



CERTIFICATE OF TECHNICAL SERVICE

This is to certify that

BRUNO FERNANDO MACIAS MOREIRA

has successfully provided technical support assistance at IBM. The service covered troubleshooting, system maintenance, and software resolution.

February 3, 2026

A handwritten signature in blue ink, appearing to read "John", positioned above a horizontal line.

IBM Technical Support Manager



A handwritten signature in blue ink, appearing to read "Sig", positioned above a horizontal line.

IT Operations Lead