sarah campbell

WEB DEVELOPER

SKILLS

HTML | CSS | SCSS | Bootstrap

JS | JQuery | Ajax

OOP PHP

MySQL | PostgreSQL

Agile Project Management

Photoshop | CAD

Visual Studio | Visual Studio Code

FTP

PROJECTS

recipe site

vacation rental site

memory game

CONTACT

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About Me

Web Developer with 5+ years of experience in designing and developing user interfaces, server side communication, testing, debugging and managing teams with agile product management. In my free time I design and sell jewelry on Etsy, both as a hobby and minor profession. I'm a photographer, and for my jewelry business I modeled, took pictures, and edited all photos myself.

Work Experience

Freelance Development | 2018 - 2019

Mote Development

- Compile and maintain records and bookkeeping, inlcuding contracts, timesheets, invoices and receipts
- Communicate with clients for sale and maintenance of websites
- Build and maintain client websites, from design to hosting

Business Owner | 2017 - 2019

Iris Jewelers

- Establish prices of goods and services and tabulate bills
- Use SEO to drive traffic to my Etsy store with key search phrases
- Strong focus on customer satisfaction, loyalty, and follow up; established customer-centric focus of communication, collaboration, & accountability resulting in rave industry reviews

Software Development Manager | 2014 - 2017

Entrata | Lehi UT

- Manage the creation and maintenance of backend software for payment processing, contributing to 80% of our internal revenue
- Build and maintain a desktop and mobile app where users make payments, submit maintenance requests, and communicate with property staff
- Work closely with internal managers, user experience designers, architects, and other Software Development Managers
- Manage three offshore development teams from our sister company (located in Pune, India).

Tier 2 support | 2013 - 2014

Entrata | Lehi UT

- Gather information and develop strategies to manage or resolve client concerns regarding our software
- Translate client needs into feature requests and detailed bug reports
- Install and maintain IIS connection between client servers and ours
- Write training documentation used across the company for new hires

Tier 1 support | 2012 - 2013

Entrata | Lehi UT

- Handle all inbound contacts, including calls, chats, and emails from property managers and landlords working at apartment communities all over the country
- Help property managers become familiar with our products
- Troubleshoot and report bugs