

SUBMITTING AN APPLICATION

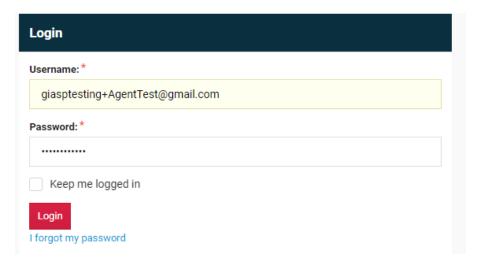
AGENT PORTAL

November 2021

Let's get started

1. Login to the agent portal

- 1.1. Go to partner.studylink.com to access the StudyLink Connect Agent Portal.
- 1.2. Enter the username and password provided to you and select the 'Login' button.

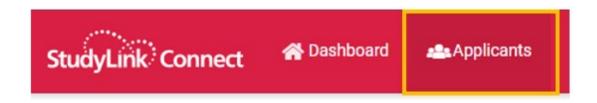


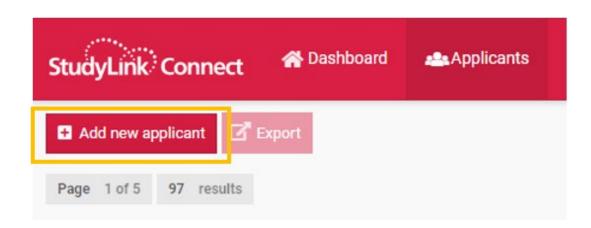
Go to **Section 2.0** to submit an application for a new applicant.

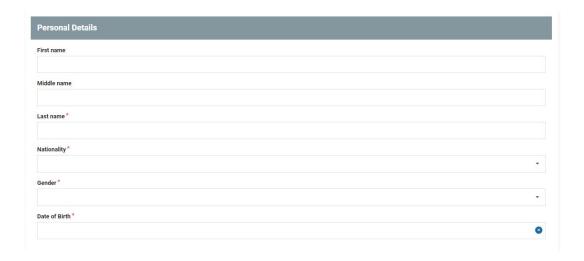
Go to **Section 3.0** to submit an application for an existing applicant.

2. Submit an application for a new applicant

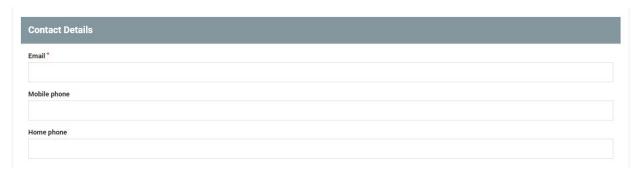
- 2.1. Create a new applicant.
 - 2.1.1. Select the 'Applicants' menu item.







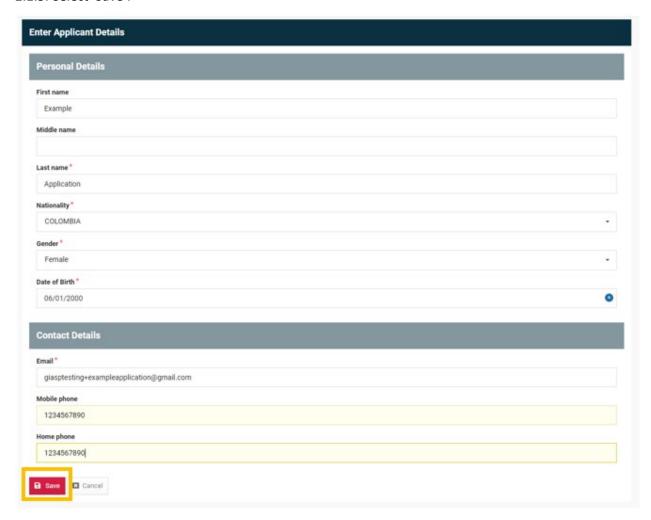
2.1.4. Complete contact details.



Reminder

Always enter the applicant's email address. The University requires the applicant's contact email address in addition to your agency contact details for a variety of essential communications.

2.1.5. Select 'Save'.



2.2. To create an application, go to section 4.0.

3. Submit an application for an existing applicant

3.1. Find the applicant using the 'Search' function on the 'Applicants' screen.



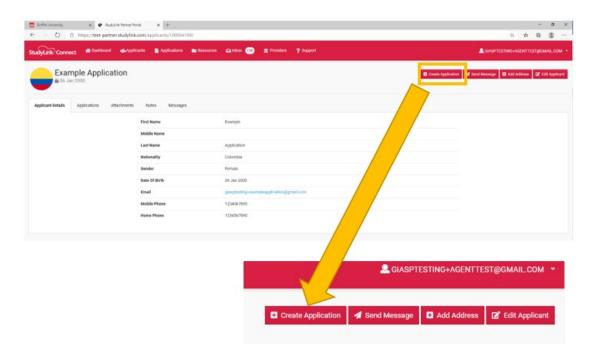
3.2. When you have found the applicant, select the 'View' button to the right of the applicant record.



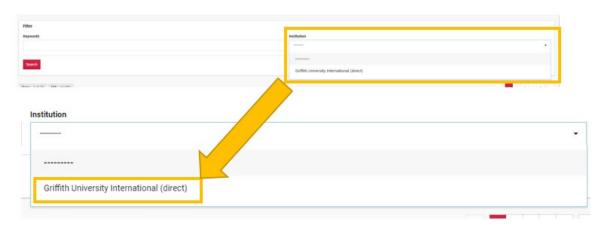
3.3. To create an application, go to section 4.0.

4. Create an application

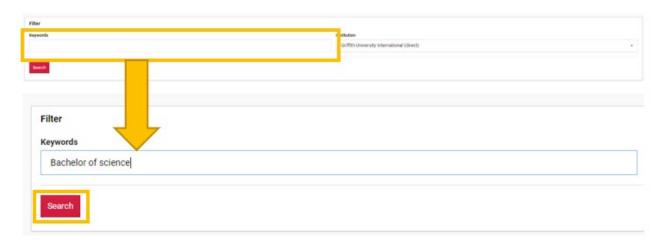
4.1. Select the 'Create Application' button on the top right of the screen.

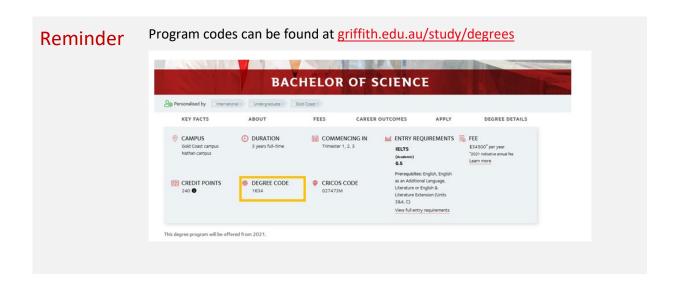


4.2. Select 'Griffith University International' from the institution dropdown menu.

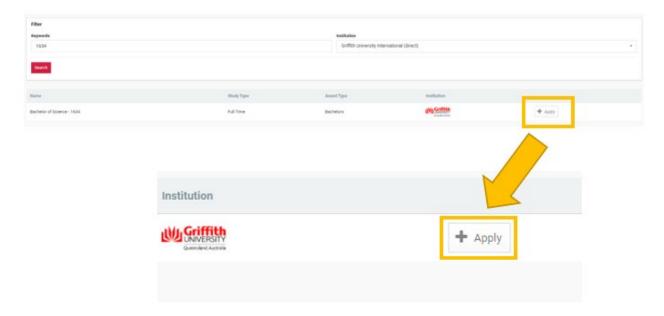


4.3. Type the program keywords or type the program code and select 'Search'.

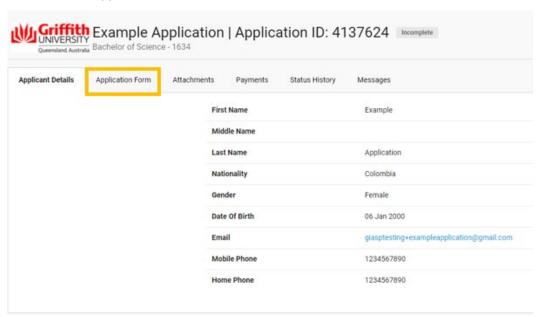




4.4. Select the '+Apply' button which corresponds to the applicant's preferred course.



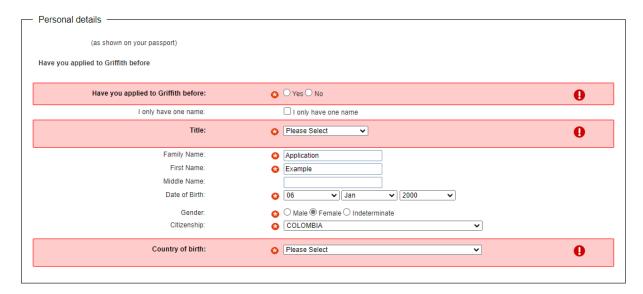
4.5. Go to the Application Form tab.



4.6. Check the agent details are visible and correct.



4.7. Complete the applicant's 'Personal Details' section.



Reminder

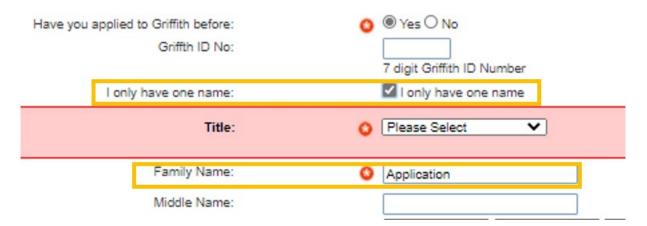
Most of the personal details will be prepopulated from the applicant's profile, but always check if they match the applicant's passport.

- 4.7.1. In the 'Have you applied to Griffith before' field, select 'Yes' or 'No'.
 - 4.7.1.1. If 'Yes', the applicant's Griffith University Student ID will be required.



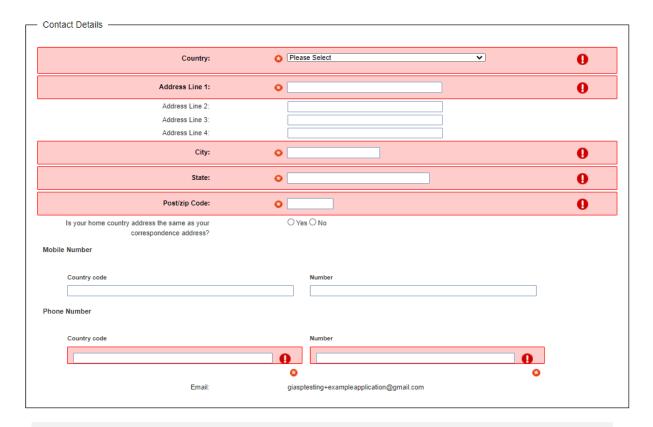
4.7.1.2. If 'No', continue to the next field.

4.7.2. If the applicant has only one name on their passport, tick the 'only have one name' box. The name should be entered in the 'Family Name' field.



- 4.7.2.1. Family Name: autopopulated as per applicant details.
- 4.7.2.2. First Name: autopopulated as per applicant details.
- 4.7.2.3. DOB: autopopulated as per applicant details.
- 4.7.2.4. Gender: autopopulated as per applicant details.
- 4.7.2.5. Citizenship: as per passport.
- 4.7.2.6. Country of birth: as per passport.

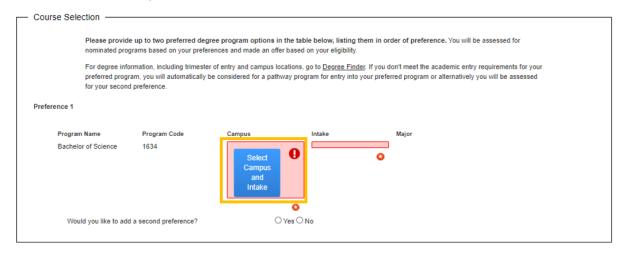
- 4.8. Complete the Contact Details section.
 - 4.8.1. The first address in the Contact Details section is the applicant's mailing/correspondence address. If your applicant's mailing address is different from their home address, select 'Yes' to the question 'Is your home country address the same as your correspondence address?' and enter the home address in the second address section.



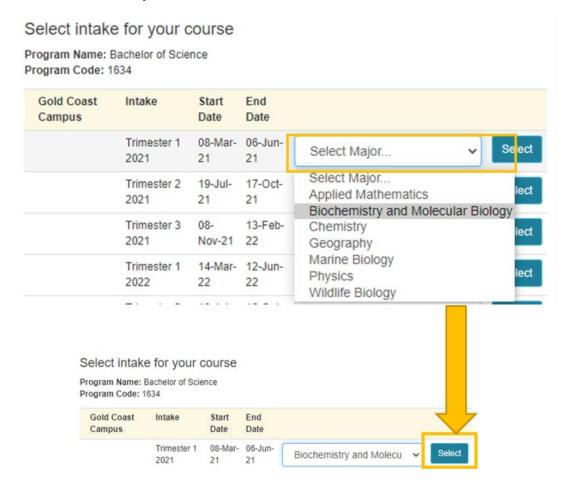
Reminder

Always provide the applicant's contact details. The University requires the applicant's contact email address in addition to your agency contact details for a variety of essential communications.

- 4.9. Complete the Course Selection section.
 - 4.9.1. Go to 'Select Campus and Intake'.

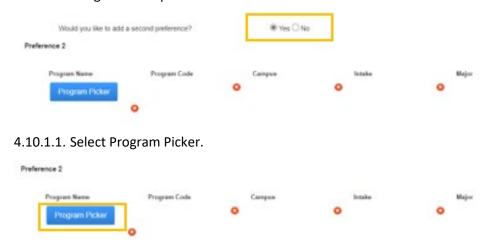


- 4.9.2. Identify the campus your applicant prefers and scroll down the list to find the intakes and majors for that campus.
 - 4.9.2.1. Select the Major under the correct intake and then click 'Select'.

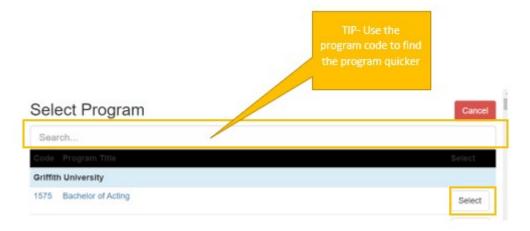


4.10. Add another preference if required by selecting 'Yes' under 'Would you like to add a second preference? Otherwise, select 'No'.

4.10.1. If choosing a second preference:

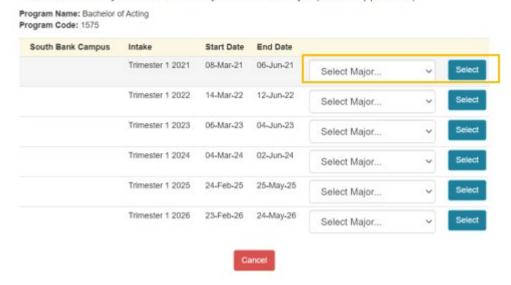


4.10.1.2. Search for the degree and click 'Select'.



4.10.1.3. Select the Major under the correct intake and click 'Select'.

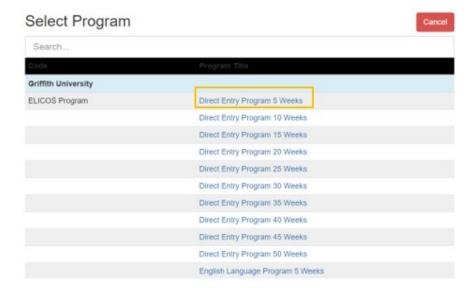
Select intake for your course or for your chosen major (where applicable)



- 4.11. Complete the Griffith English Language Institute (GELI) section. Only complete this section if your applicant will also be applying for an English language program.
 - 4.11.1. Go to Program Picker.



4.11.2. Choose the number of weeks.



4.11.3. Select 'Yes' or 'No' for the Homestay and Airport Pick-up options.



4.12. Complete the 'English Proficiency' section.



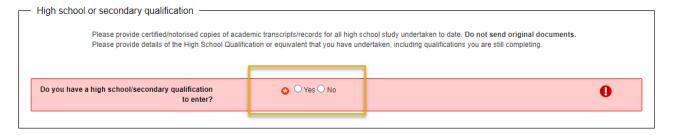
4.12.1. If the applicant has undertaken an English test, select 'Yes' next to 'Have you taken an English test?' and select the test in the dropdown menu. Enter the English test results in the fields which appear.



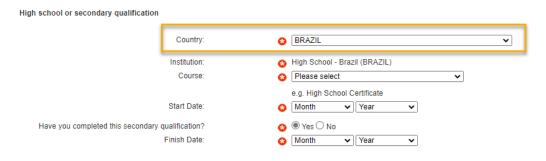
4.12.2. If the applicant has undertaken high school studies in English, select 'Yes' under 'My High School/Tertiary studies were taught and assessed entirely in English' and upload the evidence at this stage or at the end of the application.



4.13. Complete the 'High school or secondary qualifications' section.



4.13.1. Select the country where the applicant has undertaken the High School qualification



4.13.2. Select the High School qualification



4.13.3. Select the 'Start Date' from the dropdown menu and advise if the applicant has completed, will be completing, or will not be completing the High School qualification. This is critical information required by the Admissions Officer.

4.13.3.1. High School qualification has been completed 'Start Date' and 'Finish Date' are required



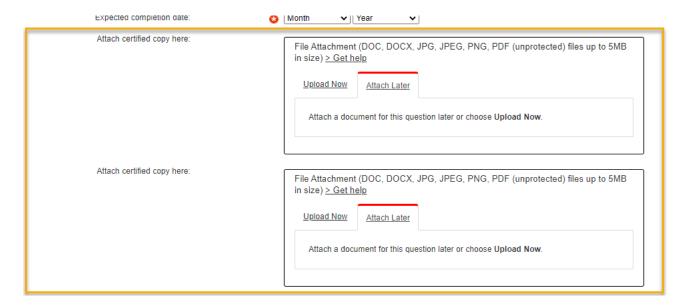
4.13.3.2. High School qualification will be completed 'Start Date' and 'Expected completion Date' are required



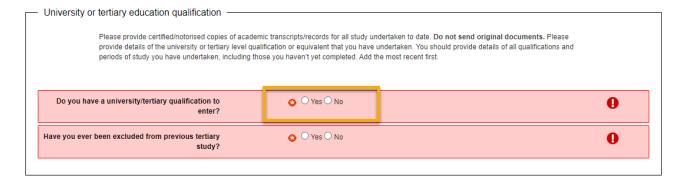
4.13.3.3. High School qualification will not be completed 'Start Date' is required



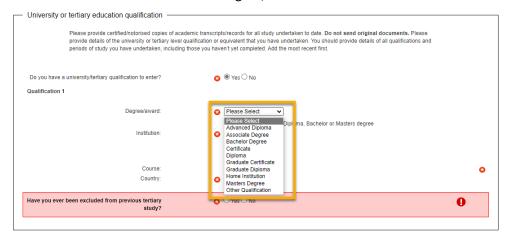
4.13.4. Attach the relevant documents now, or at the end of the application.



4.14. Complete the 'University or tertiary education qualification' section. Select 'Yes' if the applicant has undertaken further studies after completing their High school/secondary qualification. Otherwise, select 'No' and go to 4.14.6. below to continue with the application.



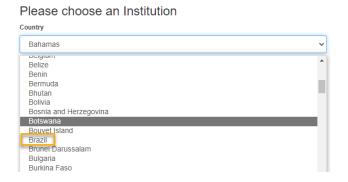
4.14.1. Select the level of education under 'Degree/award'.



4.14.2. Go to 'Select Institution'.



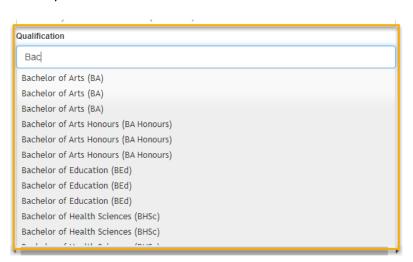
4.14.2.1. Select the country where the Institution is located.



4.14.2.2. Type a key word from the institution name. If you are unable to find the institution, choose 'Other' from the dropdown menu. You may need to try more than one variation for it to pick up the correct institution name. (e.g. 'Griffith University' rather than 'University Griffith').



4.14.2.3. To enter your applicant's qualification name, enter a keyword from the qualification and wait for the search tool to return relevant matches. You may need to try more than one variation for it to pick up the correct qualification name. (e.g. 'Bachelor of Arts' rather than 'Arts Bachelor'). If you can't find the applicant's qualification name in the list, select 'Other'. A new field will appear, and you can manually enter the qualification name. If 'Other' does not display in the list, please enter the qualification name manually.

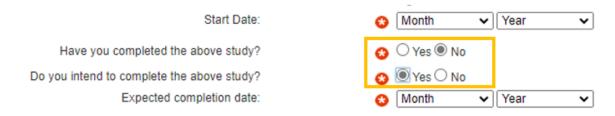


4.14.3. Select the 'Start Date' from the dropdown menu and advise if the applicant has completed, will be completing, or will not be completing the Tertiary qualification/s. This is critical information required by the Admissions Officer.

4.14.3.1. Tertiary qualification has been completed 'Start Date' and 'Finish Date' are required



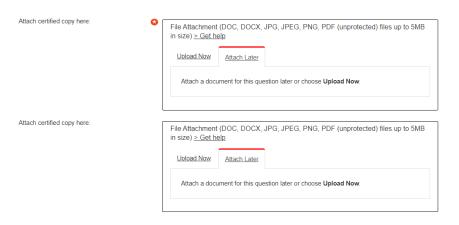
4.14.3.2. Tertiary qualification will be completed 'Start Date' and 'Expected completion Date' are required



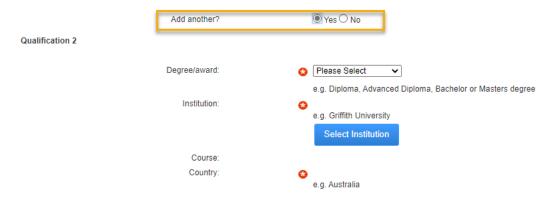
4.14.3.3. Tertiary qualification will not be completed 'Start Date' is required



4.14.4. Attach the relevant documents now, or at the end of the application.



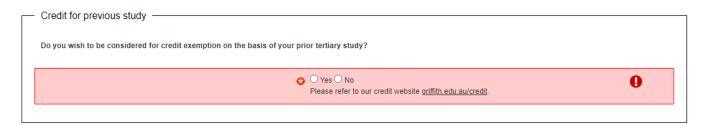
4.14.5. If the applicant has another qualification, select 'Yes' under 'Add another?' using the same steps outlined previously. Otherwise, select 'No'.



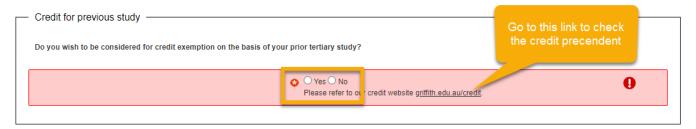
4.14.6. Select 'Yes' if the applicant has been excluded from another institution and provide the required information. Otherwise, select 'No'.



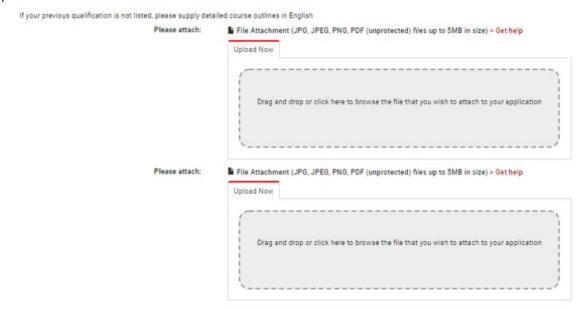
4.15. Complete the 'Credit for previous study' section.



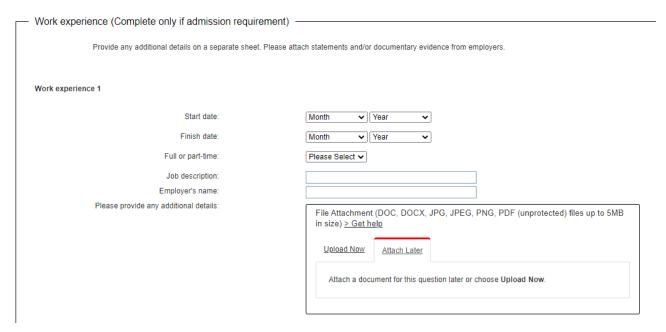
- 4.15.1. Select 'Yes' if the applicant wants Griffith University to consider previous study. Select 'No' if the applicant does not want to be considered for credit.
 - 4.15.1.1. If 'Yes', check the credit database to see if there is a credit precedent for the applicant's institution and degree.



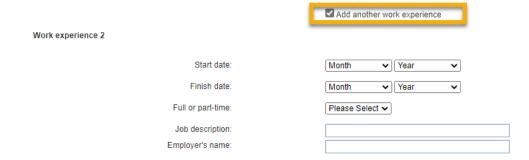
4.15.1.2. Attach the course outline in English if there is not a credit precedent for the applicant's qualification.



4.16. Complete the 'Work Experience' section. Only complete this section if required for admission to the selected program, otherwise leave it blank.



4.16.1. If multiple work experience examples are required, select 'Add another work experience' and complete the required information.



4.17. Complete the 'Request for disability support' section.



4.17.1. Select 'Yes' if the applicant has a disability and provide the required information. Select 'No' if the applicant does not have a disability.

Do you need disability support



If you have a disability which may affect your learning (e.g. vision, hearing impairment, health, mobility), please provide official supporting documentation (in English) about the nature of your disability and any impact it will have for your education in Australia. This information must be provided with your application.

For information on documentation required and services see griffith.edu.au/disability



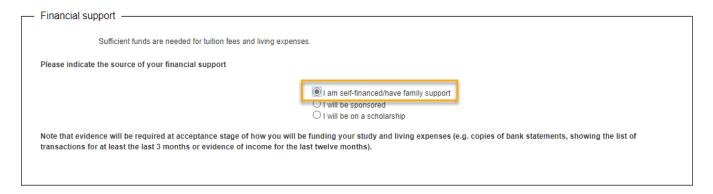
4.18. Complete the 'Visa application history' section.



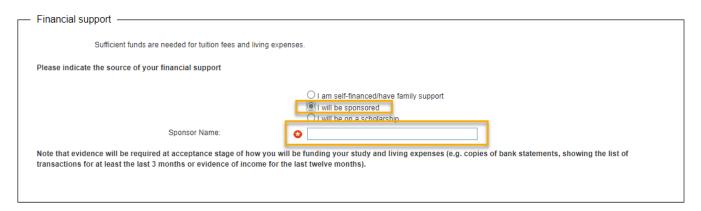
4.18.1. Select 'Yes' if the applicant has a visa refusal and provide the required information. Select 'No' if the applicant does not have a visa refusal.



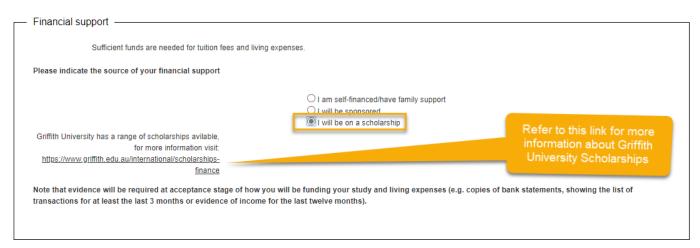
- 4.19. Complete the 'Financial support' section.
 - 4.19.1. Choose 'I am self-financed/have family support' if the applicant will be paying tuition fees with their own money, family support or bank loan.



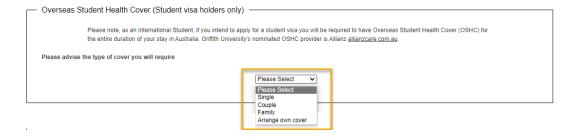
4.19.2. Choose 'I will be sponsored' if the applicant is going to be sponsored by an organisation. Provide the Sponsor name



4.19.3. Choose 'I will be on a scholarship' if the applicant is applying for a scholarship or has already been granted a scholarship.



- 4.20. Complete the 'Overseas Study Health Cover' (OSHC) section.
 - 4.20.1. If the applicant wants to have Griffith University include the OSHC in the Letter of Offer, choose the correct type of cover.

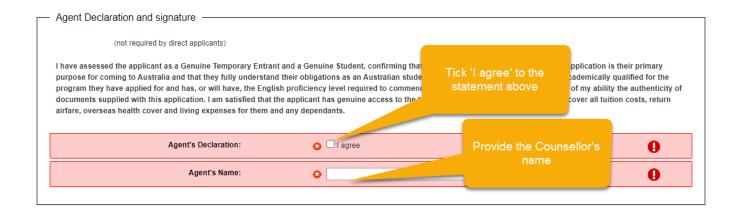


- 4.20.1.1. Single applicant only
- 4.20.1.2. Dual applicant and partner
- 4.20.1.3. Family applicant, partner, and dependents
- 4.20.2. Choose 'Arrange own cover' if the applicant would like to organise their own cover. If eligible for an offer, applicants will be required to provide evidence of appropriate alternate cover.

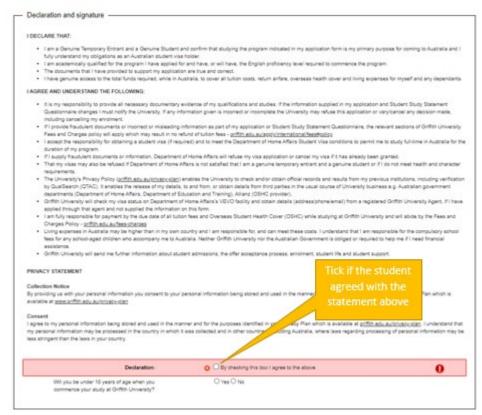


Identifying the correct OSHC cover requirement at application submission saves time and reduces the need for revised offers.

- 4.21. Complete the 'Agent Declaration and Signature' section.
 - 4.21.1. Read carefully and agree with the statement in this section.



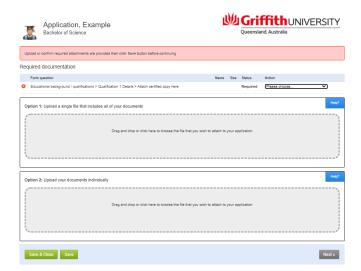
- 4.22. Complete the 'Declaration and Signature' section.
 - 4.22.1. Read carefully and agree with the statement in this section.



4.22.2. If the applicant is under 18 select 'Yes' next to 'Will you be under 18 years of age when you commence your study at Griffith University?' and provide the parent/legal guardian name. Otherwise, select 'No'.



4.23. Upload Documents.

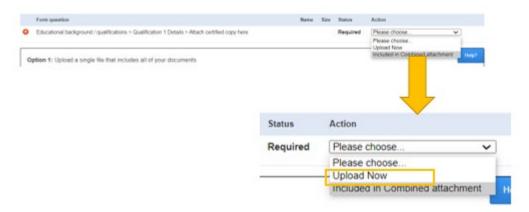


Reminder

When organising documents to be uploaded in the application, make sure they are not password protected. Protected files will corrupt the application file and the Admission Officer will have to request the documents again, adding more time to the application processing.

4.23.1. Add the academic documents by section.

4.23.1.1. If you select 'Upload now', just upload the documents that refer to the academic qualification.



4.23.1.2. If you select 'Included in combined attachment' you can add all the application documents in one section. You will need to attach the combined document first.



- 4.23.2. Add all the documents in one section.
 - 4.23.2.1. Option 1 (recommended by Griffith University): Combine all the documents for the applicant's application, attach and save.



Reminder

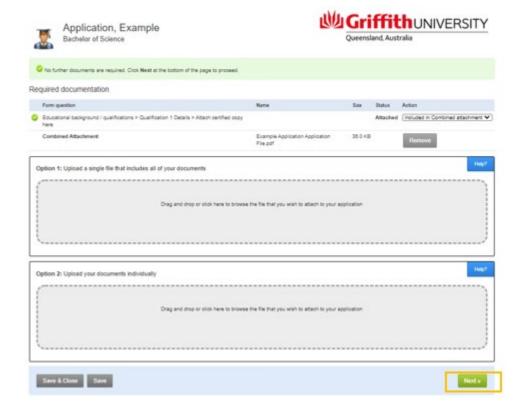
Griffith University recommends combining the documents in the following order:

- 1. Passport
- 2. English test/s
- 3. Award Certificate
- 4. Transcripts
- 5. Work Experience
- 6. Other
- 4.23.2.2. Option 2: Attach documents one by one and save.



4.24. Submit Application.

4.24.1. Select 'Next'.



4.25. Select 'Submit application'.



4.26. An email will be sent confirming the application was successfully submitted.

Congratulations Example Application - Griffith University has received your application



Griffith International Admissions <gi-enquiries@griffith.edu.au>



Dear GIASP Testing

You have successfully submitted an application for the Bachelor of Science 1634 on behalf of Example Application.

We can confirm that your application A-4137624 was received by our International Admissions team on 07-Jan-2021.

You can log into the $\underline{\text{Studylink Partner Portal}}$ to track the status of this application.

If you have questions, please contact our <u>International Admissions</u> team or your <u>Regional Director or Manager</u>

Regards,

International Admissions team Griffith University