Feras Alhadmee

Aspiring software engineer with a strong academic foundation and a passion for continuous learning. Eager to gain hands-on experience and contribute to real-world projects. Enthusiastic about web development and committed to enhancing my skills to deliver practical and innovative solutions.

San Antonio, Texas 78254
(210) 612-8903
ferasalhedmee@yahoo.com

EXPERIENCE

Sam Auto Sales, San Antonio, TX — *Listing Manager*

Janiary 2023- Present

- Utilized customer feedback survey data to identify and implement improvements, enhancing the overall customer experience.
- Collaborated with team members to streamline and optimize processes for managing and updating car listings.
- Maintained comprehensive and accurate records of all listing transactions, including contracts, invoices, and payments.
- Managed online car listings and provided prompt, detailed responses to customer inquiries, ensuring a high level of service.

Chick-Fil-A, San Antonio, TX — *Front of House Employee*

MONTH 20XX - MONTH 20XX

- Delivered exceptional take-out services, accommodating customers who preferred offsite dining and ensuring a seamless experience.
- Trained new front-of-house staff on company procedures and policies, contributing to a cohesive and knowledgeable team.
- Processed payments with precision using cash registers and POS systems, maintaining accuracy and efficiency.
- Provided exemplary customer service by greeting guests warmly and addressing their needs promptly and professionally.

EDUCATION

University of Austin Texas, Austin, Texas— *Full Stack Software Development Certificate*

January 2024- Projected Comletion September 2024

- Comprehensive training in full stack development, covering both front-end and back-end technologies.
- Curriculum includes HTML, CSS, JavaScript, and frameworks such as React and Node.js, as well as database management and API integration.

TECHNICAL SKILLS

- **Web Development:** HTML, CSS, JavaScript, React, Node.js
- **Database Management:** SQL, NoSQL
- **Development Tools:** Visual Studio Code, web hosting and deployment tools

SOFT SKILLS

- **Customer Service:** Strong communication, customer-focused
- **Team Collaboration:** Effective team player, collaborative mindset
- **Time Management:** Efficient multitasking, meeting deadlines
- **Attention to Detail:** Accurate record-keeping, meticulous transaction handling
- **Adaptability:** Quick learner, open to new technologies
- **Training and Mentorship:** Experience training and onboarding new employees

LANGUAGES

English and Arabic

- Focused on practical, real-world applications of software development concepts to build and deploy full stack applications.
- Emphasis on hands-on projects and coding exercises to develop problem-solving skills and technical proficiency.

Sandra Day O'Connor High School, San Antonio, TX— *GED*

August 2018 - June 2023

- Completed a comprehensive high school curriculum with a focus on foundational subjects and critical thinking skills.
- Developed strong problem-solving and communication skills through various academic and personal initiatives.
- Demonstrating commitment and capability in essential academic areas

PROJECTS

Project Name — *Detail*

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