# Fergal Riordan

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**PROFILE** 

Software Engineer with a First-Class Honours MEng in Electronic & Computer Engineering from Trinity College Dublin. Experience spans Agentic AI development for a Partner Relationship Management (PRM) platform, RLHF data annotation for LLMs, and generative AI research in CycleGAN architectures. Proficient in Python and PyTorch, with a passion for building responsible, human-centred AI solutions.

TECHNICAL SKILLS Key Competencies Agentic AI, Generative AI, Prompt Engineering Programming Languages Python, C, SQL

Frameworks & Libraries LangChain, PyTorch, Pandas, NumPy
Tools & Platforms Azure, Cosmos DB, Docker, Ollama, Git

#### PROFESSIONAL EXPERIENCE

#### May 2025 — Present Software Engineer - AI Team, Channelscaler

Galway, Ireland (Hybrid)

Azure, Python, Cosmos DB, OpenAI API

- Contributed to the company's first AI team, delivering automation features and agentic workflows for a leading AI-powered Partner Relationship Management (PRM) platform.
- Co-developed the company's first AI agent, combining Cosmos DB NoSQL query-based information retrieval with autonomous actions such as sending client emails and updating database records.

## Sep 2023 — Apr 2025 AI Data Annotator – Software Development, Data Annotation Tech

Remote

Python, Prompt Engineering, RLHF

- Trained LLM-based chatbots for advanced programming and data science tasks through RLHF and A/B testing, applying analytical techniques and prompt engineering skills.
- Qualified for a domain expert team through consistent success in performance assessments, focusing on advanced CS topics including the evaluation of AI coding assistants integrated into modern IDEs.

#### **RELEVANT PROJECTS**

## Sep 2023 — Apr 2024 Master's Thesis: Enhancing CycleGAN for Day-to-Night Image Translation

View Project

Python, PyTorch, GANs, Transfer Learning, Computer Vision, Deep Learning

- Improved CycleGAN performance using transfer learning, a content-style disentangling scheme, and a novel timestamp conditioning architecture.
- Achieved an improvement of 20% on the Kernel Inception Distance metric over the baseline model.
- Earned a high First-Class Honours grade of 82% for the research.

#### Feb 2025 — Mar 2025 Personal Project: Automated Web Development with the DeepSeek API

View Project

Python, TypeScript, Flask, React, Open-Source AI Models, JSON Parsing, API Integration

- Built a tool to generate full-stack web apps from natural language prompts using the DeepSeek API.
- Implemented a Flask backend and React frontend for automated code generation and file download.

### **EDUCATION**

### Sep 2019 — May 2024 Integrated MEng and BEng, Electronic & Computer Engineering, Trinity College Dublin Dublin, Ireland

- Master's Result: 1.1 (80%)
- Bachelor's Result: 1.1 (72%)
- Erasmus semester at The University of Iceland, Reykjavík

### Sep 2013 — Jun 2019 Leaving Certificate, Christian Brothers College

Cork, Ireland

- 625 points (7 H1 grades, 1 H2)
- Ranked among top 70 students nationally

#### **EXTRA-CURRICULAR ACTIVITIES**

## Sep 2021 — May 2022 Control Team, Formula Trinity

Dublin, Ireland

- Participated in Formula Student AI, an international engineering competition where teams design autonomous race cars to compete in tasks such as driving, obstacle avoidance, and precision navigation.
- Implemented control algorithms (PID, Model Predictive Control) for the self-driving vehicle, enhancing precision and responsiveness for FS-AI competitions.
- Gained hands-on experience in a large-scale software project, learning to solve complex problems in a collaborative team environment.

#### **LANGUAGES**

**English** Native speaker **Irish** Fluent (C1)

French Conversational (B1)

**Spanish** Basic (A1) **German** Basic (A1)

#### SOFT SKILLS

- Strong Work Ethic: Honest and hard-working mindset instilled through background on a family farm and reflected in academic achievements.
- Communication Skills: Developed through part time work in high-pressure hospitality roles.
- *Innovative & Ambitious:* Evident through the completion of a challenging Master's thesis and ongoing skill development in emerging technology.
- Cultural Adaptability: Enhanced by Erasmus semester and a long-standing passion for language learning.

#### **HOBBIES**

- Soccer: Played 11-a-side soccer throughout my teenage years and continue to play 5-a-side regularly.
- Water Sports: Advanced SSI certification in scuba diving; enjoy surfing and sailing regularly during summer.
- Guitar: Proficient in both acoustic and electric guitar, with experience spanning over 15 years of playing and performing.