sarah campbell

WEB DEVELOPER

SKILLS

HTML | CSS | SCSS | Bootstrap

JS | JQuery | Ajax

OOP PHP

MySQL | PostgreSQL

Agile Project Management

Photoshop | CAD

Visual Studio | Visual Studio Code

PROJECTS

recipe site

vacation rental site

memory game

CONTACT

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About Me

I am a web developer with 5 years of experience in designing and developing user interfaces for websites for personal and professional use. My strengths are not just in design though, I also monitor server-side communications, create and conduct testing, and debug code. I have managed teams and led projects to successful completion while maintaining winning products and lasting customer relationships.

Work Experience

Freelance Development | 2018 - 2019

Mote Development

- Compiled and maintained records and bookkeeping, inlcuding contracts, timesheets, invoices and receipts;
- Communicated with clients for sale and maintenance of websites; and
- Built and maintained client websites, from design to hosting.

Business Owner | 2017 - 2019

Iris Jewelers

- Established prices of goods and services and tabulate invoices;
- Used Search Engine Optimization to drive traffic to my store maximizing sales; and
- Devised a customer satisfaction, loyalty, and follow-up program; which led to a customer-centric focus of communication, collaboration, and accountability that produced rave industry reviews.

Software Development Manager | 2014 - 2017

Entrata | **Lehi UT**

- Managed the creation and maintenance of a backend software product used for payment processing, contributing to 80% of our internal revenue;
- Built and maintained a desktop and mobile app where users could make payments, submit maintenance requests, and communicate with property staff;
- Worked closely with internal managers, user experience designers, architects, and other Software Development Managers to ensure app was user-friendly and without flaws; and
- Managed and led Scrum meetings for three offshore development teams from our sister company (located in Pune, India).

Tier 2 support | 2013 - 2014

Entrata | **Lehi UT**

- Gathered information and developed strategies to manage or resolve client concerns regarding our software;
- Wrote training documentation used across the company for new hires on systems and protocals;
- Installed and maintained IIS connection between client servers and ours; and
- Translated client needs into feature requests and detailed bug reports;