

Configure SMTP Setup



[Tableau Server] can email server administrators about system failures, and email server users about subscribed views and data-driven alerts. First, however, you need to configure the SMTP server that [Tableau Server] uses to send email. After configuring SMTP, complete the steps to configure notifications ([Configure Server Event Notification](#)), then when you start or restart the server, it will trigger an email notification, which confirms that you have set up notifications correctly.

Configuring SMTP requires that you restart Tableau Server services.

Secure SMTP

To enable and configure TLS for SMTP, you must use the TSM CLI as described in this topic.

If your organization does not use public certificates for verifying TLS connections, then you can upload a private certificate to Tableau Server to verify trusted connections. For more information, see the [tsm security custom-cert add](#) command.

You may also configure SMTP TLS for encryption-only by disabling the certificate validation process. For more information, see the section, *Configuration file reference*, in the *Use the TSM CLI* tab below.

- Use the TSM web interface
- Use the TSM CLI

1. Open TSM in a browser:

<https://<tsm-computer-name>:8850>. For more information, see [Sign in to Tableau Services Manager Web UI](#)

2. Click [Notifications] on the [Configuration] tab and click [Email Server].

3. Enter the SMTP configuration information for your organization:

Notifications

Configure Tableau Server to send email notifications about critical events, processes and server health. Email notifications must be sent through an email (SMTP) server. [Learn More](#)

Email Server

Events

Configure email server

Tableau Server must connect to an email server using SMTP (Simple Mail Transfer Protocol) to send email notifications. Contact your organization's IT department to determine what SMTP information you need to configure Tableau Server to send email configurations. [Learn more about configuring SMTP for Tableau Server.](#)

SMTP server address

smtp.example.lan

Username

tableau-notify@example.lan

Password

.....

Port Number

25 (Default)

Send all emails from

Type an email address that all emails will be sent from (example: no-reply@example.com)
no-reply@example.lan

Send server health email to

Type email addresses, separated by a comma, that will receive Tableau Server health emails. Tableau Server health emails are typically sent to server administrators or other IT admins.
tableau-health@example.lan

Tableau Server URL

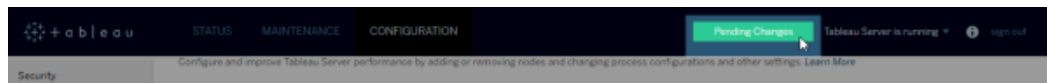
Choose a footer link to embed in all email alerts and subscriptions. This link is typically the sign-in page of Tableau Server.
https://tableau.example.lan

Cancel

Save Pending Changes

4. Click [Save Pending Changes] after you've entered your configuration information.

5. Click [Pending Changes] at the top of the page:



6. Click [Apply Changes and Restart].

7. Run the `tsm email test-smtp-connection` to view and verify the connection configuration. See [tsm email test-smtp-connection](#)