

## Bus Order Summary

Order Number: **9M3TMUEZ**

Purchase Date: 05 Sep 2019 05:11 PM

Cart ID: BUSb4f76ff604c54a668

Hotline: +6010-3966688

+604-3327718



Dear Mr Kew Fong Shun,

Thank you for ordering from [Easybook.com](http://Easybook.com).

Please reach the pick-up point **30 min** before departure. Below is your order details:

### Order Details

Number of Pax:	1		
Depart:	Penang, PEN - Prangin Mall (33-G-10(PTN) Prangin Mall, Jalan Dr Lim Chwee Leong, 10100 Georgetown, Penang(010-4093001))		
Arrive:	Malacca, Melaka Sentral (Terminal Melaka Sentral, Jalan Tun Razak, 75400 Melaka)		
Feature Description:	Please note that only 9pm Singapore route will use Grassland Bus. The rest of the trips will use other bus brand		
Departure Time:	05 Sep 2019 11:30 PM		
Company:	Grassland Penang Prangin Mall	Coach Code:	12.00am Penang-Melaka
Ticket ID:	37589893	Seat Number:	12 (Adult)

Passenger Name:	Kew Fong Shun	Contact:	60183729937
IC:		Passport:	

Current Transaction easiPoint:	183.33
Executable easiPoint:	8969.58
NonExecutable easiPoint:	183.33

**NON-REFUNDABLE - NO REFUND WOULD BE GRANTED.** Please check the selected schedule information carefully before check out, ticket purchases are final and are not refundable or changeable. Duplicate transactions are also not refundable because duplicate transactions block other customers from purchasing tickets. There will be no refund for any unused or partly used services.

## Terms and Conditions

1. You are advised to print out the order summary to speed up the check-in process.
2. On departure date, customer has to bring a valid ID (IC/Passport that was entered into the system while buying the ticket) to the counter.
3. Upon validation of your ID number in the system A ticket/ boarding pass will be issued to you to board the coach.
4. Tickets sold are not refundable.
5. No refund will be allowed for loss of ticket, lateness or forbidden entry into the country of destination.
6. Each passenger is allowed to carry luggage not exceeding 20kg, the company will not be liable for any losses or damages to their luggage.
7. Neither drugs nor illegal item is allowed. Passenger will have to bear the responsibility for the possession of forbidden items if discovered.
8. Passengers are obliged to comply and accept the company's final arrangements in the event for coach breakdown, causing delays in departure / arrival or change in seating arrangement. Neither refund of tickets nor claims will be entertained by the company or agency involved.
9. Return tickets sold are strictly non-changeable.
10. Please make sure you have filled up the necessary embarkation cards before the custom clearance, kindly approach the bus captains if you need one (if applicable).
11. If you are travelling between two countries, the coach will only wait for at most 20 minutes at the immigration checkpoint. If you are late and the bus has left, it is your own responsibility to arrange your own transport to the destination. Please inform the driver before the checkpoint if you need longer waiting time.
12. Easybook responsibility does not include maintaining the quality of buses, staff behavior and punctuality.
13. Easybook responsibility does not include customer error of waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
14. Easybook responsibility does not include the change of boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point by the bus operator.
15. In case a booking confirmation e-mail and SMS gets delayed or fails because of technical reasons or as a result of incorrect email ID / phone number provided by the user, a ticket will be considered 'booked' as long as the ticket shows up on the booking confirmation page of Easybook.
16. **Due to some unforeseen circumstances, Easybook reserves the right to amend the order summary and inform customer by email and/or sms latest within the next working day from the purchase date.**

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Tel: +604 313 4620, +6010 39 666 88  
[enquiry@easybook.com](mailto:enquiry@easybook.com)

**Invoice No:** MY-3500536  
**For Order No:** 9M3TMUEZ  
**Invoice Date:** 05 Sep 2019  
**Cart ID:** BUSb4f76ff604c54a668

### Transaction Confirmed!

Dear Fong Shun Kew,  
Thank you for booking your bus tickets(s) with [Easybook\(M\) Sdn Bhd](#).

Description	Total
<b>Ticket ID: 7990799</b>	
Ticket Cost	MYR50.0000
Admin Fee	MYR5.0000
Sub Total In MYR	MYR55.00
Total Amount Payable	MYR55.00

### Customer's Information

<b>Name:</b>	Fong Shun Kew
<b>Address:</b>	-
<b>Contact:</b>	-
<b>Payment Type:</b>	AllianceBank

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