Fernando Augusto Giordani

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OBJECTIVE

Test Analyser

EDUCATION

Graduated in Information Systems. UNIVATES, finished in 2017.

EMPLOYMENT HISTORY

- **apr/2023 – feb/2025 – Horus Desenvolvimento de Sistemas**
  Responsibility: BI Analyst
  Main activities: Business Intelligence (BI) projects creation; help the client with doubts related by the project; data extract and transform (ETL) processes development, using C# and/or Python languages; database planning and creation to meet the ETL project.

- **feb/2021 – apr/2023 – Fruki**
  Responsibility: Support Analyst (focus in Systems)
  Main activities: Provide help to the internal users of enterprise, helping us with eventual doubts about the use of adopted systems by enterprise (many times, is necessary contact the software provider to get a better understanding about the problem's reason); plan and do updates on systems used by the enterprise; understand and resolve problems found during a process running, belong to one of criticals enterprise's areas; enterprise's systems access management.

- **oct/2019 - feb/2021 – SOL7/BIMachine**
  Responsibility: BI Analyst
  Main activities: Business Intelligence (BI) projects creation; help the client with doubts related by the project; adjustments on client project to adapt to the client scenario (new situations found by the client where the project not meets); data extract and transform (ETL) processes development; database planning and creation to meet the ETL project.

- **jan/2019 - oct/2019 – SOL7/BIMachine**
  Responsibility: Test Analyst
  Main activities:Validate new functionalities / bug's correction found in software; test's checklists execution; register of potential bugs or new functionalities, raised during test step, to a subsequent analysis / solution; update and setting of the tool, in exclusive ambients, belong some clients.

- **feb/2016 - jan/2019 – SOL7/BIMachine**
  Responsibility: Support Analyst
  Main activities: Help the software's users in doubts related to the SW working; register of potential bugs or new functionalities raised by client, to subsequent analysis; and, worksheet creation to manage data client's servers accesses.

- **nov/2012 - feb/2016 – SOL7/BIMachine**
  Responsibility: System Analyst and Developer Jr
  Main activities: Business Intelligence (BI) projects creation; data extraction and transformation processes development; database planning and creation to meet the ETL project; elp the software's users in doubts related to the SW working; register of potential bugs or new functionalities raised by the client, to a subsequent analysis; iReport reports development; HTML structures creation to apply and show data, inside maps developed inside the BI software; and integration tool setting (such as integration process) directly on client server (whatever SO is Windows or Linux).

- **2012 – UNIVATES**
  Responsibility: Intern
  Main activities: Monitoring and cleaning of info lab; explanation of some doubts raised by the users; and, computers lab access informations register.

- **2009 - Sicredi**
  Responsibility: Apprentice
  Main activities: Activities related to the warehouse sector.

QUALIFICATIONS & COMPLEMENTARY ACTIVITIES

- Intermediary English (YEP2 to MYP3 - Yazigi, 2 years - 2017-2019, course interrupted in 2019).

- Basic HP-12C Calculator (CTTI - Univates, Intensive, finished in 2012).

- SQL Domain (since 2012, working with PostgreSQL and other databases).

- ETL's Development or integrations to collect and replicate data, stored in client databases, and store of these data inside a DW or other intermediary database.

- BI tools knowledge.

- Interview the client to understand what necessity to be evaluated with analysis, KPI's, Maps a/or, Dashboards. Client's business understanding to aggregate value in your decision-making.

ADDITIONAL INFORMATIONS

- Programming languages knowledge: SQL (Queries, DDL and DML), MDX, Bash (Linux and Windows), HTML, CSS, Java, JavaScript, JSP, XML, Groovy and JSON. Learning React - JavaScript XML (JSX), Babel, NPM, Node (2021), Python, Progress;

- Pentaho Data Integration (PDI) domain, developing extraction and transformation data flows whose source is: CSV, Excel, FTP, SFTP, E-mails, databases and API calls. Beyond store of these data inside a DW or other intermediary database;

- Interview the client to understand what necessity to be evaluated with analysis, KPI's, Maps a/or, Dashboards. Client's business understanding to aggregate value in your decision-making.

- Networking basic knowledge;

- Agile Methods Processes knowledge such as: Scrum and XP;

- Software tests basic knowledge;

- Continuous Integration basic knowledge;

- Knowledge in the following tools: Postman, FileZilla, MySQL Workbench, Mobizen, TeamViewer, AnyDesk, GIMP, VirtualBox, OpenVPN, Forticlient, Shotcut, Netbeans, pgAdmin, IBExpert, FlameRobin, DBVisualizer, OBS Studio, ShareX, Discord, Sublime Text, Notepad++, Dia, xMind, Kenoby, Engage, Lightshot and Visual Studio Code;

- Support tools experience: Zendesk, TomTicket and Qualitor;

- Demand control tools experience: Redmine, Github e ClickUp;

- Intermediary Report tool development knowledge: iReport;

- Basic Report tool development knowledge: Senior;

- Intermediary Time management tool knowledge: Toggl;

- BI tools knowledge, such as: BIMachine, Pentaho Business Analytics and PowerBI;

- Star Schema and Single Table models knowledge;

- Google Sheets, LibreOffice Calc and Microsoft Excel domain;

- SQL domain (since 2012, working with PostgreSQL and other databases as: SQL Server, MySQL, Firebird, SQLite, Progress, DB2, MonetDB and Vertica;

- Linux and Windows SO knowledge;
- Basic HP-12C Calculator (CTTI - Univates, Intensive, finished in 2012).