

DESKRIPSI PEKERJAAN
<ol style="list-style-type: none"> <li>1. Maintains all models specific to a modality in the assigned area.</li> <li>2. Electronic/Mechanical/Electrical/IT : Total system level troubleshooting on complex multi-symptom problems.</li> <li>3. Customer satisfaction: Daily interface with doctors, radiographers &amp; biomedical engineers on equipment status issues.</li> <li>4. Acts to ensure satisfaction to primary customers.</li> <li>5. Assists in Account Sales visits; helps train others where necessary; identify Sales opportunities and communicate to account team.</li> <li>6. Business growth: Assists in the growth and direction of business in his/her assigned area.</li> <li>7. Productivity: Responsible for Warranty, Installation and PMS (Planned Maintenance) contract cost control.</li> <li>8. Administration: Responsibly completes all administration tasks on time. Ensures timely completion of FMIs (Field Modifications) and PMS (Planned Maintenance) inspections documentation for assigned accounts.</li> <li>9. Installation: Plays a leading role in complex and multi-functional rooms. Shares best practices. Maintain effective quality systems and programs standard, according to the GE Service Quality Policy Statement.</li> </ol>
KUALIFIKASI
<ol style="list-style-type: none"> <li>1. Degree/Diploma in Electronics Engineering, Computer Engineering, Information Technology, Biomedical Engineering or equivalent</li> <li>2. Minimum of 2-5 years field service experience in healthcare industry or equivalent</li> <li>3. Excellent problem-solving skills, able to think outside the box</li> <li>4. Strong sense of accountability and ownership over customer issues and other responsibilities</li> <li>5. Strong potential and willingness to learn new techniques</li> <li>6. Excellent customer service skills; able to deal tactfully and effectively with customers</li> <li>7. Excellent verbal and written communication skills in English.</li> <li>8. A good team player and can work seamlessly with cross-functional teams</li> </ol>