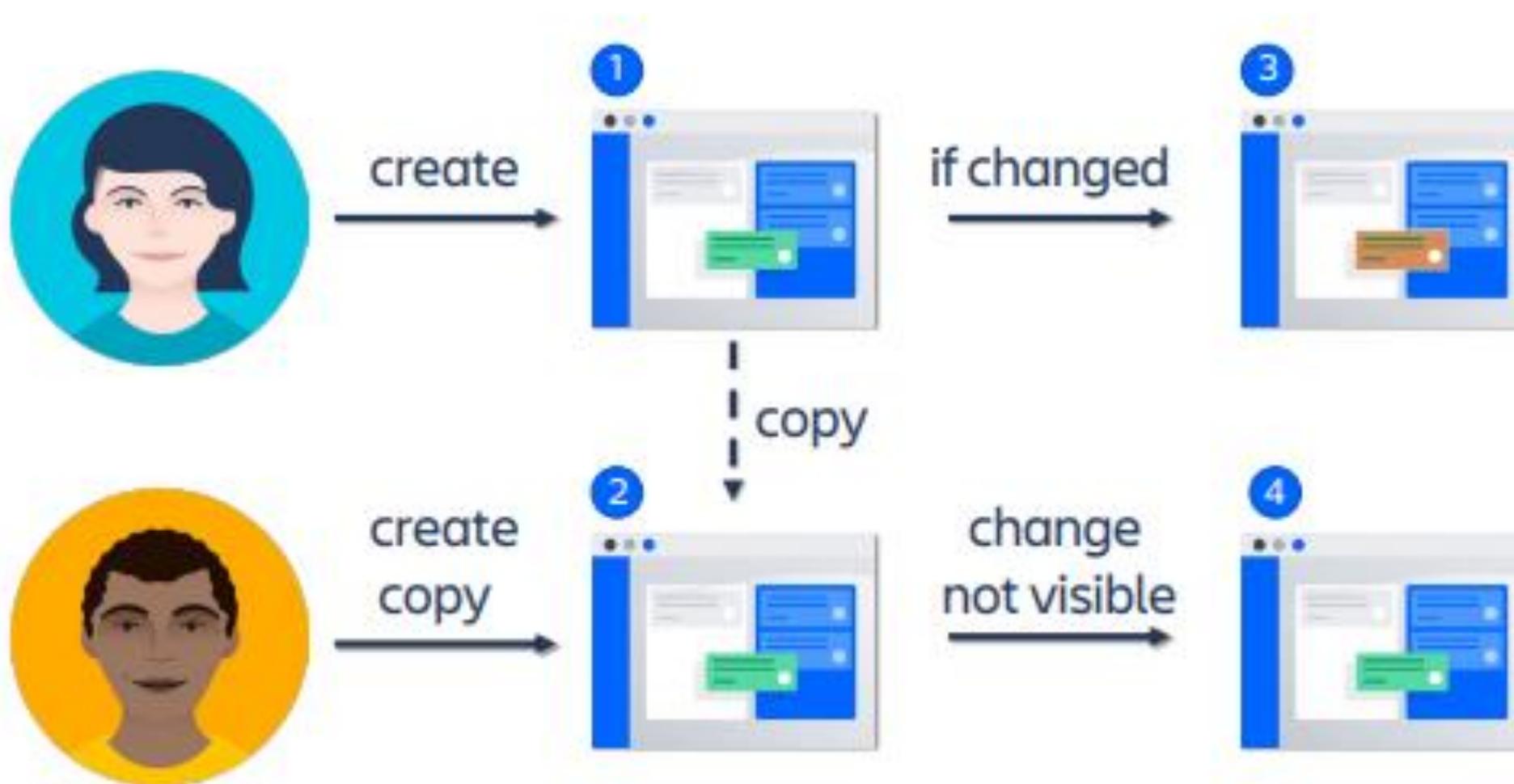
Permissions



Sharing Dashboards



Copying Dashboards



Wallboards





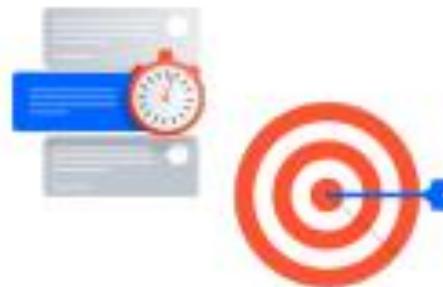
Best Practices



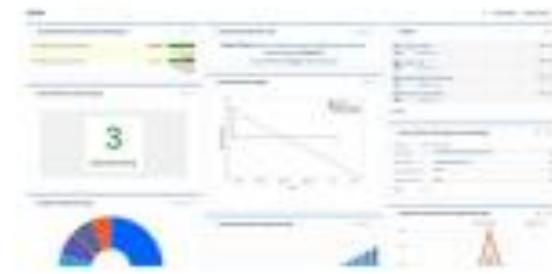
vs



Visualization



Accurate & Timely



Overload

See how it's done

- Manage a dashboard
- Create a dashboard
- Create a new dashboard by copying an existing dashboard
- Make a dashboard into a wallboard





Takeaways

- Any Jira user can create dashboards and add gadgets to a dashboard
- Each dashboard should have a focus such as information about the current Sprint
- If the gadget you need isn't within Jira, check the Atlassian Marketplace

Lab 3 - Creating Jira Dashboards



- Exercise 1 - Configuring the System/Default Dashboard
- Exercise 2 - Viewing Available Dashboards
- Exercise 3 - Creating a Dashboard for a Scrum Master
- Exercise 4 - Creating a Dashboard for a Developer
- Exercise 5 - Creating a Wallboard (optional)

4. Analyzing Reports & Gadgets

What will you learn?



- Interpret reports and gadgets
- Analyze the results of reports and gadgets

Benefits of Analyzing Project Information

Process Improvement

Accurate Prediction

Dashboards vs Reports



Overall Big Picture



Investigate Details



Alana
Scrum Master



New Devs



Junior Devs



Kevin
Senior Dev

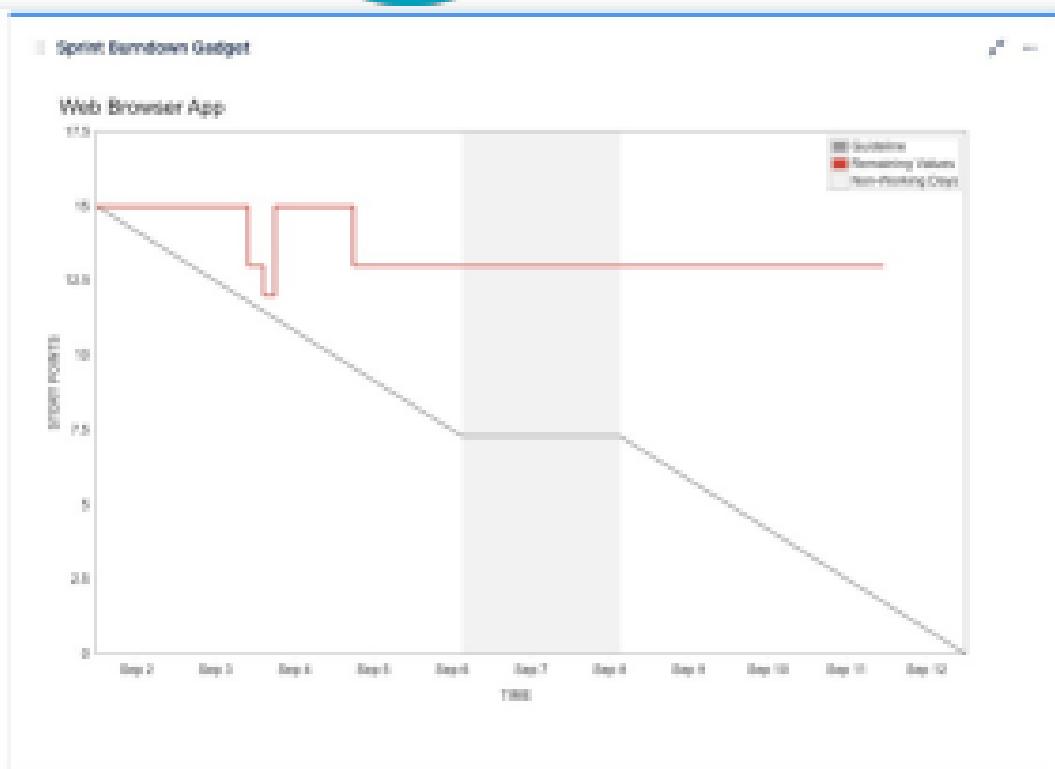
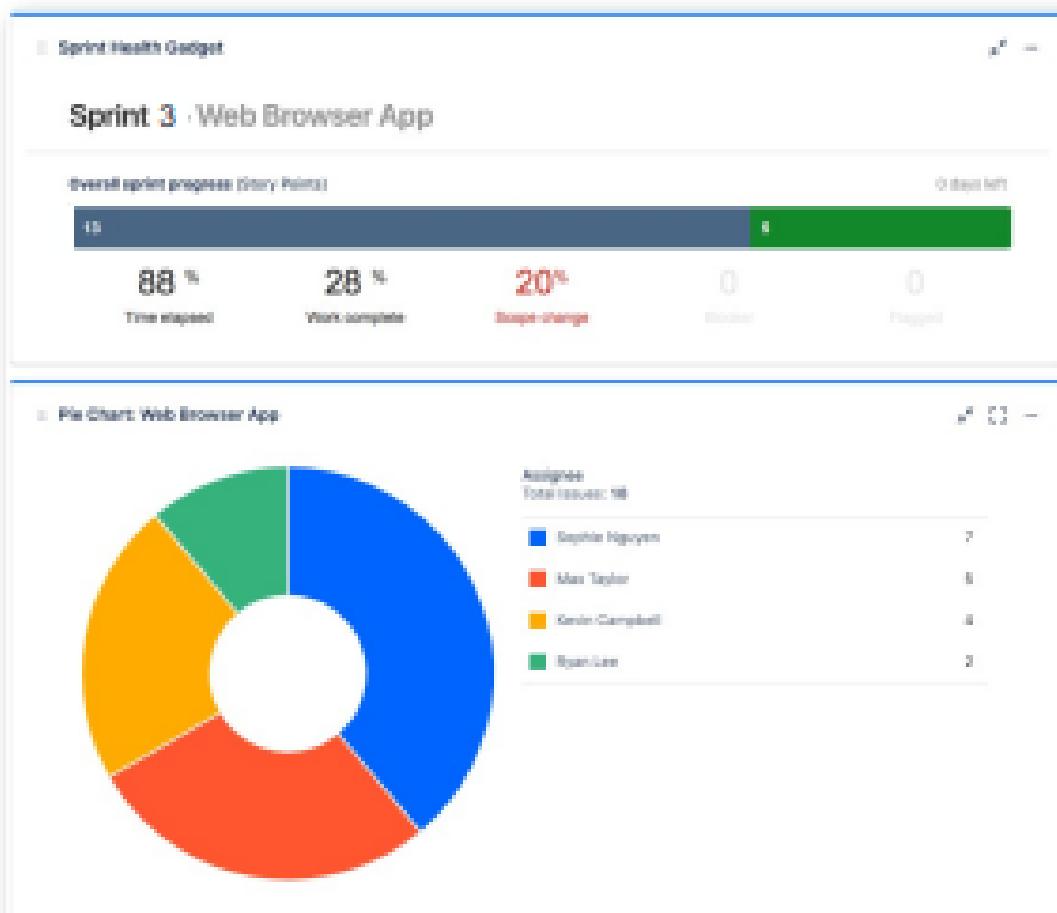
I just got back from vacation and I heard that my team may not have performed as expected.

I'm not sure we are going to achieve our goal this sprint.

Alana's Dashboard



What happened?!



Alana's Dashboard



Is the team on course to complete the story points they committed to?

Story points completed

Scope change

Story points completed



Alana's Dashboard

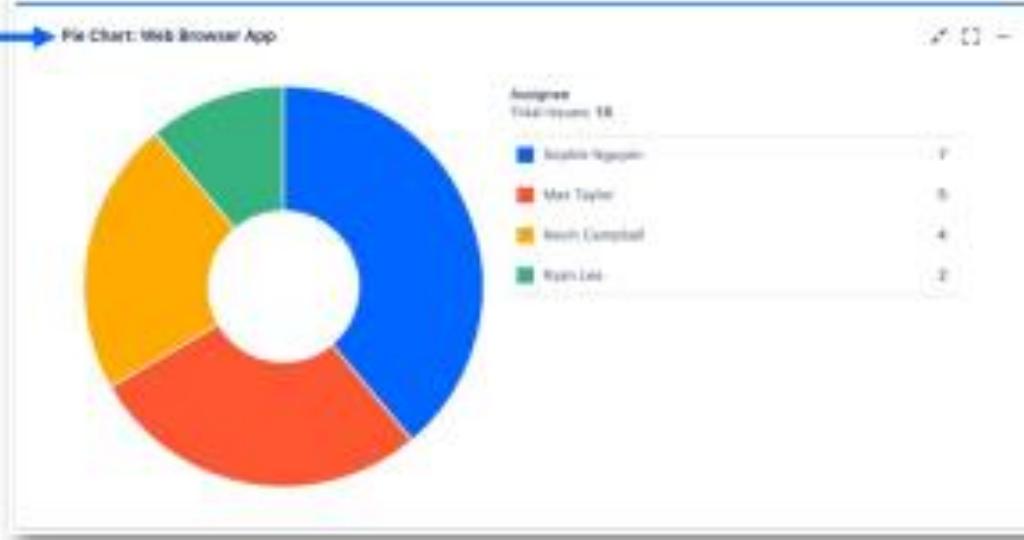
Is the team on course to complete the story points they committed to?



Only 28% complete



Issues per assignee



Burndown Report



Most Story Points

Hmmm? Scope Change and the stories with the most points haven't been completed. Let's look into this further.



Issue Details

Projects | Web Browser App | BROW-3 | BROW-32

Trip sharing and commenting

To Do

Attach Create subtask Link issue ...

Description Trip sharing and commenting

Activity Show: **Comments** History Work log Newest first ↗ Story Points 8 Epic Link [TELL ME MORE](#)

Add a comment...
Preview press ⌘ to comment

Assignee Kevin Campbell Reporter Alana Grant Labels None Story Points 8 Epic Link [TELL ME MORE](#) Sprint None - +1 Fix versions Browset 1.0 Priority Major

Projects | Web Browser App | BROW-8 | BROW-25

Implement bookings table

To Do

Attach Create subtask Link issue ...

Description Implement bookings table

Activity Show: **Comments** History Work log Newest first ↗ Story Points 8 Epic Link [IMPLEMENT BOOKINGS](#) Fix versions Browset 1.0 Priority Critical

Add a comment...
Preview press ⌘ to comment



Issue Details

55% of Sprint's Story Points

Projects / Web Browser App / BROW-3 / BROW-32

Trip sharing and commenting

Attachment Create subtask Link issues To Do

Description Trip sharing and commenting

Activity Show: Comments History Worklog Newest first ▾ Story Points 6 Epic Link BROW-32

Add a comment... Pre-fab press ⌘ to comment

Assignee Kevin Campbell Reporter Alana Grant Labels None Sprint None +1 Revision Browser 1.0 Priority Major

Projects / Web Browser App / BROW-4 / BROW-35

Implement bookings table

Attachment Create subtask Link issues To Do

Description Implement bookings table

Activity Show: Comments History Worklog Newest first ▾ Story Points 4 Epic Link BROW-35

Add a comment... Pre-fab press ⌘ to comment

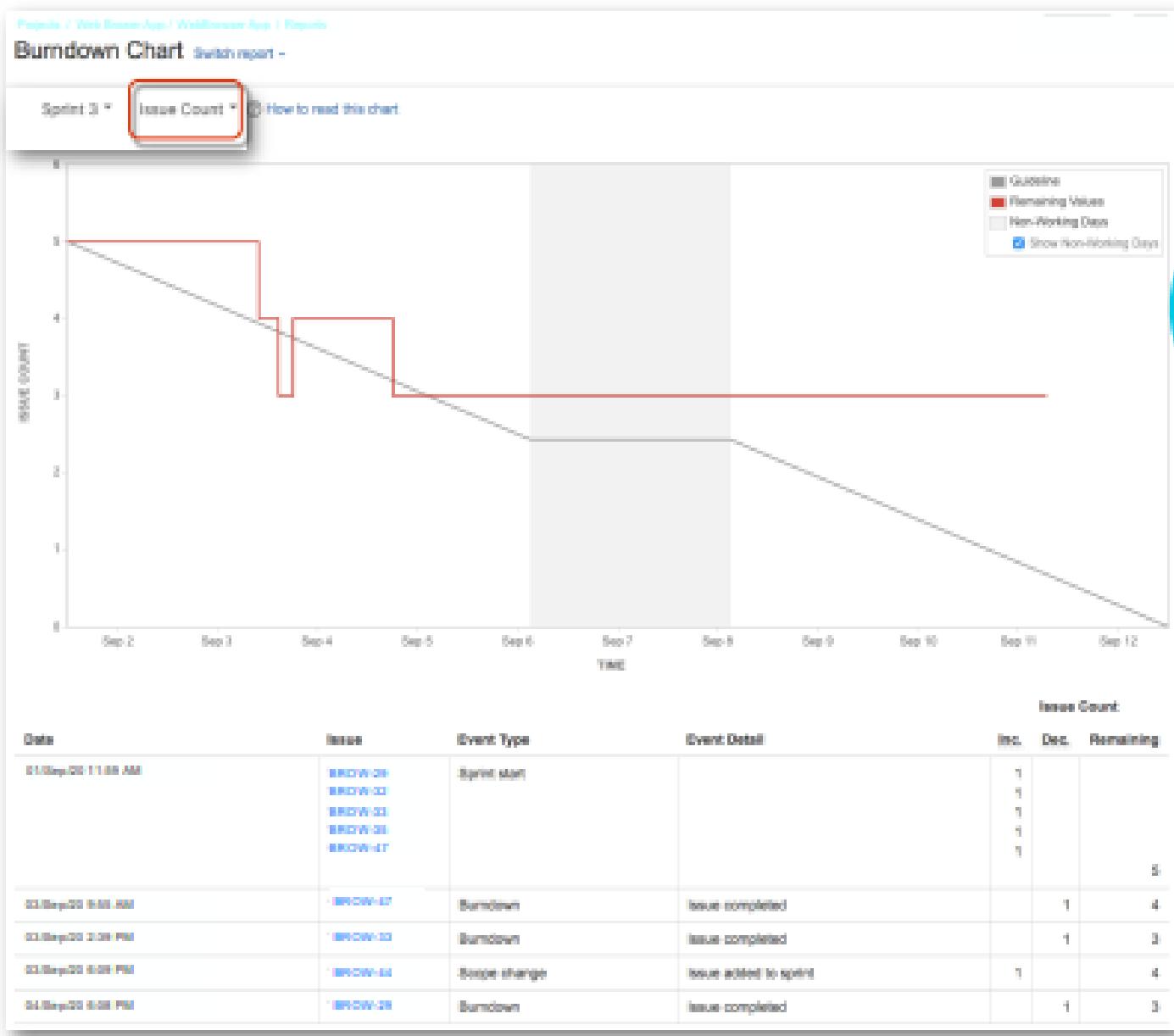
Assignee Ryan Lee Reporter Alana Grant Labels None Sprint None +1 Revision Browser 1.0 Priority Critical

These two issues account for 55% of the sprint's story points.



Both have a high priority.

Burndown Report



What will the Burndown Chart look like if I change the estimation statistic?



Filter Results Gadget



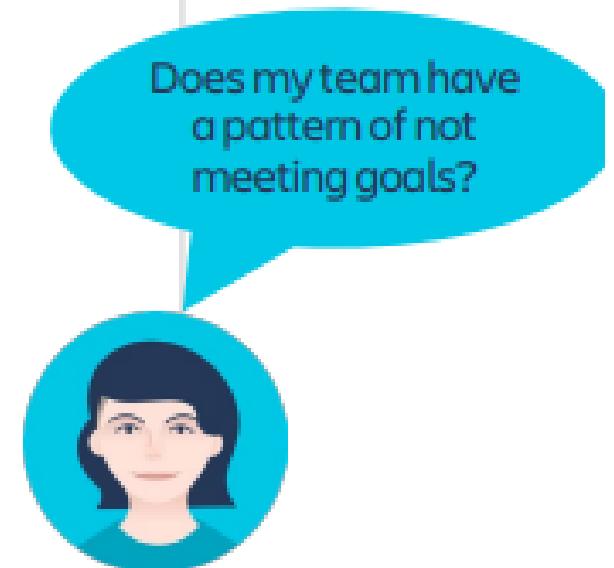
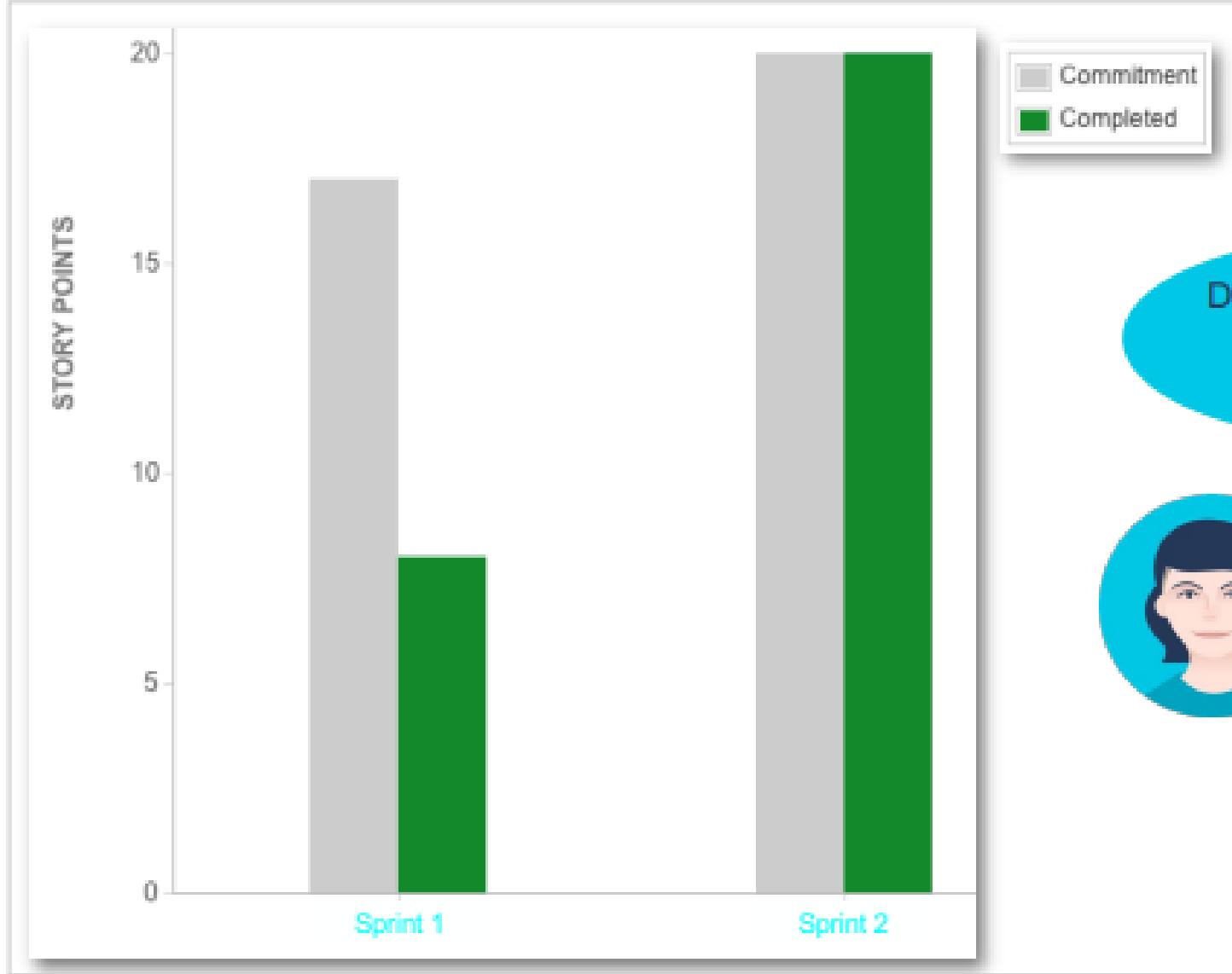
Filter Results: BROW Sprint 3

| Key | Summary | Assignee | Resolution | Status | Story Points |
|---------|---|----------------|------------|--------|--------------|
| BROW-47 | Name trips | Kevin Campbell | Done | DONE | 2 |
| BROW-44 | List existing trips | Max Taylor | Unresolved | TO DO | 3 |
| BROW-35 | Implement bookings table | Ryan Lee | Unresolved | TO DO | 4 |
| BROW-33 | MyBookings page | Ryan Lee | Done | DONE | 1 |
| BROW-32 | Trip sharing and commenting | Kevin Campbell | Unresolved | TO DO | 6 |
| BROW-29 | Trip destination selection - multi-dest | Max Taylor | Done | DONE | 2 |

1-6 of 6

13/18 Story Points

Velocity



Filter Results Gadget

The issues worth the most points were completed at the end of this sprint as well. Does this mean anything?

Filter Results: BROW Sprint 2

| Key | Summary | Assignee | Resolution | Status | Story Points | Resolved |
|---------|---|----------------|------------|--------|--------------|-----------|
| BROW-47 | Name trips | Max Taylor | Done | DONE | 2 | 03/Sep/20 |
| BROW-37 | Delete trip | Ryan Lee | Done | DONE | 2 | 19/Aug/20 |
| BROW-36 | Edit trip details | Kevin Campbell | Done | DONE | 6 | 26/Aug/20 |
| BROW-31 | Trip favorites | Ryan Lee | Done | DONE | 2 | 25/Aug/20 |
| BROW-21 | As a user i can share my upcoming trip on instagram | Max Taylor | Done | DONE | 5 | 29/Aug/20 |

1-5 of 5



Team Sprint Dashboard

Sprint Health Gadget

Sprint 3 - Web Browser App

Overall sprint progress (Story Points)

93% 28% 20%

Time impact Work complete Scope change

Sprint Burndown Gadget

Web Browser App

Spent: Sprint 3

Story points

Days

Cumulative Remaining values Non-burndown time

Pie Chart: BROW Sprint 3

Assignee Total Issues: 6

| Assignee | Count |
|----------------|-------|
| Max Taylor | 3 |
| Ryan Lee | 2 |
| Kevin Campbell | 1 |

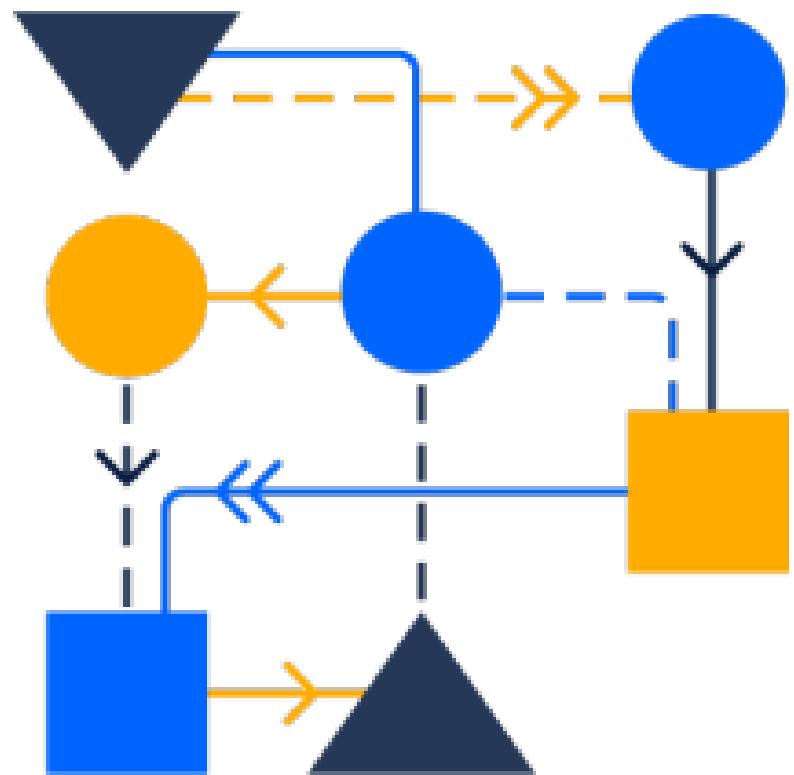
Filter Results: BROW Sprint 3

| Key | Summary | Assigned | Resolution | Status | More |
|---------|---|----------------|------------|-------------|------|
| BROW-47 | Name filter | Max Taylor | Done | Done | 2 |
| BROW-48 | List sorting | Max Taylor | Unresolved | In Progress | 3 |
| BROW-50 | Implement backlog | Ryan Lee | Unresolved | In Progress | 4 |
| BROW-52 | MyBookings | Ryan Lee | Done | Done | 1 |
| BROW-53 | Trip sharing and commanding | Kevin Campbell | Unresolved | In Progress | 8 |
| BROW-59 | Trip destination selection - multi-select | Max Taylor | Done | Done | 2 |

This dashboard should help my team members know the progress of future sprints.



Monitor Process Change



Before Sprint 3 started, we made a process change. What report will help me to see if the change is helping, has no effect, or hurting us?



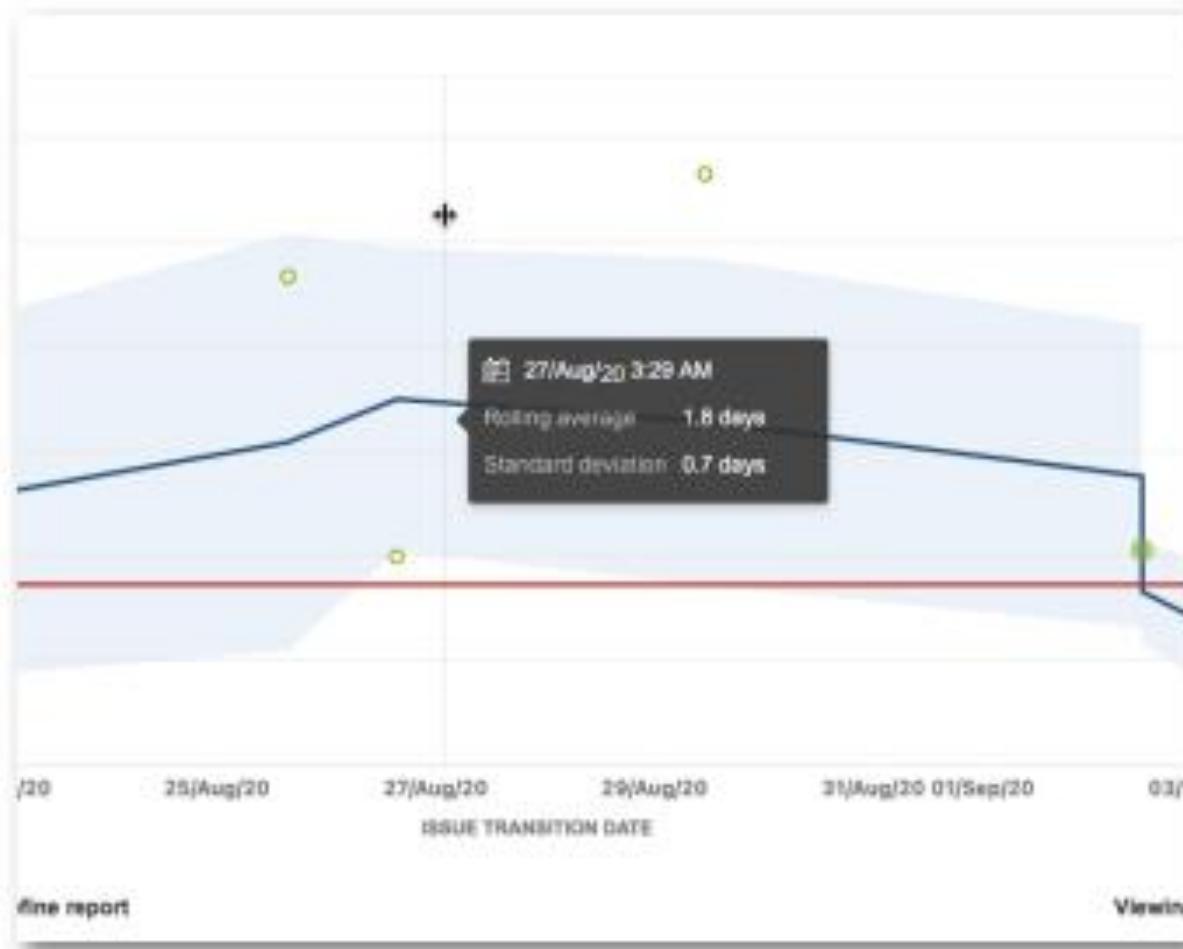
Control Chart

A Control Chart can show many things, but one of them is whether process changed has helped or not.



Control Chart

When I place my mouse at any point on the Control Chart it gives me information for the specific moment in time.



Control Chart



This is a cluster of issues and when I put my mouse cursor on it, I get some additional information.



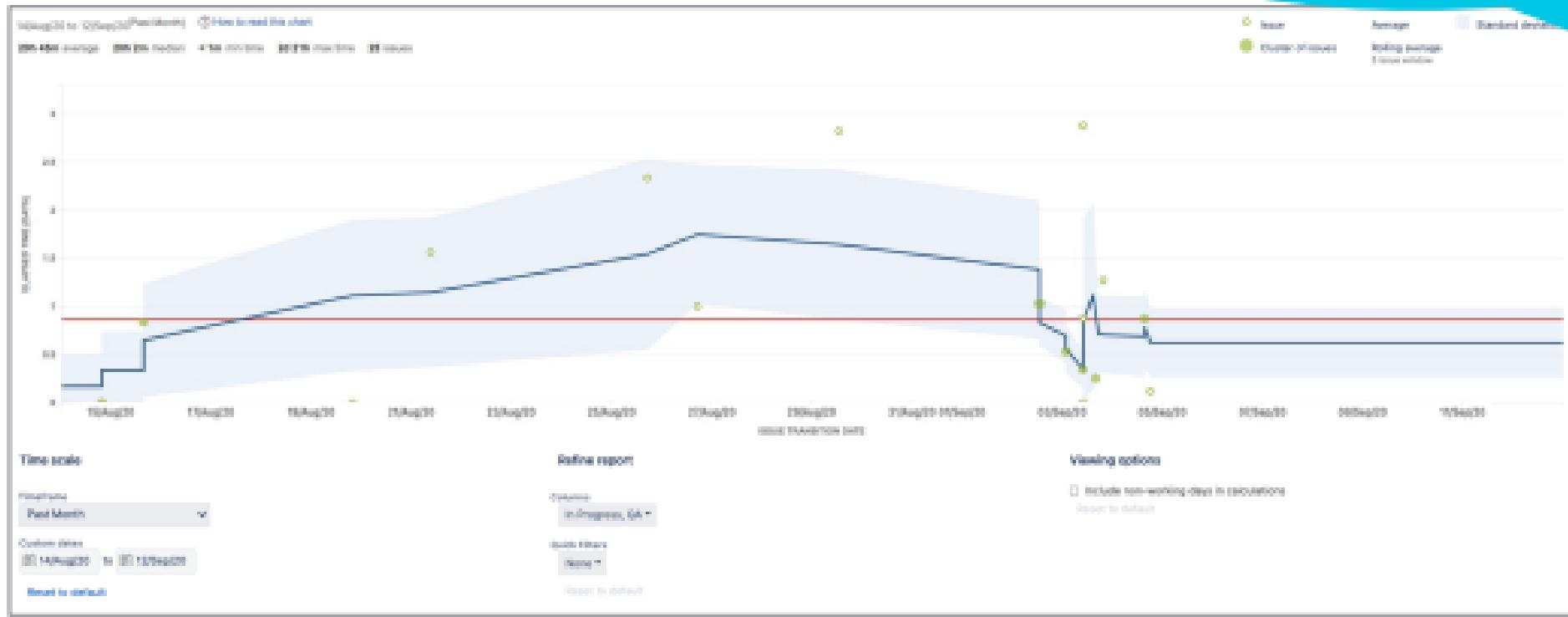
Control Chart

This issue seems to be an outlier.
Has someone forgotten to change
its status? I need to investigate this
issue further.



Control Chart

The rolling average declines after we instituted a process change. This is a pretty good indicator that the changed helped our performance.



Kanban

One of my Agile projects uses Kanban instead of Sprints. Can a Control Chart help me with this project?



Control Chart and Kanban

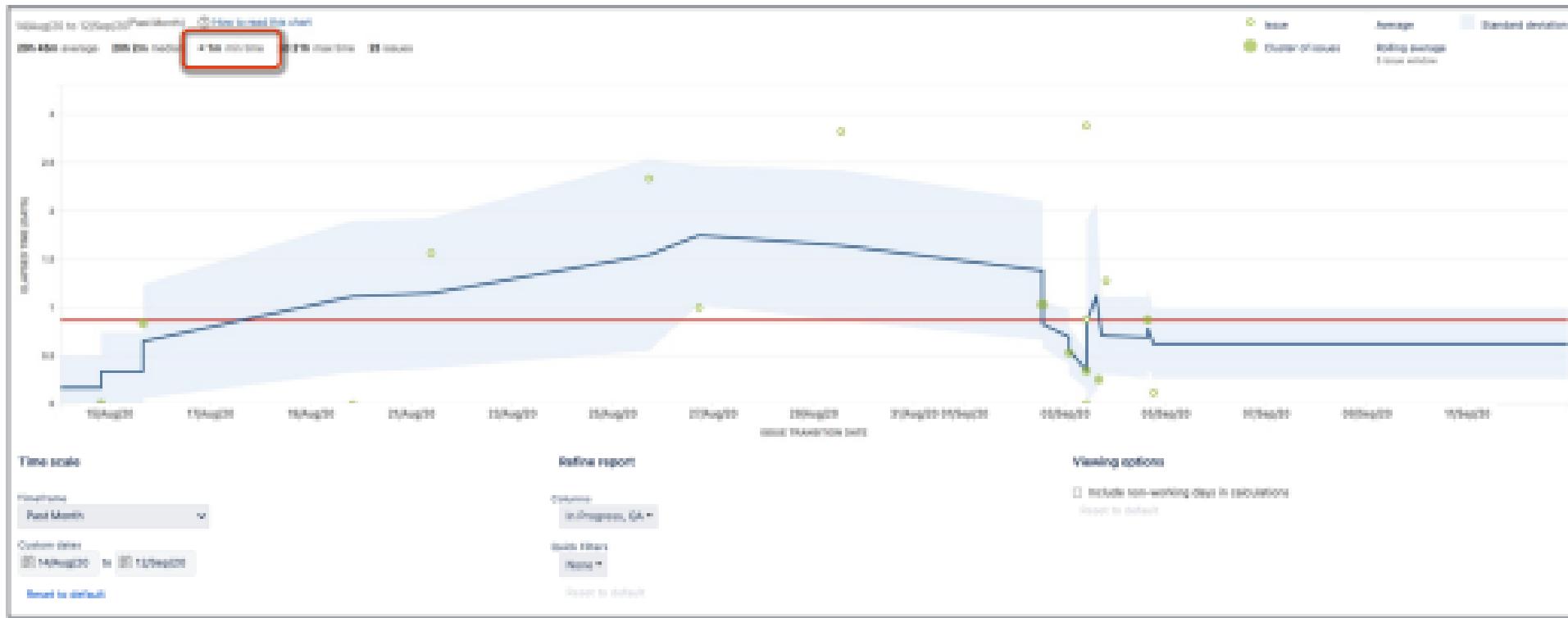
A Control Chart of my Kanban project shows me the mean and actual time taken to complete issues



Mean time for issues

Control Chart

The Control Chart can't help me with issue estimation, but it can tell me how accurate my team has been in the past estimating issues



Are you getting it?



You want to see the Burndown Chart from two perspectives; story points and issue count.

From where can you change the view of the estimate statistic?

- a. In a Dashboard Gadget.
- b. In a Report.
- c. In both Dashboard Gadgets and in a Report.
- d. Neither Dashboard Gadgets nor in a Report.

Did you get it?



You want to see the Burndown Chart from two perspectives; story points and issue count.

From where can you change the view of the estimate statistic?

- a. In a Dashboard Gadget.
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- c. In both Dashboard Gadgets and in a Report.
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Are you getting it?



As the Scrum master, you want to compare how well your team does at meeting their goal for the last five sprints in an Epic. Which gadget or report would you use? (Choose two.)

- a. Burndown Chart
- b. Pie Chart Gadget
- c. Velocity Chart
- d. Epic Burndown Report

Did you get it?



As the Scrum master, you want to compare how well your team does at meeting their goal for the last five sprints in an Epic. Which gadget or report would you use? (Choose two.)

- a. Burndown Chart
- b. Pie Chart Gadget
- c. Velocity Chart
- d. Epic Burndown Report

Are you getting it?



As the Scrum master, you need to help your team estimate how many story points the team can complete in the next sprint. Which report or gadget would you use for this task?

- a. Sprint Burndown Chart
- b. Pie Chart Gadget
- c. Velocity Chart
- d. Sprint Health Gadget

Did you get it?



As the Scrum master, you need to help your team estimate how many story points the team can complete in the next sprint. Which report or gadget would you use for this task?

- a. Sprint Burndown Chart
- b. Pie Chart Gadget
- c. Velocity Chart
- d. Sprint Health Gadget

Takeaways



- Dashboard gadgets give you a high-level view of your project and can alert you to potential problems.
- Reports give you a detailed view of your project and are generally more configurable than dashboard gadgets
- Used together, dashboards and reports can allow anyone on the team to monitor issues, sprints, epics, or versions

Lab 4 – Analyzing Reports and Dashboards

- Exercise 1 – Interpreting the Burndown Chart
- Exercise 2 – Interpreting the Sprint Report
- Exercise 3 – Interpreting the Epic Burndown Report
- Exercise 4 – Interpreting the Release Burndown Report
- Exercise 5 – Interpreting the Velocity Chart
- Exercise 6 – Interpreting the Control Chart
- Exercise 7 – Interpreting a Report

5. Filtering Data for Dashboards and Reports

What will you learn?

- Understand where dashboard gadgets and reports get their data

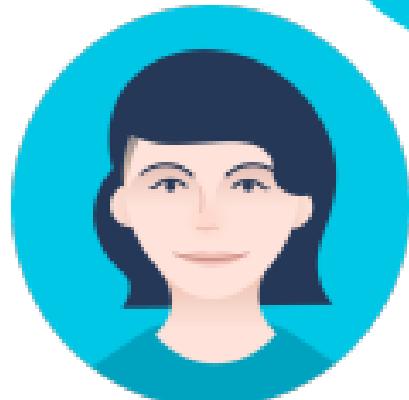


Topics

Data for reports and gadgets



Why would you need to filter the data in your gadgets? Don't you just want to see everything for your project?



Alana
Scrum Master

Sometimes I just need to see issues with estimates.



Ryan
Product Owner

Sometimes I just need to see Story issues within a specific data range.



Kevin
Developer

I'm mentoring a couple new devs and have them working on bugs. I need to monitor their bug issues.

Project Data for Reports



BROW Project



Project Data for Dashboards

The diagram illustrates a central data source connected to two separate project dashboards.

BROW Project

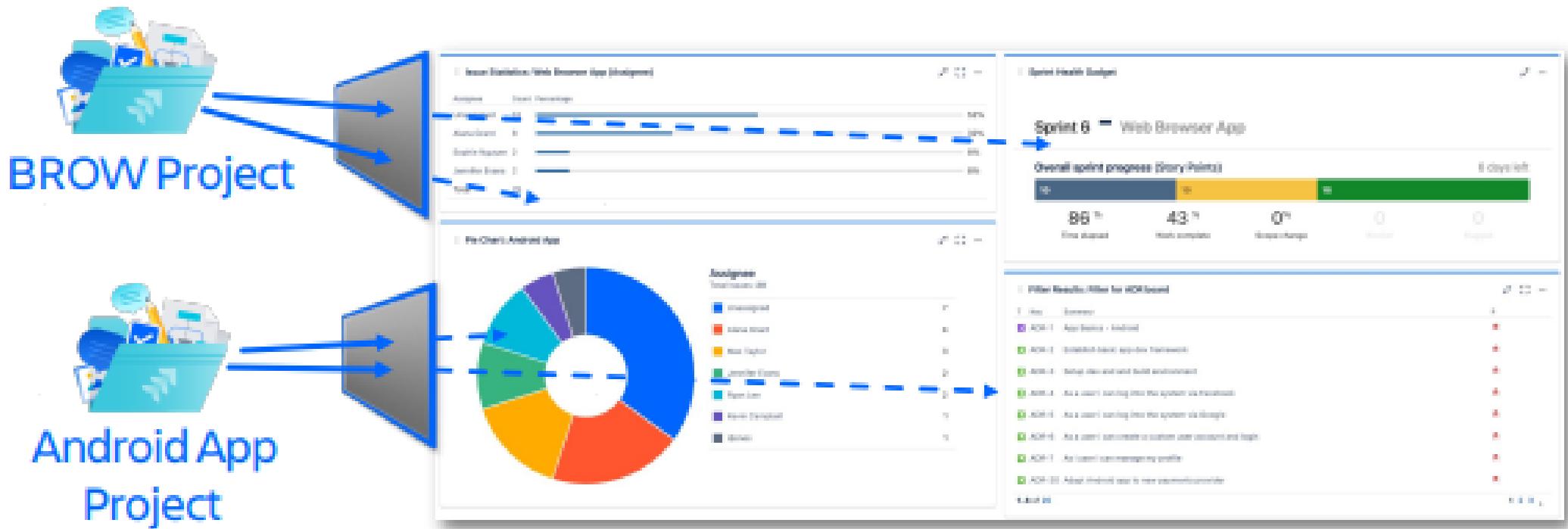
- Issue Dashboard - Web Browser App Identified:**
 - Issues: 12
 - Open: 10
 - Closed: 2
 - Assigned: 10
 - Unassigned: 2
 - Due Date: 2023-09-15
 - Owner: John Doe
- Pie Chart - Android App:**

| Category | Percentage |
|------------|------------|
| Unassigned | 20% |
| Open | 30% |
| Closed | 50% |

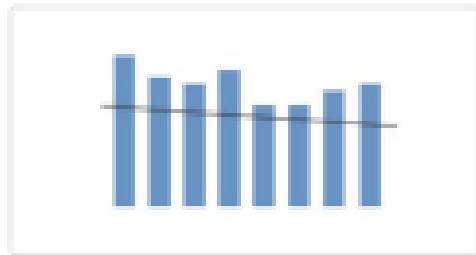
Android App Project

- Sprint Health Report - Sprint 6 - Web Browser App:**
 - Overall sprint progress: Story Points (80)
 - 80% Done
 - 43% Story complete
 - 0 Blockers
 - 0 Pending
- Filter Results - Filter for ACR-based:**
 - ACR-1: As a user, I want to log in.
 - ACR-2: As a user, I want to update my profile.
 - ACR-3: As a user, I want to send and receive messages.
 - ACR-4: As a user, I want to search for other users in the system via nickname.
 - ACR-5: As a user, I want to log out from the system via logout.
 - ACR-6: As a user, I want to receive notifications for new messages.
 - ACR-7: As a user, I want to manage my profile.
 - ACR-8: As a user, I want to change my password.

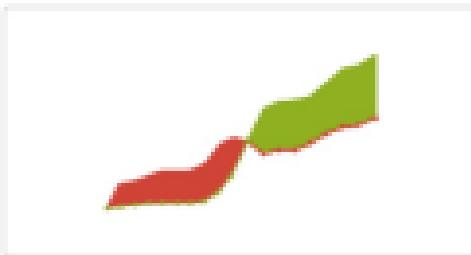
Filtered Project Data



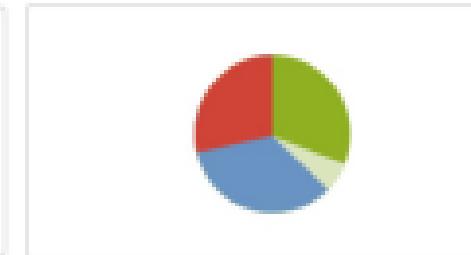
Reports That Can Use Filters



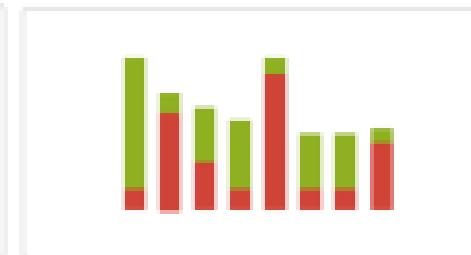
Average Age Report



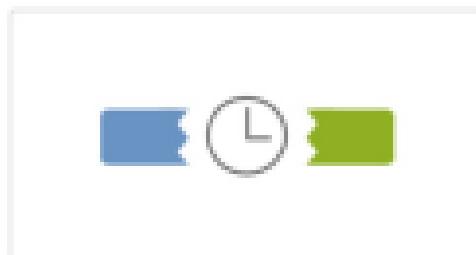
Created vs Resolved Issues



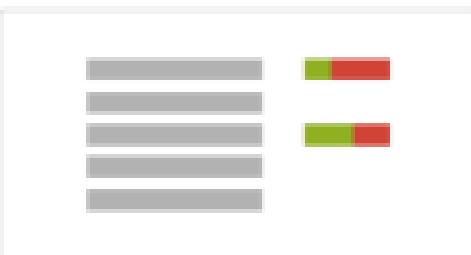
Pie Chart



Recently Created Issues



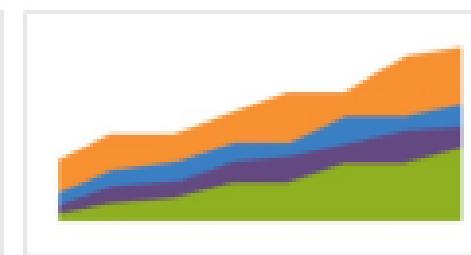
Resolution Time



Single Level Group By



Time Since Issues



Cumulative Flow Diagram*

Where Should the Data Come From?

The screenshot shows the 'Filter or Project Picker' dialog box from Jira. The dialog has a title bar 'Filter or Project Picker' and a sub-instruction 'Select a filter or project from the directory.' Below this is a navigation bar with tabs: 'Starred' (highlighted with a blue arrow), 'Popular', 'Search', and 'Projects'. A large search input field contains the text 'BROW' (highlighted with a red box and a blue arrow). Below the search field are dropdowns for 'Owner' and 'Shared with' (set to 'Anyone'). A note says 'Start typing to get a list of possible matches.' At the bottom left are 'Search' and 'Cancel' buttons. At the bottom right is a table header with columns: 'Name', 'Owner', 'Shared with', and 'Popularity'. One row is visible: 'Filter for Web Browser App board', 'Alana Grant', 'Project: Web Browser App', and '0'. To the left of the dialog, three categories are listed with arrows pointing to specific parts: 'Your starred filters' points to the 'Starred' tab; 'Based on Jira users' points to the 'Owner' dropdown; and 'Your Jira projects' points to the 'Projects' tab.

Your starred filters

Based on Jira users

Your Jira projects

Search fields

Filter or Project Picker

Select a filter or project from the directory.

Starred Popular Search Projects

Search BROW

Owner

Shared with Anyone

All filters that you can see.

Start typing to get a list of possible matches.

Search Cancel

| Name | Owner | Shared with | Popularity |
|----------------------------------|-------------|--------------------------|------------|
| Filter for Web Browser App board | Alana Grant | Project: Web Browser App | 0 |

Are you getting it?



You place a pie chart gadget on a dashboard that you have created.

Which statement is NOT correct?

- a. You can use a project as the gadget's data source.
- b. You can use a filter as the gadget's data source.
- c. You can change the background color of the gadget header.
- d. You can use two filters as the gadget's data source.

Did you get it?



You place a pie chart gadget on a dashboard that you have created.

Which statement is NOT correct?

- a. You can use a project as the gadget's data source.
- b. You can use a filter as the gadget's data source.
- c. You can change the background color of the gadget header.
- d. You can use two filters as the gadget's data source.

Are you getting it?



You can use a filter as a source of data for all reports.

- a. True
- b. False

Did you get it?



You can use a filter as a source of data for all reports

a. True

✓ b. False

Takeaways



- Agile Reports use the board's underlying filter to populate the report.
- You can use filters to fine-tune data for dashboard gadgets and many of the non-agile reports.

Lab 5 – Using Filters for Reports and Gadgets



- Exercise 1 – Creating a Short and Long-Term Outlook Dashboard
- Exercise 2 – Using a Filter with a Report

6. Sharing Dashboards

What will you learn?



- Share dashboards with other Jira users
- Avoid common mistakes with sharing

Topics

Sharing dashboards

Sharing filters with gadgets



Alana
Scrum Master

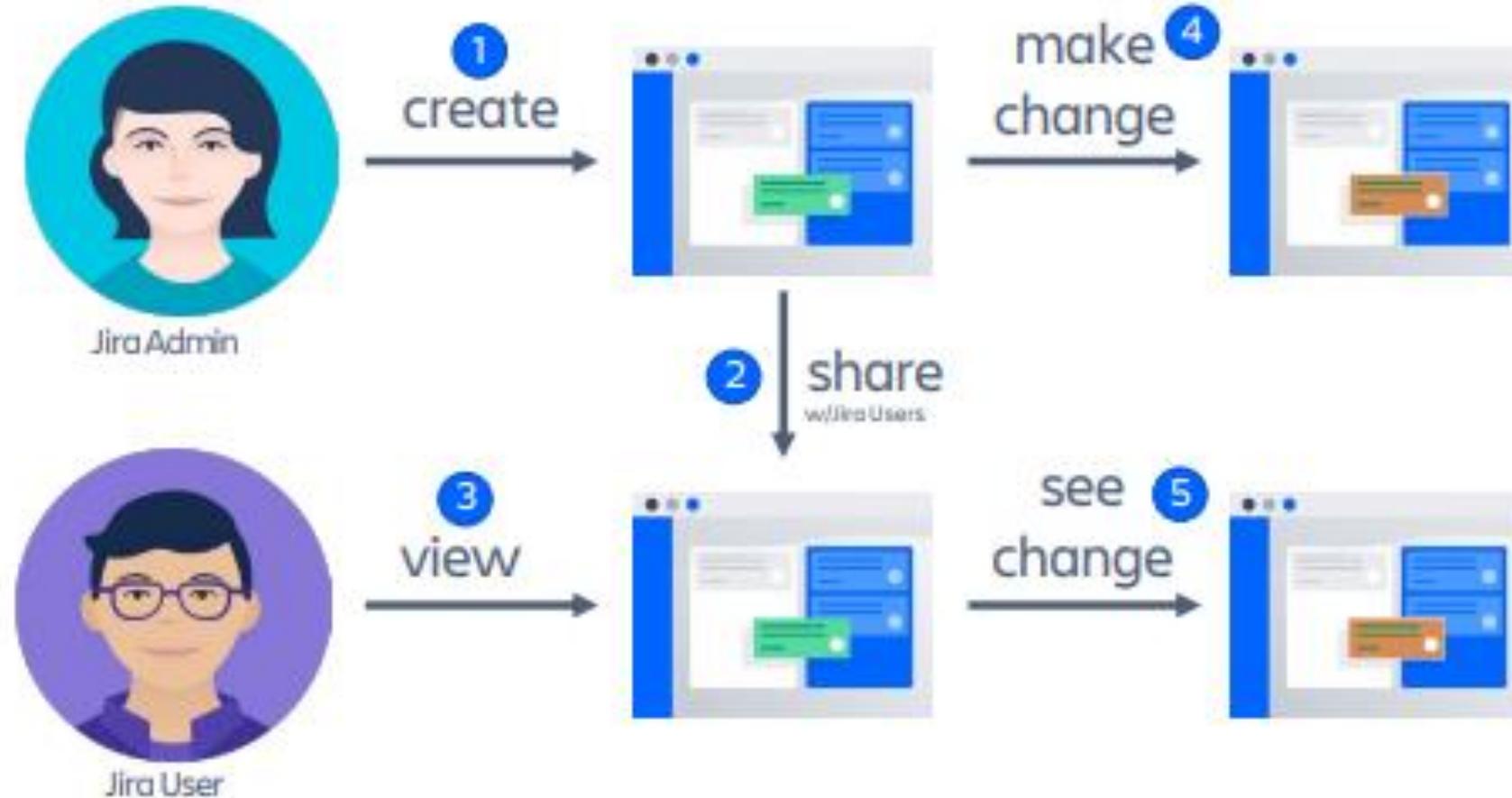
I created a dashboard that I think will be helpful to my team, and I want them to see the same information.

I don't create a lot of filters. Alana created a dashboard with some filters that will be helpful to me.



Ryan
Product Owner

Sharing Dashboards



How to Share a Dashboard

Edit dashboard

Name *

Description

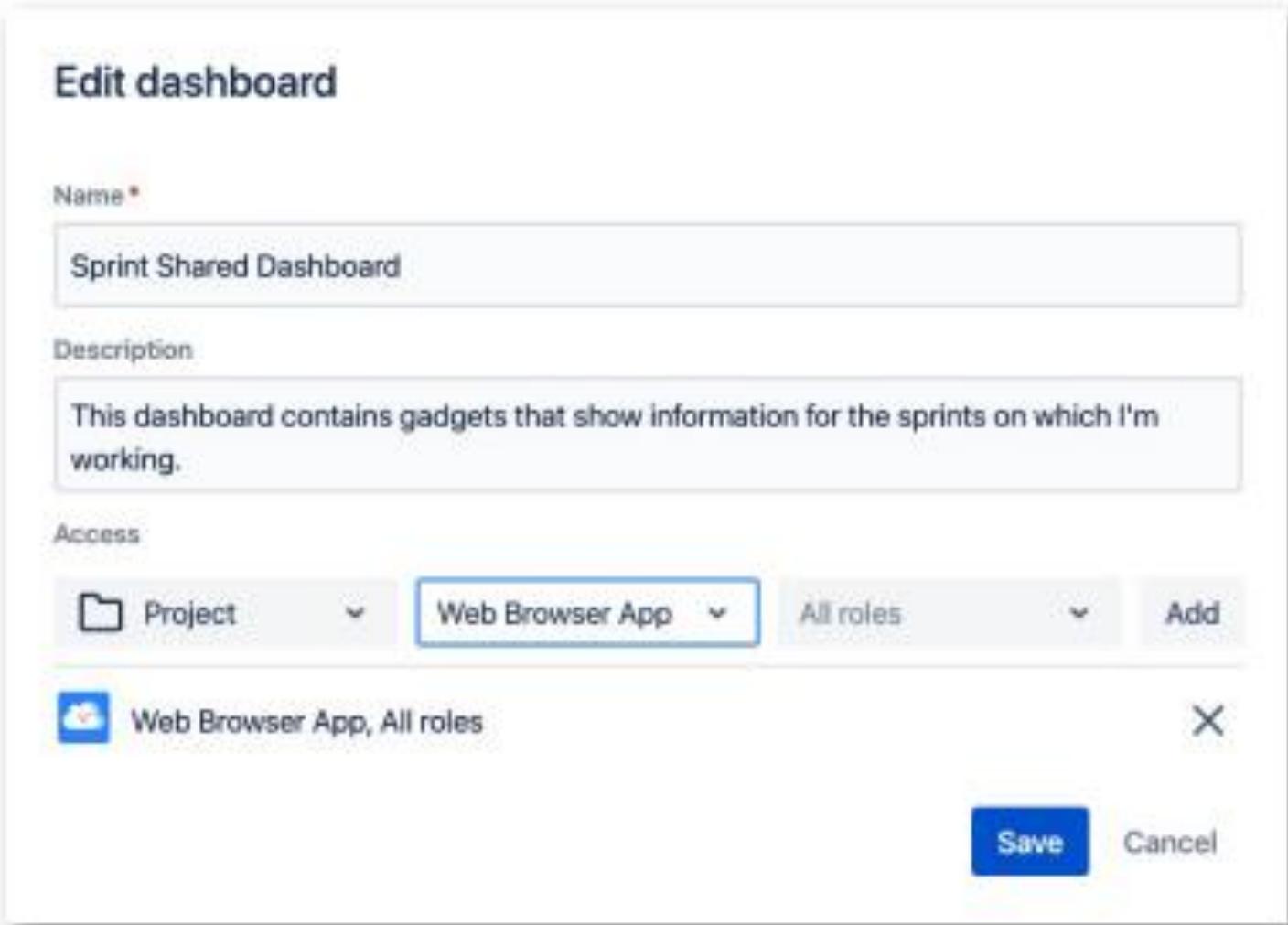
This dashboard contains gadgets that show information for the sprints on which I'm working.

Access

Project Web Browser App All roles Add

 Web Browser App, All roles X

Save Cancel



How to Find a Shared Dashboard

Dashboards

Create dashboard

| Name: | Owner: | Access: | Starred by: | ... |
|-------------------------|-------------|--|-------------|-----|
| IT Support Dashboard | Mitch Davis | Public | 5 people | ... |
| IT Operations Dashboard | Mitch Davis | Public | 4 people | ... |
| IT Operations | Mitch Davis | administrators jira-servicedesk-users | 3 people | ... |

Are you getting it?



With whom can you share a dashboard?

- a. A group
- b. Users with access to a project
- c. Anyone on the internet
- d. All the above

Did you get it?



With whom can you share a dashboard?

- a. A group
- b. Users with access to a project
- c. Anyone on the internet
- d. All the above

Topics

Sharing dashboards

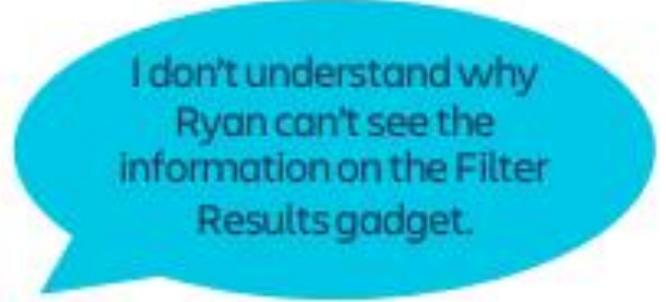
Sharing filters with gadgets



I found the dashboard Alana shared with me and I can see the information on some of the gadgets, but I get an error on the gadget using a filter.



Ryan
Product Owner

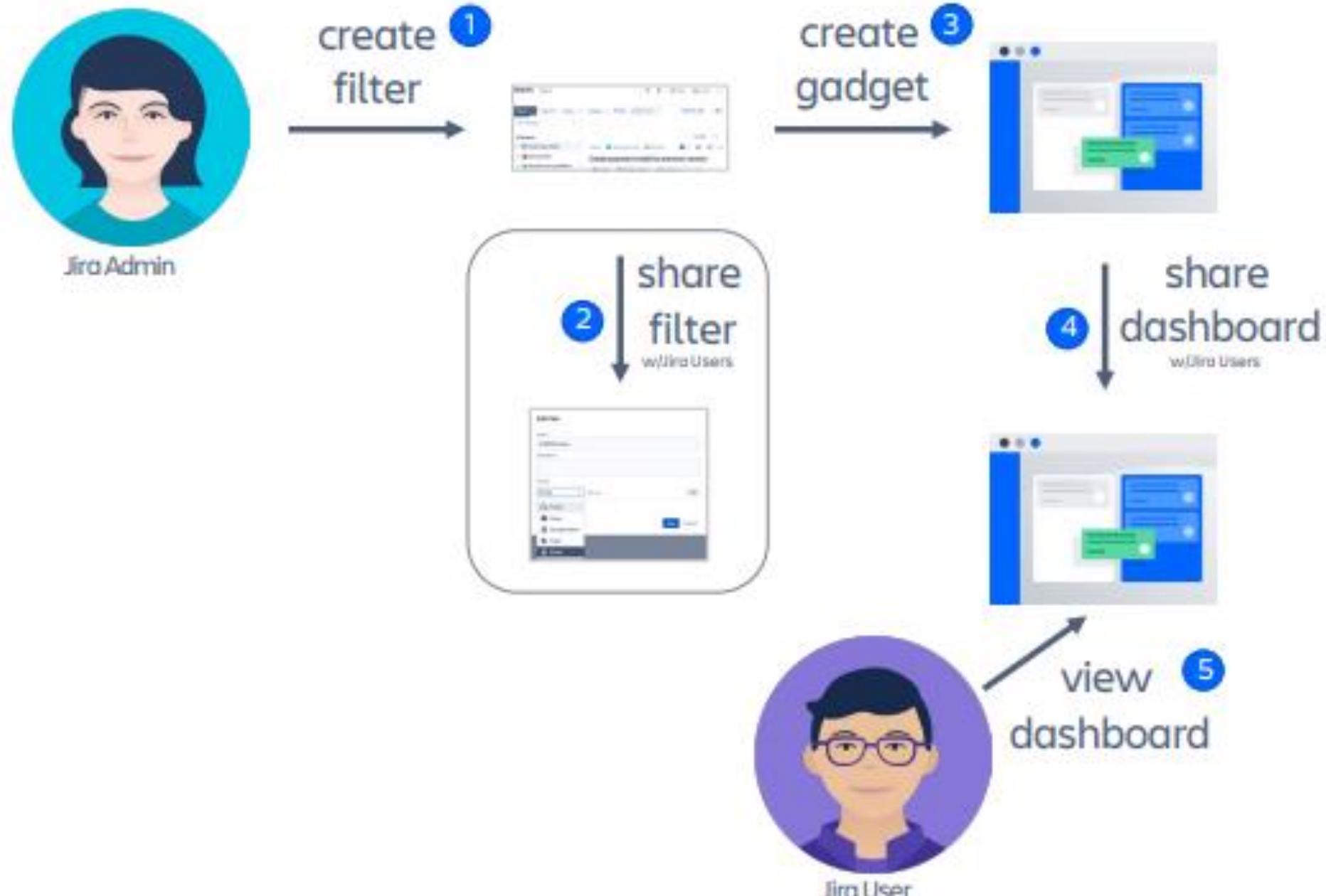


I don't understand why Ryan can't see the information on the Filter Results gadget.



Alana
Scrum Master

Sharing Filter with Gadget

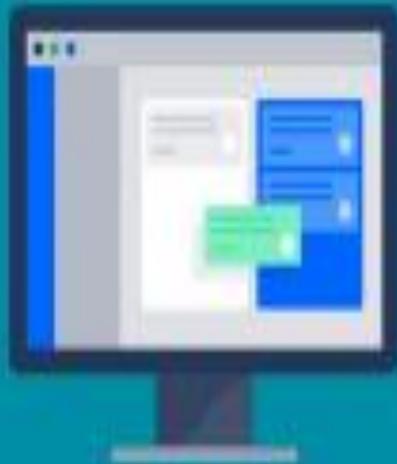


Takeaways



- Shared dashboards are a way to have the team look at the same information
- Share the filters associated with gadgets with the same users with whom you shared the dashboard

Lab 6 - Sharing Dashboards



- **Exercise 1 - Creating a Shared Dashboard**
- **Exercise 2 - Using the Shared Dashboard**
- **Exercise 3 - Fixing the Share**