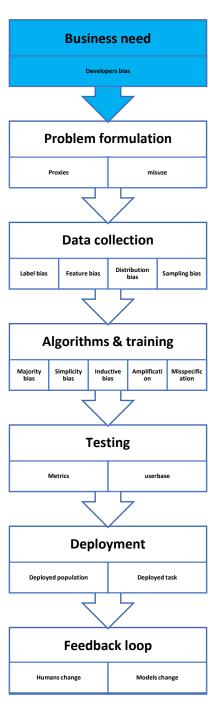


#### **Developers' biases**

- Only addressing needs of a particular group
- Only causing harm to a particular group

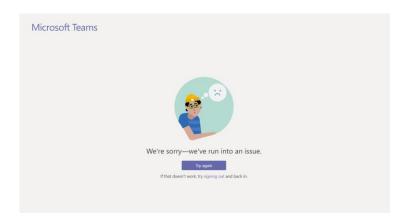


#### **Developers' biases**

- Only addressing needs of a particular group
- Only causing harm to a particular group



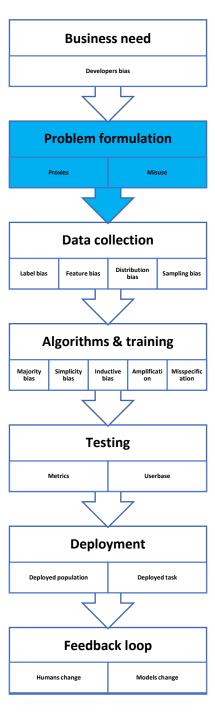
More features may serve tech savvy people



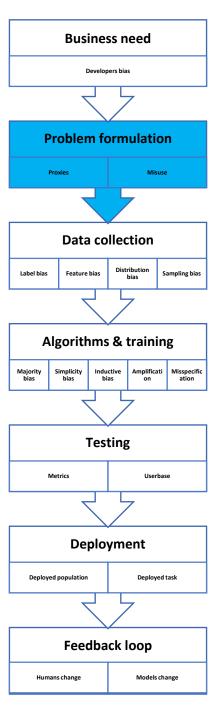
More features cause crashes on low bandwidth network or yield harder UI

#### **Business need** Developers bias **Problem formulation Data collection** Distribution Feature bias Sampling bias Algorithms & training Inductive Amplificati Misspecific Testing Metrics Userbase Deployment Deployed task Deployed population Feedback loop Humans change Models change

Defining a set of features → Defining a target

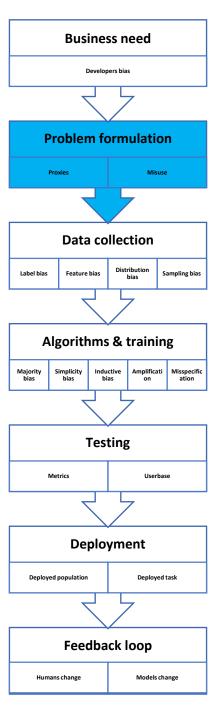


The true need is different from its proxy and proxies might adversely affect a particular group

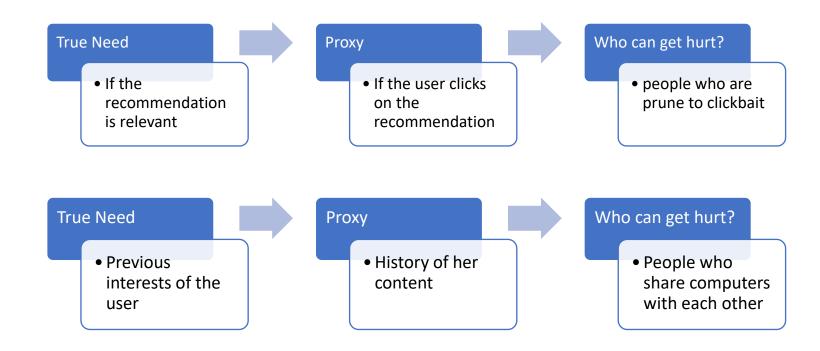


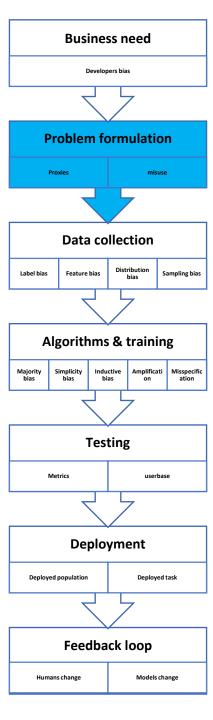
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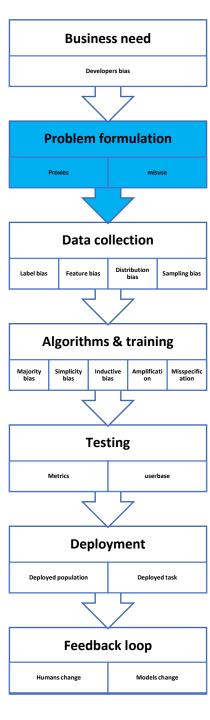


The true need is different from its proxy and proxies might adversely affect a particular group

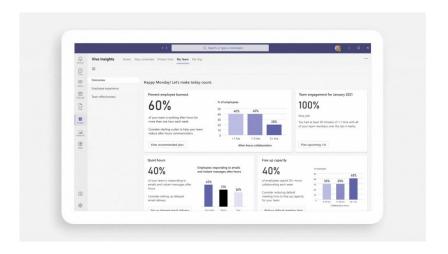


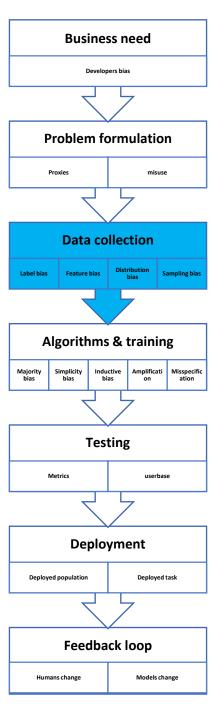


 Can the problem formulation be applied to unintended uses case to harm some groups?



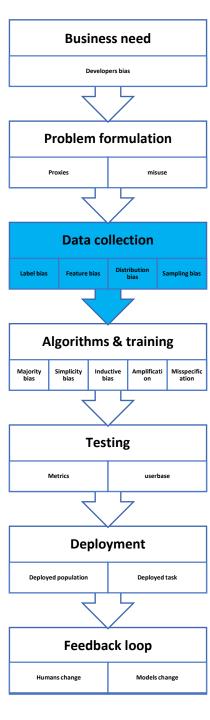
 Can the problem formulation be applied to unintended uses case to harm some groups?





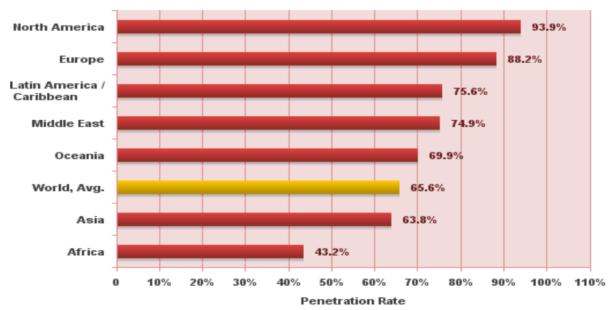
ML models learn patterns from *previously* collected data. The data usually reflect the longstanding discrimination against protected groups.

- People did not have voting right just because of their sex
- People were enslaved just because of their race
- People get fired because of their sexuality



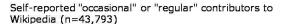
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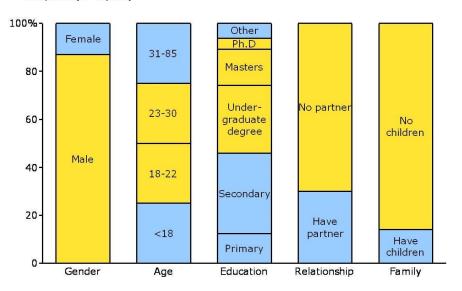




# **Business need Developers bias** Problem formulation **Data collection** Algorithms & training Amplificati Misspecific Inductive **Testing** Metrics userbase Deployment Deployed population Deployed task Feedback loop Humans change Models change

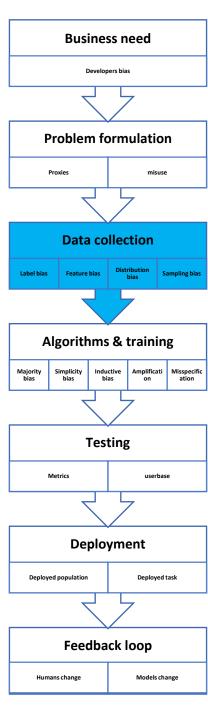
ML models learn patterns from *previously* collected data. The data usually reflect the longstanding discrimination against protected groups.





Note: Data for age category also includes respondents who were not contributors but who did read Wikipedia. Average age for contributors is 26.8 (vs. 25.3 for readers). "Regular" contributors include authors, editors, and administrators. "Occasional" contributors include readers who occasionally contribute as authors or editors.

Source: "Wikipedia Survey - First Results," UNU-MERIT, April 2009



- Label bias: Labels are biased toward one group
  - Measuring whether women are qualified based on whether they did or didn't get hired
  - Measuring whether white populations reoffend based on rearrest rates
  - Different countries have different norms when scoring a Microsoft application
    - In Japan, customers tend to rate customer satisfaction loyalty lower compared to other countries.
    - In Latin America, customers typically rate higher satisfaction compared to other regions.

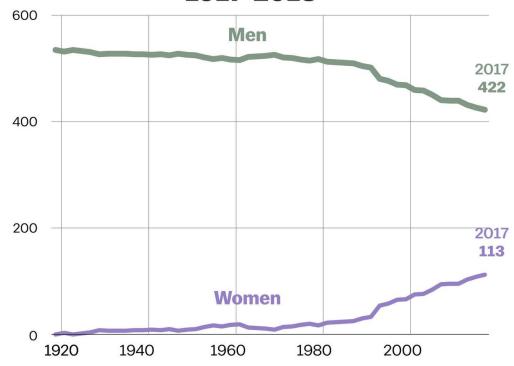
# **Business need** Developers bias **Problem formulation Data collection** Algorithms & training Amplificati Misspecific Inductive **Testing** Metrics userbase Deployment Deployed task Deployed population Feedback loop Humans change Models change

- Feature bias: features are biased toward one group
  - Considering number of previous arrests yields biases against racial minorities

# **Business need** Developers bias **Problem formulation Data collection** Algorithms & training Amplificati Misspecific Inductive **Testing** userbase Metrics Deployment Deployed task Deployed population Feedback loop Humans change Models change

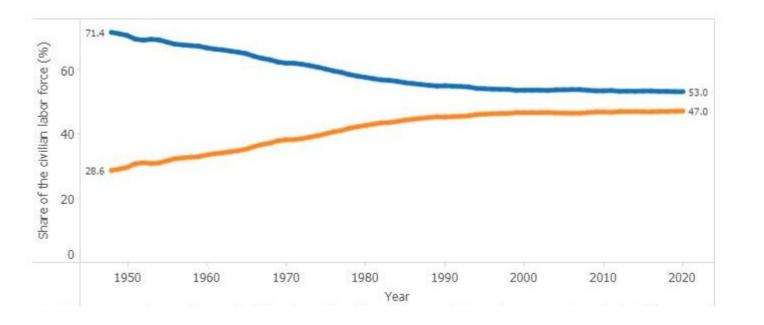
• *Distribution bias:* Historical discrimination creates a gap between the distribution of different groups

# Men and women in the US Congress 1917-2018



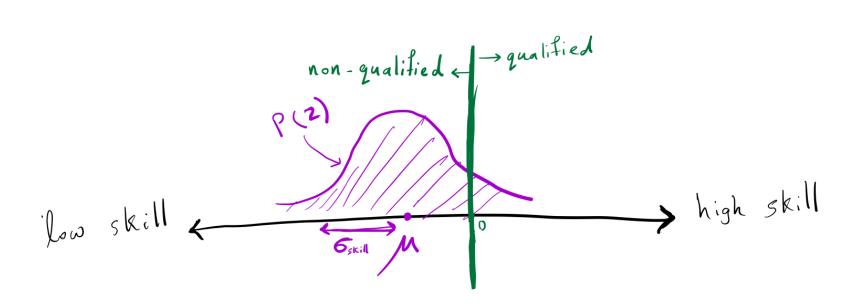
# **Business need Developers bias Problem formulation Data collection** Algorithms & training Amplificati Misspecific Inductive **Testing** userbase Metrics Deployment Deployed population Deployed task Feedback loop Humans change Models change

• *Distribution bias:* Historical discrimination creates a gap between the distribution of different groups



# **Business need** Developers bias **Problem formulation Data collection** Algorithms & training Misspecific Amplificati **Testing** Metrics userbase Deployment Deployed task Deployed population Feedback loop Humans change Models change

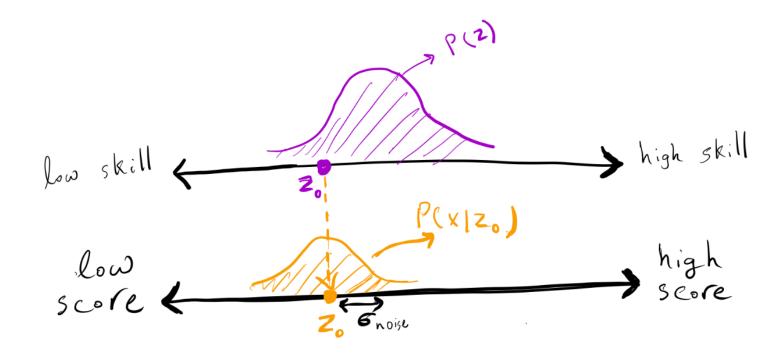
#### • Why distribution bias causes discrimination?



A company wants to hire people who are qualified (their skill level is greater than 0).

# **Business need Problem formulation Data collection** Algorithm selection & training **Testing** Deployment Feedback loop

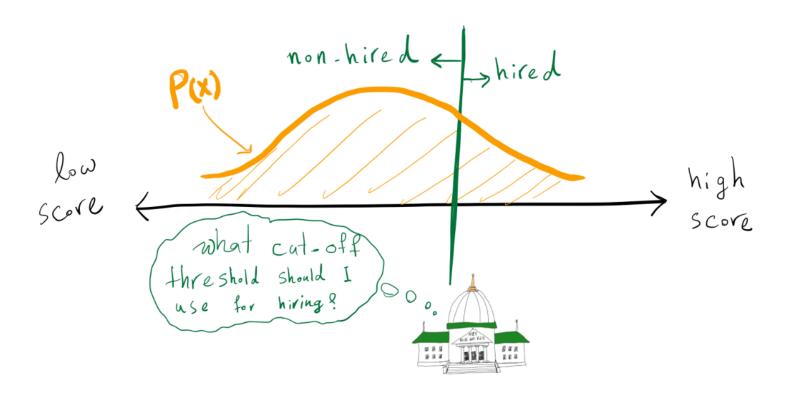
#### • Why distribution bias causes discrimination?

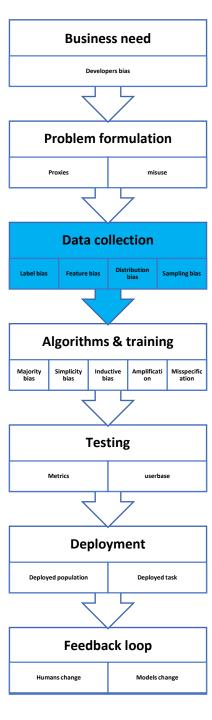


Everyone takes an exam! Score is a noisy version of skill level.

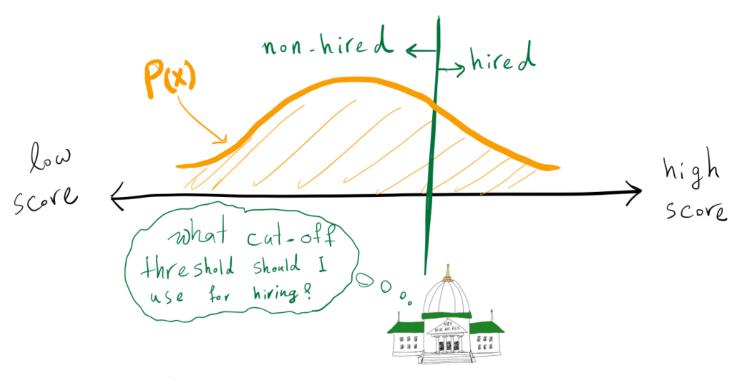
# **Business need Developers bias Problem formulation Data collection** Algorithms & training Inductive Amplificati Misspecific **Testing** Metrics userbase **Deployment** Deployed population Deployed task Feedback loop Humans change Models change

• Why distribution bias causes discrimination?





• Why distribution bias causes discrimination?



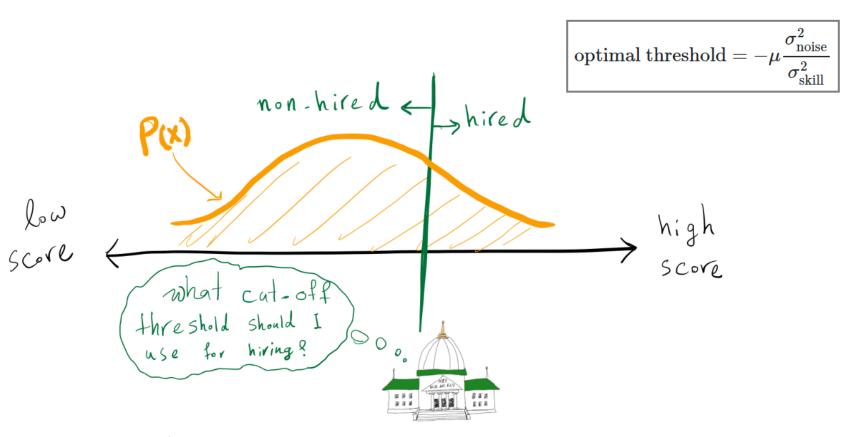
Consider extreme cases:

 $\sigma_{noise} = 0$  then hire if score > 0

 $\sigma_{noise} = \infty$  then hire if  $\mu > 0$ 

# **Business need** Developers bias **Problem formulation Data collection** Algorithms & training Amplificati Misspecific **Testing** userbase Deployment Deployed population Feedback loop Humans change Models change

• Why distribution bias causes discrimination?



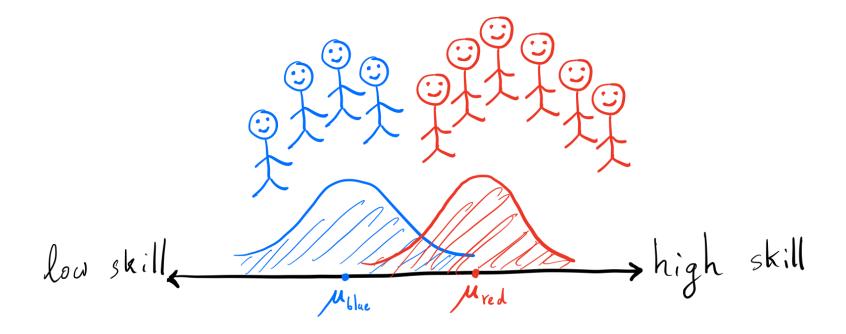
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# **Business need** Developers bias **Problem formulation Data collection** Algorithms & training Amplificati Misspecific **Testing** Metrics userbase Deployment Deployed population Feedback loop Humans change Models change

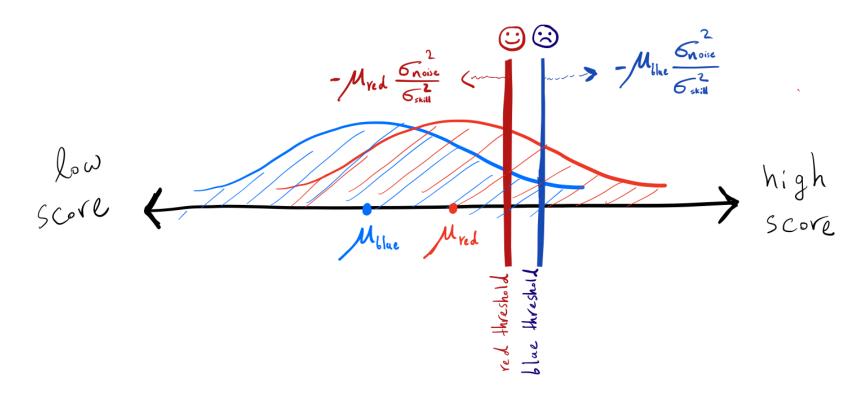
• Why distribution bias causes discrimination?



Imagine that due to previous historical discrimination there is artificial divergence between skill level of blue and red people

# **Business** need Developers bias **Problem formulation Data collection** Algorithms & training Misspecific Testing Metrics userbase Deployment Deployed population Deployed task Feedback loop Humans change Models change

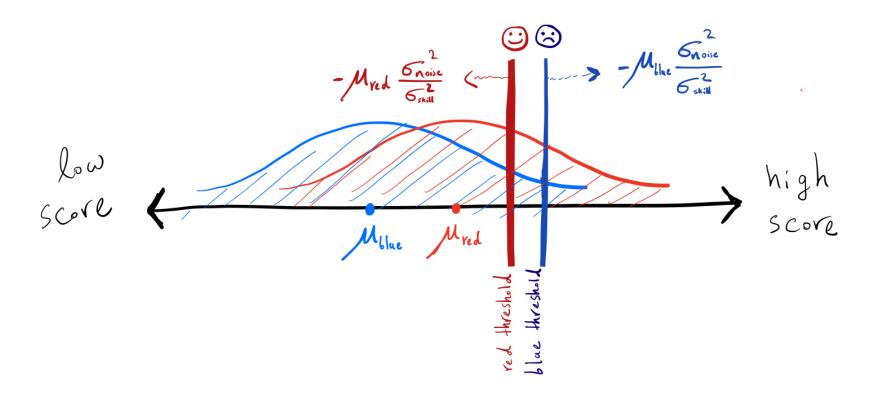
#### • Why distribution bias causes discrimination?



The cut-off threshold for hiring is higher for blue people in comparison to the red people => blue people should try harder to get hired!

# **Business need** Developers bias **Problem formulation Data collection** Sampling bias Algorithms & training Misspecific Testing Metrics userbase Deployment Deployed population Deployed task Feedback loop Humans change Models change

#### • Why distribution bias causes discrimination?

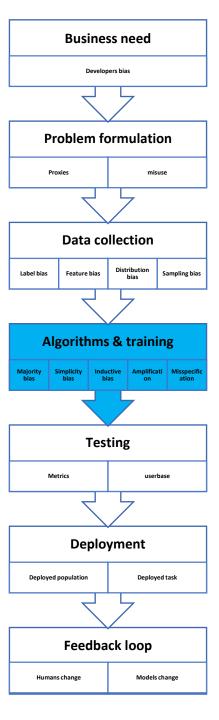


Blue people face double discrimination! First, the discrimination caused an artificial divergence in their skill level and now they should try harder to get hired!

# **Business need Developers bias Problem formulation Data collection** Algorithms & training Amplificati Misspecific Inductive **Testing** userbase Metrics Deployment Deployed population Deployed task Feedback loop Humans change Models change

- Sampling bias: data can only be available/sampled from some groups, or data can misrepresent some groups
  - Consider only hate speech text is available about homosexual people

	Toxicity Score
Some people are gay	0.98
Some people are straight	0.02
Some people are Jewish	0.28
Some people are Muslim	0.46
Some people are Christian	0.04

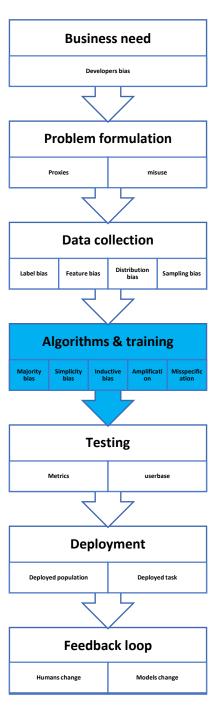


### Algorithm/Training:

#### **Business need** Developers bias **Problem formulation Data collection** Distribution Feature bias Sampling bias **Algorithms & training** Inductive Amplificati Misspecific ation **Testing** Metrics userbase Deployment Deployed population Deployed task Feedback loop Humans change Models change

*Majority bias:* ML models usually work for a group that represents the majority of data

Generalization bounds



**Simplicity bias:** ML algorithms tend to find the simplest model which can cause discrimination for a population with a more complicated function.







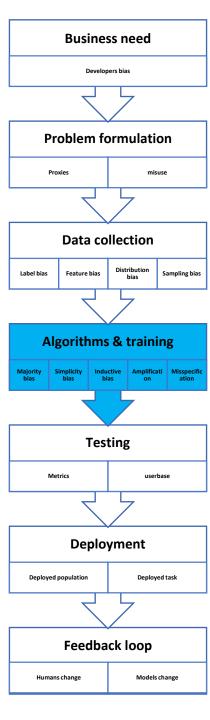
(a) Texture image 81.4% Indian elephant 10.3% indri 8.2% black swan



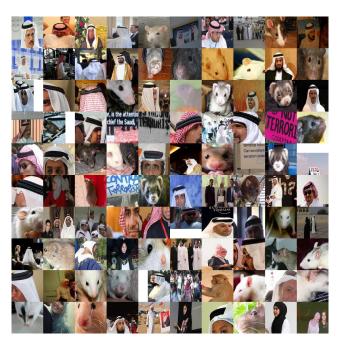
(b) Content image
71.1% tabby cat
17.3% grey fox
3.3% Siamese cat



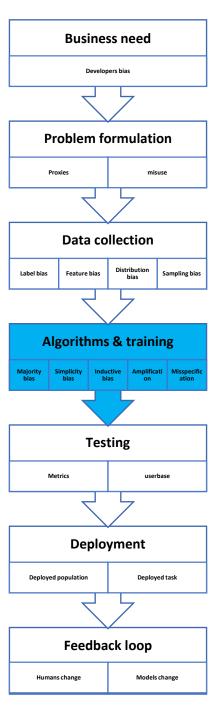
(c) Texture-shape cue conflict
63.9% Indian elephant
26.4% indri
9.6% black swan



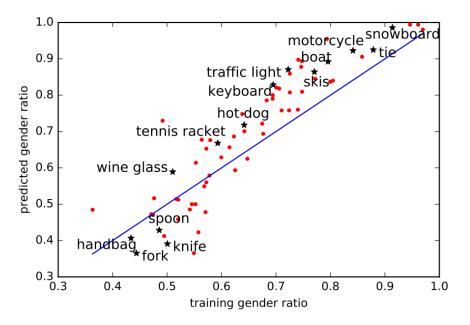
Inductive/implicit/unknown bias: There are many unknowns about ML models and it is not clear how they affect different groups.

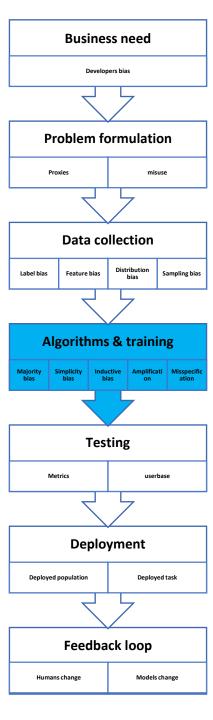


There is a neuron in CLIP-Resnet that get activated the most with photos related to Arabs and mice!

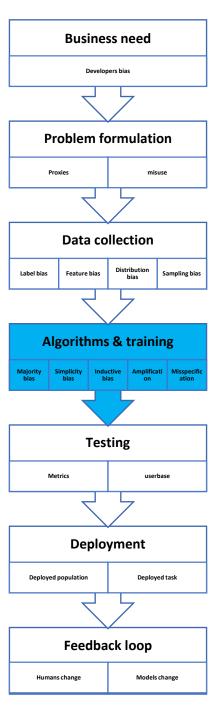


Bias amplification: It has been shown that ML model might amplify the biases in data.



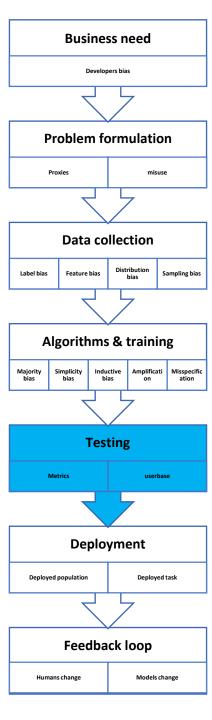


*Misspecification:* Not having the true function in the family can affect different groups differently.



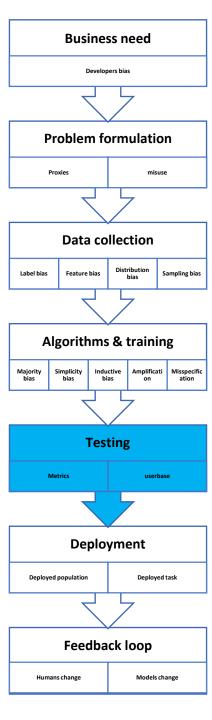
#### Algorithm/Training:

- Majority bias: ML models usually work for a group that represents the majority of data
  - generalization bounds
- Simplicity bias: ML algorithms tend to find the simplest model which can cause discrimination for a population with a more complicated function.
- Inductive/implicit bias: There are many unknowns about ML models and it is not clear how they affect different groups.
- Bias amplification: It has been shown that ML model might amplify the biases in data.
- *Misspecification:* Not having the true function in the family can affect different groups differently.



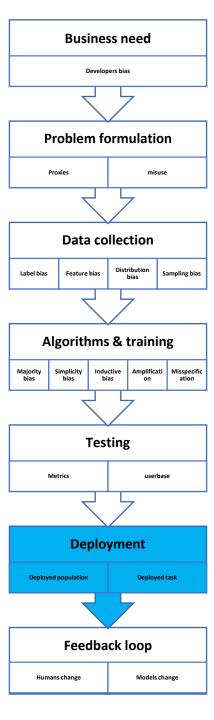
#### **Testing:**

- Evaluation metrics: the metrics that are used for evaluation might not represent some groups
  - The average accuracy ignores performance of small groups.



#### **Testing:**

- Evaluation metrics: the metrics that are used for evaluation might not represent some groups
  - The average accuracy ignores performance of small groups.
- Userbase bias:
  - The evaluation metric is computed based on the userbase of the model, which can be very skewed toward one group.
  - The industry also evaluates a system through different rings, and some groups' evaluations enter the system faster than others.

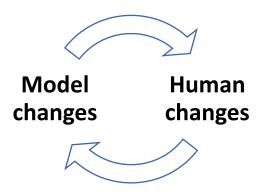


#### **Deployment:**

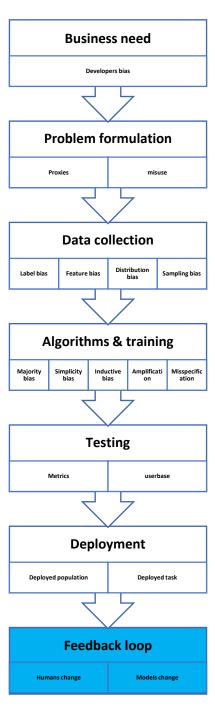
- Are we deploying our model on a population that we did not collect data from?
- Are we considering the change in the population over time?
- Is our model deployed on a task that is not trained for?

#### **Business need** Developers bias **Problem formulation Data collection** Distribution Feature bias Sampling bias Algorithms & training Inductive Amplificati Misspecific **Testing** Metrics userbase Deployment Deployed population Deployed task Feedback loop **Humans change**

#### Feedback loops:



Feedback loops can exacerbate bias and lead to longstanding discrimination that cannot get fixed very easily.



- Models change the incentives for individuals
  - Students try to increase their SAT score by either
    - studying harder
    - taking the exam multiple times and submitting the higher score
  - If the probability of arrest is high without committing a crime for one group, members of that group might become incentivized to commit crimes regardless
- Models alter human behavior more explicitly
  - A college-admitted individual gets educational training which increases her skill level
  - A recommendation system can alter a person's food choices by recommending many types of junk food

# **Business need Developers bias Problem formulation Data collection** Sampling bias Algorithms & training Amplificati Misspecific **Testing** Deployment Deployed population Feedback loop

- Models change over time to fit the population.
  - The common practice of A/B testing in the industry optimizes the model for the current users and may worsen the model over time for protected groups.

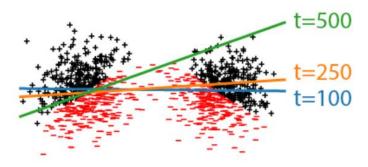
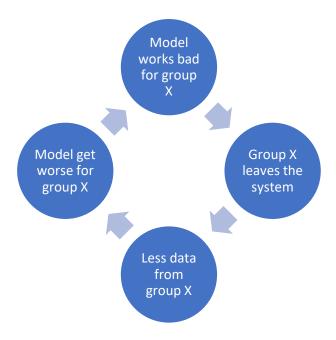


Figure 1. An example online classification problem which begins fair, but becomes unfair over time.

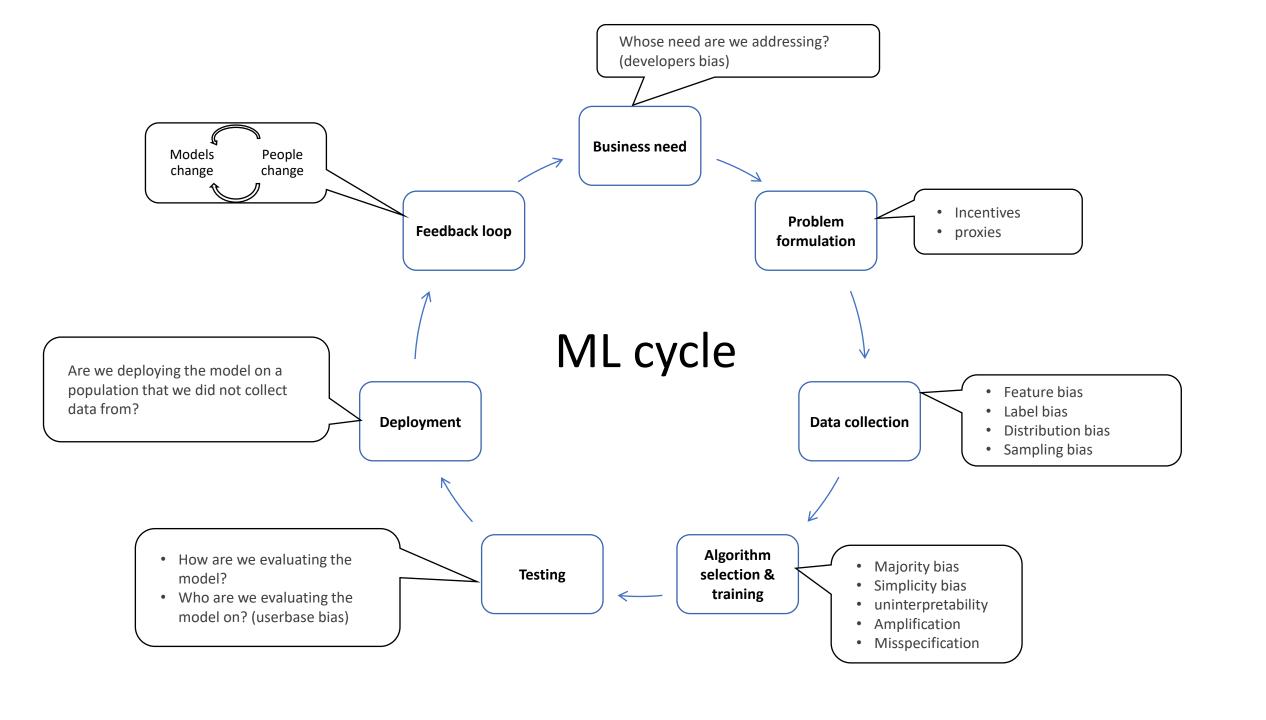
#### **Business need** Developers bias **Problem formulation Data collection** Distribution Feature bias Sampling bias Algorithms & training Amplificati Misspecific Inductive **Testing** userbase Metrics Deployment Deployed population Deployed task Feedback loop **Humans change** Models change

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# **Business need** Developers bias **Problem formulation Data collection** Sampling bias Algorithms & training Amplificati Inductive Misspecific **Testing** userbase **Deployment** Deployed population Deployed task **Feedback loop**

- Models change over time to fit the population.
  - The common practice of A/B testing in the industry optimizes the model for the current users and may worsen the model over time for protected groups.
  - Although any model that works with its user feedback changes over time accordingly, machine learning makes this process faster by training the models rapidly every few months using the newly collected data.



# Extra slides

# **Business** need Developers bias **Problem formulation Data collection** Algorithms & training Inductive Amplificati Misspecific **Testing** Metrics userbase Deployment Deployed task Deployed population Feedback loop Humans change Models change

#### Why distribution bias causes discrimination?

```
0.24
1 n = 1000000
z = np.random.normal(-1, 1, size=n)
x = z + np.random.normal(0,1, size=n)
                                                   0.22 -
thresholds = np.arange(-0.5, 2, 0.1)
                                                error
6 \text{ errors} = []
                                                                 naive threshold
                                                   0.18
  for tau in thresholds:
     err = np.mean((z > 0) != (x > tau))
                                                   0.16
     errors.append(err)
10
                                                                            optimal threshold
12 plt.plot(thresholds, errors)
                                                   0.14
                                                                        0.5
                                                                                1.0
                                                       -0.5
                                                               0.0
                                                                                        1.5
                                                                                                2.0
                                                                        threshold
```

0.26

A simple example with  $\mu=-1$  and  $\sigma_{\rm skill}=\sigma_{\rm noise}=1$ . As shown on the right, accepting individuals with a score higher than 0 does not result in the minimum error.