

# Multi-Factor Authentication

Showing 154 of 154 responses

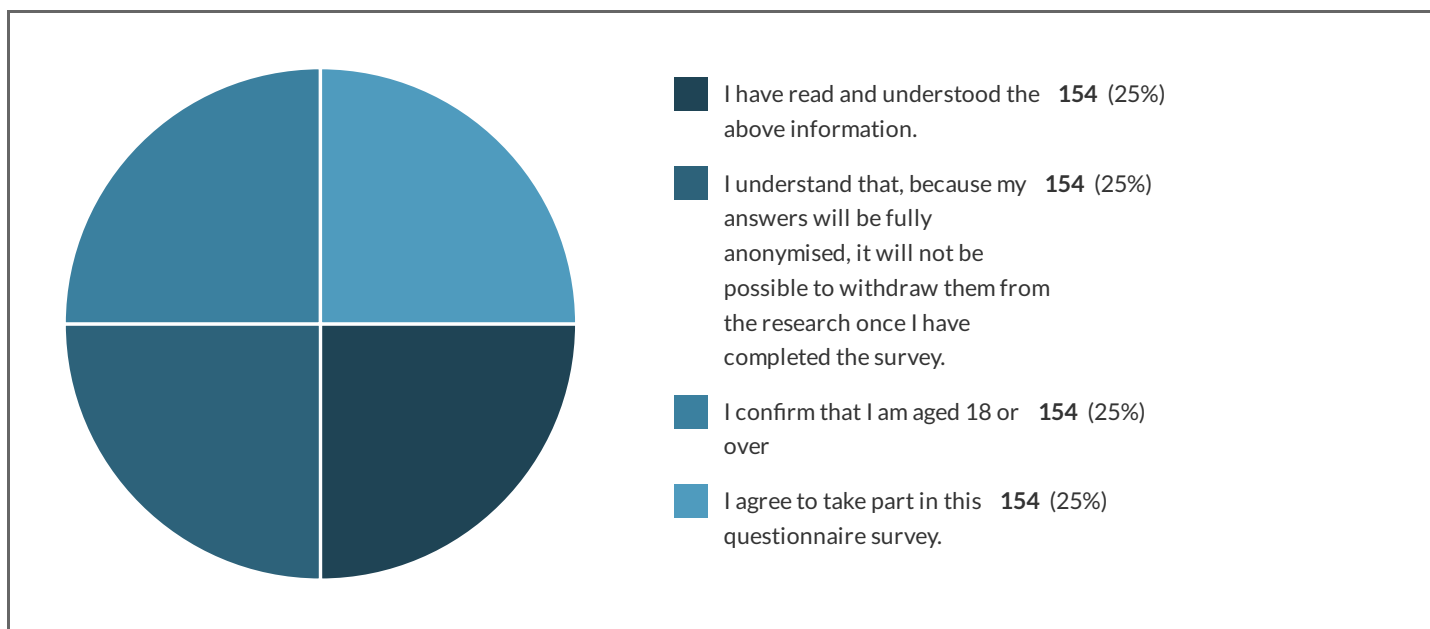
Showing **all** responses

Hiding question **2**

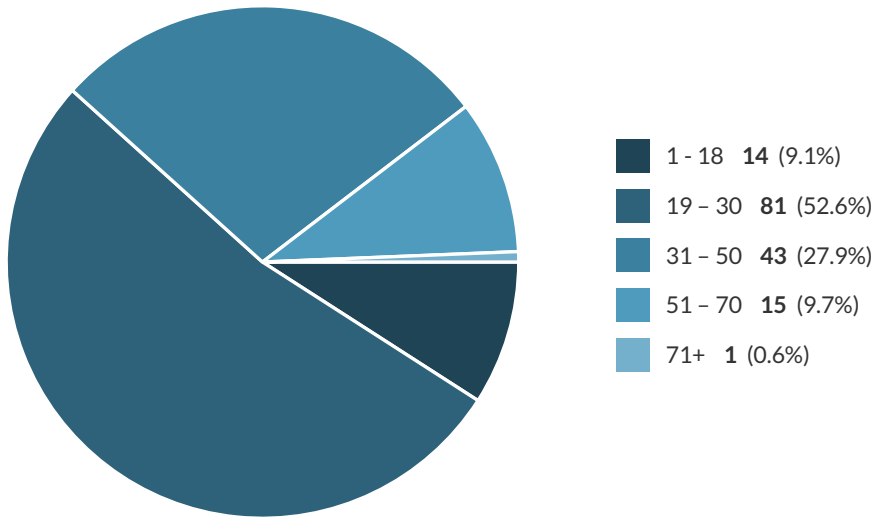
Response rate: 15%

## Page 1

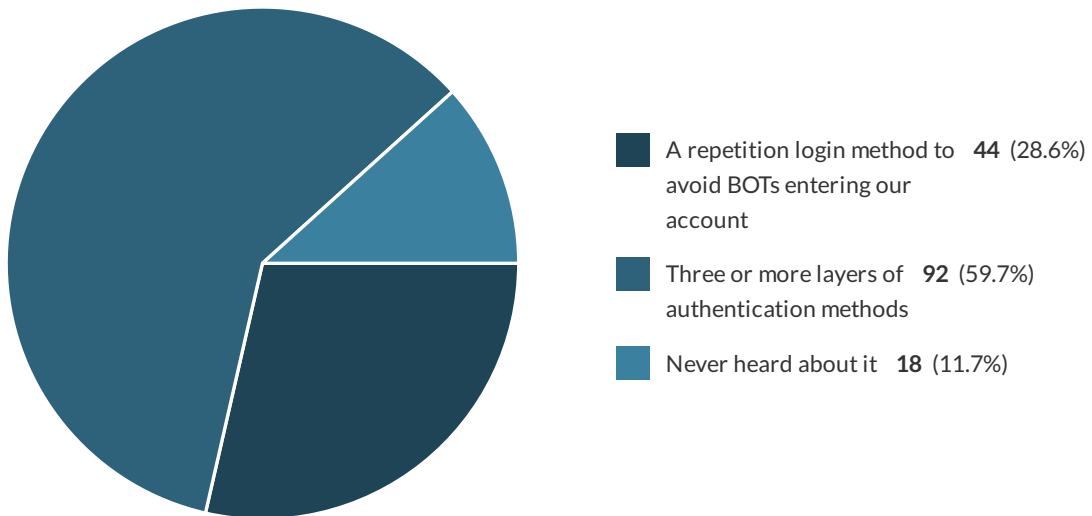
- 1** Before you proceed with this survey you must tick all boxes bellow.



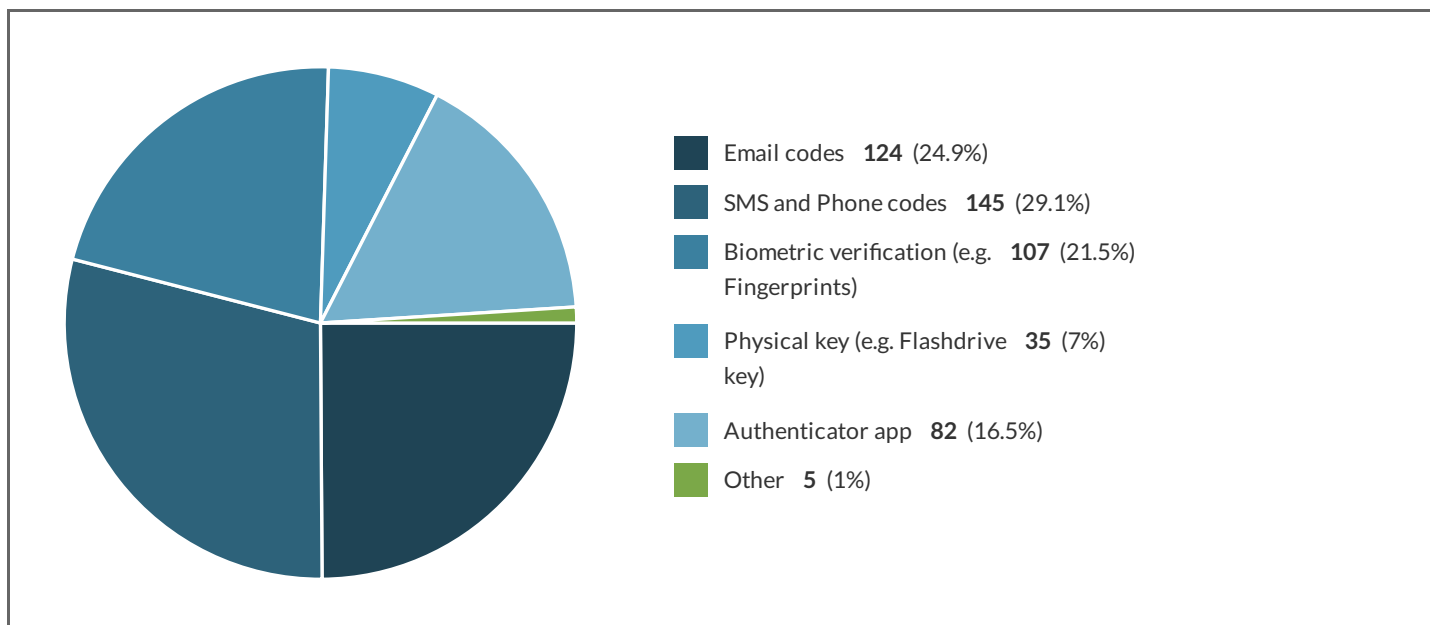
- 3** 1 - What is your age category?



**4** 2 - What do you understand about multi-factor authentication?



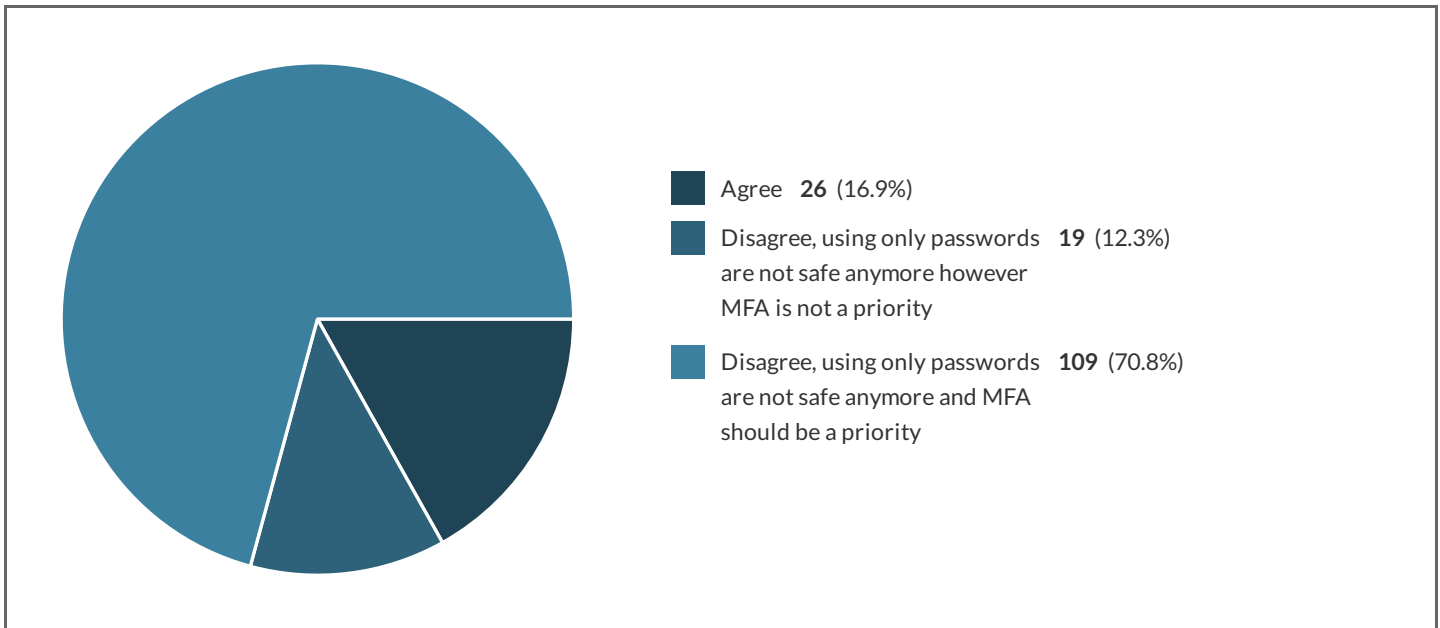
**5** 3 - Which of these authentication methods have you seen lately?



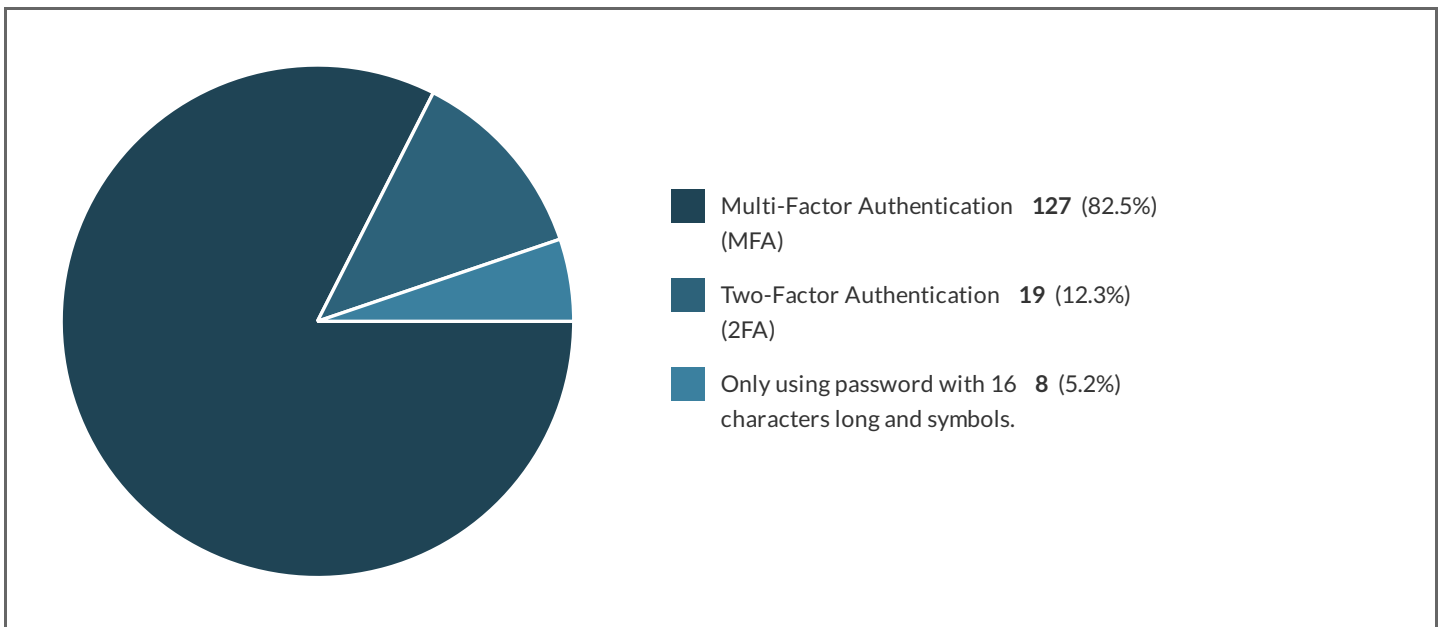
5.a If you selected Other, please specify:

Showing all 5 responses	
Captcha	<a href="#">1014913-1014895-106210586</a>
Layered authentication passing through: authenticator app, QR code, password verification platform, security keys associated with a hardware device	<a href="#">1014913-1014895-106401009</a>
Pick the Number in my device.	<a href="#">1014913-1014895-106402395</a>
password/phrase; supercookie for web browser; time cost per Lotus Notes wherein sequential password attempts are available at intervals of time which double every attempt	<a href="#">1014913-1014895-107525168</a>
Automated voice call	<a href="#">1014913-1014895-107922244</a>

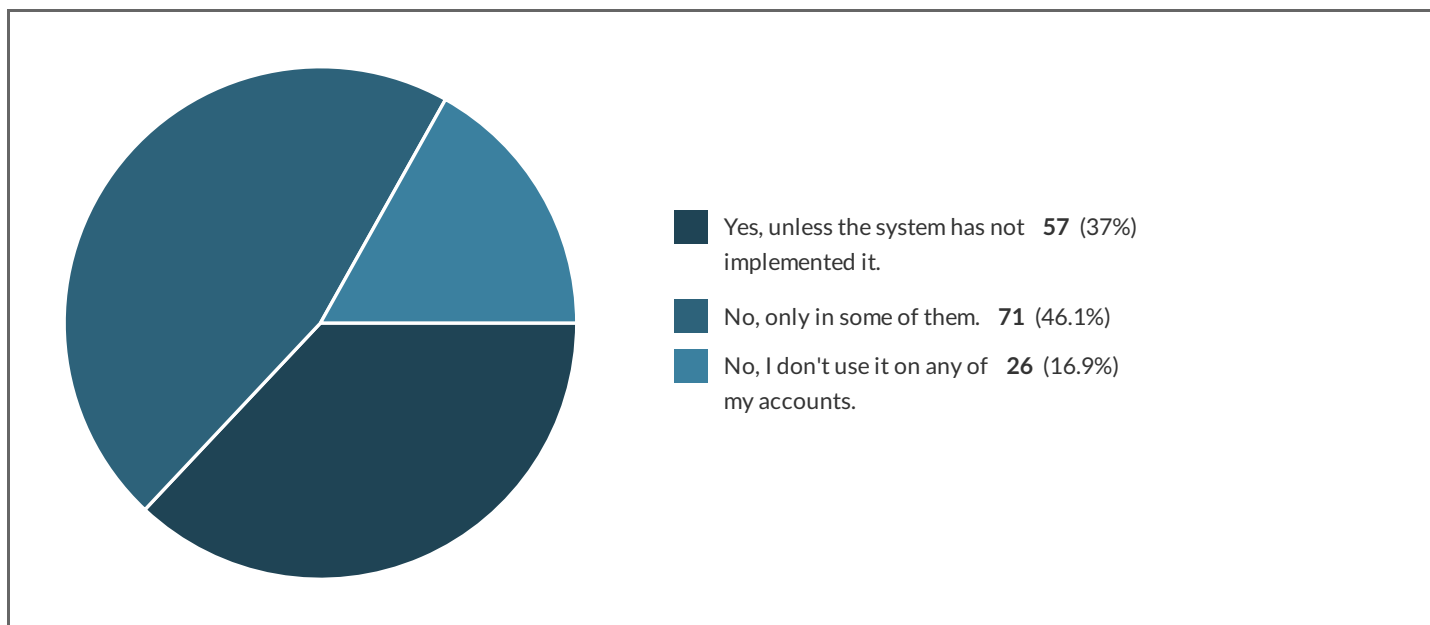
6 4 - Do you think passwords are still safe and adopting Multi-Factor authentication (MFA) is not a priority?



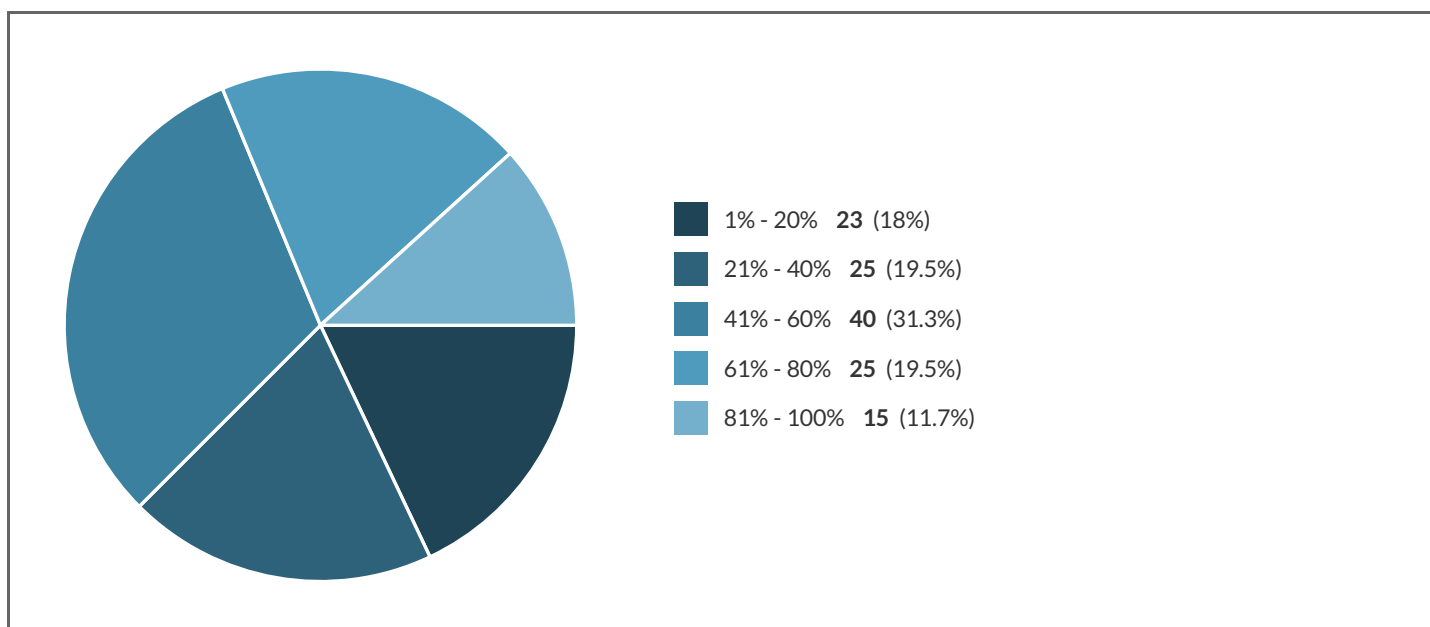
**7** 5 - In your opinion, which of these offers more protection?



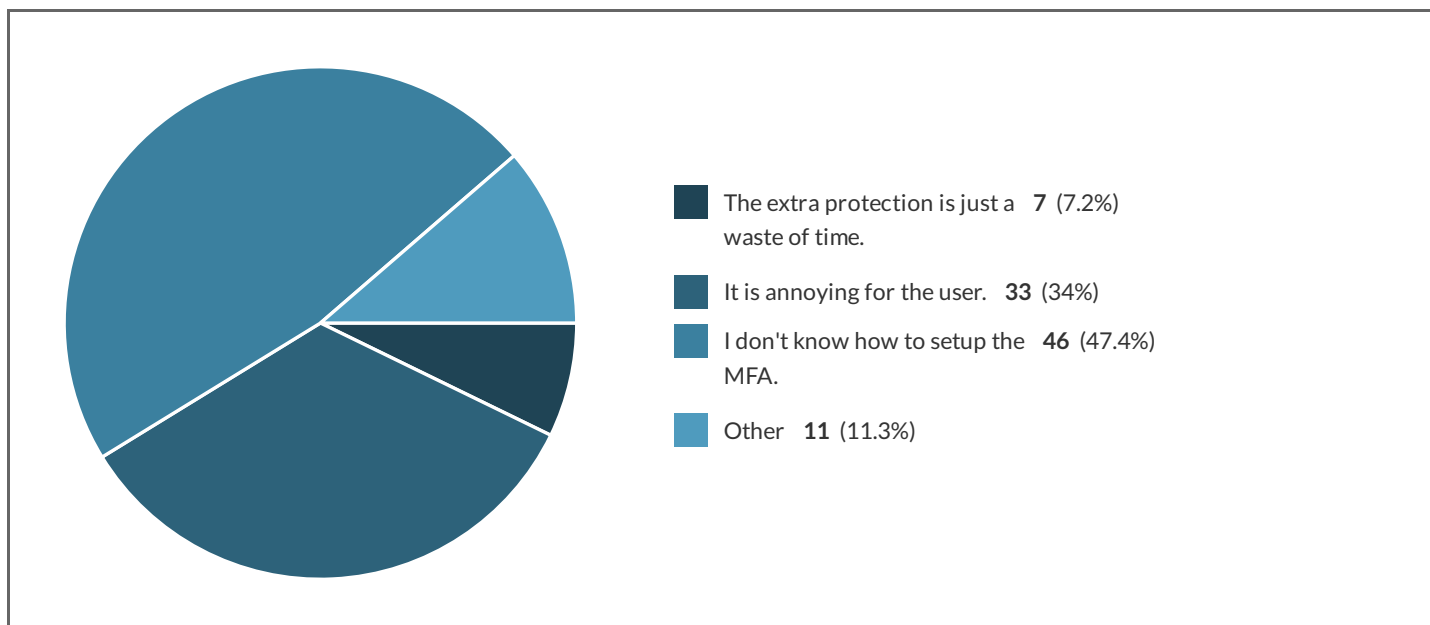
**8** 6 - Do you use multi-factor authentication in all of your accounts?



8.a As a user, what percentage of MFA do you use to access your accounts?



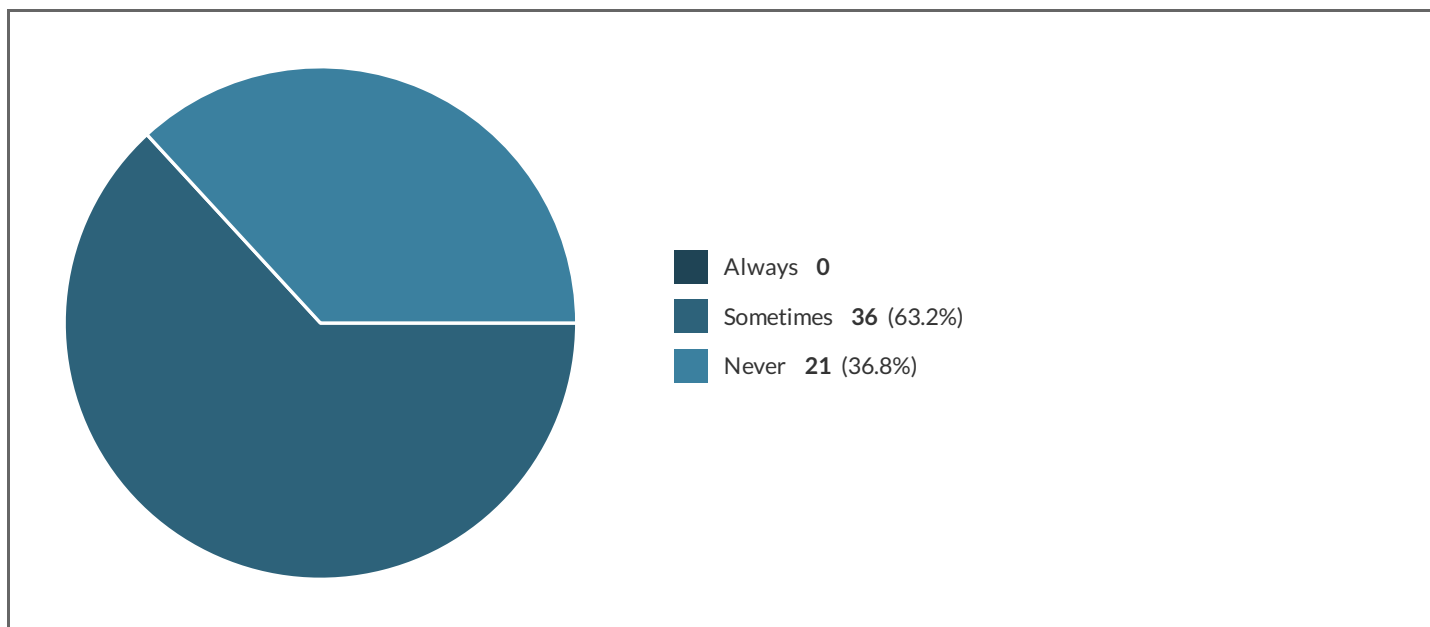
8.b 7 - Why don't you use an MFA method in your accounts?



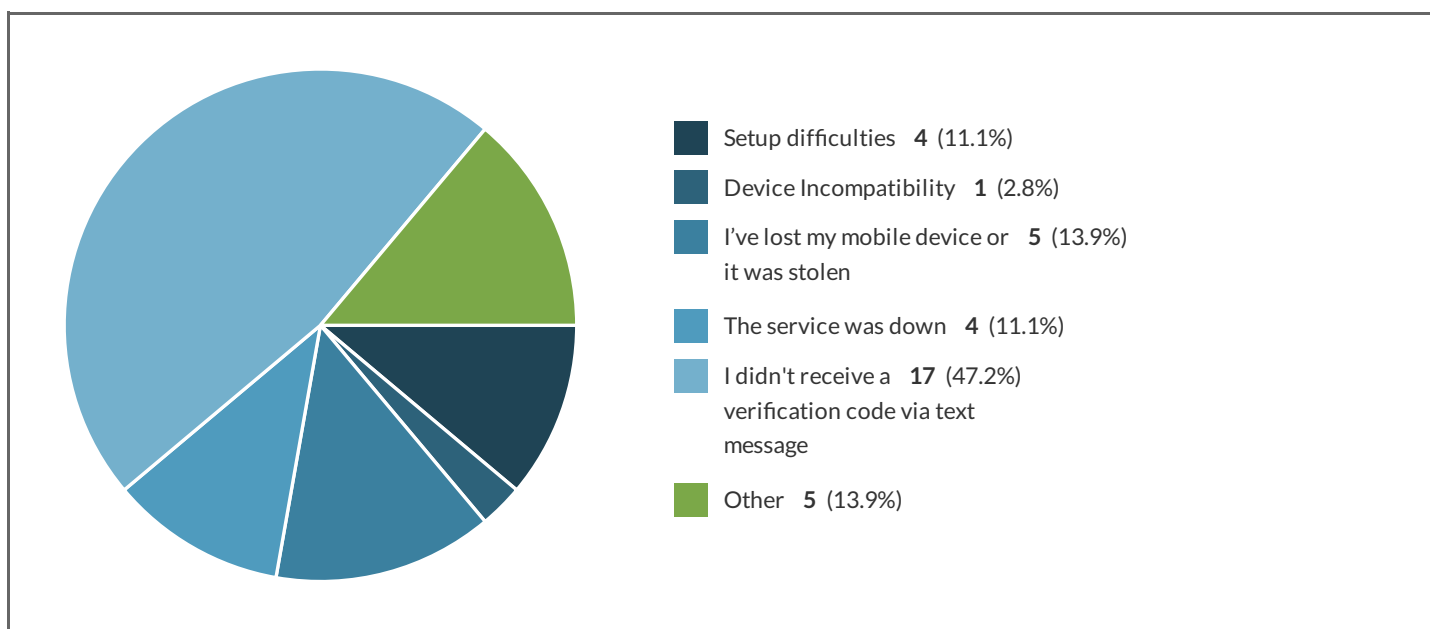
8.b.i If you selected Other, please specify:

Showing all 11 responses	
Some of them aren't so important to keep safe	<a href="#">1014913-1014895-106208008</a>
I only use it for important accounts or applications where I care about the contents	<a href="#">1014913-1014895-106210586</a>
Not every app or email has the option to use MFA.	<a href="#">1014913-1014895-106213729</a>
I don't want to share my mobile number with social website like Facebook etc.	<a href="#">1014913-1014895-106216028</a>
I already use them	<a href="#">1014913-1014895-106489760</a>
I dont have any idea what is MFA	<a href="#">1014913-1014895-106490260</a>
Use 2FA	<a href="#">1014913-1014895-106498641</a>
Only use it in the most important accounts.	<a href="#">1014913-1014895-106609300</a>
Some don't use that method of authentication	<a href="#">1014913-1014895-106942272</a>
I have a disability and MFA makes using services almost impossible. It also is a very lazy way for companies to avoid implementing proper security practices, by pushing the burden onto the user.	<a href="#">1014913-1014895-107491904</a>
greater risk of locking myself out of accounts; not already using technology that is employed by MFA methods	<a href="#">1014913-1014895-107525168</a>

8.c 7 - Have you ever had problems logging in when using multi-factor authentication?



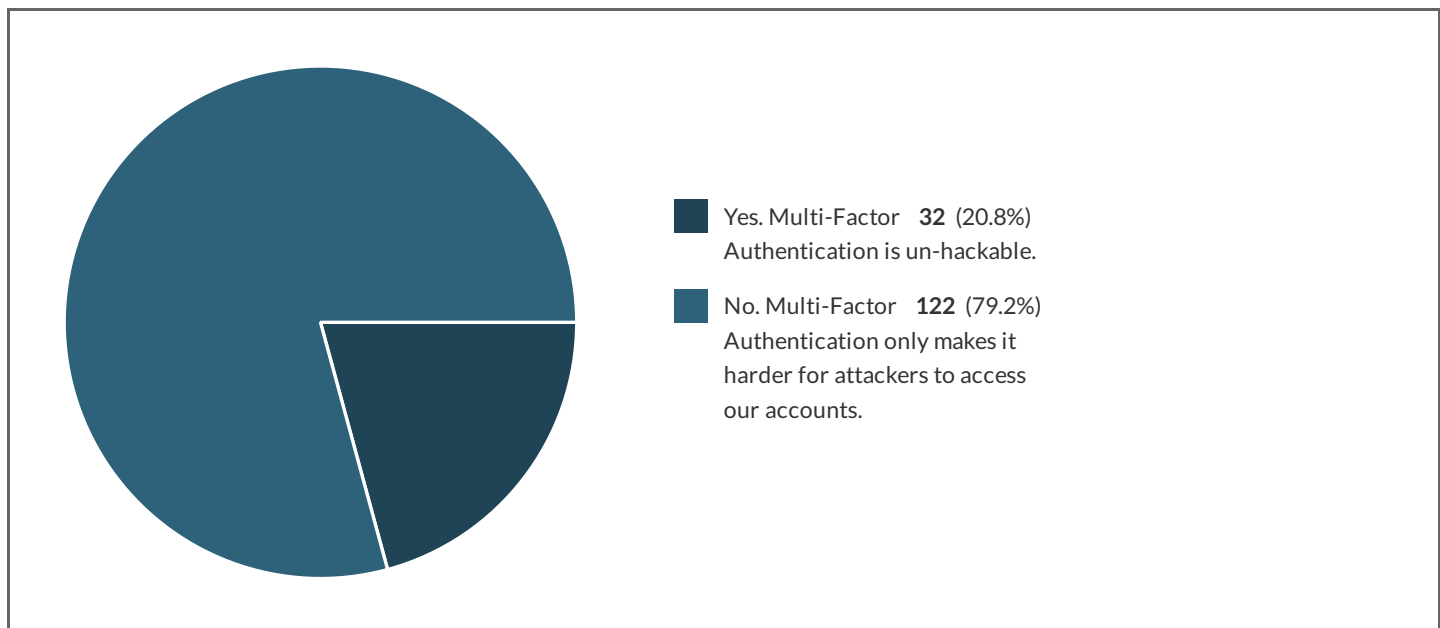
8.c.i If you answered "Sometimes" or "Always" in the question before what were the reasons for that?



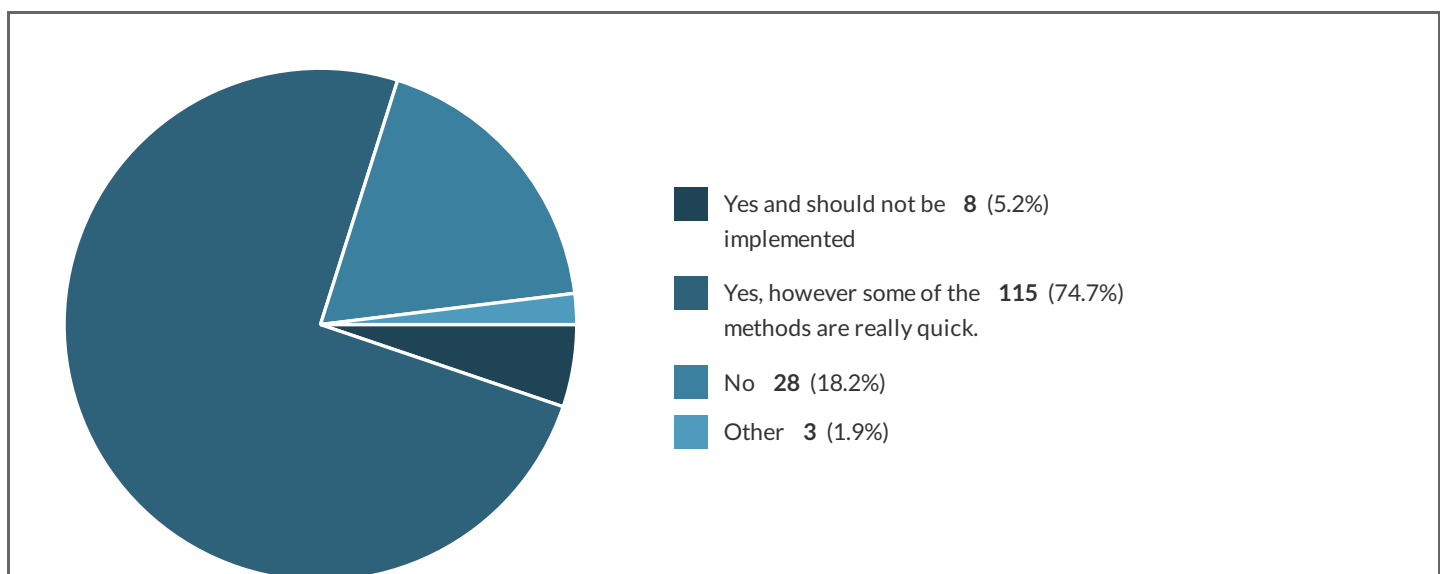
8.c.i.a If you selected Other, please specify:

Showing all 5 responses	
captcha images	1014913-1014895-106183548
Didn't have my phone with me	1014913-1014895-106366168
Changed phones and lost access to the phone number	1014913-1014895-106398050
Functionall bugs present, most commonly bot getting the correct nor at all API response	1014913-1014895-106401009
My correct coses erre inválido.	1014913-1014895-106402395

**9** 8 - Do you think using multi-factor authentication prevents you from being hacked?



**10** 9 - Do you believe that the usage of multi-factor authentication techniques frustrates the user?





10.a If you selected Other, please specify:

Showing all 3 responses	
Customer may feel difficulty but we should sensitize them in the security point of view	<a href="#">1014913-1014895-106222687</a>
I dont know what is MFA	<a href="#">1014913-1014895-106490260</a>
the overwhelming consumer direction toward mobile devices (at added cost & risk to said device) appears to me a lack of industry creativity, offsetting the burden of 'security', & lack of technical standards	<a href="#">1014913-1014895-107525168</a>

11 10 - Has multifactor authentication been implemented in the systems at your business or institution? E.g. SMS token, Authentication APP

