

| DESKRIPSI PEKERJAAN |
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| <ol style="list-style-type: none"> 1. Maintains all models specific to a modality in the assigned area. 2. Electronic/Mechanical/Electrical/IT : Total system level troubleshooting on complex multi-symptom problems. 3. Customer satisfaction: Daily interface with doctors, radiographers & biomedical engineers on equipment status issues. 4. Acts to ensure satisfaction to primary customers. 5. Assists in Account Sales visits; helps train others where necessary; identify Sales opportunities and communicate to account team. 6. Business growth: Assists in the growth and direction of business in his/her assigned area. 7. Productivity: Responsible for Warranty, Installation and PMS (Planned Maintenance) contract cost control. 8. Administration: Responsibly completes all administration tasks on time. Ensures timely completion of FMIs (Field Modifications) and PMS (Planned Maintenance) inspections documentation for assigned accounts. 9. Installation: Plays a leading role in complex and multi-functional rooms. Shares best practices. Maintain effective quality systems and programs standard, according to the GE Service Quality Policy Statement. |
| KUALIFIKASI |
| <ol style="list-style-type: none"> 1. Degree/Diploma in Electronics Engineering, Computer Engineering, Information Technology, Biomedical Engineering or equivalent 2. Minimum of 2-5 years field service experience in healthcare industry or equivalent 3. Excellent problem-solving skills, able to think outside the box 4. Strong sense of accountability and ownership over customer issues and other responsibilities 5. Strong potential and willingness to learn new techniques 6. Excellent customer service skills; able to deal tactfully and effectively with customers 7. Excellent verbal and written communication skills in English. 8. A good team player and can work seamlessly with cross-functional teams |