

Lab: Created vs Resolved Issues

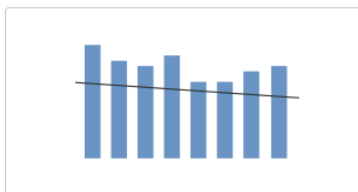
It displays the number of created issues versus resolved issues over a given time-period. It helps to understand whether the overall backlog is moving towards resolution or not.

Generate a Report

To generate a report, the user should follow the steps given below.

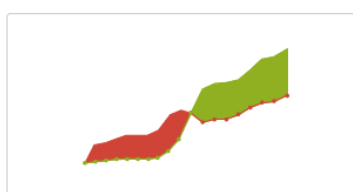
Step 1 – Go to Project → choose a specific project. Click on the Report icon on the left side of the menu. Go to 'Issue Analysis' and click on '**Created Vs Resolved Issues**' Report. The following screenshot shows how to access the Created Vs Resolved issues report –

Issue analysis



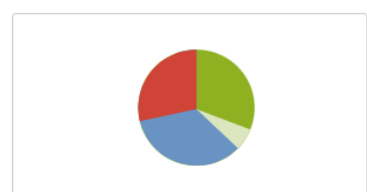
Average Age Report

Shows the average age of unresolved issues for a project or filter. This helps you see whether your backlog is being kept up to date.



Created vs. Resolved Issues Report

Maps created issues versus resolved issues over a period of time. This can help you understand whether your overall backlog is growing or shrinking.

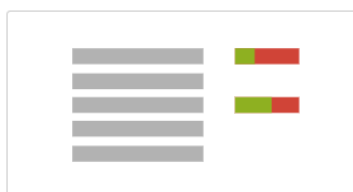


Pie Chart Report

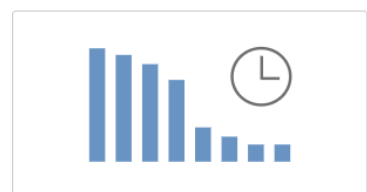
Shows a pie chart of issues for a project/filter grouped by a specified field. This helps you see the breakdown of a set of issues, at a glance.



Resolution Time Report



Single Level Group By Report



Time Since Issues Report

Step 2 – Select the Project or the issue filter for which the report has to be generated. Select the time-period to see reports like Daily, Weekly, Monthly, Quarterly, Annually, etc., available in the dropdown box. Enter the number of days in the **Days Previously** field to show in the graph. Select **Yes** or **No** for Cumulative totals. Select Display Versions as **All Versions** from the dropdown list.

The following screenshot shows how to generate report by selecting different available fields.

Configure - Created vs. Resolved Issues Report

Description:

Maps created issues versus resolved issues over a period of time. This can help you understand whether your overall backlog is growing or shrinking.

Project or Saved Filter

[Change Filter or Project...](#)

Sample Scrum Project

Project or saved filter to use as the basis for the graph.

Period

Daily

The length of periods represented on the graph.

Days Previously

30

Days (including today) to show in the graph.

Cumulative Totals?

Yes

Progressively add totals (1.. 2.. 3), or show individual values (1.. 1.. 1).

Display Versions?

All versions

Show when versions were released on the chart.

Next

Step 3 – Click on Next to generate the reports. The following screenshot shows how the generated report looks like.

Created vs. Resolved Issues Report

Project: [Sample Scrum Project](#)

Chart

This chart shows the number of issues **created** vs. the number of issues **resolved** in the last 30 days.

