Configure Server Crash Reporter

Server crash reporting is disabled by default. This topic describes how to enable and configure server crash reporting. Crash reports are encrypted and sent to Tableau. See [Server Crash Reporter](){.MCXref .xref} for more information.

If your organization uses a proxy server to connect to the internet then you must configure server crash reporter to use the proxy. Even if you have already configured Tableau Server to use a proxy, you must also configure server crash reporter separately. To configure proxy for server crash reporter you must use TSM CLI procedure as described in this topic.

Important: Do not enable crash reporting if your data is subject to privacy regulations.

- [Use the TSM web interface](){#use-the-tsm-web-interface .tabs__tab-link .is-active}
- [Use the TSM CLI](){#use-the-tsm-cli .tabs__tab-link}

1. Open TSM in a browser:

   https://<tsm-computer-name>:8850. For more information, see [Sign in to Tableau Services Manager Web UI](){.MCXref .xref}.

2. Click the [Maintenance] tab.

3. Under Other Maintenance Tasks, in Server Crash Reporter, select [Enable crash reporting]:

4. Specify the scheduled time of day to upload the crash reports to Tableau.

5. When you are finished, click [Pending Changes], and then click [Apply Changes and Restart].