

# Ferdau Daems

ferdau@gmail.com – Anzegem, Belgium

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## WORK EXPERIENCE

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**Stova** – Sep. 2011 – Present

*Business Analyst – Apr. 2022 – Present*

- Mobile & Web app
- Requirement gathering with multiple stakeholders
- Create requirements, documentation, and presentations
- Help solve technical problems
- Focus on reducing Quick Response Time tickets
- Implementation of SCRUM

*Lead Android Developer – Sep. 2011 – Apr. 2022*

- Lead on the Android project
- Work together with onshore and offshore team members
- Coach junior developers
- Automate development processes
- Also did up web development

## EDUCATION

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**KaHo Sint-Lieven, Ghent** – 2011

*Professional Bachelor, Electronics & Computer Science*

## SKILLS & INTERESTS

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- **Skills:** Problem solving; Wide technical knowledge; Structured; Keeping communication simple and to the point; Automating processes; Eye for UI design and User Experience
- **Interests:** Volleyball; Trips with the kids and wife; Good food